

Housing

Response repairs

- T** 1. a) The length of time that the council allows for carrying out various categories of repairs and the number and percentage of repairs completed within the target timescale for each category.
- b) The proportion of repairs due to be completed within 24 hours that were completed within the targets set by the council

What the indicator reports

This indicator sets out the number of response repairs undertaken by each council, the timescales that each council sets for each of its repairs categories and the levels of success in achieving the targets shown.

The indicator also reports the percentage of all repairs due to be completed within 24 hours that were completed within targets set (eg 4 hours, 12 hours or 24 hours).

Response repairs are maintenance jobs which a council has agreed to carry out within a set timescale at the request of the tenant. Councils classify repairs into various priority categories each with its own timescale. For example, a council may undertake to repair a burst pipe within four hours, whereas it may allow two to six weeks to repair a window-sill.

Councils are free to decide how many repairs categories are appropriate, and choose the timescale for each category.

Classifying and undertaking a repair as an 'emergency' (ie where danger would arise or damage could be caused) generally costs more than it does to have the work done under another category. Therefore, treating a high proportion of repairs as emergencies is likely to increase costs.

Points to bear in mind

For this indicator, response repairs do not include maintenance work which councils:

- chose to undertake as part of a planned programme of improvements
- advised tenants would not be carried out due to financial constraints
- undertook to improve the condition of empty houses.

The standards set for each category cover the period of time between a repair request being received by the council and the work being completed satisfactorily. Repairs have to be completed to the council's satisfaction, and thus the indicator captures both efficiency and quality aspects of the repairs service.

Councils may use a range of contractors, including their own directly employed workforce to undertake housing repair work. The council has to notify the contractor what work should be done. This means that meeting the target time requires both the council and the contractor to work effectively.

Many councils may use the same name for a repair category (eg 'urgent') but the target timescale associated with it may vary between them.

In accordance with the developed criteria (see Section 1) this is a TRANSITIONAL indicator

Managing tenancy changes

2. **The total annual rent lost due to houses being unoccupied, expressed as a percentage of the total amount of rent due in the year.**

What the indicator reports

This indicator shows the level of rent lost due to houses remaining empty when they are available for letting.

Points to bear in mind

Some of the factors which affect a council's ability to re-let vacant property include:

- the condition of the property
- the type of property (eg tenement flat, end-of-terrace house)
- the location of the property
- the general level of demand for council housing in an area.

The council's policy on moving tenants into alternative accommodation while improvement works are carried out to their home, thereby incurring a loss of rental income for the council during that period, will influence the indicator.

Properties which are either unsafe for occupation or which the council intends to sell are excluded from the indicator.

3. **The number and percentage of houses re-let by the council within the following timescales:**

- **less than 2 weeks**
- **2 to 4 weeks**
- **more than 4 weeks**
- **average time to re-let houses.**

What the indicator reports

This indicator reports the efficiency of the council in managing tenancy changes. The process involves:

- identifying new tenants
- the new tenants signing for a house
- identifying and carrying out any repairs necessary before the new tenant can move in.

Points to bear in mind

Some properties are less desirable than others, and so will remain empty for longer. Some of the factors which are important include:

- the condition of the property
- the type of property (eg tenement flat)
- its location
- the general level of demand for council housing in an area.

Councils differ in the number of offers of accommodation that they make to prospective tenants. Allowing several offers may lengthen the time taken to re-let a house because prospective tenants may not accept the first offer, and the house may have to be offered to several different prospective tenants before being let.

Rent arrears

4. **Current tenants' arrears:**
- as a percentage of the net amount of rent due in the year
 - the percentage of all tenants owing more than 13 weeks' rent at year end, excluding those owing less than £250.

What the indicator reports

Current arrears are amounts of rent that are due and unpaid by current tenants. This indicator is, therefore, a measure of the council's performance in collecting the rent due to it from its tenants. Part b) shows the level of serious current arrears cases.

Points to bear in mind

Actions which a council can take to improve rent collection levels include:

- maximising the methods and accessibility for payment
- prompt notification of changes to rent levels
- effective management of the rent arrears recovery process (including the timing of action on arrears cases, the effectiveness of communication with tenants, and the efficiency of monitoring procedures)
- debt counselling services.

The net amount of rent due in the year excludes rent which is funded by housing benefit. Therefore, the level of uptake of housing benefit may have an impact on the indicator.

Council house sales

5. **The percentage of house sales completed within the following time bands**

Time band	%
Up to 20 weeks	
21 ñ 26 weeks	
27 ñ 32 weeks	
33 weeks and more	
Average time to sell	weeks

What the indicator reports

The Scottish Executive has set councils a target of six months (26 weeks) for processing council house sales. This indicator shows the extent to which each council has achieved the target.

Housing

Homelessness

6.
 - a) The number of households in priority need per 10,000 households.
 - b) The number provided with temporary accommodation in hostels, bed & breakfast, council-owned furnished dwellings and other accommodation, expressed as a percentage of the total provided with temporary accommodation.
 - c) The average length of stay in each type of accommodation

What the indicator reports

This indicator reports the help given to homeless people, the number of households in priority need of housing, and their length of stay in the temporary accommodation provided. It also reports the households in priority need per 10,000 households.

In relation to temporary accommodation, councils have a number of responsibilities under the Housing (Scotland) Act 1987 toward people applying for accommodation as homeless persons.

An applicant may be a household of one or more adults, with or without children.

The council is required to undertake an assessment to determine whether the applicant:

- is homeless or threatened with homelessness
- meets a number of priority criteria
- has a direct connection with the district.

If the council accepts that the applicant may be homeless and have a priority need, it should provide temporary accommodation pending completion of its assessment of the applicant's housing needs.

If, following this assessment, the council is satisfied that the applicant meets the requirements identified in the Act, it must provide permanent accommodation for the applicant.

Points to bear in mind

The types of accommodation used reflect:

- the level of demand by applicants who qualify for assistance
- the council's policy on what forms of accommodation to provide.

Average length of stay in temporary accommodation will be influenced by:

- the rate at which council houses and flats become available to those applicants for whom the council is required to take long-term housing responsibility
- the extent to which the quality and location of the available accommodation is perceived by the applicant as appropriate or acceptable.

