

Section 6 - Environmental health

Food safety: hygiene inspections

1. The number of establishments in each of the following three categories requiring inspection during the year, and the percentage of the inspections which were undertaken within the prescribed period:

Minimum inspection frequency	Number to be inspected in the year	% of inspections undertaken within time
6 months		
12 months		
More than 12 months		

What the indicator reports

The indicator reports the council's food hygiene inspection workload and its success in achieving its own inspection targets for the three categories of food hygiene inspection frequencies.

The purposes of food hygiene inspection are to:

- identify potential risks to the health of the public arising from the processing, cooking, handling and storage of food
- confirm that food preparation processes meet the requirements of the Food Safety Act 1990.

Premises are grouped according to their level of food safety risk. This risk is determined on the basis of:

- the type of premises
- the confidence the council has in the management of food processes at the premises.

The 'within 6 months' category is for premises which have the highest risk of food hygiene problems and so require the most frequent inspection visits, while the 'more than 12 months' category is for premises which have the lowest risk and require fewest visits.

For each inspection category, the indicator reports three pieces of information - the number of premises in the category, the percentage of inspections which were undertaken within the prescribed time and the number inspected which received formal follow-up action.

Points to bear in mind

Each category sets out only the minimum number of inspections which have to be carried out. Some premises, particularly in the 'within 6 months' category, may be visited more frequently during the period due to the assessed level of risk. These additional visits are not reflected in the indicator.

Some of the factors which might influence a council's decision on the required number of food hygiene inspection visits are:

- the likely risk according to the type of food. Some products have an inherently higher risk with respect to food poisoning than others. These include all high-protein foods such as meat, fish, milk and dairy products
- the extent to which food is handled, and the risk of cross-contamination where a process involves both raw and cooked food
- the method of processing. Particular emphasis is placed on inspecting any high-risk product where conditions can allow the growth of food poisoning organisms - for example, canning, vacuum packing and any process where temperature is a controlling factor
- the number of consumers likely to be put at risk if there is a failure in food hygiene and safety procedures

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- the cleanliness, layout, lighting, ventilation and condition of the premises
- the attitude and technical knowledge of the management on hygiene and safety matters.

As a result of the Pennington Report in 1997 councils were required to:

- reassess the risk categories for all premises dealing in food, resulting in more premises being brought into the high-risk category
- undertake more detailed inspections of premises
- encourage businesses in high-risk categories to develop and introduce new food safety control systems.

It is possible that certain premises may be placed in a new category during the year, to take account of the factors above. Such premises are excluded from the indicator.

The main factor which may affect performance is the number of premises in each of the risk categories.

Workplace safety Inspections

- T** 2. a) **The percentage of premises liable to safety inspection and brought within the inspection system.**
- b) **The level of achievement against the council's own inspection targets:**
- (i) the council's target inspection frequency,**
 - (ii) number of premises in the category,**
 - (iii) target number to be inspected,**
 - (iv) the % of inspections carried out within time**

What the indicator reports

This indicator shows how well each council has set up a safety inspection programme to cover all the places for which it has an enforcement responsibility under the Health and Safety at Work Act 1974. The work includes assessing and categorising the safety risk for workplaces in accordance with the council's responsibilities under the Act.

Examples of the health and safety features which are considered when setting up an inspection system include:

- the control of risks from the use, manufacture, installation or repair of plant and machinery
- the use of electricity
- training and systems of work
- noise, protective clothing and equipment
- the control of risks during the transport, storage and disposal of toxic dust, fumes and gases.

The indicator shows the number of premises in each of the inspection frequency categories set by each council. It also reveals each council's level of success in achieving its own target programme for workplace safety inspections.

The number of categories and the frequency targets are determined by each council on the basis of its assessment of the level of risk to health and safety within the workplace. This looks at factors such as:

- hazards to employees and the public
- the record of safety, health and welfare in the premises
- the likelihood of satisfactory standards being maintained.

Points to bear in mind

The indicator does not report any additional inspections, only those which related to the minimum frequency set by the council. For example, if a particular premises targeted for

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inspection once during the 12-month period is, in fact, inspected twice, the second inspection does not count.

In accordance with the developed criteria (see Section 1 page 5) this is a TRANSITIONAL indicator.

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3. Noise complaints:

- a) the number of complaints received that were the council's responsibility for advice or investigation
- b) the number of complaints completed at the initial inquiry stage and those that required further investigation
- c) the percentage of responses provided in one calendar day and responses which were provided in three calendar days

What the indicator reports

This indicator reveals the recorded incidence of noise complaints where the council had a responsibility to try to resolve the problem. It also shows how responsive the council is in serving the public.

A response is making contact with the complainer in order to determine the nature of the complaint, assess whether further action is required and to explain to the complainer the nature of any such action.

Points to bear in mind

The key factors which influence this indicator include:

- the efficiency of staff in dealing with complaints
- the number of staff available for this work
- the volume and complexity of complaints.

Pest control

4. Pest control response time:

	% of responses within the specified time
High priority	2 working days
Low priority	5 working days

What the indicator reports

Pest control is a discretionary service which councils can provide for the treatment and eradication of infestations. These include rats and mice, feral cats, and insects such as wasps, fleas and ants. This indicator identifies the national target times for a pest control service and the level of success in achieving these targets.

The indicator relates only to the initiation of action. It does not measure the level of success in eradicating infestation.

The council has to notify the DSO or external contractor of the work to be done. This means that meeting the target time requires both the council and any specialist contractor to work effectively.

Difficulty in securing the services of an external contractor at any time may have an impact on the response time of the authority.

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Points to bear in mind

Each council sets its own priority categories. Rats and wasps are normally classified as high priority, beetles as low priority. The location of a pest (eg inside or outside a house) may also affect priority, as might the specific nature of the problem.

