

Section 6 - Environmental health

Food safety: hygiene inspections

1. The number of establishments in each of the following three categories requiring inspection during the year, and the percentage of the inspections which were undertaken within the prescribed period:

Minimum inspection frequency	Number to be inspected in the year	% of inspections undertaken within time
6 months		
12 months		
More than 12 months		

What the indicator reports

The indicator reports the council's food hygiene inspection workload and its success in achieving its own inspection targets for the three categories of food hygiene inspection frequencies.

The purposes of food hygiene inspection are to:

- identify potential risks to the health of the public arising from the processing, cooking, handling and storage of food
- confirm that food preparation processes meet the requirements of the Food Safety Act 1990.

Premises are grouped according to their level of food safety risk. This risk is determined on the basis of:

- the type of premises
- the confidence the council has in the management of food processes at the premises.

The 'within 6 months' category is for premises which have the highest risk of food hygiene problems and so require the most frequent inspection visits, while the 'more than 12 months' category is for premises which have the lowest risk and require fewest visits.

For each inspection category, the indicator reports three pieces of information - the number of premises in the category, the percentage of inspections which were undertaken within the prescribed time and the number inspected which received formal follow-up action.

Points to bear in mind

Each category sets out only the minimum number of inspections which have to be carried out. Some premises, particularly in the 'within 6 months' category, may be visited more frequently during the period due to the assessed level of risk. These additional visits are not reflected in the indicator.

Some of the factors which might influence a council's decision on the required number of food hygiene inspection visits are:

Environmental health

- the likely risk according to the type of food. Some products have an inherently higher risk with respect to food poisoning than others. These include all high-protein foods such as meat, fish, milk and dairy products
- the extent to which food is handled, and the risk of cross-contamination where a process involves both raw and cooked food
- the method of processing. Particular emphasis is placed on inspecting any high-risk product where conditions can allow the growth of food poisoning organisms - for example, canning, vacuum packing and any process where temperature is a controlling factor
- the number of consumers likely to be put at risk if there is a failure in food hygiene and safety procedures
- the cleanliness, layout, lighting, ventilation and condition of the premises
- the attitude and technical knowledge of the management on hygiene and safety matters.

As a result of the Pennington Report in 1997 councils were required to:

- reassess the risk categories for all premises dealing in food, resulting in more premises being brought into the high-risk category
- undertake more detailed inspections of premises
- encourage businesses in high-risk categories to develop and introduce new food safety control systems.

It is possible that certain premises may be placed in a new category during the year, to take account of the factors above. Such premises are excluded from the indicator.

The main factor which may affect performance is the number of premises in each of the risk categories.

Workplace safety Inspections



2. **a) The percentage of premises liable to safety inspection and brought within the inspection system.**

b) The level of achievement against the council's own inspection targets:
 - (i) the council's target inspection frequency,
 - (ii) number of premises in the category,
 - (iii) target number to be inspected,
 - (iv) the % of inspections carried out within time

What the indicator reports

This indicator shows how well each council has set up a safety inspection programme to cover all the places for which it has an enforcement responsibility under the Health and Safety at Work Act 1974. The work includes assessing and categorising the safety risk for workplaces in accordance with the council's responsibilities under the Act.

Examples of the health and safety features which are considered when setting up an inspection system include:

- the control of risks from the use, manufacture, installation or repair of plant and machinery
- the use of electricity

Environmental health

- training and systems of work
- noise, protective clothing and equipment
- the control of risks during the transport, storage and disposal of toxic dust, fumes and gases.

The indicator shows the number of premises in each of the inspection frequency categories set by each council. It also reveals each council's level of success in achieving its own target programme for workplace safety inspections.

The number of categories and the frequency targets are determined by each council on the basis of its assessment of the level of risk to health and safety within the workplace. This looks at factors such as:

- hazards to employees and the public
- the record of safety, health and welfare in the premises
- the likelihood of satisfactory standards being maintained.

Points to bear in mind

The indicator does not report any 'additional' inspections, only those which related to the minimum frequency set by the council. For example, if a particular premises targeted for inspection once during the 12-month period is, in fact, inspected twice, the second inspection does not count.

In accordance with the developed criteria (see Section 1 page 5) this is a TRANSITIONAL indicator.

Environmental protection

3. Noise complaints:

- a) the number of complaints received that were the council's responsibility for advice or investigation
- b) the number of complaints completed at the initial inquiry stage and those that required further investigation
- c) the percentage of responses provided in one calendar day and responses which were provided in three calendar days

What the indicator reports

This indicator reveals the recorded incidence of noise complaints where the council had a responsibility to try to resolve the problem. It also shows how responsive the council is in serving the public.

A 'response' is making contact with the complainer in order to determine the nature of the complaint, assess whether further action is required and to explain to the complainer the nature of any such action.

Points to bear in mind

The key factors which influence this indicator include:

- the efficiency of staff in dealing with complaints
- the number of staff available for this work
- the volume and complexity of complaints.

Pest control

4. Pest control response time:

	% of responses within the specified time
High priority	2 working days
Low priority	5 working days

What the indicator reports

Pest control is a discretionary service which councils can provide for the treatment and eradication of infestations. These include rats and mice, feral cats, and insects such as wasps, fleas and ants. This indicator identifies the national target times for a pest control service and the level of success in achieving these targets.

The indicator relates only to the initiation of action. It does not measure the level of success in eradicating infestation.

The council has to notify the DSO or external contractor of the work to be done. This means that meeting the target time requires both the council and any specialist contractor to work effectively.

Difficulty in securing the services of an external contractor at any time may have an impact on the response time of the authority.

Points to bear in mind

Each council sets its own priority categories. Rats and wasps are normally classified as high priority, beetles as low priority. The location of a pest (eg inside or outside a house) may also affect priority, as might the specific nature of the problem.

