

Housing

Response repairs



1. **The length of time that the council allows for carrying out various categories of repairs and the percentage of repairs completed within the target timescale for each category.**

What the indicator reports

This indicator sets out the number of response repairs undertaken by each council, the timescales which each council sets for each of its categories and the levels of success in achieving the targets shown.

The indicator also reports the percentage of all repairs due to be completed within 24 hours that were completed within target.

Response repairs are maintenance jobs which a council has agreed to carry out within a set timescale. Councils classify repairs into various priority categories each with its own timescale. For example, a council may undertake to repair a burst pipe within 24 hours, whereas it may allow two to six weeks to repair a window-sill.

Councils are free to decide how many categories are appropriate, and choose the timescale for each category.

Classifying and undertaking a repair as an ‘emergency’ (ie where danger would arise or damage could be caused) generally costs more than it does to have the work done under another category. Therefore, treating a high proportion of repairs as emergencies is likely to increase costs.

Points to bear in mind

For this indicator, response repairs do not include maintenance work which councils:

- chose to undertake as part of a planned programme of improvements
- advised tenants would not be carried out due to financial constraints
- undertook to improve the condition of empty houses.

The standards set for each category cover the period of time between a repair request being received and the work being completed satisfactorily. Repairs have to be completed to the council’s satisfaction, and thus the indicator captures both efficiency and quality aspects of the repairs service.

Councils may use a range of contractors, including their own directly employed workforce to undertake housing repair work. The council has to notify the contractor what work should be done. This means that meeting the target time requires both the council and the contractor to work effectively.

Many councils may use the same name for a repair category (eg ‘urgent’) but the target timescale associated with it may vary between them.

Some councils have reported the information on an area by area basis.

In accordance with the developed criteria (see Section 1) this is a TRANSITIONAL indicator

Managing tenancy changes

2. **The total annual rent lost due to houses being unoccupied, expressed as a percentage of the total amount of rent due in the year.**

What the indicator reports

This indicator shows the level of rent lost due to houses remaining empty when they are available for letting.

Points to bear in mind

Some of the factors which affect a council's ability to re-let vacant property include:

- the condition of the property
- the type of property (eg tenement flat, end-of-terrace house)
- the location of the property
- the general level of demand for council housing in an area.

The council's policy on moving tenants into alternative accommodation while improvement works are carried out to their home, thereby incurring a loss of rental income for the council during that period, will influence the indicator.

Properties which are either unsafe for occupation or which the council intends to sell are excluded from the indicator.

3. **The number and percentage of houses re-let by the council within the following timescales:**
- **less than 2 weeks**
 - **2 to 4 weeks**
 - **more than 4 weeks**
 - **average time to relet houses.**

What the indicator reports

This indicator reports the efficiency of the council in managing tenancy changes. The process involves:

- identifying new tenants
- the new tenants signing for a house
- identifying and carrying out any repairs necessary before the new tenant can move in.

Points to bear in mind

Some properties are less desirable than others, and so will remain empty for longer. Some of the factors which are important include:

- the condition of the property
- the type of property (eg tenement flat)
- its location
- the general level of demand for council housing in an area.

Councils differ in the number of offers of accommodation that they make to prospective tenants. Allowing several offers may lengthen the time taken to re-let a house because prospective tenants may not accept the first offer, and the house may have to be offered to several different prospective tenants before being let.

Rent arrears

4. **Current tenants' arrears:**
- as a percentage of the net amount of rent due in the year
 - the percentage of all tenants owing more than 13 weeks' rent at year end, excluding those owing less than £250.

What the indicator reports

Current arrears are rents that are due and unpaid by current tenants. This indicator is, therefore, a measure of the council's performance in collecting the rent due to it from its tenants. Part b) shows the level of serious current arrears cases.

Points to bear in mind

Actions which a council can take to improve rent collection levels include:

- maximising the methods and accessibility for payment
- prompt notification of changes to rent levels
- effective management of the rent arrears recovery process (including the timing of action on arrears cases, the effectiveness of communication with tenants, and the efficiency of monitoring procedures)
- debt counselling services.

The net amount of rent due in the year excludes rent which is funded by housing benefit. Therefore, the level of uptake of housing benefit may have an impact on the indicator.

Council house sales

5. **The percentage of house sales completed within the following time bands**

Time band	%
Up to 20 weeks	
21 – 26 weeks	
27 – 32 weeks	
33 weeks and more	
Average time to sell	(weeks)

What the indicator reports

The Scottish Executive has set councils a target of six months for processing council house sales. This indicator shows the extent to which each council has achieved the target.

Homelessness

6. **a) The number of households in priority need per 10,000 households.**
- b) The number provided with temporary accommodation in hostels, bed & breakfast, council-owned furnished dwellings and other accommodation, expressed as a percentage of the total provided with temporary accommodation.**
- c) The average length of stay in each type of accommodation**

What the indicator reports

This indicator reports the help given to homeless people, the number of households in priority need, and their length of stay in the temporary accommodation provided. It also reports the households in priority need per 10,000 households.

In relation to temporary accommodation, councils have a number of responsibilities under the Housing (Scotland) Act 1987 toward people applying for accommodation as ‘homeless’ persons.

An applicant may be a household of one or more adults, with or without children.

The council is required to undertake an assessment to determine whether the applicant:

- is homeless or threatened with homelessness
- meets a number of ‘priority’ criteria
- has a direct connection with the district.

If the council accepts that the applicant “may be homeless and have a priority need”, it should provide temporary accommodation pending completion of its assessment of the applicant’s housing needs.

If, following this assessment, the council is satisfied that the applicant meets the requirements identified in the Act, it must provide permanent accommodation for the applicant.

Points to bear in mind

The types of accommodation used reflect:

- the level of demand by applicants who qualify for assistance
- the council’s policy on what forms of accommodation to provide.

Average length of stay in temporary accommodation will be influenced by:

- the rate at which council houses and flats become available to those applicants for whom the council is required to take long-term housing responsibility

the extent to which the quality and location of the available accommodation is perceived by the applicant as appropriate or acceptable.

Housing

Housing	Indicator 1					
	Name of first priority housing response repairs category			Target response time for housing response repairs falling within the first priority category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	Priority 1	P1 Emergency	P1	4	4	4
Aberdeenshire	Emergency	Emergency	Emergency	24	24	24
Angus	24 hours	Emergency	Emergency	24	1	2
Argyll & Bute	Emergency	Emergency	Emergency	24	24	24
Clackmannanshire	Priority 0	Priority 0	Emergency	4	4	4
Dumfries & Galloway	Emergency	Emergency	Emergency	4	4	4
Dundee City	Out of hours emergency	Out of hours emergency	Out of hours emergency	24	24	24
East Ayrshire	A	A	A	2	2	2
East Dunbartonshire	Emergency	A	Emergency	3	24	3
East Lothian	Emergency day	Emergency day	Emergency day	24	24	24
East Renfrewshire	Emergency A3	Emergency A3	Emergency A3	4	4	4
Edinburgh, City of	Emergency	In hours emergency	Emergency	1	1	24
Eilean Siar	Emergency	Emergency	Emergency	1	1	1
Falkirk	Emergency	Emergency	Emergency	24	24	24
Fife	Emergency	Emergency	Emergency	1	24	24
Glasgow City	Emergency	Emergency	Emergency	24	24	24
Highland	Emergency	Emergency	Emergency	24	24	24
Inverclyde	Call Out	Call Out	Call Out	2	2	2
Midlothian	Priority 1	Priority 1	Priority 1	24	24	24
Moray	Emergency	Emergency	Emergency	2	2	2
North Ayrshire	Emergency	Emergency	Emergency	24	24	24
North Lanarkshire	Priority U	Priority U	Category 1	3	3	3
Orkney Islands	Emergency	Emergency	Emergency	24	24	24
Perth & Kinross	Emergency	Emergency	Emergency	24	24	24
Renfrewshire	Emergency	Emergency	Emergency	24	24	24
Scottish Borders	Emergency	Emergency	Emergency	24	24	24
Shetland Islands	Emergency	Emergency	Emergency	24	4	24
South Ayrshire	Emergency	Emergency	Emergency	4	3	4
South Lanarkshire	Emergency	Emergency	Emergency	24	24	24
Stirling	Emergency	Emergency	Emergency	24	24	24
West Dunbartonshire	Emergency	Emergency	Emergency	1	24	24
West Lothian	Emergency	Emergency	Emergency	4	4	4
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the first priority housing response repairs category			Number of first priority housing response repairs		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	hours	hours	hours	26,234	26,036	22,253
Aberdeenshire	hours	hours	hours	13,377	12,886	12,816
Angus	hours	hours	hours	2,275	5,311	5,058
Argyll & Bute	hours	hours	hours	5,644	5,896	5,689
Clackmannanshire	hours	hours	hours	8,391	7,992	8,142
Dumfries & Galloway	hours	hours	hours	22,552	21,173	20,229
Dundee City	hours	hours	hours	13,621	13,712	13,445
East Ayrshire	hours	hours	hours	--Not Reported--	9,973	11,063
East Dunbartonshire	hours	hours	hours	16,313	17,779	--Not Reported--
East Lothian	hours	hours	hours	4,838	5,786	5,507
East Renfrewshire	hours	hours	hours	3,538	2,979	1,504
Edinburgh, City of	hours	hours	hours	32,499	9,350	54,819
Eilean Siar	hours	hours	hours	879	789	840
Falkirk	hours	hours	hours	23,907	21,432	20,100
Fife	days	hours	hours	52,003	46,807	47,319
Glasgow City	hours	hours	hours	83,567	59,915	58,755
Highland	hours	hours	hours	12,016	14,721	11,920
Inverclyde	hours	hours	hours	5,170	5,471	5,865
Midlothian	hours	hours	hours	7,753	7,194	6,999
Moray	hours	hours	hours	3,056	3,215	3,095
North Ayrshire	hours	hours	hours	15,856	13,944	11,748
North Lanarkshire	hours	hours	hours	78,466	73,409	66,467
Orkney Islands	hours	hours	hours	216	404	431
Perth & Kinross	hours	hours	hours	7,371	7,478	7,755
Renfrewshire	hours	hours	hours	20,046	20,860	23,015
Scottish Borders	hours	hours	hours	1,503	1,684	1,538
Shetland Islands	hours	hours	hours	2,081	2,296	2,069
South Ayrshire	hours	hours	hours	16,016	11,109	12,084
South Lanarkshire	hours	hours	hours	48,602	42,425	41,383
Stirling	hours	hours	hours	9,769	14,447	9,862
West Dunbartonshire	days	hours	hours	21,417	18,707	21,586
West Lothian	hours	hours	hours	9,563	9,879	9,183
Scotland				568,539	515,059	509,011