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	Percentage of premises in the '6 months' category that were inspected on time			Number of premises in the '6 months' category requiring food safety inspection in the year		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	99.2%	100.0%	100.0%	64	29	21
Aberdeenshire	91.3%	92.6%	94.5%	132	114	100
Angus	60.0%	81.8%	88.2%	80	55	38
Argyll & Bute	93.8%	100.0%	100.0%	40	31	23
Clackmannanshire	26.2%	75.0%	93.8%	21	10	8
Dumfries & Galloway	77.9%	78.1%	83.3%	68	32	24
Dundee City	96.9%	73.7%	94.1%	32	19	17
East Ayrshire	93.5%	100.0%	94.0%	31	29	25
East Dunbartonshire	97.6%	97.1%	96.1%	64	34	38
East Lothian	63.2%	92.2%	94.4%	57	51	54
East Renfrewshire	100.0%	100.0%	100.0%	190	54	27
Edinburgh, City of	98.0%	100.0%	100.0%	74	30	14
Eilean Siar	76.9%	96.7%	95.8%	13	15	12
Falkirk	70.0%	90.7%	91.7%	25	43	12
Fife	95.0%	85.7%	100.0%	10	7	2
Glasgow City	95.5%	98.0%	Not Reported	1,223	767	Not Reported
Highland	99.2%	100.0%	97.4%	61	46	39
Inverclyde	100.0%	100.0%	100.0%	4	2	7
Midlothian	97.2%	96.4%	95.8%	18	14	12
Moray	73.2%	88.8%	63.3%	103	80	79
North Ayrshire	92.0%	99.4%	98.1%	128	78	54
North Lanarkshire	98.8%	92.0%	98.9%	244	113	45
Orkney Islands	94.4%	Not Reported	100.0%	18	Not Reported	1
Perth & Kinross	73.2%	92.6%	100.0%	28	34	51
Renfrewshire	93.6%	100.0%	100.0%	195	115	166
Scottish Borders	69.6%	94.6%	87.0%	92	130	46
Shetland Islands	0.0%	50.0%	100.0%	8	2	1
South Ayrshire	56.8%	87.0%	90.0%	44	23	20
South Lanarkshire	97.6%	98.8%	98.4%	145	83	63
Stirling	100.0%	100.0%	83.3%	6	15	6
West Dunbartonshire	47.1%	97.9%	97.5%	17	24	20
West Lothian	100.0%	97.2%	97.3%	38	36	37
Scotland	90.5%	95.6%	94.0%	3,273	2,115	1,016

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Environmental Health	Indicator 1					
	Number of premises in the '12 months' category requiring food safety inspection in the year			Percentage of premises in the '12 months' category that were inspected on time		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	242	216	168	96.3%	99.5%	98.8%
Aberdeenshire	422	438	420	84.6%	93.2%	95.2%
Angus	253	215	205	72.7%	81.4%	91.7%
Argyll & Bute	332	273	234	82.8%	94.1%	99.1%
Clackmannanshire	56	60	64	53.6%	96.7%	92.2%
Dumfries & Galloway	302	251	199	82.8%	90.4%	95.5%
Dundee City	198	212	209	95.5%	91.0%	92.3%
East Ayrshire	122	110	115	100.0%	93.6%	100.0%
East Dunbartonshire	157	161	161	95.5%	99.4%	95.7%
East Lothian	190	188	256	64.2%	93.1%	92.2%
East Renfrewshire	116	162	145	100.0%	100.0%	100.0%
Edinburgh, City of	1,398	1,405	816	99.1%	98.4%	99.8%
Eilean Siar	67	57	40	74.6%	100.0%	92.5%
Falkirk	70	83	110	80.0%	89.2%	88.2%
Fife	224	178	161	86.6%	89.9%	93.2%
Glasgow City	1,357	1,609	Not Reported	93.1%	96.0%	Not Reported
Highland	431	348	284	97.7%	96.0%	97.9%
Inverclyde	69	89	121	95.7%	100.0%	98.3%
Midlothian	84	88	87	97.6%	94.3%	96.6%
Moray	176	202	179	63.6%	89.6%	69.8%
North Ayrshire	487	482	464	92.6%	97.9%	97.6%
North Lanarkshire	558	528	511	99.3%	96.0%	99.2%
Orkney Islands	86	Not Reported	43	73.3%	Not Reported	34.9%
Perth & Kinross	176	122	150	56.8%	91.8%	96.0%
Renfrewshire	326	416	406	93.9%	100.0%	99.5%
Scottish Borders	291	309	264	78.0%	88.0%	87.5%
Shetland Islands	17	30	29	29.4%	96.7%	93.1%
South Ayrshire	201	171	165	81.6%	91.8%	92.7%
South Lanarkshire	548	565	495	98.5%	98.9%	97.8%
Stirling	61	118	149	88.5%	81.4%	89.3%
West Dunbartonshire	182	119	127	59.3%	86.6%	91.3%
West Lothian	101	160	150	93.1%	98.8%	96.7%
Scotland	9,300	9,056	6,663	89.5%	95.5%	95.5%

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Environmental Health	Indicator 1					
	Number of premises in the 'more than 12 months' category requiring food safety inspection in the year			Percentage of premises in the 'more than 12 months' category that were inspected on time		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	538	542	623	99.3%	99.4%	33.5%
Aberdeenshire	895	813	923	85.8%	87.9%	89.2%
Angus	236	262	258	35.2%	68.7%	77.1%
Argyll & Bute	662	633	729	68.6%	79.6%	94.7%
Clackmannanshire	201	126	157	43.3%	96.8%	96.8%
Dumfries & Galloway	761	827	989	82.8%	70.9%	89.7%
Dundee City	391	557	618	96.9%	77.4%	47.1%
East Ayrshire	434	462	450	90.8%	94.2%	97.3%
East Dunbartonshire	197	187	176	70.6%	82.4%	82.4%
East Lothian	280	354	319	66.8%	90.1%	86.2%
East Renfrewshire	92	87	132	100.0%	100.0%	100.0%
Edinburgh, City of	1,372	1,666	2,364	17.8%	45.4%	59.0%
Eilean Siar	175	116	199	74.3%	82.8%	79.4%
Falkirk	403	456	336	70.0%	71.9%	81.3%
Fife	1,414	1,215	1,333	81.5%	94.1%	94.1%
Glasgow City	1,328	1,749	Not Reported	68.1%	58.0%	Not Reported
Highland	1,852	2,211	2,376	45.8%	35.4%	29.8%
Inverclyde	209	280	349	99.0%	97.5%	94.3%
Midlothian	265	213	247	91.3%	91.5%	87.9%
Moray	238	634	571	43.7%	46.2%	29.1%
North Ayrshire	326	293	371	86.2%	97.6%	95.7%
North Lanarkshire	643	700	610	98.3%	93.0%	98.5%
Orkney Islands	113	Not Reported	90	66.4%	Not Reported	38.9%
Perth & Kinross	599	744	508	35.6%	42.3%	55.3%
Renfrewshire	186	389	310	91.9%	99.7%	99.4%
Scottish Borders	393	349	433	76.3%	86.8%	80.6%
Shetland Islands	129	191	72	10.1%	68.6%	98.6%
South Ayrshire	555	360	457	41.4%	89.4%	80.1%
South Lanarkshire	832	897	924	85.0%	83.5%	93.6%
Stirling	264	512	534	62.5%	62.1%	55.4%
West Dunbartonshire	253	274	287	60.9%	90.1%	83.3%
West Lothian	322	420	492	76.4%	97.6%	85.4%
Scotland	16,558	18,170	17,804	66.7%	70.3%	70.6%