Environmental health

Environmental Health	Indicator 1					
	Percentage of premises in the '6 months' category that were inspected on time			Number of premises in the '6 months' category requiring food safety inspection in the year		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	95.8%	99.2%	100.0%	96	64	29
Aberdeenshire	85.6%	91.3%	92.6%	139	132	114
Angus	84.6%	60.0%	81.8%	146	80	55
Argyll & Bute	84.5%	93.8%	100.0%	58	40	31
Clackmannanshire	80.9%	26.2%	75.0%	34	21	10
Dumfries & Galloway	89.4%	77.9%	78.1%	141	68	32
Dundee City	96.7%	96.9%	73.7%	60	32	19
East Ayrshire	97.8%	93.5%	100.0%	45	31	29
East Dunbartonshire	94.3%	97.6%	97.1%	61	64	34
East Lothian	81.1%	63.2%	92.2%	95	57	51
East Renfrewshire	99.3%	100.0%	100.0%	142	190	54
Edinburgh, City of	98.4%	98.0%	100.0%	183	74	30
Eilean Siar	61.1%	76.9%	96.7%	9	13	15
Falkirk	89.4%	70.0%	90.7%	26	25	43
Fife	88.9%	95.0%	85.7%	27	10	7
Glasgow City	86.8%	95.5%	98.0%	1,474	1,223	767
Highland	100.0%	99.2%	100.0%	65	61	46
Inverclyde	96.6%	100.0%	100.0%	62	4	2
Midlothian	98.4%	97.2%	96.4%	31	18	14
Moray	71.3%	73.2%	88.8%	87	103	80
North Ayrshire	91.3%	92.0%	99.4%	126	128	78
North Lanarkshire	96.9%	98.8%	92.0%	307	244	113
Orkney Islands	93.8%	94.4%	--Not Reported--	16	18	--Not Reported--
Perth & Kinross	93.5%	73.2%	92.6%	23	28	34
Renfrewshire	89.5%	93.6%	100.0%	256	195	115
Scottish Borders	68.5%	69.6%	94.6%	111	92	130
Shetland Islands	83.3%	0.0%	50.0%	3	8	2
South Ayrshire	68.0%	56.8%	87.0%	50	44	23
South Lanarkshire	97.4%	97.6%	98.8%	173	145	83
Stirling	85.2%	100.0%	100.0%	27	6	15
West Dunbartonshire	44.4%	47.1%	97.9%	45	17	24
West Lothian	98.2%	100.0%	97.2%	57	38	36
Scotland	88.6%	90.5%	95.6%	4,175	3,273	1,985

Environmental health

Environmental Health	Indicator 1					
	Number of premises in the '12 months' category requiring food safety inspection in the year			Percentage of premises in the '12 months' category that were inspected on time		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	246	242	216	94.7%	96.3%	99.5%
Aberdeenshire	382	422	438	72.3%	84.6%	93.2%
Angus	235	253	215	69.4%	72.7%	81.4%
Argyll & Bute	323	332	273	67.2%	82.8%	94.1%
Clackmannanshire	49	56	60	71.4%	53.6%	96.7%
Dumfries & Galloway	325	302	251	82.8%	82.8%	90.4%
Dundee City	177	198	212	99.4%	95.5%	91.0%
East Ayrshire	110	122	110	99.1%	100.0%	93.6%
East Dunbartonshire	158	157	161	92.4%	95.5%	99.4%
East Lothian	207	190	188	91.3%	64.2%	93.1%
East Renfrewshire	102	116	162	100.0%	100.0%	100.0%
Edinburgh, City of	1,109	1,398	1,405	99.6%	99.1%	98.4%
Eilean Siar	78	67	57	71.8%	74.6%	100.0%
Falkirk	70	70	83	87.1%	80.0%	89.2%
Fife	346	224	178	86.4%	86.6%	89.9%
Glasgow City	1,033	1,357	1,609	89.0%	93.1%	96.0%
Highland	489	431	348	99.4%	97.7%	96.0%
Inverclyde	249	69	89	98.0%	95.7%	100.0%
Midlothian	80	84	88	100.0%	97.6%	94.3%
Moray	139	176	202	71.2%	63.6%	89.6%
North Ayrshire	477	487	482	91.0%	92.6%	97.9%
North Lanarkshire	545	558	528	95.2%	99.3%	96.0%
Orkney Islands	69	86	--Not Reported--	78.3%	73.3%	--Not Reported--
Perth & Kinross	154	176	122	94.2%	56.8%	91.8%
Renfrewshire	259	326	416	91.5%	93.9%	100.0%
Scottish Borders	307	291	309	79.5%	78.0%	88.0%
Shetland Islands	33	17	30	33.3%	29.4%	96.7%
South Ayrshire	200	201	171	71.5%	81.6%	91.8%
South Lanarkshire	450	548	565	96.2%	98.5%	98.9%
Stirling	107	61	118	95.3%	88.5%	81.4%
West Dunbartonshire	161	182	119	43.5%	59.3%	86.6%
West Lothian	95	101	160	95.8%	93.1%	98.8%
Scotland	8,764	9,300	9,056	88.4%	89.5%	95.5%

Environmental health

Environmental Health	Indicator 1					
	Number of premises in the 'more than 12 months' category requiring food safety inspection in the year			Percentage of premises in the 'more than 12 months' category that were inspected on time		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	636	538	542	97.6%	99.3%	99.4%
Aberdeenshire	488	895	813	71.9%	85.8%	87.9%
Angus	359	236	262	39.3%	35.2%	68.7%
Argyll & Bute	919	662	633	39.9%	68.6%	79.6%
Clackmannanshire	175	201	126	73.7%	43.3%	96.8%
Dumfries & Galloway	717	761	827	85.5%	82.8%	70.9%
Dundee City	532	391	557	99.2%	96.9%	77.4%
East Ayrshire	435	434	462	95.4%	90.8%	94.2%
East Dunbartonshire	191	197	187	62.8%	70.6%	82.4%
East Lothian	283	280	354	88.3%	66.8%	90.1%
East Renfrewshire	89	92	87	100.0%	100.0%	100.0%
Edinburgh, City of	1,372	1,372	1,666	13.0%	17.8%	45.4%
Eilean Siar	102	175	116	88.2%	74.3%	82.8%
Falkirk	303	403	456	81.2%	70.0%	71.9%
Fife	1,100	1,414	1,215	78.1%	81.5%	94.1%
Glasgow City	1,384	1,328	1,749	53.0%	68.1%	58.0%
Highland	1,606	1,852	2,211	58.8%	45.8%	35.4%
Inverclyde	112	209	280	99.1%	99.0%	97.5%
Midlothian	215	265	213	67.9%	91.3%	91.5%
Moray	317	238	634	38.2%	43.7%	46.2%
North Ayrshire	337	326	293	87.5%	86.2%	97.6%
North Lanarkshire	629	643	700	92.1%	98.3%	93.0%
Orkney Islands	82	113	--Not Reported--	100.0%	66.4%	--Not Reported--
Perth & Kinross	1,361	599	744	47.8%	35.6%	42.3%
Renfrewshire	208	186	389	74.5%	91.9%	99.7%
Scottish Borders	420	393	349	76.2%	76.3%	86.8%
Shetland Islands	93	129	191	67.7%	10.1%	68.6%
South Ayrshire	494	555	360	15.4%	41.4%	89.4%
South Lanarkshire	744	832	897	91.7%	85.0%	83.5%
Stirling	499	264	512	86.0%	62.5%	62.1%
West Dunbartonshire	280	253	274	22.9%	60.9%	90.1%
West Lothian	103	322	420	96.1%	76.4%	97.6%
Scotland	16,585	16,558	18,170	63.6%	66.7%	70.3%