Housing

Housing	Indicator 1					
	Percentage of first priority housing response repairs completed within target time			Name of second priority housing response repairs category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	98.5%	96.0%	97.5%	Priority 9	P9 Out of hours emergency	P9
Aberdeenshire	84.4%	88.1%	91.5%	Urgent	Urgent	Urgent
Angus	93.5%	86.7%	91.2%	3 days	Urgent	Urgent
Argyll & Bute	91.1%	89.6%	70.1%	Urgent	Urgent	Urgent
Clackmannanshire	96.6%	97.2%	98.3%	Priority 1	Priority 1	Lesser emergency
Dumfries & Galloway	81.8%	83.5%	78.2%	Urgent	Urgent	Urgent
Dundee City	99.9%	99.6%	99.8%	Day Time Emergency	Day Emergency	Day Emergency
East Ayrshire	--Not Reported--	61.8%	84.2%	B	B	B
East Dunbartonshire	96.2%	93.2%	--Not Reported--	24hr R2R	B	A
East Lothian	85.4%	85.1%	88.2%	Emergency night	Emergency night	Emergency night
East Renfrewshire	73.6%	82.1%	92.1%	Emergency A2	Emergency A2	Emergency A2
Edinburgh, City of	79.0%	80.8%	71.0%	Minor	Out of hours emergency	By Appointment
Eilean Siar	92.0%	90.5%	93.6%	1 day	Priority 1	Priority 1
Falkirk	94.0%	96.8%	97.6%	Urgent	Urgent	Urgent
Fife	85.4%	87.8%	91.3%	Urgent	Urgent	Urgent
Glasgow City	92.3%	87.0%	86.6%	Reactive	Reactive	Reactive
Highland	96.4%	97.5%	98.1%	High Priority	High Priority	High Priority
Inverclyde	95.4%	97.6%	96.0%	Emergency	Emergency	Emergency
Midlothian	86.5%	73.1%	82.7%	Priority 2	Priority 2	Priority 2
Moray	79.3%	93.6%	97.0%	Priority	Priority	Priority
North Ayrshire	84.3%	85.6%	92.9%	Urgent	Urgent	Urgent
North Lanarkshire	90.1%	94.0%	92.1%	Priority 1	Priority 1	Category 2
Orkney Islands	83.8%	87.6%	88.6%	Urgent	Urgent	Urgent
Perth & Kinross	85.1%	91.2%	82.8%	Urgent	Urgent	Urgent
Renfrewshire	93.9%	94.7%	96.5%	Urgent	Urgent	Urgent
Scottish Borders	86.1%	96.1%	93.3%	Urgent	Urgent	Urgent
Shetland Islands	95.1%	93.0%	92.4%	Urgent	Urgent	Urgent
South Ayrshire	68.5%	88.9%	92.0%	Urgent	Urgent	Urgent
South Lanarkshire	98.1%	96.7%	97.4%	Urgent	Urgent	Urgent
Stirling	95.4%	93.8%	93.1%	3 day urgent	Urgent	U&P
West Dunbartonshire	82.5%	94.9%	79.5%	Follow up to emergency	E.O. Follow Ups	Urgent Works
West Lothian	96.2%	96.2%	96.8%	Priority	Priority	Priority
Scotland	89.8%	91.1%	89.4%			

Housing

Housing	Indicator 1					
	Target response time for housing response repairs falling within the second priority category			Unit of time used for the second priority housing response repairs category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	4	4	24	hours	hours	hours
Aberdeenshire	5	5	5	days	working days	working days
Angus	3	3	3	days	working days	working days
Argyll & Bute	48	48	48	hours	hours	hours
Clackmannanshire	24	24	24	hours	hours	hours
Dumfries & Galloway	5	5	5	days	days	days
Dundee City	24	24	24	hours	hours	hours
East Ayrshire	24	24	24	hours	hours	hours
East Dunbartonshire	24	5	24	hours	days	hours
East Lothian	24	24	24	hours	hours	hours
East Renfrewshire	24	24	24	hours	hours	hours
Edinburgh, City of	3	3	14	working days	hours	days from appointment
Eilean Siar	1	1	1	days	days	days
Falkirk	5	7	7	days	days	days
Fife	3	3	3	days	days	days
Glasgow City	10	10	10	days	days	days
Highland	3	3	3	days	days	days
Inverclyde	1	1	1	days	days	days
Midlothian	7	7	7	days	days	days
Moray	2	2	1	hours	working days	working day
North Ayrshire	7	7	7	days	days	days
North Lanarkshire	3	3	3	days	days	days
Orkney Islands	28	3	3	days	days	days
Perth & Kinross	7	7	7	days	days	days
Renfrewshire	4	4	4	days	days	days
Scottish Borders	3	3	3	days	days	days
Shetland Islands	3	3	3	days	days	days
South Ayrshire	3	3	3	working days	days	days
South Lanarkshire	10	10	10	working days	working days	working days
Stirling	3	3	3	days	days	days
West Dunbartonshire	3	3	10	days	days	days
West Lothian	3	3	3	days	days	days
Scotland						

Housing

Housing	Indicator 1					
	Number of second priority housing response repairs			Percentage of second priority housing response repairs completed within target time		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	21,969	16,809	21,763	99.9%	98.1%	99.5%
Aberdeenshire	13,285	12,820	12,274	84.0%	80.7%	81.0%
Angus	321	4,233	6,833	94.1%	70.3%	80.6%
Argyll & Bute	7,820	6,225	5,007	74.9%	72.3%	53.9%
Clackmannanshire	3,322	3,244	3,114	92.6%	91.3%	91.7%
Dumfries & Galloway	15,584	14,347	13,034	80.4%	81.4%	90.6%
Dundee City	21,849	21,132	20,472	93.1%	94.2%	92.9%
East Ayrshire	--Not Reported--	24,254	22,853	--Not Reported--	56.3%	72.8%
East Dunbartonshire	1,132	6,495	17,138	81.2%	60.8%	93.5%
East Lothian	4,951	4,736	4,896	91.9%	92.5%	93.9%
East Renfrewshire	1,422	983	1,887	48.5%	73.8%	93.7%
Edinburgh, City of	18,345	13,415	50,427	76.0%	80.7%	86.0%
Eilean Siar	1,070	998	1,040	90.6%	87.7%	86.9%
Falkirk	16,452	15,605	15,238	82.3%	88.0%	88.1%
Fife	18,603	6,741	6,625	71.3%	73.1%	74.7%
Glasgow City	126,249	15,183	5,220	94.1%	78.0%	83.1%
Highland	11,887	16,292	12,502	91.6%	88.9%	96.4%
Inverclyde	13,029	13,254	14,277	86.9%	87.9%	87.3%
Midlothian	9,960	9,621	9,833	78.7%	64.6%	53.0%
Moray	4,169	3,764	3,449	70.5%	76.0%	82.3%
North Ayrshire	19,023	15,554	8,405	54.9%	54.5%	71.5%
North Lanarkshire	26,513	20,789	15,938	66.7%	84.9%	79.8%
Orkney Islands	375	414	412	78.9%	75.4%	79.1%
Perth & Kinross	13,519	11,430	10,497	82.3%	73.2%	76.2%
Renfrewshire	6,199	5,782	7,490	87.7%	87.3%	85.3%
Scottish Borders	8,949	8,589	8,576	83.6%	90.3%	91.4%
Shetland Islands	1,793	2,117	1,806	88.2%	86.0%	80.0%
South Ayrshire	14,037	15,703	16,117	57.4%	67.9%	63.9%
South Lanarkshire	13,406	9,348	8,662	93.3%	97.1%	96.9%
Stirling	9,804	9,502	6,848	80.4%	88.4%	84.8%
West Dunbartonshire	15,752	19,307	4,083	89.2%	85.5%	66.1%
West Lothian	15,671	15,286	13,244	90.7%	89.4%	89.8%
Scotland	456,460	343,972	316,942	84.5%	80.5%	84.9%

Housing

Housing	Indicator 1					
	Name of third priority housing response repairs category			Target response time for housing response repairs falling within the third priority category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	Priority 6	P6	P6	48	48	48
Aberdeenshire	Normal	Normal	Normal	15	13	13
Angus	7 days	Routine	Routine	7	7	7
Argyll & Bute	Essential	Essential	Essential	1	5	5
Clackmannanshire	Priority 2	Priority 2	Rapid	7	1	7
Dumfries & Galloway	Non-urgent	Non-urgent	Non-urgent	30	30	30
Dundee City	3 Day Urgent	3 Day Urgent	3 Day urgent	3	3	3
East Ayrshire	C	C	C	3	5	5
East Dunbartonshire	Urgent	C	B	5	10	3
East Lothian	Urgent	Urgent	Urgent	3	4	4
East Renfrewshire	Urgent A1	Urgent A1	Urgent A1	8	10	10
Edinburgh, City of	Routine	1 day urgent	Non Appointed	28	1	28
Eilean Siar	7 days	Priority 2	Priority 2	7	7	7
Falkirk	Routine	Routine	Routine	28	28	28
Fife	Local response	Local response	Local response	5	5	5
Glasgow City	--No Service--	Appointment Based	Appointment Based	--No Service--	Tenant led	Tenant led
Highland	Routine	Routine	Routine	20	21	20
Inverclyde	Urgent	Urgent	Urgent	9	9	9
Midlothian	Priority 3	Priority 3	Priority 3	21	21	21
Moray	Routine	Routine	Routine	5	5	5
North Ayrshire	Routine	Routine	Routine	28	28	28
North Lanarkshire	Priority 2	Priority 2	Category 3	7	7	7
Orkney Islands	Standard	Normal	Normal	28	28	28
Perth & Kinross	Routine	Routine	Routine	28	28	28
Renfrewshire	Routine	Routine	Routine	12	12	12
Scottish Borders	Routine	Routine	Routine Urgent	30	30	15
Shetland Islands	Routine	Routine	Routine	28	1	28
South Ayrshire	Routine	Routine	Routine	20	28	20
South Lanarkshire	Routine	Routine	Routine	30	30	30
Stirling	15 day repair	Repair	A&N	15	15	15
West Dunbartonshire	Urgent	Urgent	General	10	10	15
West Lothian	Routine	Routine	Routine	15	15	15
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the third priority housing response repairs category			Number of third priority housing response repairs		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	hours	hours	hours	3,262	4,277	4,187
Aberdeenshire	days	working days	working days	20,831	20,858	18,726
Angus	days	working days	working days	353	13,702	14,721
Argyll & Bute	work weeks	working days	working days	6,917	5,668	5,488
Clackmannanshire	days	weeks	days	8,606	8,423	7,936
Dumfries & Galloway	days	days	days	11,742	11,904	11,455
Dundee City	days	days	days	30,505	29,216	28,369
East Ayrshire	days	days	days	23,621	22,160	20,482
East Dunbartonshire	days	days	days	11,869	11,892	2,901
East Lothian	days	days	days	11,443	9,286	7,073
East Renfrewshire	working days	working days	working days	4,940	3,845	3,707
Edinburgh, City of	working days	days	days	24,252	30,771	23,148
Eilean Siar	days	days	days	1,217	991	886
Falkirk	days	days	days	31,093	29,483	30,466
Fife	days	days	days	55,140	56,397	53,654
Glasgow City	--No Service--	n/a	n/a	--No Service--	92,732	95,305
Highland	days	days	days	17,504	19,411	15,840
Inverclyde	days	days	days	12,743	10,996	11,351
Midlothian	days	days	days	2,625	2,510	2,408
Moray	working days	working days	working days	4,743	4,760	3,633
North Ayrshire	days	days	days	13,623	11,433	14,687
North Lanarkshire	days	days	days	24,220	15,437	7,999
Orkney Islands	days	days	days	1,329	1,026	703
Perth & Kinross	days	days	days	8,924	8,021	8,117
Renfrewshire	days	days	days	36,189	33,484	33,520
Scottish Borders	days	days	days	14,681	10,468	4,881
Shetland Islands	days	months	days	5,985	4,312	3,807
South Ayrshire	working days	days	days	16,332	15,490	15,613
South Lanarkshire	working days	working days	working days	35,941	35,664	33,785
Stirling	days	days	days	15,798	12,607	11,755
West Dunbartonshire	days	days	days	18,782	4,232	16,495
West Lothian	days	days	days	42,762	35,571	30,729
Scotland				517,972	577,027	532,144