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Environmental Health	Indicator 2					
	Number of premises liable to workplace safety inspections			Percentage of premises liable to workplace safety inspections that are within the system		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	3,738	3,811	3,772	91%	89%	87%
Aberdeenshire	3,115	3,123	3,052	87%	85%	88%
Angus	1,779	1,746	1,704	100%	100%	100%
Argyll & Bute	3,293	2,815	3,117	100%	100%	100%
Clackmannanshire	646	718	693	87%	100%	100%
Dumfries & Galloway	2,864	3,038	3,104	97%	100%	100%
Dundee City	2,694	2,710	2,636	100%	100%	100%
East Ayrshire	1,346	1,315	1,303	100%	100%	100%
East Dunbartonshire	1,096	1,000	922	96%	96%	99%
East Lothian	1,304	1,359	1,291	100%	100%	100%
East Renfrewshire	643	621	563	100%	100%	100%
Edinburgh, City of	16,699	18,425	18,419	100%	100%	100%
Eilean Siar	510	744	384	46%	90%	100%
Falkirk	2,009	1,900	1,484	100%	100%	100%
Fife	4,678	4,826	3,541	100%	100%	100%
Glasgow City	12,006	10,768	5,095	100%	100%	100%
Highland	2,455	4,138	4,518	100%	100%	100%
Inverclyde	1,254	1,254	1,277	100%	100%	100%
Midlothian	958	946	928	100%	100%	100%
Moray	1,378	1,364	1,251	100%	100%	100%
North Ayrshire	2,362	2,316	2,262	100%	100%	100%
North Lanarkshire	2,610	2,569	4,136	100%	100%	100%
Orkney Islands	466	Not Reported	418	100%	Not Reported	100%
Perth & Kinross	3,584	1,686	1,746	100%	100%	100%
Renfrewshire	2,471	2,363	2,363	100%	100%	100%
Scottish Borders	2,581	2,581	978	100%	100%	100%
Shetland Islands	647	648	Not Reported	100%	100%	Not Reported
South Ayrshire	1,774	1,729	1,492	100%	100%	100%
South Lanarkshire	3,799	3,692	3,624	100%	100%	100%
Stirling	2,049	2,070	2,039	96%	95%	98%
West Dunbartonshire	1,139	1,277	1,024	100%	100%	100%
West Lothian	2,237	2,330	2,192	100%	100%	100%
Scotland	90,184	86,653	75,255	99%	99%	99%

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Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the most frequent category			Number of premises which fall within the most frequent category for workplace inspection		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	12 months	12 months	12 months	203	148	54
Aberdeenshire	12 months	12 months	12 months	92	100	102
Angus	24 months	24 months	24 months	52	45	33
Argyll & Bute	12 months	12 months	12 months	11	23	10
Clackmannanshire	6 months	12 months	12 months	28	8	3
Dumfries & Galloway	12 months	12 months	12 months	17	15	23
Dundee City	18 months	18 months	18 months	97	68	67
East Ayrshire	12 months	12 months	12 months	26	23	12
East Dunbartonshire	12 months	12 months	12 months	5	7	3
East Lothian	12 months	12 months	12 months	22	27	73
East Renfrewshire	12 months	12 months	12 months	21	22	19
Edinburgh, City of	12 months	12 months	12 months	50	94	88
Eilean Siar	12 months	12 months	12 months	14	14	11
Falkirk	12 months	12 months	12 months	30	26	35
Fife	12 months	12 months	12 months	42	10	18
Glasgow City	24 months	24 months	24 months	1,380	1,380	1,114
Highland	12 months	12 months	12 months	36	54	44
Inverclyde	12 months	12 months	12 months	210	210	186
Midlothian	12 months	12 months	12 months	90	66	22
Moray	12 months	12 months	12 months	84	77	76
North Ayrshire	12 months	12 months	12 months	26	17	17
North Lanarkshire	12 months	12 months	12 months	97	56	46
Orkney Islands	12 months	Not Reported	12 months	7	Not Reported	2
Perth & Kinross	Risk Assessment	Risk assessment	12 months	3,584	1,686	1,025
Renfrewshire	12 months	12 months	12 months	23	23	15
Scottish Borders	12 months	12 months	12 months	119	119	87
Shetland Islands	6 months	24 months	Not Reported	0	2	Not Reported
South Ayrshire	12 months	12 months	12 months	113	87	57
South Lanarkshire	12 months	12 months	12 months	84	62	55
Stirling	12 months	12 months	12 months	42	39	30
West Dunbartonshire	12 months	12 months	12 months	11	26	25
West Lothian	12 months	12 months	12 months	98	42	34
Scotland				6,714	4,455	2,185