Environmental health

Environmental Health	Indicator 2					
	Number of premises liable to workplace safety inspections			Percentage of premises liable to workplace safety inspections that are within the system		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	3,805	3,738	3,811	87%	91%	89%
Aberdeenshire	3,171	3,115	3,123	78%	87%	85%
Angus	1,753	1,779	1,746	100%	100%	100%
Argyll & Bute	3,335	3,293	2,815	100%	100%	100%
Clackmannanshire	609	646	718	100%	87%	100%
Dumfries & Galloway	2,969	2,864	3,038	97%	97%	100%
Dundee City	2,650	2,694	2,710	100%	100%	100%
East Ayrshire	1,317	1,346	1,315	100%	100%	100%
East Dunbartonshire	1,033	1,096	1,000	99%	96%	96%
East Lothian	1,318	1,304	1,359	100%	100%	100%
East Renfrewshire	694	643	621	100%	100%	100%
Edinburgh, City of	14,357	16,699	18,425	100%	100%	100%
Eilean Siar	439	510	744	68%	46%	90%
Falkirk	2,092	2,009	1,900	100%	100%	100%
Fife	4,706	4,678	4,826	100%	100%	100%
Glasgow City	11,894	12,006	10,768	100%	100%	100%
Highland	4,817	2,455	4,138	100%	100%	100%
Inverclyde	1,231	1,254	1,254	100%	100%	100%
Midlothian	885	958	946	100%	100%	100%
Moray	1,389	1,378	1,364	100%	100%	100%
North Ayrshire	2,362	2,362	2,316	100%	100%	100%
North Lanarkshire	3,081	2,610	2,569	99%	100%	100%
Orkney Islands	444	466	--Not Reported--	100%	100%	--Not Reported--
Perth & Kinross	3,778	3,584	1,686	100%	100%	100%
Renfrewshire	2,475	2,471	2,363	100%	100%	100%
Scottish Borders	2,582	2,581	2,581	100%	100%	100%
Shetland Islands	651	647	648	100%	100%	100%
South Ayrshire	1,866	1,774	1,729	100%	100%	100%
South Lanarkshire	3,307	3,799	3,692	100%	100%	100%
Stirling	1,938	2,049	2,070	98%	96%	95%
West Dunbartonshire	1,251	1,139	1,277	100%	100%	100%
West Lothian	2,331	2,237	2,330	100%	100%	100%
Scotland	90,530	90,184	86,653	98%	99%	99%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the most frequent category			Number of premises which fall within the most frequent category for workplace inspection		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	12 months	12 months	12 months	141	203	148
Aberdeenshire	12 months	12 months	12 months	108	92	100
Angus	24 months	24 months	24 months	54	52	45
Argyll & Bute	12 months	12 months	12 months	13	11	23
Clackmannanshire	6 months	6 months	12 months	35	28	8
Dumfries & Galloway	12 months	12 months	12 months	20	17	15
Dundee City	18 months	18 months	18 months	113	97	68
East Ayrshire	12 months	12 months	12 months	14	26	23
East Dunbartonshire	12 months	12 months	12 months	7	5	7
East Lothian	12 months	12 months	12 months	36	22	27
East Renfrewshire	12 months	12 months	12 months	23	21	22
Edinburgh, City of	12 months	12 months	12 months	127	50	94
Eilean Siar	12 months	12 months	12 months	27	14	14
Falkirk	12 months	12 months	12 months	66	30	26
Fife	12 months	12 months	12 months	40	42	10
Glasgow City	24 months	24 months	24 months	1,268	1,380	1,380
Highland	12 months	12 months	12 months	47	36	54
Inverclyde	12 months	12 months	12 months	241	210	210
Midlothian	12 months	12 months	12 months	120	90	66
Moray	12 months	12 months	12 months	79	84	77
North Ayrshire	12 months	12 months	12 months	28	26	17
North Lanarkshire	12 months	12 months	12 months	108	97	56
Orkney Islands	6 months	12 months	--Not Reported--	5	7	--Not Reported--
Perth & Kinross	Risk Assessment	Risk Assessment	Risk assessment	3,778	3,584	1,686
Renfrewshire	24 months	12 months	12 months	110	23	23
Scottish Borders	24 months	12 months	12 months	98	119	119
Shetland Islands	12 months	6 months	24 months	1	0	2
South Ayrshire	12 months	12 months	12 months	242	113	87
South Lanarkshire	12 months	12 months	12 months	76	84	62
Stirling	12 months	12 months	12 months	33	42	39
West Dunbartonshire	12 months	12 months	12 months	4	11	26
West Lothian	12 months	12 months	12 months	28	98	42
Scotland				7,090	6,714	4,455