Housing

Housing	Indicator 1					
	Name of first priority housing response repairs category			Target response time for housing response repairs falling within the first priority category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	P1 Emergency	P1	P1	4	4	24
Aberdeenshire	Emergency	Emergency	Emergency	24	24	24
Angus	Emergency	Emergency	Emergency	1	2	2
Argyll & Bute	Emergency	Emergency	Emergency	24	24	24
Clackmannanshire	Priority 0	Emergency	Emergency	4	4	4
Dumfries & Galloway	Emergency	Emergency	Emergency	4	4	4
Dundee City	Out of hours emergency	Out of hours emergency	24 Hour Emergency	24	24	24
East Ayrshire	A	A	Emergency	2	2	24
East Dunbartonshire	A	Emergency	Emergency	24	3	24
East Lothian	Emergency day	Emergency day	Emergency	24	24	24
East Renfrewshire	Emergency A3	Emergency A3	Emergency A3	4	4	4
Edinburgh, City of	In hours emergency	Emergency	Emergency	1	24	24
Eilean Siar	Emergency	Emergency	Emergency	1	1	1
Falkirk	Emergency	Emergency	Emergency	24	24	24
Fife	Emergency	Emergency	Emergency	24	24	24
Glasgow City	Emergency	Emergency	Emergency	24	24	24
Highland	Emergency	Emergency	Emergency	24	24	24
Inverclyde	Call Out	Call Out	Call Out	2	2	2
Midlothian	Priority 1	Priority 1	1	24	24	within 24 hrs
Moray	Emergency	Emergency	Emergency	2	2	2
North Ayrshire	Emergency	Emergency	Emergency	24	24	24
North Lanarkshire	Priority U	Category 1	Category 1	3	3	3
Orkney Islands	Emergency	Emergency	Emergency	24	24	24
Perth & Kinross	Emergency	Emergency	Emergency	24	24	24
Renfrewshire	Emergency	Emergency	Emergency	24	24	24
Scottish Borders	Emergency	Emergency	Emergency	24	24	24
Shetland Islands	Emergency	Emergency	Emergency	4	24	24
South Ayrshire	Emergency	Emergency	Emergency	3	4	4
South Lanarkshire	Emergency	Emergency	Emergency	24	24	24
Stirling	Emergency	Emergency	Emergency	24	24	24
West Dunbartonshire	Emergency	Emergency	Emergency	24	24	24
West Lothian	Emergency	Emergency	Emergency	4	4	24
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the first priority housing response repairs category			Number of first priority housing response repairs		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	hours	hours	hours	26,036	22,253	22,284
Aberdeenshire	hours	hours	hours	12,886	12,816	13,585
Angus	hours	hours	hours	5,311	5,058	4,950
Argyll & Bute	hours	hours	hours	5,896	5,689	5,352
Clackmannanshire	hours	hours	hours	7,992	8,142	9,306
Dumfries & Galloway	hours	hours	hours	21,173	20,229	20,824
Dundee City	hours	hours	hours	13,712	13,445	33,885
East Ayrshire	hours	hours	hours	9,973	11,063	33,175
East Dunbartonshire	hours	hours	hours	17,779	Not Reported	14,536
East Lothian	hours	hours	hours	5,786	5,507	4,444
East Renfrewshire	hours	hours	hours	2,979	1,504	1,133
Edinburgh, City of	hours	hours	hours	9,350	54,819	48,982
Eilean Siar	hours	hours	hours	789	840	907
Falkirk	hours	hours	hours	21,432	20,100	20,232
Fife	hours	hours	hours	46,807	47,319	21,699
Glasgow City	hours	hours	hours	59,915	58,755	57,247
Highland	hours	hours	hours	14,721	11,920	11,073
Inverclyde	hours	hours	hours	5,471	5,865	5,204
Midlothian	hours	hours	hours	7,194	6,999	6,480
Moray	hours	hours	hours	3,215	3,095	2,805
North Ayrshire	hours	hours	hours	13,944	11,748	14,984
North Lanarkshire	hours	hours	hours	73,409	66,467	62,521
Orkney Islands	hours	hours	hours	404	431	349
Perth & Kinross	hours	hours	hours	7,478	7,755	6,611
Renfrewshire	hours	hours	hours	20,860	23,015	21,637
Scottish Borders	hours	hours	hours	1,684	1,538	1,420
Shetland Islands	hours	hours	hours	2,296	2,069	1,711
South Ayrshire	hours	hours	hours	11,109	12,084	10,989
South Lanarkshire	hours	hours	hours	42,425	41,383	43,443
Stirling	hours	hours	hours	14,447	9,862	5,205
West Dunbartonshire	hours	hours	hours	18,707	21,586	20,523
West Lothian	hours	hours	hours	9,879	9,183	9,223
Scotland				515,059	509,011	335,827

Housing

Housing	Indicator 1					
	Percentage of first priority housing response repairs completed within target time			Name of second priority housing response repairs category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	96.0%	97.5%	96.2%	P9 Out of hours emergency	P9	P9
Aberdeenshire	88.1%	91.5%	92.1%	Urgent	Urgent	Urgent
Angus	86.7%	91.2%	92.4%	Urgent	Urgent	Urgent
Argyll & Bute	89.6%	70.1%	88.7%	Urgent	Urgent	Urgent
Clackmannanshire	97.2%	98.3%	98.3%	Priority 1	Lesser emergency	Lesser emergency
Dumfries & Galloway	83.5%	78.2%	75.6%	Urgent	Urgent	Urgent
Dundee City	99.6%	99.8%	94.4%	Day Emergency	Day Emergency	3 Day Emergency
East Ayrshire	61.8%	84.2%	83.3%	B	B	Urgent
East Dunbartonshire	93.2%	Not Reported	83.3%	B	A	Urgent
East Lothian	85.1%	88.2%	89.9%	Emergency night	Emergency night	Emergency - Night
East Renfrewshire	82.1%	92.1%	94.7%	Emergency A2	Emergency A2	Emergency A2
Edinburgh, City of	80.8%	71.0%	81.4%	Out of hours emergency	By Appointment	By Appointment
Eilean Siar	90.5%	93.6%	89.6%	Priority 1	Priority 1	Priority 1
Falkirk	96.8%	97.6%	98.2%	Urgent	Urgent	Urgent
Fife	87.8%	91.3%	83.2%	Urgent	Urgent	RIRI
Glasgow City	87.0%	86.6%	91.7%	Reactive	Reactive	Reactive
Highland	97.5%	98.1%	97.8%	High Priority	High Priority	High Priority
Inverclyde	97.6%	96.0%	97.5%	Emergency	Emergency	Emergency
Midlothian	73.1%	82.7%	84.8%	Priority 2	Priority 2	2
Moray	93.6%	97.0%	99.6%	Priority	Priority	Priority
North Ayrshire	85.6%	92.9%	98.9%	Urgent	Urgent	Urgent
North Lanarkshire	94.0%	92.1%	97.5%	Priority 1	Category 2	Category 2
Orkney Islands	87.6%	88.6%	89.4%	Urgent	Urgent	Urgent
Perth & Kinross	91.2%	82.8%	94.0%	Urgent	Urgent	Urgent
Renfrewshire	94.7%	96.5%	98.0%	Urgent	Urgent	Urgent
Scottish Borders	96.1%	93.3%	92.7%	Urgent	Urgent	Urgent
Shetland Islands	93.0%	92.4%	96.7%	Urgent	Urgent	Urgent
South Ayrshire	88.9%	92.0%	94.2%	Urgent	Urgent	Urgent
South Lanarkshire	96.7%	97.4%	97.0%	Urgent	Urgent	Urgent
Stirling	93.8%	93.1%	91.9%	Urgent	U&P	U&P
West Dunbartonshire	94.9%	79.5%	93.7%	E.O. Follow Ups	Urgent Works	Urgent
West Lothian	96.2%	96.8%	90.3%	Priority	Priority	Priority
Scotland	91.1%	89.4%	91.6%			