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Environmental Health	Indicator 2					
	Number of inspections in the most frequent category to be undertaken in the year			Percentage inspected within time in the most frequent category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	203	127	54	99.5%	100.0%	98.1%
Aberdeenshire	92	100	102	97.8%	99.0%	97.1%
Angus	51	39	30	76.5%	66.7%	83.3%
Argyll & Bute	11	23	10	90.9%	91.3%	100.0%
Clackmannanshire	36	8	3	30.6%	100.0%	33.3%
Dumfries & Galloway	17	15	23	88.2%	100.0%	100.0%
Dundee City	66	35	44	98.5%	88.6%	77.3%
East Ayrshire	26	23	12	100.0%	91.3%	83.3%
East Dunbartonshire	5	7	3	100.0%	100.0%	100.0%
East Lothian	22	27	73	59.1%	92.6%	95.9%
East Renfrewshire	18	18	19	100.0%	100.0%	100.0%
Edinburgh, City of	50	94	88	98.0%	100.0%	100.0%
Eilean Siar	14	14	11	64.3%	92.9%	90.9%
Falkirk	30	26	27	56.7%	73.1%	63.0%
Fife	42	10	18	95.2%	60.0%	94.4%
Glasgow City	689	733	557	93.6%	81.6%	91.2%
Highland	36	54	44	94.4%	94.4%	54.5%
Inverclyde	116	102	169	100.0%	99.0%	95.9%
Midlothian	90	66	22	58.9%	71.2%	95.5%
Moray	84	77	76	94.0%	92.2%	71.1%
North Ayrshire	26	17	17	100.0%	100.0%	100.0%
North Lanarkshire	57	56	40	96.5%	96.4%	97.5%
Orkney Islands	4	Not Reported	2	100.0%	Not Reported	100.0%
Perth & Kinross	250	300	450	42.0%	71.3%	63.1%
Renfrewshire	8	23	14	75.0%	100.0%	100.0%
Scottish Borders	119	119	87	68.1%	66.4%	89.7%
Shetland Islands	0	2	Not Reported	0.0%	100.0%	Not Reported
South Ayrshire	113	87	57	69.9%	94.3%	70.2%
South Lanarkshire	76	62	47	96.1%	96.8%	89.4%
Stirling	31	25	23	77.4%	68.0%	34.8%
West Dunbartonshire	11	9	25	72.7%	88.9%	88.0%
West Lothian	67	41	34	98.5%	97.6%	88.2%
Scotland	2,460	2,218	1,537	83.9%	86.2%	80.5%

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Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the second most frequent category			Number of premises which fall within the second most frequent category for workplace inspection		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	24 months	24 months	24 months	297	274	229
Aberdeenshire	24 months	24 months	24 months	423	411	345
Angus	48 months	48 months	48 months	586	563	555
Argyll & Bute	36 months	36 months	36 months	332	590	1,148
Clackmannanshire	12 months	36 months	36 months	52	158	205
Dumfries & Galloway	24 months	24 months	24 months	84	91	83
Dundee City	36 months	36 months	36 months	1,697	173	236
East Ayrshire	24 months	24 months	24 months	89	88	71
East Dunbartonshire	24 months	24 months	24 months	43	55	51
East Lothian	24 months	24 months	24 months	150	96	30
East Renfrewshire	36 months	24 months	24 months	381	70	73
Edinburgh, City of	24 months	24 months	24 months	2,084	2,783	2,783
Eilean Siar	24 months	24 months	24 months	24	47	38
Falkirk	36 months	36 months	36 months	1,213	992	812
Fife	36 months	36 months	36 months	1,905	2,186	1,785
Glasgow City	36 months	36 months	36 months	3,826	3,826	3,981
Highland	24 months	24 months	24 months	142	132	140
Inverclyde	24 months	24 months	24 months	232	232	255
Midlothian	24 months	24 months	24 months	206	193	128
Moray	36 months	36 months	36 months	1,294	1,287	1,175
North Ayrshire	24 months	24 months	24 months	41	42	49
North Lanarkshire	24 months	24 months	24 months	176	176	184
Orkney Islands	24 months	Not Reported	24 months	17	Not Reported	17
Perth & Kinross	No Service	No Service	No Service	No Service	No Service	No Service
Renfrewshire	24 months	24 months	24 months	119	87	91
Scottish Borders	24 months	24 months	24 months	104	104	91
Shetland Islands	24 months	24 months	Not Reported	37	8	Not Reported
South Ayrshire	24 months	24 months	24 months	177	208	201
South Lanarkshire	24 months	24 months	24 months	160	166	160
Stirling	36 months	36 months	36 months	836	871	873
West Dunbartonshire	24 months	24 months	24 months	66	83	90
West Lothian	24 months	24 months	24 months	218	285	153
Scotland				17,011	16,165	12,681