Environmental health

Environmental Health	Indicator 2					
	Number of inspections in the most frequent category to be undertaken in the year			Percentage inspected within time in the most frequent category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	141	203	127	99.3%	99.5%	100.0%
Aberdeenshire	108	92	100	86.1%	97.8%	99.0%
Angus	23	51	39	69.6%	76.5%	66.7%
Argyll & Bute	13	11	23	61.5%	90.9%	91.3%
Clackmannanshire	62	36	8	82.3%	30.6%	100.0%
Dumfries & Galloway	20	17	15	95.0%	88.2%	100.0%
Dundee City	61	66	35	93.4%	98.5%	88.6%
East Ayrshire	14	26	23	92.9%	100.0%	91.3%
East Dunbartonshire	7	5	7	71.4%	100.0%	100.0%
East Lothian	36	22	27	69.4%	59.1%	92.6%
East Renfrewshire	23	18	18	100.0%	100.0%	100.0%
Edinburgh, City of	127	50	94	97.6%	98.0%	100.0%
Eilean Siar	25	14	14	92.0%	64.3%	92.9%
Falkirk	66	30	26	84.8%	56.7%	73.1%
Fife	40	42	10	70.0%	95.2%	60.0%
Glasgow City	674	689	733	86.9%	93.6%	81.6%
Highland	47	36	54	91.5%	94.4%	94.4%
Inverclyde	78	116	102	100.0%	100.0%	99.0%
Midlothian	120	90	66	30.0%	58.9%	71.2%
Moray	79	84	77	72.2%	94.0%	92.2%
North Ayrshire	28	26	17	96.4%	100.0%	100.0%
North Lanarkshire	59	57	56	86.4%	96.5%	96.4%
Orkney Islands	5	4	--Not Reported--	60.0%	100.0%	--Not Reported--
Perth & Kinross	389	250	300	42.7%	42.0%	71.3%
Renfrewshire	38	8	23	92.1%	75.0%	100.0%
Scottish Borders	53	119	119	84.9%	68.1%	66.4%
Shetland Islands	1	0	2	100.0%	0.0%	100.0%
South Ayrshire	242	113	87	35.1%	69.9%	94.3%
South Lanarkshire	76	76	62	96.1%	96.1%	96.8%
Stirling	33	31	25	81.8%	77.4%	68.0%
West Dunbartonshire	4	11	9	50.0%	72.7%	88.9%
West Lothian	28	67	41	100.0%	98.5%	97.6%
Scotland	2,720	2,460	2,218	74.4%	83.9%	86.2%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the second most frequent category			Number of premises which fall within the second most frequent category for workplace inspection		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	24 months	24 months	24 months	318	297	274
Aberdeenshire	24 months	24 months	24 months	435	423	411
Angus	48 months	48 months	48 months	573	586	563
Argyll & Bute	36 months	36 months	36 months	349	332	590
Clackmannanshire	12 months	12 months	36 months	45	52	158
Dumfries & Galloway	24 months	24 months	24 months	92	84	91
Dundee City	36 months	36 months	36 months	1,715	1,697	173
East Ayrshire	24 months	24 months	24 months	95	89	88
East Dunbartonshire	24 months	24 months	24 months	51	43	55
East Lothian	24 months	24 months	24 months	156	150	96
East Renfrewshire	36 months	36 months	24 months	427	381	70
Edinburgh, City of	24 months	24 months	24 months	5,791	2,084	2,783
Eilean Siar	24 months	24 months	24 months	28	24	47
Falkirk	36 months	36 months	36 months	1,220	1,213	992
Fife	36 months	36 months	36 months	2,296	1,905	2,186
Glasgow City	36 months	36 months	36 months	3,826	3,826	3,826
Highland	24 months	24 months	24 months	166	142	132
Inverclyde	24 months	24 months	24 months	241	232	232
Midlothian	24 months	24 months	24 months	195	206	193
Moray	36 months	36 months	36 months	1,310	1,294	1,287
North Ayrshire	24 months	24 months	24 months	40	41	42
North Lanarkshire	24 months	24 months	24 months	661	176	176
Orkney Islands	>12 months	24 months	--Not Reported--	439	17	--Not Reported--
Perth & Kinross	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--
Renfrewshire	36 months	24 months	24 months	170	119	87
Scottish Borders	36 months	24 months	24 months	289	104	104
Shetland Islands	24 months	24 months	24 months	40	37	8
South Ayrshire	24 months	24 months	24 months	196	177	208
South Lanarkshire	24 months	24 months	24 months	147	160	166
Stirling	36 months	36 months	36 months	956	836	871
West Dunbartonshire	24 months	24 months	24 months	75	66	83
West Lothian	24 months	24 months	24 months	209	218	285
Scotland				22,551	17,011	16,165