Housing

Housing	Indicator 1					
	Percentage of third priority housing response repairs completed within target time			Name of fourth priority housing response repairs category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	96.0%	87.9%	84.1%	Priority 2	P2	P1/2
Aberdeenshire	88.0%	83.6%	80.6%		Planning	Planned
Angus	90.1%	78.0%	75.8%	Routine	Non-essential	Non-essential
Argyll & Bute	64.0%	61.5%	50.3%	Routine	Routine	Routine
Clackmannanshire	83.0%	85.7%	88.7%	Priority 4	Priority 4	Routine
Dumfries & Galloway	86.3%	86.8%	93.3%	Planned	Planned	Planned
Dundee City	86.4%	82.3%	76.7%	10 Day Urgent	10 Day Priority	10 Day Priority
East Ayrshire	38.5%	59.0%	80.5%	D	D	D
East Dunbartonshire	68.4%	81.6%	55.5%	Normal	D	C
East Lothian	47.2%	43.6%	46.8%	Priority	Priority	Priority
East Renfrewshire	79.2%	91.5%	91.5%	Cyclic A	Cyclic A	A
Edinburgh, City of	66.0%	81.5%	73.0%	Appointments	3 day urgent	
Eilean Siar	76.8%	82.2%	48.6%	14 days	Priority 3	Priority 3
Falkirk	84.8%	89.0%	88.5%	Non-routine	Non-routine	Non-routine
Fife	94.4%	94.7%	95.0%	Routine	Routine	Routine
Glasgow City	--No Service--	99.0%	98.7%			
Highland	94.9%	94.9%	93.0%			
Inverclyde	60.6%	65.5%	59.7%	Routine	Routine	Routine
Midlothian	82.7%	60.6%	42.2%	Priority 4	Priority 4	Priority 4
Moray	73.1%	72.4%	78.8%	Ordinary	Ordinary	Ordinary
North Ayrshire	63.9%	75.1%	81.4%			By Appointment
North Lanarkshire	65.4%	86.5%	79.7%	Priority 3	Priority 3	Category 4
Orkney Islands	79.8%	85.5%	87.5%			
Perth & Kinross	90.8%	84.0%	80.5%			
Renfrewshire	81.6%	82.0%	82.7%	Normal	Normal	Normal
Scottish Borders	85.8%	90.4%	86.7%			Routine
Shetland Islands	75.4%	70.0%	70.7%	3 month	3 month	3 Month
South Ayrshire	70.7%	86.8%	76.2%		Gas	Gas
South Lanarkshire	88.9%	92.0%	94.8%	RBA	RBA	RBA
Stirling	80.2%	83.0%	79.8%			
West Dunbartonshire	42.6%	62.3%	52.3%	Special Needs	General Urgent	Non-urgent
West Lothian	92.1%	93.6%	93.9%			
Scotland	78.3%	86.2%	85.8%			

Housing

Housing	Indicator 1					
	Target response time for housing response repairs falling within the fourth priority category			Unit of time used for the fourth priority housing response repairs category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	10	10	3	days	days	days
Aberdeenshire		20	20		working days	working days
Angus	14	20	20	days	working days	working days
Argyll & Bute	4	28	28	work weeks	working days	working days
Clackmannanshire	4	4	28	weeks	weeks	days
Dumfries & Galloway	70	70	70	days	days	days
Dundee City	10	10	10	days	days	days
East Ayrshire	10	12	12	days	days	days
East Dunbartonshire	20	20	10	days	days	days
East Lothian	7	9	9	days	days	days
East Renfrewshire	20	25	25	working days	working days	working days
Edinburgh, City of	0	3		days	days	
Eilean Siar	14	14	14	days	days	days
Falkirk	40	6	Programmed	days	weeks	programmed
Fife	30	30	30	days	days	days
Glasgow City						
Highland						
Inverclyde	28	28	28	days	days	days
Midlothian	35	35	35	days	days	days
Moray	15	15	15	working days	working days	working days
North Ayrshire			Keep Appointment			< 15 Days
North Lanarkshire	20	20	20	days	days	days
Orkney Islands						
Perth & Kinross						
Renfrewshire	30	30	30	days	days	days
Scottish Borders			30			days
Shetland Islands	3	3	3	months	months	months
South Ayrshire		4	4		hours	hours
South Lanarkshire	Appointment	Appointment	Appointment	Appointment	Appointment	n/a
Stirling						
West Dunbartonshire	10	15	130	days	days	days
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Number of fourth priority housing response repairs			Percentage of fourth priority housing response repairs completed within target time		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	23,623	22,745	2,881	73.6%	72.8%	86.5%
Aberdeenshire		2,165	2,856		79.6%	61.7%
Angus	16,456	136	386	91.3%	54.4%	68.9%
Argyll & Bute	3,563	2,443	3,205	69.2%	75.5%	72.5%
Clackmannanshire	7,271	7,184	7,678	76.7%	74.2%	82.7%
Dumfries & Galloway	10,752	3,952	3,477	77.8%	96.4%	99.1%
Dundee City	17,168	17,567	14,455	83.9%	74.2%	70.5%
East Ayrshire	19,134	6,973	4,345	39.3%	46.1%	76.3%
East Dunbartonshire	6,169	10,165	6,046	75.0%	71.8%	58.8%
East Lothian	7,653	8,842	13,269	69.4%	59.7%	49.1%
East Renfrewshire	7,418	3,954	4,039	77.5%	86.9%	87.3%
Edinburgh, City of	93,015	5,653		99.0%	62.6%	
Eilean Siar	1,335	1,179	957	73.2%	82.8%	52.9%
Falkirk	820	884	995	69.3%	80.0%	81.7%
Fife	76,621	78,665	79,662	80.7%	79.0%	84.3%
Glasgow City						
Highland						
Inverclyde	18,171	16,837	15,881	71.9%	75.4%	72.2%
Midlothian	1,314	1,048	726	82.4%	78.7%	68.3%
Moray	6,508	7,063	7,006	81.8%	74.9%	82.8%
North Ayrshire			7,615			97.0%
North Lanarkshire	104,576	86,226	45,192	76.8%	90.4%	87.0%
Orkney Islands						
Perth & Kinross						
Renfrewshire	48,938	42,420	29,926	88.7%	89.2%	86.9%
Scottish Borders			9,520			89.3%
Shetland Islands	99	166	212	71.7%	68.1%	54.7%
South Ayrshire		3,642	1,205		88.1%	99.0%
South Lanarkshire	39,068	37,075	33,457	97.5%	95.9%	97.8%
Stirling						
West Dunbartonshire	375	14,416	3,058	27.2%	44.0%	47.6%
West Lothian						
Scotland	510,047	381,400	287,115	83.0%	81.0%	83.5%

Housing

Housing	Indicator 1					
	Name of fifth priority housing response repairs category			Target response time for housing response repairs falling within the fifth priority category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	Priority 3	P3	P2	24	28	10
Aberdeenshire			Gas			32
Angus	Routine non-urgent	Complex	Complex	28	3	3
Argyll & Bute		Programmed			T.B.Agreed	
Clackmannanshire						
Dumfries & Galloway						
Dundee City	15 Day Normal	15 Day Normal	15 Day Normal	15	15	15
East Ayrshire	E	E	E	20	25	25
East Dunbartonshire	Programmed	E	D	90	90	20
East Lothian	Normal	Normal	Normal	20	23	23
East Renfrewshire		Manufactured Items	Manufactured Items		40	40
Edinburgh, City of		By Appointment			14	
Eilean Siar	28 days	Priority 4	Priority 4	28	28	28
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	Group	Group	Group	98	96	96
Midlothian						
Moray		Appointment	Appointment		n/a	As Appointment
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire	General Non-urgent	Non-urgent		56	130	
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the fifth priority housing response repairs category			Number of fifth priority housing response repairs		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	days	days	days	38,293	38,541	23,612
Aberdeenshire			working days			5,626
Angus	days	months	months	516	57	124
Argyll & Bute		days			144	
Clackmannanshire						
Dumfries & Galloway						
Dundee City	days	days	days	16,965	15,227	12,199
East Ayrshire	days	days	days	19,695	14,790	8,645
East Dunbartonshire	days	days	days	660	5,554	3,950
East Lothian	days	days	days	8,724	8,509	10,749
East Renfrewshire		working days	working days		236	321
Edinburgh, City of		days from appointment			66,007	
Eilean Siar	days	days	days	68	70	51
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	days	days	days	1,142	1,056	794
Midlothian						
Moray		N/A	working days		237	1,341
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire	days	days		9,979	3,701	
West Lothian						
Scotland				96,042	154,129	63,411

Housing

Housing	Indicator 1					
	Percentage of fifth priority housing response repairs completed within target time			Name of sixth priority housing response repairs category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	81.0%	81.7%	75.1%			P3
Aberdeenshire			83.0%			
Angus	73.1%	80.7%	93.5%			
Argyll & Bute		52.1%				
Clackmannanshire						
Dumfries & Galloway						
Dundee City	80.8%	74.4%	69.1%			
East Ayrshire	34.7%	55.3%	65.3%			
East Dunbartonshire	100.0%	96.5%	47.4%			E
East Lothian	71.9%	75.5%	69.8%			
East Renfrewshire		79.7%	84.1%			
Edinburgh, City of		90.4%			28 day routine	
Eilean Siar	79.4%	67.1%	51.0%			
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	73.4%	77.5%	67.9%	Windows	Windows	Windows
Midlothian						
Moray		100.0%	100.0%			
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire	70.8%	33.7%				
West Lothian						
Scotland	69.6%	81.2%	72.9%			

Housing

Housing	Indicator 1					
	Target response time for housing response repairs falling within the sixth priority category			Unit of time used for the sixth priority housing response repairs category		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City			24			days
Aberdeenshire						
Angus						
Argyll & Bute						
Clackmannanshire						
Dumfries & Galloway						
Dundee City						
East Ayrshire						
East Dunbartonshire			40			days
East Lothian						
East Renfrewshire						
Edinburgh, City of		28		days		
Eilean Siar						
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	74	74	74	days	days	days
Midlothian						
Moray						
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Number of sixth priority housing response repairs			Percentage of sixth priority housing response repairs completed within target time		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City			35,788			85.5%
Aberdeenshire						
Angus						
Argyll & Bute						
Clackmannanshire						
Dumfries & Galloway						
Dundee City						
East Ayrshire						
East Dunbartonshire			12,933			78.0%
East Lothian						
East Renfrewshire						
Edinburgh, City of		18,384		68.0%		
Eilean Siar						
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	471	387	237	79.6%	73.4%	67.5%
Midlothian						
Moray						
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland	471	18,771	36,025	79.6%	68.1%	85.3%