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the second most frequent category to be inspected			Percentage of the target number of premises to be inspected in the second most frequent category that were inspected		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	129	109	110	100.0%	100.0%	25.5%
Aberdeenshire	171	227	151	84.8%	88.1%	92.7%
Angus	257	139	227	52.9%	51.8%	60.4%
Argyll & Bute	195	169	444	55.4%	79.3%	55.6%
Clackmannanshire	47	9	59	59.6%	66.7%	35.6%
Dumfries & Galloway	21	28	38	85.7%	85.7%	73.7%
Dundee City	434	80	92	65.0%	62.5%	78.3%
East Ayrshire	37	49	35	94.6%	85.7%	97.1%
East Dunbartonshire	12	24	25	91.7%	100.0%	92.0%
East Lothian	57	58	30	56.1%	87.9%	96.7%
East Renfrewshire	87	53	16	100.0%	100.0%	100.0%
Edinburgh, City of	1,042	1,355	1,448	86.7%	88.4%	93.4%
Eilean Siar	5	10	30	40.0%	80.0%	63.3%
Falkirk	346	251	80	69.1%	52.6%	60.0%
Fife	781	637	583	82.3%	93.1%	95.7%
Glasgow City	1,335	1,612	1,327	79.2%	39.1%	89.4%
Highland	67	84	79	71.6%	50.0%	36.7%
Inverclyde	61	51	108	100.0%	100.0%	98.1%
Midlothian	101	75	67	74.3%	76.0%	94.0%
Moray	431	429	392	19.5%	19.3%	29.6%
North Ayrshire	22	16	28	100.0%	100.0%	100.0%
North Lanarkshire	64	68	75	96.9%	98.5%	100.0%
Orkney Islands	6	Not Reported	9	100.0%	Not Reported	11.1%
Perth & Kinross	No Service	No Service	No Service	No Service	No Service	No Service
Renfrewshire	26	33	36	88.5%	100.0%	100.0%
Scottish Borders	53	53	50	71.7%	67.9%	100.0%
Shetland Islands	12	7	Not Reported	25.0%	85.7%	Not Reported
South Ayrshire	63	41	126	71.4%	80.5%	64.3%
South Lanarkshire	76	78	70	94.7%	96.2%	94.3%
Stirling	394	233	198	78.2%	85.8%	36.9%
West Dunbartonshire	38	36	37	50.0%	94.4%	81.1%
West Lothian	35	141	62	97.1%	99.3%	82.3%
Scotland	6,405	6,095	4,655	74.2%	68.2%	75.4%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the third most frequent category			Number of premises which fall within the third most frequent category for workplace inspection		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	36 months	36 months	36 months	370	373	377
Aberdeenshire	36 months	36 months	36 months	627	552	620
Angus	72 months	72 months	72 months	1,141	1,138	1,116
Argyll & Bute	60 months	60 months	60 months	2,950	2,202	1,959
Clackmannanshire	18 months	60 months	60 months	246	476	439
Dumfries & Galloway	36 months	36 months	36 months	109	92	130
Dundee City	72 months	60 months	60 months	900	1,582	1,448
East Ayrshire	36 months	36 months	36 months	256	201	155
East Dunbartonshire	36 months	36 months	36 months	154	143	160
East Lothian	60 months	>24 months	> 24 months	1,132	1,236	1,188
East Renfrewshire	60 months	36 months	36 months	241	140	132
Edinburgh, City of	>24 months	>24 months	>36 months	14,565	15,548	15,548
Eilean Siar	36 months	36 months	36 months	40	88	93
Falkirk	60 months	60 months	60 months	766	882	637
Fife	60 months	60 months	No Inspection	2,731	2,630	1,738
Glasgow City	60 months	60 months	No Service	6,800	5,562	No Service
Highland	36 months	36 months	36 months	337	166	240
Inverclyde	36 months	36 months	36 months	421	421	434
Midlothian	36 months	36 months	36 months	113	145	115
Moray	No Service	No Service	No Service	No Service	No Service	No Service
North Ayrshire	36 months	36 months	36 months	106	100	101
North Lanarkshire	36 months	36 months	36 months	445	445	470
Orkney Islands	36 months	Not Reported	36 months	53	Not Reported	53
Perth & Kinross	No Service	No Service	No Service	No Service	No Service	No Service
Renfrewshire	36 months	36 months	36 months	231	208	208
Scottish Borders	36 months	36 months	36 months	235	235	118
Shetland Islands	60 months	24 months	Not Reported	610	7	Not Reported
South Ayrshire	36 months	36 months	36 months	179	279	306
South Lanarkshire	36 months	36 months	36 months	397	449	463
Stirling	>36 months	>36 months	>36 months	1,081	1,055	1,090
West Dunbartonshire	>24 months	>24 months	>24 months	1,062	1,168	909
West Lothian	36 months	36 months	36 months	276	302	299
Scotland				38,574	37,583	30,428

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the third most frequent category to be inspected			Percentage of the target number of premises to be inspected in the third most frequent category that were inspected		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	92	93	98	95.7%	100.0%	37.8%
Aberdeenshire	226	148	243	82.3%	87.8%	90.9%
Angus	154	66	113	35.7%	33.3%	0.0%
Argyll & Bute	377	287	112	51.2%	87.5%	100.0%
Clackmannanshire	154	15	13	40.9%	86.7%	46.2%
Dumfries & Galloway	45	20	23	86.7%	100.0%	87.0%
Dundee City	88	339	212	69.3%	54.3%	55.2%
East Ayrshire	54	76	33	74.1%	94.7%	100.0%
East Dunbartonshire	85	23	32	91.8%	91.3%	90.6%
East Lothian	222	296	213	53.6%	88.2%	81.7%
East Renfrewshire	15	25	27	100.0%	100.0%	100.0%
Edinburgh, City of	3,629	3,543	3,543	4.9%	2.0%	6.1%
Eilean Siar	0	18	31	0.0%	88.9%	58.1%
Falkirk	99	26	57	97.0%	53.8%	70.2%
Fife	340	143	0	62.4%	76.2%	No Service
Glasgow City	5,070	1,113	No Service	4.8%	18.3%	No Service
Highland	110	110	143	73.6%	55.5%	41.3%
Inverclyde	10	47	187	100.0%	100.0%	98.4%
Midlothian	33	31	28	84.8%	90.3%	89.3%
Moray	No Service	No Service	No Service	No Service	No Service	No Service
North Ayrshire	39	31	32	97.4%	100.0%	100.0%
North Lanarkshire	395	70	166	95.9%	97.1%	99.4%
Orkney Islands	0	Not Reported	33	0.0%	Not Reported	15.2%
Perth & Kinross	No Service	No Service	No Service	No Service	No Service	No Service
Renfrewshire	14	66	37	78.6%	98.5%	100.0%
Scottish Borders	79	79	57	40.5%	22.8%	100.0%
Shetland Islands	15	7	Not Reported	80.0%	42.9%	Not Reported
South Ayrshire	78	45	71	65.4%	88.9%	54.9%
South Lanarkshire	117	106	140	93.2%	92.5%	95.0%
Stirling	186	413	226	89.2%	80.4%	36.3%
West Dunbartonshire	96	169	306	57.3%	80.5%	74.8%
West Lothian	104	78	51	96.2%	100.0%	76.5%
Scotland	11,926	7,397	6,170	22.9%	33.6%	33.7%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the fourth most frequent category			Number of premises which fall within the fourth most frequent category for workplace inspection		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	48 months	48 months	48 months	351	338	319
Aberdeenshire	48 months	48 months	48 months	724	714	701
Angus						
Argyll & Bute						
Clackmannanshire	24 months	Unrated	Unrated	114	76	46
Dumfries & Galloway	48 months	48 months	48 months	490	478	391
Dundee City		84 months	84 months		887	885
East Ayrshire	48 months	48 months	48 months	272	239	231
East Dunbartonshire	48 months	48 months	48 months	306	298	232
East Lothian						
East Renfrewshire		48 months	48 months		68	62
Edinburgh, City of						
Eilean Siar	48 months	48 months	48 months	59	113	102
Falkirk						
Fife						
Glasgow City						
Highland	48 months	48 months	48 months	776	679	549
Inverclyde	48 months	48 months	48 months	263	263	275
Midlothian	48 months	48 months	48 months	128	146	158
Moray						
North Ayrshire	48 months	48 months	48 months	371	364	345
North Lanarkshire	48 months	48 months	48 months	399	399	1,619
Orkney Islands	48 months	Not Reported	48 months	40	Not Reported	53
Perth & Kinross						
Renfrewshire	48 months	48 months	48 months	425	315	315
Scottish Borders	48 months	48 months	48 months	629	629	458
Shetland Islands		24 months	Not Reported		19	Not Reported
South Ayrshire	48 months	48 months	48 months	804	624	468
South Lanarkshire	48 months	48 months	48 months	618	558	576
Stirling						
West Dunbartonshire						
West Lothian	48 months	48 months	48 months	294	451	435
Scotland				7,063	7,010	7,762