Housing

Housing	Indicator 1					
	Target response time for housing response repairs falling within the second priority category			Unit of time used for the second priority housing response repairs category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	4	24	24	hours	hours	hours
Aberdeenshire	5	5	5	working days	working days	working days
Angus	3	3	3	working days	working days	working days
Argyll & Bute	48	48	48	hours	hours	hours
Clackmannanshire	24	24	following day	hours	hours	day
Dumfries & Galloway	5	5	5	days	days	days
Dundee City	24	24	3	hours	hours	days
East Ayrshire	24	24	3	hours	hours	days
East Dunbartonshire	5	24	5	days	hours	days
East Lothian	24	24	24	hours	hours	hours
East Renfrewshire	24	24	24	hours	hours	hours
Edinburgh, City of	3	14	14	hours	days from appointment	days
Eilean Siar	1	1	1	days	days	day
Falkirk	7	7	7	days	days	days
Fife	3	3	1	days	days	day
Glasgow City	10	10	10	days	days	days
Highland	3	3	3	days	days	days
Inverclyde	1	1	1	days	days	day
Midlothian	7	7	within 7 days	days	days	days
Moray	2	1	1	working days	working day	working day
North Ayrshire	7	7	7	days	days	days
North Lanarkshire	3	3	3	days	days	days
Orkney Islands	3	3	3	days	days	days
Perth & Kinross	7	7	7	days	days	days
Renfrewshire	4	4	4	days	days	days
Scottish Borders	3	3	3	days	days	days
Shetland Islands	3	3	3	days	days	days
South Ayrshire	3	3	3	days	days	days
South Lanarkshire	10	10	10	working days	working days	working days
Stirling	3	3	3	days	days	days
West Dunbartonshire	3	10	10	days	days	days
West Lothian	3	3	3	days	days	days
Scotland						

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Housing	Indicator 1					
	Number of second priority housing response repairs			Percentage of second priority housing response repairs completed within target time		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	16,809	21,763	23,601	98.1%	99.5%	95.7%
Aberdeenshire	12,820	12,274	12,665	80.7%	81.0%	78.1%
Angus	4,233	6,833	6,887	70.3%	80.6%	86.2%
Argyll & Bute	6,225	5,007	3,085	72.3%	53.9%	76.0%
Clackmannanshire	3,244	3,114	3,053	91.3%	91.7%	93.0%
Dumfries & Galloway	14,347	13,034	12,451	81.4%	90.6%	91.1%
Dundee City	21,132	20,472	25,493	94.2%	92.9%	73.1%
East Ayrshire	24,254	22,853	18,348	56.3%	72.8%	70.4%
East Dunbartonshire	6,495	17,138	3,667	60.8%	93.5%	70.8%
East Lothian	4,736	4,896	4,464	92.5%	93.9%	95.9%
East Renfrewshire	983	1,887	2,334	73.8%	93.7%	96.6%
Edinburgh, City of	13,415	50,427	37,779	80.7%	86.0%	85.5%
Eilean Siar	998	1,040	1,135	87.7%	86.9%	83.8%
Falkirk	15,605	15,238	13,645	88.0%	88.1%	91.1%
Fife	6,741	6,625	29,299	73.1%	74.7%	88.2%
Glasgow City	15,183	5,220	7,829	78.0%	83.1%	85.7%
Highland	16,292	12,502	11,632	88.9%	96.4%	94.4%
Inverclyde	13,254	14,277	12,847	87.9%	87.3%	88.8%
Midlothian	9,621	9,833	6,832	64.6%	53.0%	60.4%
Moray	3,764	3,449	3,492	76.0%	82.3%	85.2%
North Ayrshire	15,554	8,405	3,348	54.5%	71.5%	89.3%
North Lanarkshire	20,789	15,938	8,166	84.9%	79.8%	86.4%
Orkney Islands	414	412	358	75.4%	79.1%	80.4%
Perth & Kinross	11,430	10,497	10,627	73.2%	76.2%	92.1%
Renfrewshire	5,782	7,490	6,918	87.3%	85.3%	86.1%
Scottish Borders	8,589	8,576	7,022	90.3%	91.4%	89.5%
Shetland Islands	2,117	1,806	1,724	86.0%	80.0%	86.0%
South Ayrshire	15,703	16,117	13,627	67.9%	63.9%	75.7%
South Lanarkshire	9,348	8,662	2,030	97.1%	96.9%	96.3%
Stirling	9,502	6,848	5,126	88.4%	84.8%	87.2%
West Dunbartonshire	19,307	4,083	5,852	85.5%	66.1%	86.3%
West Lothian	15,286	13,244	14,042	89.4%	89.8%	90.2%
Scotland	343,972	316,942	211,231	80.5%	84.9%	91.2%

Housing

Housing	Indicator 1					
	Name of third priority housing response repairs category			Target response time for housing response repairs falling within the third priority category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	P6	P6	P6	48	48	48
Aberdeenshire	Normal	Normal	Normal	13	13	13
Angus	Routine	Routine	Routine	7	7	7
Argyll & Bute	Essential	Essential	Essential	5	5	1
Clackmannanshire	Priority 2	Rapid	Rapid	1	7	7
Dumfries & Galloway	Non-urgent	Non-urgent	Non-Urgent	30	30	30
Dundee City	3 Day Urgent	3 Day urgent	10 Day Priority	3	3	10
East Ayrshire	C	C	No Service	5	5	No Service
East Dunbartonshire	C	B	Routine	10	3	20
East Lothian	Urgent	Urgent	Urgent	4	4	4
East Renfrewshire	Urgent A1	Urgent A1	Urgent A1	10	10	10
Edinburgh, City of	1 day urgent	Non Appointed	Non Appointed	1	28	28
Eilean Siar	Priority 2	Priority 2	Priority 2	7	7	1
Falkirk	Routine	Routine	Routine	28	28	28
Fife	Local response	Local response	RTR3	5	5	3
Glasgow City	Appointment Base	Appointment Based	Appointment Based	Tenant led	Tenant led	Tenant Lead
Highland	Routine	Routine	Routine	21	20	20
Inverclyde	Urgent	Urgent	Urgent	9	9	9
Midlothian	Priority 3	Priority 3	3	21	21	within 21 days
Moray	Routine	Routine	Routine	5	5	5
North Ayrshire	Routine	Routine	Routine	28	28	28
North Lanarkshire	Priority 2	Category 3	Category 3	7	7	7
Orkney Islands	Normal	Normal	Normal	28	28	28
Perth & Kinross	Routine	Routine	Routine	28	28	28
Renfrewshire	Routine	Routine	Routine	12	12	12
Scottish Borders	Routine	Routine Urgent	Routine Urgent	30	15	15
Shetland Islands	Routine	Routine	Routine	1	28	1
South Ayrshire	Routine	Routine	Routine	28	20	20
South Lanarkshire	Routine	Routine	Routine	30	30	30
Stirling	Repair	A&N	A&N	15	15	15
West Dunbartonshire	Urgent	General	General Urgent	10	15	15
West Lothian	Routine	Routine	Routine	15	15	15
Scotland						