Housing

Housing	Indicator 1					
	Number of housing response repairs			Total number of housing response repairs completed within target		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	113,381	108,408	110,484	99,328	93,266	97,679
Aberdeenshire	47,493	48,729	52,298	40,758	40,857	43,196
Angus	19,921	23,439	27,122	18,146	18,388	21,664
Argyll & Bute	23,944	20,376	19,389	17,892	15,186	11,774
Clackmannanshire	27,590	26,843	26,870	23,898	23,280	24,242
Dumfries & Galloway	60,630	51,376	48,195	49,460	43,506	41,763
Dundee City	100,108	96,854	88,940	88,403	81,990	72,806
East Ayrshire	62,450	78,150	67,388	23,438	44,281	51,414
East Dunbartonshire	36,143	51,885	42,968	30,014	42,871	33,154
East Lothian	37,609	37,159	41,494	25,673	25,055	26,790
East Renfrewshire	17,318	11,997	11,458	12,954	10,316	10,343
Edinburgh, City of	168,111	143,580	128,394	147,707	119,198	99,189
Eilean Siar	4,569	4,027	3,774	3,744	3,427	2,653
Falkirk	72,272	67,404	66,799	62,951	61,433	60,799
Fife	202,367	188,610	187,260	171,559	161,611	166,299
Glasgow City	209,816	167,830	159,280	195,883	155,796	149,311
Highland	41,407	50,424	40,262	39,091	47,264	38,469
Inverclyde	50,726	48,001	48,405	38,253	37,983	37,045
Midlothian	21,652	20,373	19,966	17,793	13,824	12,507
Moray	18,476	19,039	18,524	14,150	14,844	15,844
North Ayrshire	48,502	40,931	42,455	32,507	28,994	36,268
North Lanarkshire	233,775	195,861	135,596	184,553	178,009	119,604
Orkney Islands	1,920	1,844	1,546	1,537	1,543	1,323
Perth & Kinross	29,814	26,929	26,369	25,503	21,926	20,956
Renfrewshire	111,372	102,546	93,951	97,190	90,099	82,323
Scottish Borders	25,133	20,741	24,515	21,372	18,837	22,010
Shetland Islands	9,958	8,891	7,894	8,141	7,086	6,162
South Ayrshire	46,385	45,944	45,019	30,576	37,200	34,501
South Lanarkshire	137,017	124,512	117,287	130,257	118,472	113,477
Stirling	35,371	36,556	28,465	29,870	32,412	24,377
West Dunbartonshire	66,305	60,363	45,222	46,894	44,491	29,937
West Lothian	67,996	60,736	53,156	62,810	56,464	49,633
Scotland	2,149,531	1,990,358	1,744,648	1,792,305	1,689,909	1,497,424

Housing

Housing	Indicator 1				
	Number of council dwellings			Number of repairs due to be completed within 24 hours	
	1999/2000	2000/2001	2001/2002	2000/2001	2001/2002
Aberdeen City	27,829	27,187	26,500	42,845	44,016
Aberdeenshire	16,125	16,260	15,151	12,886	12,816
Angus	10,064	9,777	9,505	5,311	5,058
Argyll & Bute	6,885	6,810	6,564	5,896	5,689
Clackmannanshire	6,378	6,267	6,104	11,236	11,256
Dumfries & Galloway	13,190	12,824	12,356	21,173	20,229
Dundee City	20,634	19,500	17,850	34,844	33,917
East Ayrshire	18,173	17,595	16,816	34,227	33,916
East Dunbartonshire	6,200	6,048	6,010	17,779	17,138
East Lothian	10,200	9,867	9,553	10,522	10,403
East Renfrewshire	4,234	4,136	3,991	3,963	3,391
Edinburgh, City of	28,488	28,480	26,818	53,536	54,819
Eilean Siar	2,018	2,018	1,958	1,787	1,880
Falkirk	21,479	21,309	20,329	21,432	20,100
Fife	39,730	39,008	38,065	46,807	47,319
Glasgow City	92,273	88,027	83,687	59,915	58,755
Highland	18,482	17,673	16,926	14,721	11,920
Inverclyde	11,414	10,424	9,774	18,725	20,142
Midlothian	7,750	7,561	7,309	7,194	6,999
Moray	7,276	7,142	6,990	3,215	3,095
North Ayrshire	17,636	16,825	16,571	13,944	11,748
North Lanarkshire	48,824	47,130	45,678	73,409	66,467
Orkney Islands	934	919	893	404	431
Perth & Kinross	9,915	9,724	9,520	6,866	7,755
Renfrewshire	21,550	19,809	19,855	20,860	23,015
Scottish Borders	7,711	7,376	7,071	1,684	1,538
Shetland Islands	2,348	2,264	2,222	2,296	2,069
South Ayrshire	10,607	10,446	10,156	14,751	13,289
South Lanarkshire	35,531	34,478	33,441	42,425	41,383
Stirling	8,216	7,941	7,606	14,447	5,187
West Dunbartonshire	14,725	14,207	13,869	18,707	21,586
West Lothian	16,919	16,435	15,792	9,879	9,183
Scotland	563,738	545,467	503,089	647,686	594,803

Housing

Housing	Indicator 1		Indicator 2		
	Percentage of repairs due to be completed within 24 hours completed within target		Percentage of rent due in the year that was lost due to voids		
	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	96.8%	98.5%	3.15%	3.97%	5.04%
Aberdeenshire	88.1%	91.5%	0.73%	0.81%	1.54%
Angus	86.7%	91.2%	1.17%	1.85%	2.58%
Argyll & Bute	89.6%	70.1%	1.03%	1.57%	1.07%
Clackmannanshire	95.5%	96.5%	1.33%	1.65%	2.00%
Dumfries & Galloway	88.2%	83.5%	1.09%	1.47%	1.46%
Dundee City	96.3%	95.6%	3.70%	3.32%	3.23%
East Ayrshire	57.9%	76.5%	3.78%	4.57%	3.72%
East Dunbartonshire	93.2%	93.5%	1.80%	1.79%	0.62%
East Lothian	88.4%	90.9%	1.32%	0.97%	1.22%
East Renfrewshire	80.0%	93.0%	3.59%	4.84%	2.35%
Edinburgh, City of	81.3%	71.0%	3.47%	3.91%	4.10%
Eilean Siar	88.9%	89.9%	2.45%	2.27%	2.52%
Falkirk	96.8%	97.6%	1.72%	2.08%	2.38%
Fife	87.8%	91.3%	2.59%	2.33%	2.74%
Glasgow City	87.0%	86.6%	4.76%	2.10%	2.40%
Highland	97.5%	98.1%	1.51%	1.84%	2.31%
Inverclyde	90.7%	89.8%	5.79%	4.67%	4.06%
Midlothian	73.1%	82.7%	1.84%	1.13%	0.67%
Moray	93.6%	97.0%	0.23%	0.43%	0.49%
North Ayrshire	85.6%	92.9%	1.85%	2.13%	2.06%
North Lanarkshire	94.0%	92.1%	1.84%	1.71%	1.66%
Orkney Islands	87.6%	88.6%	1.49%	1.12%	1.33%
Perth & Kinross	91.8%	82.8%	1.85%	2.23%	2.91%
Renfrewshire	94.7%	96.5%	3.68%	4.60%	3.66%
Scottish Borders	96.1%	93.0%	3.47%	4.60%	5.01%
Shetland Islands	93.0%	92.4%	6.30%	7.42%	6.42%
South Ayrshire	88.7%	92.6%	1.69%	2.07%	2.67%
South Lanarkshire	96.7%	97.4%	1.47%	1.54%	1.30%
Stirling	93.8%	93.8%	1.04%	1.05%	1.47%
West Dunbartonshire	94.9%	79.5%	4.26%	6.19%	5.50%
West Lothian	96.2%	96.8%	0.32%	0.49%	0.47%
Scotland	89.4%	89.4%	2.85%	2.48%	2.59%

Housing

Housing	Indicator 2					
	Amount of rent loss due to voids			Gross annual rent debit		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	£1,522,698	£2,008,445	£2,613,753	£48,334,452	£50,620,980	£51,810,614
Aberdeenshire	£207,528	£453,962	£447,974	£28,246,983	£55,950,430	£29,128,327
Angus	£178,289	£288,963	£409,518	£15,267,090	£15,587,869	£15,903,002
Argyll & Bute	£136,489	£212,167	£150,432	£13,256,089	£13,526,342	£14,092,011
Clackmannanshire	£140,227	£180,605	£234,794	£10,569,903	£10,925,282	£11,715,314
Dumfries & Galloway	£259,738	£349,997	£353,463	£23,834,144	£23,769,593	£24,272,662
Dundee City	£1,676,630	£1,384,150	£1,300,886	£45,276,088	£41,672,819	£40,245,985
East Ayrshire	£1,087,514	£1,453,108	£1,186,126	£28,796,646	£31,797,013	£31,849,558
East Dunbartonshire	£215,555	£226,615	£77,538	£11,970,900	£12,662,560	£12,582,925
East Lothian	£231,445	£165,820	£211,322	£17,513,161	£17,156,424	£17,258,789
East Renfrewshire	£261,424	£362,979	£176,462	£7,290,745	£7,497,278	£7,501,572
Edinburgh, City of	£2,566,919	£2,781,908	£2,864,836	£74,010,829	£71,080,205	£69,884,067
Eilean Siar	£99,280	£92,815	£106,129	£4,044,938	£4,080,250	£4,218,332
Falkirk	£621,653	£816,854	£946,069	£36,196,160	£39,237,620	£39,692,312
Fife	£1,783,073	£1,628,689	£1,926,490	£68,817,310	£69,783,297	£70,283,303
Glasgow City	£10,633,312	£4,497,397	£5,034,426	£223,451,405	£213,687,433	£209,545,237
Highland	£606,170	£732,317	£908,063	£40,067,596	£39,867,625	£39,298,067
Inverclyde	£1,523,937	£1,289,240	£1,095,695	£26,328,310	£27,594,731	£26,978,345
Midlothian	£210,023	£131,127	£82,422	£11,388,797	£11,583,695	£12,281,141
Moray	£25,469	£48,560	£55,775	£11,196,676	£11,300,690	£11,392,888
North Ayrshire	£534,960	£630,850	£602,503	£28,891,070	£29,588,334	£29,197,088
North Lanarkshire	£1,646,911	£1,552,841	£1,524,181	£89,564,394	£90,553,343	£91,668,235
Orkney Islands	£25,350	£18,739	£21,731	£1,704,232	£1,666,342	£1,638,101
Perth & Kinross	£297,994	£363,812	£478,881	£16,087,570	£16,323,987	£16,440,929
Renfrewshire	£1,522,379	£1,964,130	£1,524,100	£41,411,680	£42,740,846	£41,660,165
Scottish Borders	£450,559	£596,524	£649,818	£12,996,068	£12,976,629	£12,969,625
Shetland Islands	£321,739	£382,821	£362,315	£5,105,700	£5,158,127	£5,640,303
South Ayrshire	£320,652	£403,077	£534,047	£18,989,497	£19,433,012	£20,015,812
South Lanarkshire	£1,060,774	£1,103,671	£929,503	£71,965,408	£71,494,059	£71,365,539
Stirling	£154,623	£155,167	£218,127	£14,915,614	£14,798,334	£14,808,487
West Dunbartonshire	£1,120,717	£1,655,544	£1,509,365	£26,338,375	£26,757,441	£27,431,883
West Lothian	£102,016	£163,472	£156,701	£31,956,068	£33,041,134	£33,450,957
Scotland	£31,546,047	£28,096,366	£28,693,445	£1,105,783,898	£1,133,913,724	£1,106,221,575