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the fourth most frequent category to be inspected			Percentage of the target number of premises to be inspected in the fourth most frequent category that were inspected		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	68	50	64	98.5%	100.0%	37.5%
Aberdeenshire	175	187	147	81.7%	85.0%	78.9%
Angus						
Argyll & Bute						
Clackmannanshire	54	22	26	59.3%	86.4%	30.8%
Dumfries & Galloway	96	194	84	84.4%	88.1%	92.9%
Dundee City		26	0		38.5%	0.0%
East Ayrshire	60	42	79	96.7%	92.9%	94.9%
East Dunbartonshire	90	97	49	87.8%	96.9%	95.9%
East Lothian						
East Renfrewshire		21	13		100.0%	100.0%
Edinburgh, City of						
Eilean Siar	0	0	24	0.0%	0.0%	62.5%
Falkirk						
Fife						
Glasgow City						
Highland	213	248	182	55.9%	58.5%	31.9%
Inverclyde	23	0	14	100.0%	0.0%	92.9%
Midlothian	31	41	54	35.5%	41.5%	98.1%
Moray						
North Ayrshire	94	61	68	100.0%	100.0%	98.5%
North Lanarkshire	2	8	329	100.0%	87.5%	100.0%
Orkney Islands	0	Not Reported	11	0.0%	Not Reported	27.3%
Perth & Kinross						
Renfrewshire	87	123	64	86.2%	98.4%	98.4%
Scottish Borders	155	161	161	81.9%	39.8%	68.9%
Shetland Islands		18	Not Reported		55.6%	Not Reported
South Ayrshire	467	275	198	21.8%	82.5%	43.4%
South Lanarkshire	160	170	106	83.1%	91.8%	94.3%
Stirling						
West Dunbartonshire						
West Lothian	50	44	43	92.0%	97.7%	53.5%
Scotland	1,825	1,609	1,555	65.3%	83.3%	75.3%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the fifth most frequent category			Number of premises which fall within the fifth most frequent category for workplace inspection		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	Risk Assessment	Risk Assessment	Risk Assessment	2,195	2,259	2,276
Aberdeenshire	60 months	60 months	60 months	855	864	920
Angus						
Argyll & Bute						
Clackmannanshire	36 months			123		
Dumfries & Galloway	60 months	60 months	60 months	397	367	384
Dundee City						
East Ayrshire	60 months	60 months	60 months	703	764	834
East Dunbartonshire	60 months	60 months	60 months	444	357	184
East Lothian						
East Renfrewshire		60 months	60 months		82	66
Edinburgh, City of						
Eilean Siar	60 months	60 months	60 months	94	154	140
Falkirk						
Fife						
Glasgow City						
Highland	60 months	60 months	60 months	1,164	733	1,168
Inverclyde	60 months	60 months	60 months	128	128	127
Midlothian	60 months	60 months	60 months	421	396	505
Moray						
North Ayrshire	60 months	60 months	60 months	326	331	359
North Lanarkshire	60 months	60 months	60 months	590	590	719
Orkney Islands	60 months	Not Reported	60 months	57	Not Reported	70
Perth & Kinross						
Renfrewshire	60 months	60 months	60 months	1,046	614	614
Scottish Borders	60 months	72 months	60 months	0	1,494	224
Shetland Islands		60 months	Not Reported		612	Not Reported
South Ayrshire	60 months	60 months	60 months	204	230	204
South Lanarkshire	60 months	60 months	60 months	797	732	724
Stirling						
West Dunbartonshire						
West Lothian	60 months	60 months	60 months	858	828	848
Scotland				10,402	9,429	10,142

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the fifth most frequent category to be inspected			Percentage of the target number of premises to be inspected in the fifth most frequent category that were inspected		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	130	0	0	0.0%	0.0%	0.0%
Aberdeenshire	138	141	176	84.8%	73.8%	72.2%
Angus						
Argyll & Bute						
Clackmannanshire	30			33.3%		
Dumfries & Galloway	22	88	101	86.4%	84.1%	96.0%
Dundee City						
East Ayrshire	35	18	31	77.1%	88.9%	93.5%
East Dunbartonshire	207	69	45	71.5%	92.8%	100.0%
East Lothian						
East Renfrewshire		51	17		100.0%	100.0%
Edinburgh, City of						
Eilean Siar	0	0	3	0.0%	0.0%	66.7%
Falkirk						
Fife						
Glasgow City						
Highland	227	224	425	69.2%	46.4%	27.1%
Inverclyde	9	59	6	100.0%	100.0%	66.7%
Midlothian	79	89	61	40.5%	36.0%	82.0%
Moray						
North Ayrshire	77	75	79	100.0%	100.0%	94.9%
North Lanarkshire	0	5	21	0.0%	100.0%	100.0%
Orkney Islands	0	Not Reported	0	0.0%	Not Reported	0.0%
Perth & Kinross						
Renfrewshire	53	187	128	64.2%	98.9%	97.7%
Scottish Borders	0	252	45	0.0%	17.1%	77.8%
Shetland Islands		150	Not Reported		26.0%	Not Reported
South Ayrshire	0	230	5	0.0%	0.4%	60.0%
South Lanarkshire	189	186	142	75.1%	89.2%	71.1%
Stirling						
West Dunbartonshire						
West Lothian	105	53	363	89.5%	100.0%	31.7%
Scotland	1,301	1,475	1,603	66.6%	67.8%	57.8%