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Housing	Indicator 1					
	Unit of time used for the third priority housing response repairs category			Number of third priority housing response repairs		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	hours	hours	hours	4,277	4,187	4,342
Aberdeenshire	working days	working days	working days	20,858	18,726	19,056
Angus	working days	working days	working days	13,702	14,721	13,894
Argyll & Bute	working days	working days	working week	5,668	5,488	3,995
Clackmannanshire	weeks	days	days	8,423	7,936	7,634
Dumfries & Galloway	days	days	days	11,904	11,455	11,771
Dundee City	days	days	days	29,216	28,369	15,106
East Ayrshire	days	days	No Service	22,160	20,482	No Service
East Dunbartonshire	days	days	days	11,892	2,901	9,626
East Lothian	days	days	days	9,286	7,073	6,564
East Renfrewshire	working days	working days	working days	3,845	3,707	4,331
Edinburgh, City of	days	days	days	30,771	23,148	20,768
Eilean Siar	days	days	week	991	886	833
Falkirk	days	days	days	29,483	30,466	26,209
Fife	days	days	days	56,397	53,654	5,583
Glasgow City	n/a	n/a	n/a	92,732	95,305	95,479
Highland	days	days	days	19,411	15,840	13,728
Inverclyde	days	days	days	10,996	11,351	10,608
Midlothian	days	days	days	2,510	2,408	2,975
Moray	working days	working days	working days	4,760	3,633	3,304
North Ayrshire	days	days	days	11,433	14,687	11,394
North Lanarkshire	days	days	days	15,437	7,999	3,480
Orkney Islands	days	days	days	1,026	703	706
Perth & Kinross	days	days	days	8,021	8,117	8,250
Renfrewshire	days	days	days	33,484	33,520	30,949
Scottish Borders	days	days	days	10,468	4,881	4,408
Shetland Islands	months	days	month	4,312	3,807	3,688
South Ayrshire	days	days	days	15,490	15,613	14,028
South Lanarkshire	working days	working days	working days	35,664	33,785	29,752
Stirling	days	days	days	12,607	11,755	9,912
West Dunbartonshire	days	days	days	4,232	16,495	14,691
West Lothian	days	days	days	35,571	30,729	26,121
Scotland				577,027	532,144	225,984

Housing

Housing	Indicator 1					
	Percentage of third priority housing response repairs completed within target time			Name of fourth priority housing response repairs category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	87.9%	84.1%	76.1%	P2	P1/2	P1/2
Aberdeenshire	83.6%	80.6%	78.3%	Planning	Planned	Planned
Angus	78.0%	75.8%	83.4%	Non-essential	Non-essential	Non-essential
Argyll & Bute	61.5%	50.3%	73.9%	Routine	Routine	Routine
Clackmannanshire	85.7%	88.7%	86.9%	Priority 4	Routine	Routine
Dumfries & Galloway	86.8%	93.3%	91.8%	Planned	Planned	Planned
Dundee City	82.3%	76.7%	68.3%	10 Day Priority	10 Day Priority	15 Day Normal
East Ayrshire	59.0%	80.5%	No Service	D	D	
East Dunbartonshire	81.6%	55.5%	80.4%	D	C	
East Lothian	43.6%	46.8%	61.8%	Priority	Priority	Priority
East Renfrewshire	91.5%	91.5%	91.9%	Cyclic A	A	A
Edinburgh, City of	81.5%	73.0%	71.4%	3 day urgent		
Eilean Siar	82.2%	48.6%	53.8%	Priority 3	Priority 3	Priority 3
Falkirk	89.0%	88.5%	87.6%	Non-routine	Non-routine	Non Routine
Fife	94.7%	95.0%	67.3%	Routine	Routine	LRT
Glasgow City	99.0%	98.7%	95.7%			
Highland	94.9%	93.0%	89.5%			
Inverclyde	65.5%	59.7%	59.3%	Routine	Routine	Routine
Midlothian	60.6%	42.2%	49.6%	Priority 4	Priority 4	4
Moray	72.4%	78.8%	79.1%	Ordinary	Ordinary	Ordinary
North Ayrshire	75.1%	81.4%	88.0%		By Appointment	By Appointment
North Lanarkshire	86.5%	79.7%	81.7%	Priority 3	Category 4	Category 4
Orkney Islands	85.5%	87.5%	81.2%			Other
Perth & Kinross	84.0%	80.5%	89.3%			
Renfrewshire	82.0%	82.7%	83.5%	Normal	Normal	Normal
Scottish Borders	90.4%	86.7%	83.3%		Routine	Routine
Shetland Islands	70.0%	70.7%	66.7%	3 month	3 Month	3 Month
South Ayrshire	86.8%	76.2%	78.8%	Gas	Gas	Gas
South Lanarkshire	92.0%	94.8%	93.0%	RBA	RBA	RBA
Stirling	83.0%	79.8%	76.9%			
West Dunbartonshire	62.3%	52.3%	64.4%	General Urgent	Non-urgent	Non Urgent
West Lothian	93.6%	93.9%	93.8%			
Scotland	86.2%	85.8%	82.9%			