Housing

Housing	Indicator 3					
	Number of houses which took fewer than 2 weeks to re-let			Percentage of all houses re-let that took fewer than 2 weeks to re-let		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	73	52	65	2.6%	2.2%	2.4%
Aberdeenshire	479	307	483	33.1%	13.4%	18.8%
Angus	624	539	541	55.9%	52.3%	46.8%
Argyll & Bute	314	232	154	46.2%	31.4%	24.7%
Clackmannanshire	53	59	47	9.1%	9.8%	8.1%
Dumfries & Galloway	121	95	456	9.9%	8.0%	34.0%
Dundee City	763	914	908	31.8%	35.1%	34.3%
East Ayrshire	44	60	157	3.2%	3.7%	8.5%
East Dunbartonshire	25	41	40	5.5%	10.0%	11.1%
East Lothian	20	25	15	3.5%	5.6%	3.4%
East Renfrewshire	17	37	59	5.1%	9.6%	15.4%
Edinburgh, City of	375	346	345	8.4%	7.7%	8.1%
Eilean Siar	12	39	17	6.8%	18.8%	9.0%
Falkirk	495	529	196	26.1%	29.9%	10.5%
Fife	533	462	431	12.0%	11.0%	10.3%
Glasgow City	1,823	1,828	1,573	17.4%	17.5%	17.4%
Highland	272	210	209	17.6%	12.8%	12.8%
Inverclyde	48	90	80	2.5%	3.4%	3.5%
Midlothian	23	22	19	6.1%	6.7%	5.4%
Moray	380	292	329	71.3%	54.0%	57.2%
North Ayrshire	15	6	86	1.0%	0.4%	4.9%
North Lanarkshire	424	345	357	11.0%	8.2%	8.2%
Orkney Islands	17	19	11	18.3%	21.6%	15.1%
Perth & Kinross	123	147	75	14.9%	17.0%	9.0%
Renfrewshire	658	344	418	28.9%	17.4%	19.8%
Scottish Borders	50	65	67	5.4%	6.3%	6.5%
Shetland Islands	36	39	24	17.8%	18.9%	11.7%
South Ayrshire	123	174	173	14.7%	20.7%	17.4%
South Lanarkshire	235	391	186	9.1%	14.3%	7.8%
Stirling	38	26	55	6.2%	5.0%	9.1%
West Dunbartonshire	32	14	9	2.4%	1.3%	0.7%
West Lothian	1,343	1,329	1,261	75.4%	73.8%	75.6%
Scotland	9,588	9,078	8,846	17.3%	16.0%	15.7%

Housing

Housing	Indicator 3					
	Number of houses which took between 2 weeks and 4 weeks to re-let			Percentage of all houses re-let that took between 2 weeks and 4 weeks to re-let		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	43	52	67	1.5%	2.2%	2.5%
Aberdeenshire	578	1,137	1,148	39.9%	49.5%	44.6%
Angus	170	207	195	15.2%	20.1%	16.9%
Argyll & Bute	125	244	188	18.4%	33.0%	30.2%
Clackmannanshire	257	273	280	44.3%	45.1%	48.5%
Dumfries & Galloway	434	352	414	35.7%	29.5%	30.8%
Dundee City	747	530	512	31.1%	20.4%	19.3%
East Ayrshire	394	376	743	28.4%	23.0%	40.4%
East Dunbartonshire	86	229	236	19.1%	56.0%	65.4%
East Lothian	195	220	193	34.0%	49.4%	43.9%
East Renfrewshire	58	102	62	17.4%	26.6%	16.2%
Edinburgh, City of	396	401	417	8.9%	8.9%	9.8%
Eilean Siar	27	31	19	15.3%	14.9%	10.1%
Falkirk	650	537	476	34.2%	30.3%	25.5%
Fife	582	900	493	13.1%	21.5%	11.8%
Glasgow City	3,629	2,872	2,585	34.7%	27.4%	28.6%
Highland	389	434	438	25.2%	26.4%	26.8%
Inverclyde	128	199	153	6.8%	7.6%	6.7%
Midlothian	137	111	133	36.4%	33.8%	37.7%
Moray	105	143	167	19.7%	26.4%	29.0%
North Ayrshire	195	112	229	13.2%	7.1%	13.0%
North Lanarkshire	1,037	1,055	1,134	27.0%	25.1%	26.2%
Orkney Islands	20	25	15	21.5%	28.4%	20.5%
Perth & Kinross	195	296	229	23.7%	34.2%	27.5%
Renfrewshire	401	291	313	17.6%	14.7%	14.8%
Scottish Borders	254	356	304	27.6%	34.3%	29.4%
Shetland Islands	41	32	22	20.3%	15.5%	10.7%
South Ayrshire	150	121	144	18.0%	14.4%	14.4%
South Lanarkshire	587	795	782	22.8%	29.1%	32.7%
Stirling	203	218	259	32.9%	41.9%	43.0%
West Dunbartonshire	93	39	14	7.0%	3.6%	1.1%
West Lothian	340	373	321	19.1%	20.7%	19.3%
Scotland	12,646	13,063	12,685	22.8%	23.0%	22.5%

Housing

Housing	Indicator 3					
	Number of houses which took more than 4 weeks to re-let			Percentage of all houses re-let that took more than 4 weeks to re-let		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	2,677	2,272	2,575	95.8%	95.6%	95.1%
Aberdeenshire	392	851	944	27.1%	37.1%	36.7%
Angus	323	284	419	28.9%	27.6%	36.3%
Argyll & Bute	240	264	281	35.3%	35.7%	45.1%
Clackmannanshire	270	273	250	46.6%	45.1%	43.3%
Dumfries & Galloway	662	745	473	54.4%	62.5%	35.2%
Dundee City	891	1,160	1,230	37.1%	44.5%	46.4%
East Ayrshire	947	1,202	938	68.4%	73.4%	51.0%
East Dunbartonshire	340	139	85	75.4%	34.0%	23.5%
East Lothian	359	200	232	62.5%	44.9%	52.7%
East Renfrewshire	258	245	262	77.5%	63.8%	68.4%
Edinburgh, City of	3,668	3,745	3,486	82.6%	83.4%	82.1%
Eilean Siar	138	138	153	78.0%	66.3%	81.0%
Falkirk	753	706	1,198	39.7%	39.8%	64.1%
Fife	3,332	2,826	3,259	74.9%	67.5%	77.9%
Glasgow City	5,003	5,764	4,865	47.9%	55.1%	53.9%
Highland	882	1,002	990	57.2%	60.9%	60.5%
Inverclyde	1,717	2,324	2,041	90.7%	88.9%	89.8%
Midlothian	216	195	201	57.4%	59.5%	56.9%
Moray	48	106	79	9.0%	19.6%	13.7%
North Ayrshire	1,268	1,455	1,452	85.8%	92.5%	82.2%
North Lanarkshire	2,384	2,797	2,845	62.0%	66.6%	65.6%
Orkney Islands	56	44	47	60.2%	50.0%	64.4%
Perth & Kinross	505	422	529	61.4%	48.8%	63.5%
Renfrewshire	1,216	1,347	1,381	53.5%	68.0%	65.4%
Scottish Borders	617	618	663	67.0%	59.5%	64.1%
Shetland Islands	125	135	159	61.9%	65.5%	77.6%
South Ayrshire	562	547	680	67.3%	65.0%	68.2%
South Lanarkshire	1,754	1,550	1,422	68.1%	56.7%	59.5%
Stirling	376	276	289	60.9%	53.1%	47.9%
West Dunbartonshire	1,200	1,039	1,293	90.6%	95.1%	98.3%
West Lothian	98	99	85	5.5%	5.5%	5.1%
Scotland	33,277	34,770	34,806	59.9%	61.1%	61.8%

Housing

Housing	Indicator 3			
	Number of houses re-let			Average time to re-let houses
	1999/2000	2000/2001	2001/2002	2001/2002
Aberdeen City	2,793	2,376	2,707	130 days
Aberdeenshire	1,449	2,295	2,575	29 days
Angus	1,117	1,030	1,155	56 days
Argyll & Bute	679	740	623	47 days
Clackmannanshire	580	605	577	50 days
Dumfries & Galloway	1,217	1,192	1,343	32 days
Dundee City	2,401	2,604	2,650	52 days
East Ayrshire	1,385	1,638	1,838	78 days
East Dunbartonshire	451	409	361	26 days
East Lothian	574	445	440	49 days
East Renfrewshire	333	384	383	81 days
Edinburgh, City of	4,439	4,492	4,248	65 days
Eilean Siar	177	208	189	75 days
Falkirk	1,898	1,772	1,870	69 days
Fife	4,447	4,188	4,183	71 days
Glasgow City	10,455	10,464	9,023	74 days
Highland	1,543	1,646	1,637	64 days
Inverclyde	1,893	2,613	2,274	113 days
Midlothian	376	328	353	38 days
Moray	533	541	575	16 days
North Ayrshire	1,478	1,573	1,767	66 days
North Lanarkshire	3,845	4,197	4,336	62 days
Orkney Islands	93	88	73	55 days
Perth & Kinross	823	865	833	75 days
Renfrewshire	2,275	1,982	2,112	102 days
Scottish Borders	921	1,039	1,034	78 days
Shetland Islands	202	206	205	160 days
South Ayrshire	835	842	997	101 days
South Lanarkshire	2,576	2,736	2,390	65 days
Stirling	617	520	603	58 days
West Dunbartonshire	1,325	1,092	1,316	193 days
West Lothian	1,781	1,801	1,667	11 days
Scotland	55,511	56,911	56,337	72 days