Environmental health

Environmental Health	Indicator 2					
	Target interval for workplace safety inspections for the sixth most frequent category			Number of premises which fall within the sixth most frequent category for workplace inspection		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City						
Aberdeenshire						
Angus						
Argyll & Bute						
Clackmannanshire						
Dumfries & Galloway	Unplanned	99 months	99 months	1,765	1,995	2,093
Dundee City						
East Ayrshire						
East Dunbartonshire	99 months	99 months	Ad-hoc	100	140	289
East Lothian						
East Renfrewshire		99 months	99 months		239	211
Edinburgh, City of						
Eilean Siar		Risk assessment			251	
Falkirk						
Fife						
Glasgow City						
Highland	>60 months	Non-programmed		2,155	2,374	
Inverclyde						
Midlothian						
Moray						
North Ayrshire	Risk Assessment	Risk Assessment	> 60 months	1,492	1,462	1,391
North Lanarkshire	Non-routine	Non-routine	non routine	903	903	1,098
Orkney Islands	99 months	Not Reported	120 months	292	Not Reported	223
Perth & Kinross						
Renfrewshire	Ad-hoc	Ad-hoc	Ad-hoc	627	1,116	1,120
Scottish Borders	72 months			1,494		
Shetland Islands			Not Reported			Not Reported
South Ayrshire	72 months	Over 60	72 months	297	301	256
South Lanarkshire	72 months	72 months	72 months	1,743	1,725	1,646
Stirling						
West Dunbartonshire						
West Lothian	120 months	72 months	72 months	493	422	423
Scotland				11,361	10,928	10,007

Environmental health

Environmental Health	Indicator 2					
	Target number of premises in the sixth most frequent category to be inspected			Percentage of the target number of premises to be inspected in the sixth most frequent category that were inspected		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City						
Aberdeenshire						
Angus						
Argyll & Bute						
Clackmannanshire						
Dumfries & Galloway	0	0	0	0.0%	0.0%	0.0%
Dundee City						
East Ayrshire						
East Dunbartonshire	0	2	1	0.0%	100.0%	100.0%
East Lothian						
East Renfrewshire		1	22		100.0%	100.0%
Edinburgh, City of						
Eilean Siar		0			0.0%	
Falkirk						
Fife						
Glasgow City						
Highland	0	0		0.0%	0.0%	
Inverclyde						
Midlothian						
Moray						
North Ayrshire	0	0	0	0.0%	0.0%	0.0%
North Lanarkshire	0	0	0	0.0%	0.0%	0.0%
Orkney Islands	0	Not Reported	1	0.0%	Not Reported	0.0%
Perth & Kinross						
Renfrewshire	0	0	0	0.0%	0.0%	0.0%
Scottish Borders	982			43.0%		
Shetland Islands			Not Reported			Not Reported
South Ayrshire	0	0	0	0.0%	0.0%	0.0%
South Lanarkshire	273	484	531	50.5%	38.2%	47.8%
Stirling						
West Dunbartonshire						
West Lothian	102	108	22	100.0%	99.1%	36.4%
Scotland	1,357	595	1,697	59.4%	99.2%	16.8%

Environmental health

Environmental Health	Indicator 3					
	Percentage of responses to noise complaints completed at enquiry stage; provided within one day			Percentage of responses to noise complaints requiring further investigation; provided within three days		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	88.6%	94.0%	93.4%	97.5%	93.0%	91.7%
Aberdeenshire	95.7%	100.0%	91.1%	95.9%	88.8%	95.1%
Angus	90.6%	97.9%	98.0%	83.2%	92.7%	100.0%
Argyll & Bute	93.2%	100.0%	100.0%	90.6%	100.0%	100.0%
Clackmannanshire	100.0%	100.0%	80.0%	100.0%	68.4%	77.8%
Dumfries & Galloway	97.4%	92.9%	95.5%	97.9%	91.9%	100.0%
Dundee City	100.0%	100.0%	100.0%	98.5%	99.6%	100.0%
East Ayrshire	75.7%	74.2%	95.5%	89.5%	97.1%	94.3%
East Dunbartonshire	100.0%	100.0%	100.0%	100.0%	92.3%	91.9%
East Lothian	100.0%	100.0%	100.0%	89.6%	96.0%	97.7%
East Renfrewshire	100.0%	100.0%	100.0%	100.0%	67.1%	100.0%
Edinburgh, City of	97.9%	98.0%	95.1%	94.0%	95.0%	93.0%
Eilean Siar	100.0%	100.0%	100.0%	0.0%	90.0%	100.0%
Falkirk	81.6%	86.4%	76.4%	89.2%	77.6%	80.6%
Fife	96.3%	76.1%	73.6%	99.0%	91.3%	92.6%
Glasgow City	77.4%	85.7%	83.3%	99.5%	98.3%	98.4%
Highland	91.5%	81.0%	85.7%	82.9%	90.1%	78.2%
Inverclyde	100.0%	100.0%	100.0%	95.1%	95.3%	97.5%
Midlothian	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Moray	97.3%	95.7%	86.8%	80.0%	84.6%	87.0%
North Ayrshire	94.4%	100.0%	100.0%	97.8%	99.6%	99.6%
North Lanarkshire	91.5%	99.1%	100.0%	97.0%	97.2%	98.9%
Orkney Islands	Not applicable	Not Reported	0.0%	100.0%	Not Reported	69.0%
Perth & Kinross	86.3%	93.4%	76.9%	88.1%	92.5%	93.6%
Renfrewshire	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%
Scottish Borders	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Shetland Islands	100.0%	100.0%	85.7%	Not applicable	90.9%	66.7%
South Ayrshire	100.0%	100.0%	88.2%	95.3%	96.4%	99.6%
South Lanarkshire	84.6%	84.4%	89.1%	77.8%	81.7%	90.6%
Stirling	100.0%	98.1%	93.6%	91.9%	93.0%	90.7%
West Dunbartonshire	88.5%	95.1%	86.7%	90.3%	96.8%	98.9%
West Lothian	83.3%	92.6%	98.4%	98.7%	98.2%	97.3%
Scotland	92.5%	93.2%	91.4%	95.4%	94.3%	95.1%