Housing

Housing	Indicator 1					
	Target response time for housing response repairs falling within the fourth priority category			Unit of time used for the fourth priority housing response repairs category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	10	3	3	days	days	days
Aberdeenshire	20	20	20	working days	working days	working days
Angus	20	20	20	working days	working days	working days
Argyll & Bute	28	28	28	working days	working days	days
Clackmannanshire	4	28	4	weeks	days	weeks
Dumfries & Galloway	70	70	70	days	days	days
Dundee City	10	10	15	days	days	days
East Ayrshire	12	12		days	days	
East Dunbartonshire	20	10		days	days	
East Lothian	9	9	9	days	days	days
East Renfrewshire	25	25	25	working days	working days	working days
Edinburgh, City of	3			days		
Eilean Siar	14	14	Fortnightly	days	days	days
Falkirk	6	Programmed	By agreement	weeks	programmed	days
Fife	30	30	5	days	days	days
Glasgow City						
Highland						
Inverclyde	28	28	28	days	days	days
Midlothian	35	35	within 35 days	days	days	days
Moray	15	15	15	working days	working days	working days
North Ayrshire		Keep Appointment	<15		< 15 Days	days
North Lanarkshire	20	20	20	days	days	days
Orkney Islands			As Agreed			days
Perth & Kinross						
Renfrewshire	30	30	30	days	days	days
Scottish Borders		30	30		days	days
Shetland Islands	3	3	3	months	months	months
South Ayrshire	4	4	4	hours	hours	hours
South Lanarkshire	Appointment	Appointment	Appointment	Appointment	n/a	N/A
Stirling						
West Dunbartonshire	15	130	130	days	days	days
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Number of fourth priority housing response repairs			Percentage of fourth priority housing response repairs completed within target time		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	22,745	2,881	8,432	72.8%	86.5%	81.7%
Aberdeenshire	2,165	2,856	2,842	79.6%	61.7%	52.2%
Angus	136	386	422	54.4%	68.9%	67.8%
Argyll & Bute	2,443	3,205	3,959	75.5%	72.5%	84.5%
Clackmannanshire	7,184	7,678	6,842	74.2%	82.7%	76.9%
Dumfries & Galloway	3,952	3,477	3,377	96.4%	99.1%	80.6%
Dundee City	17,567	14,455	13,392	74.2%	70.5%	70.5%
East Ayrshire	6,973	4,345		46.1%	76.3%	
East Dunbartonshire	10,165	6,046		71.8%	58.8%	
East Lothian	8,842	13,269	6,018	59.7%	49.1%	56.7%
East Renfrewshire	3,954	4,039	4,806	86.9%	87.3%	85.2%
Edinburgh, City of	5,653			62.6%		
Eilean Siar	1,179	957	626	82.8%	52.9%	60.5%
Falkirk	884	995	896	80.0%	81.7%	67.1%
Fife	78,665	79,662	47,533	79.0%	84.3%	93.6%
Glasgow City						
Highland						
Inverclyde	16,837	15,881	15,780	75.4%	72.2%	69.9%
Midlothian	1,048	726	1,841	78.7%	68.3%	62.8%
Moray	7,063	7,006	5,838	74.9%	82.8%	81.9%
North Ayrshire		7,615	14,980		97.0%	99.0%
North Lanarkshire	86,226	45,192	52,784	90.4%	87.0%	90.2%
Orkney Islands			6			100.0%
Perth & Kinross						
Renfrewshire	42,420	29,926	26,845	89.2%	86.9%	86.6%
Scottish Borders		9,520	7,312		89.3%	86.5%
Shetland Islands	166	212	238	68.1%	54.7%	47.5%
South Ayrshire	3,642	1,205	1,183	88.1%	99.0%	94.3%
South Lanarkshire	37,075	33,457	43,851	95.9%	97.8%	97.7%
Stirling						
West Dunbartonshire	14,416	3,058	1,585	44.0%	47.6%	71.0%
West Lothian						
Scotland	381,400	287,115	204,788	81.0%	83.5%	86.7%

Housing

Housing	Indicator 1					
	Name of fifth priority housing response repairs category			Target response time for housing response repairs falling within the fifth priority category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	P3	P2	P2	28	10	10
Aberdeenshire		Gas	Gas		32	32
Angus	Complex	Complex	Complex	3	3	3
Argyll & Bute	Programmed		Essential	T.B.Agreed		5
Clackmannanshire						
Dumfries & Galloway						
Dundee City	15 Day Normal	15 Day Normal		15	15	
East Ayrshire	E	E		25	25	
East Dunbartonshire	E	D		90	20	
East Lothian	Normal	Normal	Normal	23	23	23
East Renfrewshire	Manufactured Items	Manufactured Items	Manufactured Items	40	40	40
Edinburgh, City of	By Appointment			14		
Eilean Siar	Priority 4	Priority 4	Priority 4	28	28	Monthly
Falkirk			14 Day			14
Fife			ordinary			30
Glasgow City						
Highland						
Inverclyde	Group	Group	Group	96	96	96
Midlothian						
Moray	Appointment	Appointment	Void	n/a	As Appointment	15
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire	Non-urgent			130		
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the fifth priority housing response repairs category			Number of fifth priority housing response repairs		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	days	days	days	38,541	23,612	24,771
Aberdeenshire		working days	working days		5,626	5,508
Angus	months	months	months	57	124	281
Argyll & Bute	days		working days	144		794
Clackmannanshire						
Dumfries & Galloway						
Dundee City	days	days		15,227	12,199	
East Ayrshire	days	days		14,790	8,645	
East Dunbartonshire	days	days		5,554	3,950	
East Lothian	days	days	days	8,509	10,749	16,575
East Renfrewshire	working days	working days	working days	236	321	307
Edinburgh, City of	days from appointment			66,007		
Eilean Siar	days	days	days	70	51	51
Falkirk			days			3,422
Fife			days			74,830
Glasgow City						
Highland						
Inverclyde	days	days	days	1,056	794	888
Midlothian						
Moray	N/A	working days	working days	237	1,341	1,145
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire	days			3,701		
West Lothian						
Scotland				154,129	63,411	43,967

Housing

Housing	Indicator 1					
	Percentage of fifth priority housing response repairs completed within target time			Name of sixth priority housing response repairs category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	81.7%	75.1%	62.9%		P3	P3
Aberdeenshire		83.0%	88.8%			
Angus	80.7%	93.5%	81.5%			
Argyll & Bute	52.1%		80.9%			Routine
Clackmannanshire						
Dumfries & Galloway						
Dundee City	74.4%	69.1%				
East Ayrshire	55.3%	65.3%				
East Dunbartonshire	96.5%	47.4%			E	
East Lothian	75.5%	69.8%	74.7%			
East Renfrewshire	79.7%	84.1%	83.4%			
Edinburgh, City of	90.4%			28 day routine		
Eilean Siar	67.1%	51.0%	54.9%			
Falkirk			85.9%			
Fife			83.0%			
Glasgow City						
Highland						
Inverclyde	77.5%	67.9%	63.0%	Windows	Windows	Windows
Midlothian						
Moray	100.0%	100.0%	85.4%			Appointment
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire	33.7%					
West Lothian						
Scotland	81.2%	72.9%	68.2%			

Housing

Housing	Indicator 1					
	Target response time for housing response repairs falling within the sixth priority category			Unit of time used for the sixth priority housing response repairs category		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City		24	24		days	days
Aberdeenshire						
Angus						
Argyll & Bute			20			working days
Clackmannanshire						
Dumfries & Galloway						
Dundee City						
East Ayrshire						
East Dunbartonshire		40			days	
East Lothian						
East Renfrewshire						
Edinburgh, City of	28			days		
Eilean Siar						
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	74	74	74	days	days	days
Midlothian						
Moray			as appointment			working days
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Number of sixth priority housing response repairs			Percentage of sixth priority housing response repairs completed within target time		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City		35,788	34,494		85.5%	75.8%
Aberdeenshire						
Angus						
Argyll & Bute			580			91.4%
Clackmannanshire						
Dumfries & Galloway						
Dundee City						
East Ayrshire						
East Dunbartonshire		12,933			78.0%	
East Lothian						
East Renfrewshire						
Edinburgh, City of	18,384			68.0%		
Eilean Siar						
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	387	237	203	73.4%	67.5%	60.1%
Midlothian						
Moray			1,661			100.0%
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland	18,771	36,025	36,358	68.1%	85.3%	76.8%