Housing

Housing	Indicator 4					
	Current tenants' arrears as a percentage of net rent due			Amount of current tenants' rent arrears		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	7.4%	7.3%	8.0%	£1,986,217	£2,047,749	£2,214,623
Aberdeenshire	3.1%	4.0%	3.9%	£540,706	£680,111	£684,119
Angus	2.8%	3.5%	4.0%	£240,448	£302,265	£337,597
Argyll & Bute	2.3%	4.0%	3.2%	£140,905	£251,379	£198,504
Clackmannanshire	5.0%	7.7%	6.1%	£269,284	£414,163	£345,982
Dumfries & Galloway	4.7%	3.8%	4.1%	£522,577	£425,549	£470,875
Dundee City	8.6%	10.2%	9.8%	£1,362,589	£1,555,339	£1,363,532
East Ayrshire	12.6%	14.1%	10.6%	£1,554,144	£1,918,958	£1,387,633
East Dunbartonshire	15.7%	13.9%	12.0%	£892,018	£855,498	£720,147
East Lothian	8.1%	10.2%	9.2%	£793,483	£1,116,088	£981,026
East Renfrewshire	9.7%	9.1%	8.8%	£305,584	£289,829	£275,033
Edinburgh, City of	7.9%	10.8%	13.1%	£1,798,860	£2,386,140	£2,737,394
Eilean Siar	3.6%	5.1%	4.7%	£64,719	£95,503	£95,270
Falkirk	7.6%	7.4%	6.9%	£1,393,479	£1,505,917	£1,443,942
Fife	8.1%	10.7%	8.4%	£2,526,286	£3,468,002	£2,906,667
Glasgow City	15.9%	17.2%	18.1%	£8,835,891	£9,862,031	£10,404,499
Highland	6.9%	6.6%	6.6%	£1,320,516	£1,244,931	£1,194,706
Inverclyde	10.2%	10.8%	9.7%	£981,855	£1,217,312	£1,039,060
Midlothian	12.0%	13.8%	9.1%	£854,410	£1,037,540	£740,707
Moray	2.4%	2.4%	4.0%	£135,997	£147,643	£241,198
North Ayrshire	14.3%	12.0%	11.3%	£1,591,056	£1,378,740	£1,279,058
North Lanarkshire	5.4%	6.0%	5.5%	£2,095,200	£2,347,022	£2,174,163
Orkney Islands	3.2%	2.7%	2.1%	£30,511	£24,852	£18,083
Perth & Kinross	2.5%	2.7%	2.9%	£230,324	£246,160	£270,080
Renfrewshire	8.6%	8.9%	7.5%	£1,285,557	£1,357,067	£1,130,184
Scottish Borders	3.3%	2.4%	2.5%	£231,999	£164,782	£176,157
Shetland Islands	5.9%	4.6%	4.2%	£196,541	£148,510	£142,209
South Ayrshire	14.3%	10.9%	7.6%	£1,033,707	£791,536	£577,226
South Lanarkshire	6.0%	5.5%	4.8%	£1,598,315	£1,531,597	£1,244,600
Stirling	9.3%	8.3%	7.1%	£654,252	£594,951	£510,959
West Dunbartonshire	15.0%	23.5%	19.2%	£1,315,108	£2,047,891	£1,768,900
West Lothian	4.1%	3.7%	3.5%	£627,908	£590,298	£552,774
Scotland	8.4%	9.2%	7.3%	£37,410,446	£42,045,353	£29,222,408

Housing

Housing	Indicator 4					
	Net annual rent debit			Percentage of current tenants owing more than 13 weeks rent excluding those owing less than £250		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	£26,941,680	£27,866,107	£27,521,714	9.1%	9.5%	9.2%
Aberdeenshire	£17,387,667	£17,111,912	£17,668,635	2.3%	3.0%	3.1%
Angus	£8,522,211	£8,659,622	£8,395,109	1.4%	2.0%	2.3%
Argyll & Bute	£6,260,366	£6,302,586	£6,286,963	0.8%	1.8%	0.8%
Clackmannanshire	£5,405,995	£5,383,379	£5,713,670	4.0%	5.2%	5.5%
Dumfries & Galloway	£11,172,545	£11,116,287	£11,523,054	1.0%	0.6%	0.8%
Dundee City	£15,869,840	£15,219,611	£13,979,066	5.4%	5.8%	6.0%
East Ayrshire	£12,301,755	£13,573,969	£13,044,463	7.6%	9.4%	6.5%
East Dunbartonshire	£5,695,543	£6,161,254	£6,010,014	7.8%	9.8%	6.8%
East Lothian	£9,830,954	£10,889,144	£10,678,702	7.3%	8.0%	6.8%
East Renfrewshire	£3,137,677	£3,187,510	£3,110,278	7.0%	5.5%	5.5%
Edinburgh, City of	£22,854,622	£22,097,883	£20,853,470	5.9%	7.4%	8.1%
Eilean Siar	£1,819,806	£1,875,384	£2,017,288	5.0%	6.2%	6.4%
Falkirk	£18,234,598	£20,215,772	£21,001,169	6.3%	6.2%	6.1%
Fife	£31,181,881	£32,358,287	£34,645,661	5.4%	7.5%	5.6%
Glasgow City	£55,588,071	£57,177,059	£57,636,791	9.5%	10.0%	9.8%
Highland	£19,110,866	£18,746,007	£18,234,693	5.4%	4.6%	4.6%
Inverclyde	£9,629,408	£11,322,129	£10,703,518	10.4%	12.8%	11.5%
Midlothian	£7,091,409	£7,529,708	£8,177,612	10.6%	13.3%	7.0%
Moray	£5,710,430	£6,185,278	£6,064,889	1.1%	1.1%	1.5%
North Ayrshire	£11,103,606	£11,491,995	£11,322,708	9.1%	4.6%	6.0%
North Lanarkshire	£38,609,878	£39,209,995	£39,655,000	4.0%	5.0%	3.6%
Orkney Islands	£948,822	£919,693	£881,456	4.0%	3.2%	3.1%
Perth & Kinross	£9,058,726	£9,113,640	£9,265,467	3.5%	2.2%	4.2%
Renfrewshire	£14,979,186	£15,323,565	£14,980,569	4.0%	5.6%	4.8%
Scottish Borders	£6,936,339	£6,744,172	£6,971,127	3.5%	1.9%	2.2%
Shetland Islands	£3,357,169	£3,260,107	£3,358,295	3.4%	2.5%	2.4%
South Ayrshire	£7,214,821	£7,288,884	£7,547,995	8.5%	3.6%	3.0%
South Lanarkshire	£26,862,192	£27,725,781	£26,022,232	2.6%	2.6%	2.3%
Stirling	£7,033,009	£7,142,603	£7,170,880	4.1%	3.9%	3.6%
West Dunbartonshire	£8,770,340	£8,706,685	£9,236,522	3.3%	--Not Reported--	--Not Reported--
West Lothian	£15,195,470	£15,748,127	£15,763,561	4.2%	3.0%	2.3%
Scotland	£443,816,882	£455,654,135	£455,442,571	5.8%	6.1%	4.8%

Housing

Housing	Indicator 4					
	Number of current tenants			Number of current tenants owing more than 13 weeks rent excluding those owing less than £250		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	26,866	25,817	25,257	2,444	2,442	2,331
Aberdeenshire	16,125	15,679	14,852	369	475	464
Angus	10,064	9,777	9,505	138	195	221
Argyll & Bute	6,885	6,542	6,326	52	118	48
Clackmannanshire	6,378	6,267	6,104	257	326	335
Dumfries & Galloway	12,966	12,824	12,356	135	83	99
Dundee City	19,250	18,472	17,071	1,040	1,073	1,017
East Ayrshire	17,377	16,711	15,999	1,320	1,577	1,045
East Dunbartonshire	6,129	5,897	5,697	475	575	386
East Lothian	10,200	9,849	10,666	740	785	730
East Renfrewshire	3,969	4,107	3,725	277	227	206
Edinburgh, City of	28,070	27,250	26,298	1,646	2,022	2,130
Eilean Siar	1,954	1,924	1,905	98	120	122
Falkirk	21,179	23,135	19,840	1,343	1,435	1,212
Fife	38,993	38,007	36,472	2,087	2,846	2,060
Glasgow City	85,529	80,039	75,589	8,147	7,966	7,410
Highland	18,195	19,007	18,344	986	878	843
Inverclyde	10,703	9,998	9,330	1,118	1,280	1,073
Midlothian	7,727	7,504	8,160	818	996	571
Moray	7,247	7,084	6,924	77	78	105
North Ayrshire	17,254	16,825	16,241	1,566	778	971
North Lanarkshire	47,865	46,412	44,891	1,905	2,309	1,626
Orkney Islands	895	870	828	36	28	26
Perth & Kinross	9,915	9,724	9,520	343	214	399
Renfrewshire	21,550	20,117	17,625	856	1,132	847
Scottish Borders	7,711	7,376	7,071	271	137	154
Shetland Islands	2,642	2,558	2,487	89	63	59
South Ayrshire	10,460	10,911	10,546	887	398	312
South Lanarkshire	34,149	33,038	31,685	885	846	742
Stirling	7,866	7,601	7,358	322	296	263
West Dunbartonshire	13,757	13,256	12,534	450	--Not Reported--	--Not Reported--
West Lothian	16,919	16,435	17,248	710	487	397
Scotland	546,789	531,013	508,454	31,887	32,185	20,408

Housing

Housing	Indicator 5					
	Percentage of house sales completed in up to 20 weeks		Percentage of house sales completed in 21 to 26 weeks		Percentage of house sales completed in 27 to 32 weeks	
	2000/2001	2001/2002	2000/2001	2001/2002	2000/2001	2001/2002
Aberdeen City	8.2%	12.6%	21.2%	30.2%	20.3%	21.9%
Aberdeenshire	2.7%	0.6%	19.5%	16.3%	39.3%	36.6%
Angus	31.0%	31.7%	60.4%	61.4%	4.3%	5.3%
Argyll & Bute	2.1%	10.1%	17.0%	20.2%	31.9%	23.6%
Clackmannanshire	74.3%	66.9%	17.4%	21.7%	6.4%	7.0%
Dumfries & Galloway	16.9%	23.0%	43.1%	43.4%	25.6%	22.0%
Dundee City	61.8%	57.4%	25.3%	25.1%	4.8%	11.1%
East Ayrshire	55.5%	62.6%	36.9%	27.4%	4.9%	4.9%
East Dunbartonshire	2.4%	0.6%	26.5%	2.3%	38.6%	31.1%
East Lothian	0.6%	1.3%	5.8%	21.1%	28.9%	41.5%
East Renfrewshire	9.4%	47.5%	33.1%	36.7%	22.0%	10.1%
Edinburgh, City of	9.0%	12.8%	32.1%	42.4%	35.8%	32.5%
Eilean Siar	51.6%	6.9%	22.6%	20.7%	19.4%	37.9%
Falkirk	11.7%	12.1%	47.5%	55.5%	26.4%	22.2%
Fife	7.1%	10.1%	38.2%	39.5%	36.2%	26.0%
Glasgow City	28.2%	34.6%	39.7%	43.4%	19.4%	14.7%
Highland	25.3%	26.7%	28.5%	31.1%	19.1%	20.1%
Inverclyde	34.7%	57.4%	50.1%	31.8%	8.5%	7.4%
Midlothian	10.8%	9.9%	52.7%	45.6%	24.6%	36.1%
Moray	56.7%	46.9%	36.6%	40.0%	3.7%	10.3%
North Ayrshire	17.4%	28.0%	49.6%	51.5%	24.7%	14.8%
North Lanarkshire	45.0%	61.0%	41.0%	29.0%	9.0%	7.0%
Orkney Islands	23.1%	23.1%	34.6%	42.3%	23.1%	15.4%
Perth & Kinross	48.2%	34.3%	38.2%	50.0%	5.8%	13.7%
Renfrewshire	23.8%	10.2%	43.4%	42.3%	23.8%	34.6%
Scottish Borders	24.2%	28.4%	54.3%	52.8%	11.8%	10.1%
Shetland Islands	19.8%	15.2%	25.9%	15.2%	17.3%	34.8%
South Ayrshire	34.8%	52.3%	41.9%	33.8%	11.9%	11.9%
South Lanarkshire	63.1%	65.0%	26.8%	27.9%	6.2%	4.2%
Stirling	12.6%	11.2%	57.8%	65.1%	15.5%	14.5%
West Dunbartonshire	46.1%	32.1%	33.5%	44.9%	10.5%	16.5%
West Lothian	13.4%	2.1%	34.2%	21.7%	35.0%	28.9%
Scotland	28.3%	30.9%	36.3%	36.5%	19.0%	18.3%