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the second most frequent category to be inspected			Percentage of the target number of premises to be inspected in the second most frequent category that were inspected		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	127	129	109	100.0%	100.0%	100.0%
Aberdeenshire	248	171	227	79.0%	84.8%	88.1%
Angus	255	257	139	65.9%	52.9%	51.8%
Argyll & Bute	169	195	169	26.6%	55.4%	79.3%
Clackmannanshire	41	47	9	65.9%	59.6%	66.7%
Dumfries & Galloway	24	21	28	91.7%	85.7%	85.7%
Dundee City	592	434	80	91.4%	65.0%	62.5%
East Ayrshire	43	37	49	95.3%	94.6%	85.7%
East Dunbartonshire	33	12	24	87.9%	91.7%	100.0%
East Lothian	82	57	58	84.1%	56.1%	87.9%
East Renfrewshire	113	87	53	100.0%	100.0%	100.0%
Edinburgh, City of	2,895	1,042	1,355	39.7%	86.7%	88.4%
Eilean Siar	26	5	10	96.2%	40.0%	80.0%
Falkirk	289	346	251	67.8%	69.1%	52.6%
Fife	681	781	637	76.2%	82.3%	93.1%
Glasgow City	1,276	1,335	1,612	90.7%	79.2%	39.1%
Highland	82	67	84	87.8%	71.6%	50.0%
Inverclyde	16	61	51	100.0%	100.0%	100.0%
Midlothian	97	101	75	33.0%	74.3%	76.0%
Moray	437	431	429	40.0%	19.5%	19.3%
North Ayrshire	17	22	16	100.0%	100.0%	100.0%
North Lanarkshire	533	64	68	92.9%	96.9%	98.5%
Orkney Islands	90	6	--Not Reported--	82.2%	100.0%	--Not Reported--
Perth & Kinross	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--
Renfrewshire	38	26	33	86.8%	88.5%	100.0%
Scottish Borders	95	53	53	80.0%	71.7%	67.9%
Shetland Islands	6	12	7	66.7%	25.0%	85.7%
South Ayrshire	116	63	41	62.1%	71.4%	80.5%
South Lanarkshire	71	76	78	97.2%	94.7%	96.2%
Stirling	229	394	233	80.8%	78.2%	85.8%
West Dunbartonshire	38	38	36	26.3%	50.0%	94.4%
West Lothian	61	35	141	100.0%	97.1%	99.3%
Scotland	8,820	6,405	6,095	65.9%	74.2%	68.2%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the third most frequent category			Number of premises which fall within the third most frequent category for workplace inspection		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	36 months	36 months	36 months	334	370	373
Aberdeenshire	36 months	36 months	36 months	620	627	552
Angus	72 months	72 months	72 months	1,126	1,141	1,138
Argyll & Bute	60 months	60 months	60 months	2,973	2,950	2,202
Clackmannanshire	18 months	18 months	60 months	261	246	476
Dumfries & Galloway	36 months	36 months	36 months	112	109	92
Dundee City	72 months	72 months	60 months	822	900	1,582
East Ayrshire	36 months	36 months	36 months	400	256	201
East Dunbartonshire	36 months	36 months	36 months	172	154	143
East Lothian	>24 months	60 months	>24 months	1,126	1,132	1,236
East Renfrewshire	60 months	60 months	36 months	244	241	140
Edinburgh, City of	60 months	>24 months	>24 months	8,439	14,565	15,548
Eilean Siar	36 months	36 months	36 months	29	40	88
Falkirk	60 months	60 months	60 months	806	766	882
Fife	60 months	60 months	60 months	2,370	2,731	2,630
Glasgow City	60 months	60 months	60 months	5,227	6,800	5,562
Highland	36 months	36 months	36 months	377	337	166
Inverclyde	36 months	36 months	36 months	333	421	421
Midlothian	36 months	36 months	36 months	53	113	145
Moray	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--
North Ayrshire	36 months	36 months	36 months	122	106	100
North Lanarkshire	36 months	36 months	36 months	1,109	445	445
Orkney Islands	--No Service--	36 months	--Not Reported--	--No Service--	53	--Not Reported--
Perth & Kinross	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--
Renfrewshire	48 months	36 months	36 months	400	231	208
Scottish Borders	48 months	36 months	36 months	438	235	235
Shetland Islands	60 months	60 months	24 months	610	610	7
South Ayrshire	36 months	36 months	36 months	137	179	279
South Lanarkshire	>36 months	36 months	36 months	3,084	397	449
Stirling	60 months	>36 months	>36 months	910	1,081	1,055
West Dunbartonshire	>24 months	>24 months	>24 months	1,176	1,062	1,168
West Lothian	36 months	36 months	36 months	174	276	302
Scotland				33,984	38,574	37,583

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the third most frequent category to be inspected			Percentage of the target number of premises to be inspected in the third most frequent category that were inspected		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	46	92	93	95.7%	95.7%	100.0%
Aberdeenshire	252	226	148	78.6%	82.3%	87.8%
Angus	310	154	66	29.7%	35.7%	33.3%
Argyll & Bute	591	377	287	38.9%	51.2%	87.5%
Clackmannanshire	153	154	15	72.5%	40.9%	86.7%
Dumfries & Galloway	17	45	20	100.0%	86.7%	100.0%
Dundee City	169	88	339	82.8%	69.3%	54.3%
East Ayrshire	131	54	76	96.9%	74.1%	94.7%
East Dunbartonshire	77	85	23	90.9%	91.8%	91.3%
East Lothian	259	222	296	84.9%	53.6%	88.2%
East Renfrewshire	4	15	25	100.0%	100.0%	100.0%
Edinburgh, City of	1,688	3,629	3,543	20.8%	4.9%	2.0%
Eilean Siar	26	0	18	73.1%	0.0%	88.9%
Falkirk	79	99	26	67.1%	97.0%	53.8%
Fife	371	340	143	47.2%	62.4%	76.2%
Glasgow City	2,615	5,070	1,113	6.0%	4.8%	18.3%
Highland	124	110	110	88.7%	73.6%	55.5%
Inverclyde	147	10	47	100.0%	100.0%	100.0%
Midlothian	17	33	31	58.8%	84.8%	90.3%
Moray	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--
North Ayrshire	47	39	31	100.0%	97.4%	100.0%
North Lanarkshire	397	395	70	88.2%	95.9%	97.1%
Orkney Islands	--No Service--	0	--Not Reported--	--No Service--	0.0%	--Not Reported--
Perth & Kinross	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--	--No Service--
Renfrewshire	37	14	66	83.8%	78.6%	98.5%
Scottish Borders	110	79	79	73.6%	40.5%	22.8%
Shetland Islands	10	15	7	30.0%	80.0%	42.9%
South Ayrshire	0	78	45	0.0%	65.4%	88.9%
South Lanarkshire	532	117	106	94.0%	93.2%	92.5%
Stirling	167	186	413	89.2%	89.2%	80.4%
West Dunbartonshire	392	96	169	22.4%	57.3%	80.5%
West Lothian	3	104	78	100.0%	96.2%	100.0%
Scotland	8,771	11,926	7,397	40.2%	22.9%	33.6%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the fourth most frequent category			Number of premises which fall within the fourth most frequent category for workplace inspection		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	48 months	48 months	48 months	284	351	338
Aberdeenshire	48 months	48 months	48 months	635	724	714
Angus						
Argyll & Bute						
Clackmannanshire	24 months	24 months	Unrated	153	114	76
Dumfries & Galloway	48 months	48 months	48 months	519	490	478
Dundee City			84 months			887
East Ayrshire	48 months	48 months	48 months	290	272	239
East Dunbartonshire	48 months	48 months	48 months	283	306	298
East Lothian						
East Renfrewshire			48 months			68
Edinburgh, City of						
Eilean Siar	48 months	48 months	48 months	16	59	113
Falkirk						
Fife						
Glasgow City						
Highland	48 months	48 months	48 months	757	776	679
Inverclyde	48 months	48 months	48 months	255	263	263
Midlothian	48 months	48 months	48 months	50	128	146
Moray						
North Ayrshire	48 months	48 months	48 months	364	371	364
North Lanarkshire	48 months	48 months	48 months	196	399	399
Orkney Islands		48 months	--Not Reported--		40	--Not Reported--
Perth & Kinross						
Renfrewshire	60 months	48 months	48 months	1,089	425	315
Scottish Borders	60 months	48 months	48 months	772	629	629
Shetland Islands			24 months			19
South Ayrshire	48 months	48 months	48 months	870	804	624
South Lanarkshire		48 months	48 months		618	558
Stirling						
West Dunbartonshire						
West Lothian	48 months	48 months	48 months	145	294	451
Scotland				6,678	7,063	7,010