Housing

Housing	Indicator 1					
	Number of housing response repairs			Total number of housing response repairs completed within target		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	108,408	110,484	117,924	93,266	97,679	95,969
Aberdeenshire	48,729	52,298	53,656	40,857	43,196	43,704
Angus	23,439	27,122	26,434	18,388	21,664	22,610
Argyll & Bute	20,376	19,389	16,388	15,186	11,774	13,302
Clackmannanshire	26,843	26,870	26,835	23,280	24,242	23,880
Dumfries & Galloway	51,376	48,195	48,423	43,506	41,763	40,608
Dundee City	96,854	88,940	87,876	81,990	72,806	70,370
East Ayrshire	78,150	67,388	51,523	44,281	51,414	40,531
East Dunbartonshire	51,885	42,968	27,829	42,871	33,154	22,448
East Lothian	37,159	41,494	38,065	25,055	26,790	28,128
East Renfrewshire	11,997	11,458	12,911	10,316	10,343	11,662
Edinburgh, City of	143,580	128,394	107,529	119,198	99,189	86,990
Eilean Siar	4,027	3,774	3,552	3,427	2,653	2,619
Falkirk	67,404	66,799	64,404	61,433	60,799	58,799
Fife	188,610	187,260	178,944	161,611	166,299	154,296
Glasgow City	167,830	159,280	160,555	155,796	149,311	150,560
Highland	50,424	40,262	36,433	47,264	38,469	34,091
Inverclyde	48,001	48,405	45,530	37,983	37,045	34,476
Midlothian	20,373	19,966	18,128	13,824	12,507	12,252
Moray	19,039	18,524	18,245	14,844	15,844	15,805
North Ayrshire	40,931	42,455	44,706	28,994	36,268	42,653
North Lanarkshire	195,861	135,596	126,951	178,009	119,604	118,467
Orkney Islands	1,844	1,546	1,419	1,543	1,323	1,179
Perth & Kinross	26,929	26,369	25,488	21,926	20,956	23,367
Renfrewshire	102,546	93,951	86,349	90,099	82,323	76,261
Scottish Borders	20,741	24,515	20,162	18,837	22,010	17,601
Shetland Islands	8,891	7,894	7,361	7,086	6,162	5,709
South Ayrshire	45,944	45,019	39,827	37,200	34,501	32,831
South Lanarkshire	124,512	117,287	119,076	118,472	113,477	114,580
Stirling	36,556	28,465	20,243	32,412	24,377	16,873
West Dunbartonshire	60,363	45,222	42,651	44,491	29,937	34,866
West Lothian	60,736	53,156	49,386	56,464	49,633	45,480
Scotland	1,990,358	1,744,648	1,080,439	1,689,909	1,497,424	930,377

Housing

Housing	Indicator 1					
	Number of council dwellings			Number of repairs due to be completed within 24 hours		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	27,187	26,500	25,842	42,845	44,016	45,885
Aberdeenshire	16,260	15,151	14,647	12,886	12,816	13,585
Angus	9,777	9,505	9,043	5,311	5,058	4,950
Argyll & Bute	6,810	6,564	6,327	5,896	5,689	5,352
Clackmannanshire	6,267	6,104	5,795	11,236	11,256	9,306
Dumfries & Galloway	12,824	12,356	11,883	21,173	20,229	20,644
Dundee City	19,500	17,850	16,996	34,844	33,917	33,885
East Ayrshire	17,595	16,816	16,023	34,227	33,916	33,175
East Dunbartonshire	6,048	6,010	5,468	17,779	17,138	14,536
East Lothian	9,867	9,553	9,040	10,522	10,403	8,908
East Renfrewshire	4,136	3,991	3,804	3,963	3,391	3,467
Edinburgh, City of	28,480	26,818	25,602	53,536	54,819	48,982
Eilean Siar	2,018	1,958	1,880	1,787	1,880	1,135
Falkirk	21,309	20,329	19,454	21,432	20,100	20,232
Fife	39,008	38,065	36,971	46,807	47,319	21,699
Glasgow City	88,027	83,687	80,640	59,915	58,755	57,247
Highland	17,673	16,926	16,185	14,721	11,920	11,073
Inverclyde	10,424	9,774	9,262	18,725	20,142	18,051
Midlothian	7,561	7,309	6,969	7,194	6,999	6,480
Moray	7,142	6,990	6,751	3,215	3,095	6,297
North Ayrshire	16,825	16,571	15,955	13,944	11,748	14,984
North Lanarkshire	47,130	45,678	43,458	73,409	66,467	62,521
Orkney Islands	919	893	870	404	431	349
Perth & Kinross	9,724	9,520	9,151	6,866	7,755	6,611
Renfrewshire	19,809	19,855	18,228	20,860	23,015	21,637
Scottish Borders	7,376	7,071	6,728	1,684	1,538	1,420
Shetland Islands	2,264	2,222	2,122	2,296	2,069	1,711
South Ayrshire	10,446	10,156	9,790	14,751	13,289	12,172
South Lanarkshire	34,478	33,441	31,872	42,425	41,383	43,443
Stirling	7,941	7,606	7,487	14,447	5,187	9,728
West Dunbartonshire	14,207	13,869	13,149	18,707	21,586	20,523
West Lothian	16,435	15,792	14,764	9,879	9,183	9,223
Scotland	545,467	503,089	300,028	647,686	594,803	405,852