Housing

Housing	Indicator 5					
	Percentage of house sales completed in 33 weeks or more		Number of house sales completed in up to 20 weeks		Number of house sales completed in 21 to 26 weeks	
	2000/2001	2001/2002	2000/2001	2001/2002	2000/2001	2001/2002
Aberdeen City	50.3%	35.3%	58	76	149	182
Aberdeenshire	38.5%	46.5%	10	2	72	54
Angus	4.3%	1.6%	79	60	154	116
Argyll & Bute	48.9%	46.1%	3	18	24	36
Clackmannanshire	1.8%	4.5%	81	105	19	34
Dumfries & Galloway	14.4%	11.6%	62	87	158	164
Dundee City	8.2%	6.4%	181	135	74	59
East Ayrshire	2.6%	5.1%	316	304	210	133
East Dunbartonshire	32.5%	66.1%	4	1	44	4
East Lothian	64.6%	36.1%	2	4	18	66
East Renfrewshire	35.4%	5.8%	12	66	42	51
Edinburgh, City of	23.1%	12.4%	58	68	207	226
Eilean Siar	6.5%	34.5%	16	2	7	6
Falkirk	14.3%	10.2%	64	75	259	343
Fife	18.5%	24.4%	52	82	281	322
Glasgow City	12.8%	7.3%	509	606	718	760
Highland	27.1%	22.1%	156	151	176	176
Inverclyde	6.6%	3.5%	131	148	189	82
Midlothian	11.8%	8.3%	22	25	107	115
Moray	3.0%	2.9%	76	82	49	70
North Ayrshire	8.3%	5.6%	69	119	197	219
North Lanarkshire	5.0%	3.0%	682	842	621	400
Orkney Islands	19.2%	19.2%	6	6	9	11
Perth & Kinross	7.9%	2.0%	92	70	73	102
Renfrewshire	8.9%	12.8%	112	70	204	290
Scottish Borders	9.7%	8.7%	45	62	101	115
Shetland Islands	37.0%	34.8%	16	7	21	7
South Ayrshire	11.4%	1.9%	73	136	88	88
South Lanarkshire	3.9%	2.9%	625	606	265	260
Stirling	14.1%	9.1%	26	27	119	157
West Dunbartonshire	9.9%	6.6%	88	78	64	109
West Lothian	17.5%	47.3%	52	11	133	111
Scotland	16.3%	14.3%	3,778	4,131	4,852	4,868

Housing

Housing	Indicator 5				
	Number of house sales completed in 27 to 32 weeks		Number of house sales completed in 33 weeks or more		Average time to sell houses
	2000/2001	2001/2002	2000/2001	2001/2002	2001/2002
Aberdeen City	143	132	354	213	35 weeks
Aberdeenshire	145	121	142	154	34 weeks
Angus	11	10	11	3	23 weeks
Argyll & Bute	45	42	69	82	35 weeks
Clackmannanshire	7	11	2	7	20 weeks
Dumfries & Galloway	94	83	53	44	25 weeks
Dundee City	14	26	24	15	21 weeks
East Ayrshire	28	24	15	25	21 weeks
East Dunbartonshire	64	55	54	117	35 weeks
East Lothian	90	130	201	113	32 weeks
East Renfrewshire	28	14	45	8	22 weeks
Edinburgh, City of	231	173	149	66	27 weeks
Eilean Siar	6	11	2	10	33 weeks
Falkirk	144	137	78	63	25 weeks
Fife	266	212	136	199	28 weeks
Glasgow City	350	257	231	128	23 weeks
Highland	118	114	167	125	28 weeks
Inverclyde	32	19	25	9	22 weeks
Midlothian	50	91	24	21	27 weeks
Moray	5	18	4	5	21 weeks
North Ayrshire	98	63	33	24	24 weeks
North Lanarkshire	136	97	76	41	21 weeks
Orkney Islands	6	4	5	5	26 weeks
Perth & Kinross	11	28	15	4	22 weeks
Renfrewshire	112	237	42	88	27 weeks
Scottish Borders	22	22	18	19	24 weeks
Shetland Islands	14	16	30	16	31 weeks
South Ayrshire	25	31	24	5	21 weeks
South Lanarkshire	61	39	39	27	21 weeks
Stirling	32	35	29	22	25 weeks
West Dunbartonshire	20	40	19	16	23 weeks
West Lothian	136	148	68	242	33 weeks
Scotland	2,544	2,440	2,184	1,916	25 weeks

Housing

Housing	Indicator 6					
	Number of homeless households in priority need			Number of homeless households in priority need per 10,000 households		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	625	583	821	60.4	58.4	77.9
Aberdeenshire	635	541	511	70.6	60.1	52.3
Angus	282	263	255	60.8	52.5	50.5
Argyll & Bute	190	184	271	49.9	43.2	60.8
Clackmannanshire	282	258	312	134.9	121.5	147.3
Dumfries & Galloway	989	876	531	147.4	129.8	78.2
Dundee City	906	738	781	126.9	110.5	108.9
East Ayrshire	443	377	440	84.8	71.4	82.5
East Dunbartonshire	197	161	140	46.9	38.3	32.7
East Lothian	650	596	546	166.3	151.7	136.8
East Renfrewshire	97	84	85	27.4	23.4	23.5
Edinburgh, City of	2,598	2,602	2,794	126.4	118.3	128.5
Eilean Siar	63	68	78	54.0	58.6	61.2
Falkirk	868	914	878	142.3	143.1	137.9
Fife	970	1,017	1,273	64.7	64.9	80.2
Glasgow City	7,507	8,121	9,659	268.6	282.5	334.5
Highland	534	480	505	53.0	49.0	50.1
Inverclyde	291	323	258	78.9	82.6	68.8
Midlothian	208	242	218	64.4	72.7	65.5
Moray	121	179	267	34.1	46.2	68.4
North Ayrshire	377	429	660	64.0	72.1	105.4
North Lanarkshire	1,575	1,363	1,014	120.6	104.4	73.7
Orkney Islands	45	93	88	46.9	95.9	94.2
Perth & Kinross	459	377	406	82.4	66.0	71.1
Renfrewshire	635	805	577	82.1	100.6	74.3
Scottish Borders	431	239	359	84.8	46.8	69.7
Shetland Islands	43	77	70	43.0	77.0	70.1
South Ayrshire	400	330	332	79.6	65.2	64.3
South Lanarkshire	1,209	997	975	39.3	76.5	74.0
Stirling	549	562	459	161.9	154.0	124.3
West Dunbartonshire	551	377	443	128.1	88.6	101.7
West Lothian	1,116	1,100	1,059	182.3	176.3	158.5
Scotland	25,846	25,356	26,807	107.3	111.3	116.7

Housing

Housing	Indicator 6					
	Percentage of homeless households provided with temporary hostel accommodation			Percentage of homeless households provided with temporary council furnished accommodation		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	98.3%	98.9%	98.8%	1.7%	0.7%	1.2%
Aberdeenshire	17.8%	14.6%	16.9%	14.9%	14.9%	15.1%
Angus	8.0%	3.6%	2.5%	91.5%	96.4%	97.5%
Argyll & Bute	2.2%	1.2%	14.6%	26.3%	24.7%	3.3%
Clackmannanshire	26.4%	21.7%	11.1%	39.3%	38.8%	36.4%
Dumfries & Galloway	20.4%	8.1%	11.4%	9.0%	11.4%	9.2%
Dundee City	61.3%	62.4%	60.2%	32.6%	30.8%	35.8%
East Ayrshire	93.1%	87.6%	91.5%	6.5%	11.7%	5.9%
East Dunbartonshire	0.9%	1.4%	0.9%	41.2%	45.0%	54.0%
East Lothian				19.7%	20.5%	15.8%
East Renfrewshire	36.0%	3.0%	0.7%	15.0%	47.0%	45.8%
Edinburgh, City of	2.4%	1.2%		60.3%	49.6%	57.8%
Eilean Siar				58.3%	69.4%	51.5%
Falkirk				73.7%	57.1%	55.4%
Fife	26.9%	33.2%	30.1%	27.5%	31.0%	31.3%
Glasgow City	37.7%	37.8%	35.8%	19.5%	15.7%	20.9%
Highland	8.0%	6.8%	11.8%	24.1%	16.1%	16.1%
Inverclyde	100.0%	99.5%	85.6%	0.0%	0.0%	13.7%
Midlothian	1.0%	0.5%	0.8%	15.4%	18.0%	22.1%
Moray	49.6%	49.0%	45.9%	1.7%	1.4%	3.8%
North Ayrshire	15.3%	38.1%	55.5%	5.3%	7.7%	8.0%
North Lanarkshire			7.0%	96.8%	97.2%	87.4%
Orkney Islands				97.8%	59.7%	58.2%
Perth & Kinross	80.9%	81.7%	78.2%	0.0%	0.0%	0.0%
Renfrewshire	8.0%	10.1%	15.7%	33.4%	20.8%	38.0%
Scottish Borders				100.0%	100.0%	100.0%
Shetland Islands	32.2%	51.5%	28.4%	56.3%	36.1%	67.0%
South Ayrshire	24.9%	30.9%	31.7%	14.9%	17.4%	17.8%
South Lanarkshire	20.0%	15.2%	15.1%	35.5%	37.5%	33.7%
Stirling	35.5%	21.7%	26.4%	9.6%	17.0%	17.6%
West Dunbartonshire				88.3%	65.0%	41.4%
West Lothian	8.8%	9.1%	7.9%	84.2%	81.3%	91.3%
Scotland	27.0%	27.6%	26.3%	29.9%	29.0%	33.3%