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the fourth most frequent category to be inspected			Percentage of the target number of premises to be inspected in the fourth most frequent category that were inspected		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	6	68	50	100.0%	98.5%	100.0%
Aberdeenshire	175	175	187	80.0%	81.7%	85.0%
Angus						
Argyll & Bute						
Clackmannanshire	81	54	22	74.1%	59.3%	86.4%
Dumfries & Galloway	57	96	194	84.2%	84.4%	88.1%
Dundee City			26			38.5%
East Ayrshire	37	60	42	97.3%	96.7%	92.9%
East Dunbartonshire	25	90	97	84.0%	87.8%	96.9%
East Lothian						
East Renfrewshire			21			100.0%
Edinburgh, City of						
Eilean Siar	15	0	0	100.0%	0.0%	0.0%
Falkirk						
Fife						
Glasgow City						
Highland	276	213	248	65.9%	55.9%	58.5%
Inverclyde	63	23	0	100.0%	100.0%	0.0%
Midlothian	12	31	41	16.7%	35.5%	41.5%
Moray						
North Ayrshire	99	94	61	100.0%	100.0%	100.0%
North Lanarkshire	2	2	8	100.0%	100.0%	87.5%
Orkney Islands		0	--Not Reported--		0.0%	--Not Reported--
Perth & Kinross						
Renfrewshire	20	87	123	95.0%	86.2%	98.4%
Scottish Borders	156	155	161	25.0%	81.9%	39.8%
Shetland Islands			18			55.6%
South Ayrshire	0	467	275	0.0%	21.8%	82.5%
South Lanarkshire		160	170		83.1%	91.8%
Stirling						
West Dunbartonshire						
West Lothian	32	50	44	100.0%	92.0%	97.7%
Scotland	1,056	1,825	1,609	72.3%	65.3%	83.3%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the fifth most frequent category			Number of premises which fall within the fifth most frequent category for workplace inspection		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	60 months	Risk Assessment	Risk Assessment	2,220	2,195	2,259
Aberdeenshire	60 months	60 months	60 months	687	855	864
Angus						
Argyll & Bute						
Clackmannanshire	36 months	36 months		115	123	
Dumfries & Galloway	60 months	60 months	60 months	374	397	367
Dundee City						
East Ayrshire	60 months	60 months	60 months	518	703	764
East Dunbartonshire	60 months	60 months	60 months	422	444	357
East Lothian						
East Renfrewshire			60 months			82
Edinburgh, City of						
Eilean Siar	60 months	60 months	60 months	36	94	154
Falkirk						
Fife						
Glasgow City						
Highland	60 months	60 months	60 months	1,170	1,164	733
Inverclyde	60 months	60 months	60 months	161	128	128
Midlothian	60 months	60 months	60 months	465	421	396
Moray						
North Ayrshire	60 months	60 months	60 months	322	326	331
North Lanarkshire	60 months	60 months	60 months	282	590	590
Orkney Islands		60 months	--Not Reported--		57	--Not Reported--
Perth & Kinross						
Renfrewshire	Ad-hoc	60 months	60 months	706	1,046	614
Scottish Borders	72 months	60 months	72 months	985	0	1,494
Shetland Islands			60 months			612
South Ayrshire	60 months	60 months	60 months	172	204	230
South Lanarkshire		60 months	60 months		797	732
Stirling						
West Dunbartonshire						
West Lothian	60 months	60 months	60 months	1,280	858	828
Scotland				9,915	10,402	9,429

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the fifth most frequent category to be inspected			Percentage of the target number of premises to be inspected in the fifth most frequent category that were inspected		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	77	130	0	92.2%	0.0%	0.0%
Aberdeenshire	189	138	141	77.8%	84.8%	73.8%
Angus						
Argyll & Bute						
Clackmannanshire	40	30		72.5%	33.3%	
Dumfries & Galloway	25	22	88	88.0%	86.4%	84.1%
Dundee City						
East Ayrshire	6	35	18	83.3%	77.1%	88.9%
East Dunbartonshire	12	207	69	50.0%	71.5%	92.8%
East Lothian						
East Renfrewshire			51			100.0%
Edinburgh, City of						
Eilean Siar	30	0	0	83.3%	0.0%	0.0%
Falkirk						
Fife						
Glasgow City						
Highland	306	227	224	74.8%	69.2%	46.4%
Inverclyde	0	9	59	0.0%	100.0%	100.0%
Midlothian	93	79	89	32.3%	40.5%	36.0%
Moray						
North Ayrshire	76	77	75	100.0%	100.0%	100.0%
North Lanarkshire	2	0	5	0.0%	0.0%	100.0%
Orkney Islands		0	--Not Reported--		0.0%	--Not Reported--
Perth & Kinross						
Renfrewshire	182	53	187	100.0%	64.2%	98.9%
Scottish Borders	165	0	252	52.1%	0.0%	17.1%
Shetland Islands			150			26.0%
South Ayrshire	0	0	230	0.0%	0.0%	0.4%
South Lanarkshire		189	186		75.1%	89.2%
Stirling						
West Dunbartonshire						
West Lothian	101	105	53	100.0%	89.5%	100.0%
Scotland	1,304	1,301	1,475	77.4%	66.6%	67.8%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the sixth most frequent category			Number of premises which fall within the sixth most frequent category for workplace inspection		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City						
Aberdeenshire						
Angus						
Argyll & Bute						
Clackmannanshire						
Dumfries & Galloway	Unplanned	Unplanned	99 months	1,752	1,765	1,995
Dundee City						
East Ayrshire						
East Dunbartonshire	60 months	99 months	99 months	78	100	140
East Lothian						
East Renfrewshire			99 months			239
Edinburgh, City of						
Eilean Siar			Risk assessment			251
Falkirk						
Fife						
Glasgow City						
Highland		>60 months	Non-programmed		2,155	2,374
Inverclyde						
Midlothian						
Moray						
North Ayrshire		Risk Assessment	Risk Assessment		1,492	1,462
North Lanarkshire	Non-routine	Non-routine	Non-routine	531	903	903
Orkney Islands		99 months	--Not Reported--		292	--Not Reported--
Perth & Kinross						
Renfrewshire		Ad-hoc	Ad-hoc		627	1,116
Scottish Borders		72 months			1,494	
Shetland Islands						
South Ayrshire	72 months	72 months	Over 60	249	297	301
South Lanarkshire		72 months	72 months		1,743	1,725
Stirling						
West Dunbartonshire						
West Lothian	120 months	120 months	72 months	495	493	422
Scotland				3,105	11,361	10,928