Housing

Housing	Indicator 1			Indicator 2		
	Percentage of repairs due to be completed within 24 hours completed within target			Percentage of rent due in the year that was lost due to voids		
	2000/2001	2001/2002	2001/2002	2000/2001	2001/2002	2002/2003
Aberdeen City	96.8%	98.5%	95.9%	3.97%	5.04%	5.17%
Aberdeenshire	88.1%	91.5%	92.1%	0.81%	1.54%	1.89%
Angus	86.7%	91.2%	92.4%	1.85%	2.58%	1.82%
Argyll & Bute	89.6%	70.1%	88.7%	1.57%	1.07%	1.24%
Clackmannanshire	95.5%	96.5%	98.3%	1.65%	2.00%	3.14%
Dumfries & Galloway	88.2%	83.5%	77.0%	1.47%	1.46%	1.41%
Dundee City	96.3%	95.6%	94.4%	3.32%	3.23%	3.55%
East Ayrshire	57.9%	76.5%	83.3%	4.57%	3.72%	3.90%
East Dunbartonshire	93.2%	93.5%	83.3%	1.79%	0.62%	0.97%
East Lothian	88.4%	90.9%	92.9%	0.97%	1.22%	0.94%
East Renfrewshire	80.0%	93.0%	96.0%	4.84%	2.35%	2.48%
Edinburgh, City of	81.3%	71.0%	81.4%	3.91%	4.10%	3.55%
Eilean Siar	88.9%	89.9%	83.8%	2.27%	2.52%	2.58%
Falkirk	96.8%	97.6%	98.2%	2.08%	2.38%	2.78%
Fife	87.8%	91.3%	83.2%	2.33%	2.74%	2.76%
Glasgow City	87.0%	86.6%	91.7%	2.10%	2.40%	2.86%
Highland	97.5%	98.1%	97.8%	1.84%	2.31%	2.26%
Inverclyde	90.7%	89.8%	91.3%	4.67%	4.06%	9.62%
Midlothian	73.1%	82.7%	84.8%	1.13%	0.67%	0.74%
Moray	93.6%	97.0%	91.6%	0.43%	0.49%	0.55%
North Ayrshire	85.6%	92.9%	98.9%	2.13%	2.06%	1.70%
North Lanarkshire	94.0%	92.1%	97.5%	1.71%	1.66%	1.77%
Orkney Islands	87.6%	88.6%	89.4%	1.12%	1.33%	2.01%
Perth & Kinross	91.8%	82.8%	94.0%	2.23%	2.91%	3.68%
Renfrewshire	94.7%	96.5%	98.0%	4.60%	3.66%	2.70%
Scottish Borders	96.1%	93.0%	92.7%	4.60%	5.01%	4.97%
Shetland Islands	93.0%	92.4%	96.7%	7.42%	6.42%	6.71%
South Ayrshire	88.7%	92.6%	94.2%	2.07%	2.67%	2.76%
South Lanarkshire	96.7%	97.4%	97.0%	1.54%	1.30%	1.63%
Stirling	93.8%	93.8%	89.1%	1.05%	1.47%	1.61%
West Dunbartonshire	94.9%	79.5%	93.7%	6.19%	5.50%	6.55%
West Lothian	96.2%	96.8%	90.3%	0.49%	0.47%	0.44%
Scotland	89.4%	89.4%	92.1%	2.48%	2.59%	2.81%

Housing

Housing	Indicator 2					
	Amount of rent loss due to voids			Gross annual rent debit		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	£2,008,445	£2,613,753	£2,700,498	£50,620,980	£51,810,614	£52,237,428
Aberdeenshire	£453,962	£447,974	£563,785	£55,950,430	£29,128,327	£29,854,540
Angus	£288,963	£409,518	£291,451	£15,587,869	£15,903,002	£16,055,512
Argyll & Bute	£212,167	£150,432	£172,479	£13,526,342	£14,092,011	£13,915,294
Clackmannanshire	£180,605	£234,794	£386,819	£10,925,282	£11,715,314	£12,338,328
Dumfries & Galloway	£349,997	£353,463	£346,586	£23,769,593	£24,272,662	£24,585,445
Dundee City	£1,384,150	£1,300,886	£1,367,470	£41,672,819	£40,245,985	£38,527,404
East Ayrshire	£1,453,108	£1,186,126	£1,230,281	£31,797,013	£31,849,558	£31,573,223
East Dunbartonshire	£226,615	£77,538	£122,071	£12,662,560	£12,582,925	£12,560,280
East Lothian	£165,820	£211,322	£158,281	£17,156,424	£17,258,789	£16,840,195
East Renfrewshire	£362,979	£176,462	£183,889	£7,497,278	£7,501,572	£7,421,728
Edinburgh, City of	£2,781,908	£2,864,836	£2,475,268	£71,080,205	£69,884,067	£69,800,124
Eilean Siar	£92,815	£106,129	£111,820	£4,080,250	£4,218,332	£4,340,099
Falkirk	£816,854	£946,069	£1,138,966	£39,237,620	£39,692,312	£40,962,479
Fife	£1,628,689	£1,926,490	£2,055,232	£69,783,297	£70,283,303	£74,390,968
Glasgow City	£4,497,397	£5,034,426	£5,431,227	£213,687,433	£209,545,237	£190,177,542
Highland	£732,317	£908,063	£884,673	£39,867,625	£39,298,067	£39,118,206
Inverclyde	£1,289,240	£1,095,695	£2,510,217	£27,594,731	£26,978,345	£26,096,913
Midlothian	£131,127	£82,422	£89,235	£11,583,695	£12,281,141	£12,057,444
Moray	£48,560	£55,775	£63,260	£11,300,690	£11,392,888	£11,470,018
North Ayrshire	£630,850	£602,503	£503,997	£29,588,334	£29,197,088	£29,635,757
North Lanarkshire	£1,552,841	£1,524,181	£1,620,391	£90,553,343	£91,668,235	£91,766,700
Orkney Islands	£18,739	£21,731	£32,928	£1,666,342	£1,638,101	£1,637,827
Perth & Kinross	£363,812	£478,881	£612,582	£16,323,987	£16,440,929	£16,628,511
Renfrewshire	£1,964,130	£1,524,100	£1,051,655	£42,740,846	£41,660,165	£38,882,649
Scottish Borders	£596,524	£649,818	£614,331	£12,976,629	£12,969,625	£12,369,280
Shetland Islands	£382,821	£362,315	£358,711	£5,158,127	£5,640,303	£5,349,867
South Ayrshire	£403,077	£534,047	£571,231	£19,433,012	£20,015,812	£20,683,637
South Lanarkshire	£1,103,671	£929,503	£1,141,582	£71,494,059	£71,365,539	£70,046,538
Stirling	£155,167	£218,127	£234,204	£14,798,334	£14,808,487	£14,546,190
West Dunbartonshire	£1,655,544	£1,509,365	£1,780,472	£26,757,441	£27,431,883	£27,170,682
West Lothian	£163,472	£156,701	£159,062	£33,041,134	£33,450,957	£36,487,582
Scotland	£28,096,366	£28,693,445	£24,886,168	£1,133,913,724	£1,106,221,575	£885,343,741