Housing

Housing	Indicator 6					
	Percentage of homeless households provided with temporary bed & breakfast accommodation			Percentage of homeless households provided with other temporary accommodation		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	0.0%	0.4%	0.0%			
Aberdeenshire	49.9%	49.3%	48.9%	17.5%	21.1%	19.1%
Angus	0.0%	0.0%	0.0%	0.5%		
Argyll & Bute	71.1%	74.1%	81.2%	0.4%		0.8%
Clackmannanshire	34.3%	38.8%	48.0%		0.7%	4.5%
Dumfries & Galloway	65.1%	63.5%	71.8%	5.5%	16.9%	7.6%
Dundee City	6.1%	6.8%	4.0%			
East Ayrshire	0.4%	0.7%	2.6%			
East Dunbartonshire	57.9%	53.6%	45.0%			
East Lothian	80.3%	79.5%	84.2%			
East Renfrewshire	48.0%	50.0%	53.5%	1.0%		
Edinburgh, City of	37.3%	49.2%	42.2%			
Eilean Siar	30.6%	30.6%	48.5%	11.1%		
Falkirk	26.3%	42.9%	44.6%			
Fife	45.6%	35.8%	38.6%			
Glasgow City	25.2%	31.7%	28.4%	17.7%	14.8%	15.0%
Highland	58.9%	60.7%	50.2%	9.0%	16.4%	22.0%
Inverclyde	0.0%	0.5%	0.0%			0.7%
Midlothian	21.2%	19.4%	26.0%	62.5%	62.1%	51.1%
Moray	42.1%	44.1%	50.4%	6.6%	5.6%	
North Ayrshire	79.3%	54.2%	36.5%			
North Lanarkshire	1.1%	1.5%	4.9%	2.0%	1.4%	0.8%
Orkney Islands	2.2%	4.8%	8.9%		35.5%	32.9%
Perth & Kinross	9.9%	14.1%	19.5%	9.3%	4.2%	2.3%
Renfrewshire	35.4%	39.0%	35.3%	23.2%	30.2%	11.0%
Scottish Borders	0.0%	0.0%	0.0%			
Shetland Islands	1.1%	3.1%	0.0%	10.3%	9.3%	4.6%
South Ayrshire	57.1%	48.2%	47.5%	3.1%	3.5%	3.0%
South Lanarkshire	44.4%	46.7%	50.6%		0.7%	0.6%
Stirling	54.4%	61.0%	55.9%	0.5%	0.3%	
West Dunbartonshire	11.7%	35.0%	58.6%			
West Lothian	0.0%	0.0%	0.0%	7.0%	9.5%	0.8%
Scotland	34.6%	34.8%	33.3%	8.5%	8.6%	7.1%

Housing

Housing	Indicator 6					
	Number of homeless households provided with temporary hostel accommodation			Number of homeless households provided with temporary council furnished accommodation		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	296	280	333	5	2	4
Aberdeenshire	61	52	59	51	53	53
Angus	16	7	5	182	190	199
Argyll & Bute	5	3	35	61	64	8
Clackmannanshire	37	33	22	55	59	72
Dumfries & Galloway	125	40	58	55	56	47
Dundee City	310	302	289	165	149	172
East Ayrshire	258	247	280	18	33	18
East Dunbartonshire	2	3	2	91	94	114
East Lothian				51	52	48
East Renfrewshire	36	3	1	15	47	66
Edinburgh, City of	35	22		869	889	1,258
Eilean Siar				21	25	17
Falkirk				129	206	282
Fife	548	531	515	559	496	536
Glasgow City	2,608	2,775	2,539	1,347	1,157	1,480
Highland	24	22	38	72	52	52
Inverclyde	146	187	131	0	0	21
Midlothian	2	1	1	32	38	29
Moray	60	70	61	2	2	5
North Ayrshire	212	304	450	74	61	65
North Lanarkshire			64	856	860	803
Orkney Islands				44	37	46
Perth & Kinross	131	116	136	0	0	0
Renfrewshire	50	57	94	208	118	227
Scottish Borders				157	135	153
Shetland Islands	28	50	31	49	35	73
South Ayrshire	212	255	32	127	143	18
South Lanarkshire	119	91	99	211	225	221
Stirling	137	78	105	37	61	70
West Dunbartonshire				98	117	98
West Lothian	48	46	40	459	409	463
Scotland	5,506	5,575	5,289	6,100	5,865	6,697

Housing

Housing	Indicator 6					
	Number of homeless households provided with temporary bed & breakfast accommodation			Number of homeless households provided with other temporary accommodation		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	0	1	0			
Aberdeenshire	171	175	171	60	75	67
Angus	0	0	0	1		
Argyll & Bute	165	192	194	1		2
Clackmannanshire	48	59	95		1	9
Dumfries & Galloway	399	312	367	34	83	39
Dundee City	31	33	19			
East Ayrshire	1	2	8			
East Dunbartonshire	128	112	95			
East Lothian	208	202	255			
East Renfrewshire	48	50	77	1		
Edinburgh, City of	537	883	920			
Eilean Siar	11	11	16	4		
Falkirk	46	155	227			
Fife	928	573	662			
Glasgow City	1,741	2,329	2,013	1,226	1,087	1,063
Highland	176	196	162	27	53	71
Inverclyde	0	1	0			1
Midlothian	44	41	34	130	131	67
Moray	51	63	67	8	8	
North Ayrshire	1,098	432	296			
North Lanarkshire	10	13	45	18	12	7
Orkney Islands	1	3	7		22	26
Perth & Kinross	16	20	34	15	6	4
Renfrewshire	220	221	211	144	171	66
Scottish Borders	0	0	0			
Shetland Islands	1	3	0	9	9	5
South Ayrshire	486	397	48	26	29	3
South Lanarkshire	264	280	332		4	4
Stirling	210	219	222	2	1	
West Dunbartonshire	13	63	139			
West Lothian	0	0	0	38	48	4
Scotland	7,052	7,041	6,716	1,744	1,740	1,437

Housing

Housing	Indicator 6					
	Total number of homeless households in the four categories			Average length of stay for homeless households in temporary hostel accommodation		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	301	283	337	34 days	32 days	27 days
Aberdeenshire	343	355	350	47 days	65 days	42 days
Angus	199	197	204	46 days	56 days	67 days
Argyll & Bute	232	259	239	141 days	182 days	75 days
Clackmannanshire	140	152	198	59 days	73 days	77 days
Dumfries & Galloway	613	491	511	56 days	69 days	68 days
Dundee City	506	484	480	23 days	26 days	24 days
East Ayrshire	277	282	306	24 days	26 days	27 days
East Dunbartonshire	221	209	211	91 days	84 days	83 days
East Lothian	259	254	303			
East Renfrewshire	100	100	144	54 days	37 days	69 days
Edinburgh, City of	1,441	1,794	2,178	31 days	44 days	
Eilean Siar	36	36	33	--Not Reported--		
Falkirk	175	361	509			
Fife	2,035	1,600	1,713	19 days	16 days	25 days
Glasgow City	6,922	7,348	7,095	9 days	10 days	10 days
Highland	299	323	323	125 days	68 days	60 days
Inverclyde	146	188	153	39 days	62 days	76 days
Midlothian	208	211	131	35 days	63 days	17 days
Moray	121	143	133	85 days	78 days	80 days
North Ayrshire	1,384	797	811	33 days	37 days	19 days
North Lanarkshire	884	885	919			67 days
Orkney Islands	45	62	79			
Perth & Kinross	162	142	174	42 days	31 days	31 days
Renfrewshire	622	567	598	100 days	60 days	64 days
Scottish Borders	157	135	153			
Shetland Islands	87	97	109	102 days	170 days	109 days
South Ayrshire	851	824	101	59 days	54 days	61 days
South Lanarkshire	594	600	656	77 days	99 days	93 days
Stirling	386	359	397	82 days	100 days	129 days
West Dunbartonshire	111	180	237			
West Lothian	545	503	507	66 days	61 days	105 days
Scotland	20,402	20,221	20,139	59 days	64 days	60 days

Housing

Housing	Indicator 6					
	Average length of stay for homeless households in temporary council furnished accommodation			Average length of stay for homeless households in temporary bed & breakfast accommodation		
	1999/2000	2000/2001	2001/2002	1999/2000	2000/2001	2001/2002
Aberdeen City	124 days	154 days	240 days	0 days	31 days	0 days
Aberdeenshire	112 days	130 days	102 days	40 days	48 days	44 days
Angus	84 days	65 days	72 days	0 days	0 days	0 days
Argyll & Bute	95 days	67 days	72 days	38 days	28 days	30 days
Clackmannanshire	125 days	122 days	131 days	33 days	60 days	48 days
Dumfries & Galloway	84 days	79 days	81 days	26 days	28 days	36 days
Dundee City	130 days	118 days	130 days	58 days	104 days	50 days
East Ayrshire	57 days	62 days	42 days	14 days	1 day	1 day
East Dunbartonshire	232 days	181 days	161 days	39 days	46 days	24 days
East Lothian	139 days	146 days	218 days	43 days	38 days	49 days
East Renfrewshire	65 days	113 days	47 days	7 days	10 days	16 days
Edinburgh, City of	78 days	69 days	63 days	29 days	27 days	29 days
Eilean Siar	--Not Reported--	105 days	129 days	--Not Reported--	8 days	9 days
Falkirk	54 days	48 days	48 days	26 days	24 days	21 days
Fife	61 days	74 days	93 days	29 days	24 days	26 days
Glasgow City	114 days	128 days	123 days	9 days	11 days	11 days
Highland	157 days	147 days	128 days	43 days	43 days	75 days
Inverclyde	0 days	0 days	88 days	0 days	2 days	0 days
Midlothian	170 days	186 days	79 days	21 days	34 days	34 days
Moray	617 days	349 days	462 days	2 days	2 days	3 days
North Ayrshire	60 days	62 days	44 days	28 days	27 days	9 days
North Lanarkshire	75 days	81 days	89 days	19 days	6 days	13 days
Orkney Islands	180 days	156 days	118 days	2 days	2 days	3 days
Perth & Kinross	0 days	0 days	0 days	21 days	25 days	12 days
Renfrewshire	116 days	102 days	119 days	24 days	18 days	18 days
Scottish Borders	58 days	53 days	60 days	0 days	0 days	0 days
Shetland Islands	332 days	393 days	151 days	1 day	3 days	0 days
South Ayrshire	131 days	140 days	144 days	38 days	30 days	26 days
South Lanarkshire	127 days	90 days	122 days	28 days	27 days	17 days
Stirling	126 days	142 days	105 days	24 days	26 days	21 days
West Dunbartonshire	55 days	58 days	51 days	5 days	11 days	16 days
West Lothian	73 days	63 days	83 days	0 days	0 days	0 days
Scotland	132 days	123 days	117 days	25 days	26 days	25 days

Housing

Housing	Indicator 6		
	Average length of stay for homeless households in other temporary accommodation		
	1999/2000	2000/2001	2001/2002
Aberdeen City			
Aberdeenshire	167 days	184 days	153 days
Angus	3 days		
Argyll & Bute	2 days		149 days
Clackmannanshire		5 days	2 days
Dumfries & Galloway	92 days	51 days	68 days
Dundee City			
East Ayrshire			
East Dunbartonshire			
East Lothian			
East Renfrewshire	15 days		
Edinburgh, City of			
Eilean Siar	--Not Reported--		
Falkirk			
Fife			
Glasgow City	7 days	7 days	7 days
Highland	154 days	92 days	176 days
Inverclyde			1 day
Midlothian	209 days	233 days	139 days
Moray	422 days	309 days	
North Ayrshire			
North Lanarkshire	165 days	150 days	296 days
Orkney Islands		168 days	181 days
Perth & Kinross	571 days	445 days	89 days
Renfrewshire	83 days	109 days	64 days
Scottish Borders			
Shetland Islands	231 days	268 days	143 days
South Ayrshire	105 days	56 days	92 days
South Lanarkshire		107 days	47 days
Stirling	207 days	158 days	
West Dunbartonshire			
West Lothian	126 days	108 days	116 days
Scotland			