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the sixth most frequent category to be inspected			Percentage of the target number of premises to be inspected in the sixth most frequent category that were inspected		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City						
Aberdeenshire						
Angus						
Argyll & Bute						
Clackmannanshire						
Dumfries & Galloway	5	0	0	80.0%	0.0%	0.0%
Dundee City						
East Ayrshire						
East Dunbartonshire	0	0	2	0.0%	0.0%	100.0%
East Lothian						
East Renfrewshire			1			100.0%
Edinburgh, City of						
Eilean Siar			0			0.0%
Falkirk						
Fife						
Glasgow City						
Highland		0	0		0.0%	0.0%
Inverclyde						
Midlothian						
Moray						
North Ayrshire		0	0		0.0%	0.0%
North Lanarkshire	20	0	0	85.0%	0.0%	0.0%
Orkney Islands		0	--Not Reported--		0.0%	--Not Reported--
Perth & Kinross						
Renfrewshire		0	0		0.0%	0.0%
Scottish Borders		982			43.0%	
Shetland Islands						
South Ayrshire	0	0	0	0.0%	0.0%	0.0%
South Lanarkshire		273	484		50.5%	38.2%
Stirling						
West Dunbartonshire						
West Lothian	28	102	108	100.0%	100.0%	99.1%
Scotland	53	1,357	595	92.5%	59.4%	99.2%

Environmental health

Environmental Health	Indicator 3					
	Percentage of responses to noise complaints completed at enquiry stage; provided within one day			Percentage of responses to noise complaints requiring further investigation; provided within three days		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	88.5%	88.6%	94.0%	87.6%	97.5%	93.0%
Aberdeenshire	92.4%	95.7%	100.0%	96.5%	95.9%	88.8%
Angus	97.6%	90.6%	97.9%	89.3%	83.2%	92.7%
Argyll & Bute	96.9%	93.2%	100.0%	67.6%	90.6%	100.0%
Clackmannanshire	100.0%	100.0%	100.0%	66.7%	100.0%	68.4%
Dumfries & Galloway	91.7%	97.4%	92.9%	100.0%	97.9%	91.9%
Dundee City	100.0%	100.0%	100.0%	100.0%	98.5%	99.6%
East Ayrshire	76.5%	75.7%	74.2%	93.5%	89.5%	97.1%
East Dunbartonshire	100.0%	100.0%	100.0%	100.0%	100.0%	92.3%
East Lothian	100.0%	100.0%	100.0%	90.3%	89.6%	96.0%
East Renfrewshire	100.0%	100.0%	100.0%	100.0%	100.0%	67.1%
Edinburgh, City of	85.0%	97.9%	98.0%	89.0%	94.0%	95.0%
Eilean Siar	100.0%	100.0%	100.0%	11.1%	0.0%	90.0%
Falkirk	78.9%	81.6%	86.4%	88.4%	89.2%	77.6%
Fife	93.6%	96.3%	76.1%	97.9%	99.0%	91.3%
Glasgow City	86.2%	77.4%	85.7%	99.2%	99.5%	98.3%
Highland	94.7%	91.5%	81.0%	94.5%	82.9%	90.1%
Inverclyde	96.7%	100.0%	100.0%	97.6%	95.1%	95.3%
Midlothian	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Moray	88.1%	97.3%	95.7%	96.7%	80.0%	84.6%
North Ayrshire	96.4%	94.4%	100.0%	96.2%	97.8%	99.6%
North Lanarkshire	--No Service--	91.5%	99.1%	96.4%	97.0%	97.2%
Orkney Islands	Not applicable	Not applicable	--Not Reported--	71.4%	100.0%	--Not Reported--
Perth & Kinross	81.0%	86.3%	93.4%	93.5%	88.1%	92.5%
Renfrewshire	91.7%	100.0%	100.0%	96.6%	99.8%	100.0%
Scottish Borders	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Shetland Islands	100.0%	100.0%	100.0%	100.0%	Not applicable	90.9%
South Ayrshire	93.8%	100.0%	100.0%	97.6%	95.3%	96.4%
South Lanarkshire	90.8%	84.6%	84.4%	83.6%	77.8%	81.7%
Stirling	100.0%	100.0%	98.1%	88.6%	91.9%	93.0%
West Dunbartonshire	83.1%	88.5%	95.1%	96.3%	90.3%	96.8%
West Lothian	90.3%	83.3%	92.6%	90.2%	98.7%	98.2%
Scotland	89.2%	92.5%	93.2%	94.3%	95.4%	94.3%