Environmental health

Environmental Health	Indicator 3					
	Number of noise complaints received which were the responsibility of the council			Number of noise complaints completed at initial enquiry stage		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	588	532	588	185	117	106
Aberdeenshire	264	289	352	47	39	45
Angus	198	231	195	85	94	101
Argyll & Bute	139	83	63	88	33	30
Clackmannanshire	33	39	23	17	20	5
Dumfries & Galloway	87	104	77	39	42	22
Dundee City	411	355	367	70	92	56
East Ayrshire	56	66	92	37	31	22
East Dunbartonshire	151	91	86	17	26	12
East Lothian	173	149	117	38	49	29
East Renfrewshire	59	101	96	8	22	21
Edinburgh, City of	1,762	1,639	1,814	676	503	571
Eilean Siar	12	11	11	3	1	1
Falkirk	328	271	302	125	66	106
Fife	694	643	662	187	113	110
Glasgow City	1,397	1,270	1,357	31	14	18
Highland	170	174	173	59	63	63
Inverclyde	133	72	82	10	8	3
Midlothian	64	53	60	10	11	4
Moray	42	72	61	37	46	38
North Ayrshire	291	254	237	18	25	14
North Lanarkshire	431	288	225	364	109	137
Orkney Islands	7	Not Reported	29	0	Not Reported	0
Perth & Kinross	185	250	350	51	91	147
Renfrewshire	461	436	453	51	53	38
Scottish Borders	124	160	168	7	21	27
Shetland Islands	2	13	10	2	2	7
South Ayrshire	222	257	266	32	10	17
South Lanarkshire	534	566	514	241	326	229
Stirling	145	139	122	46	53	47
West Dunbartonshire	192	155	132	130	61	45
West Lothian	325	402	378	102	122	123
Scotland	9,680	9,165	9,462	2,813	2,263	2,194

Environmental health

Environmental Health	Indicator 3			Indicator 4		
	Number of noise complaints requiring further investigation			Percentage of responses for high-priority pest control services which met the national target		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	403	415	482	99.5%	99.8%	97.9%
Aberdeenshire	217	250	307	No Service	No Service	No Service
Angus	113	137	94	100.0%	100.0%	94.7%
Argyll & Bute	53	50	33	91.4%	90.4%	99.0%
Clackmannanshire	16	19	18	94.5%	88.1%	98.8%
Dumfries & Galloway	48	62	55	93.9%	95.8%	94.0%
Dundee City	341	263	311	99.7%	100.0%	100.0%
East Ayrshire	19	35	70	82.6%	90.5%	93.6%
East Dunbartonshire	134	65	74	94.0%	95.1%	93.9%
East Lothian	135	100	88	No Service	No Service	No Service
East Renfrewshire	51	79	75	89.0%	99.8%	99.6%
Edinburgh, City of	1,086	1,136	1,243	97.2%	90.6%	96.8%
Eilean Siar	9	10	10	No Service	No Service	Not Service
Falkirk	203	205	196	92.8%	91.8%	96.6%
Fife	507	530	552	99.2%	98.6%	99.5%
Glasgow City	1,366	1,256	1,339	96.9%	97.7%	97.9%
Highland	111	111	110	92.1%	96.1%	96.9%
Inverclyde	123	64	79	98.7%	98.3%	100.0%
Midlothian	54	42	56	95.3%	98.8%	100.0%
Moray	5	26	23	95.5%	96.8%	97.4%
North Ayrshire	273	229	223	98.9%	96.9%	97.3%
North Lanarkshire	67	179	88	52.9%	90.3%	98.1%
Orkney Islands	7	Not Reported	29	No Service	No Service	No Service
Perth & Kinross	134	159	203	88.0%	95.8%	89.9%
Renfrewshire	410	383	415	99.6%	99.7%	98.9%
Scottish Borders	117	139	141	98.0%	98.0%	92.3%
Shetland Islands	0	11	3	97.4%	91.5%	89.8%
South Ayrshire	190	247	249	64.5%	78.1%	91.9%
South Lanarkshire	293	240	286	96.3%	98.4%	99.2%
Stirling	99	86	75	80.2%	88.4%	91.2%
West Dunbartonshire	62	94	87	93.7%	96.5%	93.6%
West Lothian	223	280	255	82.8%	90.4%	82.8%
Scotland	6,869	6,902	7,269	86.7%	93.8%	96.7%

Environmental health

Environmental Health	Indicator 4		
	Percentage of responses for low-priority pest control services which met the national target		
	2000/2001	2001/2002	2002/2003
Aberdeen City	99.8%	99.5%	97.4%
Aberdeenshire	No Service	No Service	No Service
Angus	100.0%	100.0%	98.3%
Argyll & Bute	97.1%	97.3%	99.7%
Clackmannanshire	No Service	No Service	No Service
Dumfries & Galloway	99.5%	99.4%	99.6%
Dundee City	99.8%	100.0%	100.0%
East Ayrshire	81.3%	93.2%	93.1%
East Dunbartonshire	98.8%	98.7%	97.2%
East Lothian	No Service	No Service	No Service
East Renfrewshire	No Service	No Service	No Service
Edinburgh, City of	98.0%	97.6%	99.1%
Eilean Siar	No Service	No Service	Not Service
Falkirk	96.6%	92.8%	93.0%
Fife	95.5%	99.8%	99.6%
Glasgow City	89.3%	98.6%	90.0%
Highland	95.4%	98.3%	99.2%
Inverclyde	97.8%	96.8%	94.1%
Midlothian	88.7%	99.3%	99.7%
Moray	97.4%	96.2%	95.8%
North Ayrshire	99.0%	99.0%	99.0%
North Lanarkshire	83.0%	95.9%	97.4%
Orkney Islands	No Service	No Service	No Service
Perth & Kinross	No Service	No Service	No Service
Renfrewshire	100.0%	100.0%	100.0%
Scottish Borders	98.0%	98.4%	96.7%
Shetland Islands	100.0%	100.0%	82.6%
South Ayrshire	90.0%	96.3%	96.6%
South Lanarkshire	No Service	No Service	No Service
Stirling	95.1%	97.2%	97.0%
West Dunbartonshire	98.7%	99.4%	96.0%
West Lothian	99.2%	99.3%	98.4%
Scotland	94.3%	98.2%	96.0%