Environmental health

Environmental Health	Indicator 3					
	Number of noise complaints received which were the responsibility of the council			Number of noise complaints completed at initial enquiry stage		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	630	588	532	131	185	117
Aberdeenshire	354	264	289	66	47	39
Angus	139	198	231	83	85	94
Argyll & Bute	133	139	83	65	88	33
Clackmannanshire	42	33	39	18	17	20
Dumfries & Galloway	74	87	104	36	39	42
Dundee City	401	411	355	78	70	92
East Ayrshire	48	56	66	17	37	31
East Dunbartonshire	137	151	91	28	17	26
East Lothian	165	173	149	41	38	49
East Renfrewshire	85	59	101	18	8	22
Edinburgh, City of	1,608	1,762	1,639	1,018	676	503
Eilean Siar	11	12	11	2	3	1
Falkirk	248	328	271	76	125	66
Fife	807	694	643	233	187	113
Glasgow City	1,403	1,397	1,270	29	31	14
Highland	204	170	174	76	59	63
Inverclyde	117	133	72	30	10	8
Midlothian	76	64	53	9	10	11
Moray	89	42	72	59	37	46
North Ayrshire	264	291	254	28	18	25
North Lanarkshire	473	431	288	0	364	109
Orkney Islands	7	7	--Not Reported--	0	0	--Not Reported--
Perth & Kinross	238	185	250	84	51	91
Renfrewshire	489	461	436	72	51	53
Scottish Borders	145	124	160	5	7	21
Shetland Islands	17	2	13	9	2	2
South Ayrshire	214	222	257	48	32	10
South Lanarkshire	656	534	566	272	241	326
Stirling	170	145	139	12	46	53
West Dunbartonshire	239	192	155	77	130	61
West Lothian	379	325	402	154	102	122
Scotland	10,062	9,680	9,165	2,874	2,813	2,263

Environmental health

Environmental Health	Indicator 3			Indicator 4		
	Number of noise complaints requiring further investigation			Percentage of responses for high-priority pest control services which met the national target		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	499	403	415	99.3%	99.5%	99.8%
Aberdeenshire	289	217	250	--No Service--	--No Service--	--No Service--
Angus	56	113	137	98.1%	100.0%	100.0%
Argyll & Bute	68	53	50	84.8%	91.4%	90.4%
Clackmannanshire	24	16	19	95.4%	94.5%	88.1%
Dumfries & Galloway	38	48	62	89.6%	93.9%	95.8%
Dundee City	323	341	263	100.0%	99.7%	100.0%
East Ayrshire	31	19	35	91.6%	82.6%	90.5%
East Dunbartonshire	109	134	65	97.6%	94.0%	95.1%
East Lothian	124	135	100	--No Service--	--No Service--	--No Service--
East Renfrewshire	67	51	79	96.3%	89.0%	99.8%
Edinburgh, City of	590	1,086	1,136	94.7%	97.2%	90.6%
Eilean Siar	9	9	10	--No Service--	--No Service--	--No Service--
Falkirk	172	203	205	97.9%	92.8%	91.8%
Fife	574	507	530	100.0%	99.2%	98.6%
Glasgow City	1,374	1,366	1,256	85.3%	96.9%	97.7%
Highland	128	111	111	93.6%	92.1%	96.1%
Inverclyde	83	123	64	97.0%	98.7%	98.3%
Midlothian	67	54	42	99.2%	95.3%	98.8%
Moray	30	5	26	97.0%	95.5%	96.8%
North Ayrshire	236	273	229	96.2%	98.9%	96.9%
North Lanarkshire	473	67	179	95.8%	52.9%	90.3%
Orkney Islands	7	7	--Not Reported--	--No Service--	--No Service--	--No Service--
Perth & Kinross	154	134	159	50.6%	88.0%	95.8%
Renfrewshire	417	410	383	98.8%	99.6%	99.7%
Scottish Borders	140	117	139	98.2%	98.0%	98.0%
Shetland Islands	8	0	11	82.6%	97.4%	91.5%
South Ayrshire	166	190	247	49.1%	64.5%	78.1%
South Lanarkshire	384	293	240	97.7%	96.3%	98.4%
Stirling	158	99	86	69.0%	80.2%	88.4%
West Dunbartonshire	162	62	94	95.7%	93.7%	96.5%
West Lothian	225	223	280	87.9%	82.8%	90.4%
Scotland	7,185	6,869	6,902	93.0%	86.7%	93.8%

Environmental health

Environmental Health	Indicator 4		
	Percentage of responses for low-priority pest control services which met the national target		
	1999/2000	2000/2001	2001/2002
Aberdeen City	99.4%	99.8%	99.5%
Aberdeenshire	--No Service--	--No Service--	--No Service--
Angus	100.0%	100.0%	100.0%
Argyll & Bute	94.2%	97.1%	97.3%
Clackmannanshire	--No Service--	--No Service--	--No Service--
Dumfries & Galloway	99.4%	99.5%	99.4%
Dundee City	99.4%	99.8%	100.0%
East Ayrshire	91.7%	81.3%	93.2%
East Dunbartonshire	98.2%	98.8%	98.7%
East Lothian	--No Service--	--No Service--	--No Service--
East Renfrewshire	--No Service--	--No Service--	--No Service--
Edinburgh, City of	98.2%	98.0%	97.6%
Eilean Siar	--No Service--	--Not Reported--	--No Service--
Falkirk	96.2%	96.6%	92.8%
Fife	100.0%	95.5%	99.8%
Glasgow City	79.8%	89.3%	98.6%
Highland	97.0%	95.4%	98.3%
Inverclyde	97.9%	97.8%	96.8%
Midlothian	100.0%	88.7%	99.3%
Moray	98.0%	97.4%	96.2%
North Ayrshire	99.1%	99.0%	99.0%
North Lanarkshire	93.9%	83.0%	95.9%
Orkney Islands	--No Service--	--No Service--	--No Service--
Perth & Kinross	--No Service--	--No Service--	--No Service--
Renfrewshire	99.7%	100.0%	100.0%
Scottish Borders	98.8%	98.0%	98.4%
Shetland Islands	95.0%	100.0%	100.0%
South Ayrshire	83.4%	90.0%	96.3%
South Lanarkshire	--No Service--	--No Service--	--No Service--
Stirling	87.8%	95.1%	97.2%
West Dunbartonshire	97.4%	98.7%	99.4%
West Lothian	94.3%	99.2%	99.3%
Scotland	93.7%	94.3%	98.2%