Housing

Housing	Indicator 3					
	Number of houses which took fewer than 2 weeks to re-let			Percentage of all houses re-let that took fewer than 2 weeks to re-let		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	52	65	78	2.2%	2.4%	3.0%
Aberdeenshire	307	483	232	13.4%	18.8%	15.0%
Angus	539	541	423	52.3%	46.8%	40.6%
Argyll & Bute	232	154	117	31.4%	24.7%	19.8%
Clackmannanshire	59	47	63	9.8%	8.1%	10.9%
Dumfries & Galloway	95	456	256	8.0%	34.0%	20.7%
Dundee City	914	908	886	35.1%	34.3%	32.4%
East Ayrshire	60	157	169	3.7%	8.5%	9.3%
East Dunbartonshire	41	40	23	10.0%	11.1%	5.6%
East Lothian	25	15	10	5.6%	3.4%	3.3%
East Renfrewshire	37	59	47	9.6%	15.4%	15.6%
Edinburgh, City of	346	345	319	7.7%	8.1%	8.1%
Eilean Siar	39	17	11	18.8%	9.0%	5.0%
Falkirk	529	196	96	29.9%	10.5%	5.9%
Fife	462	431	466	11.0%	10.3%	11.2%
Glasgow City	1,828	1,573	1,035	17.5%	17.4%	13.2%
Highland	210	209	182	12.8%	12.8%	12.0%
Inverclyde	90	80	86	3.4%	3.5%	4.1%
Midlothian	22	19	16	6.7%	5.4%	5.2%
Moray	292	329	210	54.0%	57.2%	42.4%
North Ayrshire	6	86	385	0.4%	4.9%	23.6%
North Lanarkshire	345	357	250	8.2%	8.2%	5.6%
Orkney Islands	19	11	11	21.6%	15.1%	11.7%
Perth & Kinross	147	75	134	17.0%	9.0%	15.3%
Renfrewshire	344	418	225	17.4%	19.8%	12.8%
Scottish Borders	65	67	39	6.3%	6.5%	4.3%
Shetland Islands	39	24	4	18.9%	11.7%	2.2%
South Ayrshire	174	173	160	20.7%	17.4%	16.3%
South Lanarkshire	391	186	163	14.3%	7.8%	5.8%
Stirling	26	55	76	5.0%	9.1%	12.7%
West Dunbartonshire	14	9	5	1.3%	0.7%	0.4%
West Lothian	1,329	1,261	1,252	73.8%	75.6%	73.1%
Scotland	9,078	8,846	6,344	16.0%	15.7%	14.5%

Housing

Housing	Indicator 3					
	Number of houses which took between 2 weeks and 4 weeks to re-let			Percentage of all houses re-let that took between 2 weeks and 4 weeks to re-let		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	52	67	50	2.2%	2.5%	1.9%
Aberdeenshire	1,137	1,148	495	49.5%	44.6%	32.1%
Angus	207	195	185	20.1%	16.9%	17.8%
Argyll & Bute	244	188	169	33.0%	30.2%	28.5%
Clackmannanshire	273	280	201	45.1%	48.5%	34.7%
Dumfries & Galloway	352	414	380	29.5%	30.8%	30.8%
Dundee City	530	512	506	20.4%	19.3%	18.5%
East Ayrshire	376	743	720	23.0%	40.4%	39.7%
East Dunbartonshire	229	236	152	56.0%	65.4%	37.0%
East Lothian	220	193	129	49.4%	43.9%	42.2%
East Renfrewshire	102	62	80	26.6%	16.2%	26.6%
Edinburgh, City of	401	417	234	8.9%	9.8%	5.9%
Eilean Siar	31	19	40	14.9%	10.1%	18.3%
Falkirk	537	476	382	30.3%	25.5%	23.6%
Fife	900	493	510	21.5%	11.8%	12.3%
Glasgow City	2,872	2,585	2,330	27.4%	28.6%	29.6%
Highland	434	438	403	26.4%	26.8%	26.6%
Inverclyde	199	153	106	7.6%	6.7%	5.0%
Midlothian	111	133	109	33.8%	37.7%	35.2%
Moray	143	167	155	26.4%	29.0%	31.3%
North Ayrshire	112	229	520	7.1%	13.0%	31.8%
North Lanarkshire	1,055	1,134	1,305	25.1%	26.2%	29.3%
Orkney Islands	25	15	23	28.4%	20.5%	24.5%
Perth & Kinross	296	229	245	34.2%	27.5%	28.0%
Renfrewshire	291	313	385	14.7%	14.8%	22.0%
Scottish Borders	356	304	258	34.3%	29.4%	28.5%
Shetland Islands	32	22	31	15.5%	10.7%	17.0%
South Ayrshire	121	144	156	14.4%	14.4%	15.9%
South Lanarkshire	795	782	646	29.1%	32.7%	22.9%
Stirling	218	259	220	41.9%	43.0%	36.7%
West Dunbartonshire	39	14	38	3.6%	1.1%	3.1%
West Lothian	373	321	339	20.7%	19.3%	19.8%
Scotland	13,063	12,685	8,891	23.0%	22.5%	20.3%

Housing

Housing	Indicator 3					
	Number of houses which took more than 4 weeks to re-let			Percentage of all houses re-let that took more than 4 weeks to re-let		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	2,272	2,575	2,445	95.6%	95.1%	95.0%
Aberdeenshire	851	944	817	37.1%	36.7%	52.9%
Angus	284	419	433	27.6%	36.3%	41.6%
Argyll & Bute	264	281	306	35.7%	45.1%	51.7%
Clackmannanshire	273	250	316	45.1%	43.3%	54.5%
Dumfries & Galloway	745	473	599	62.5%	35.2%	48.5%
Dundee City	1,160	1,230	1,346	44.5%	46.4%	49.2%
East Ayrshire	1,202	938	926	73.4%	51.0%	51.0%
East Dunbartonshire	139	85	236	34.0%	23.5%	57.4%
East Lothian	200	232	167	44.9%	52.7%	54.6%
East Renfrewshire	245	262	174	63.8%	68.4%	57.8%
Edinburgh, City of	3,745	3,486	3,404	83.4%	82.1%	86.0%
Eilean Siar	138	153	168	66.3%	81.0%	76.7%
Falkirk	706	1,198	1,140	39.8%	64.1%	70.5%
Fife	2,826	3,259	3,172	67.5%	77.9%	76.5%
Glasgow City	5,764	4,865	4,497	55.1%	53.9%	57.2%
Highland	1,002	990	929	60.9%	60.5%	61.4%
Inverclyde	2,324	2,041	1,922	88.9%	89.8%	90.9%
Midlothian	195	201	185	59.5%	56.9%	59.7%
Moray	106	79	130	19.6%	13.7%	26.3%
North Ayrshire	1,455	1,452	728	92.5%	82.2%	44.6%
North Lanarkshire	2,797	2,845	2,897	66.6%	65.6%	65.1%
Orkney Islands	44	47	60	50.0%	64.4%	63.8%
Perth & Kinross	422	529	496	48.8%	63.5%	56.7%
Renfrewshire	1,347	1,381	1,141	68.0%	65.4%	65.2%
Scottish Borders	618	663	607	59.5%	64.1%	67.1%
Shetland Islands	135	159	147	65.5%	77.6%	80.8%
South Ayrshire	547	680	664	65.0%	68.2%	67.8%
South Lanarkshire	1,550	1,422	2,010	56.7%	59.5%	71.3%
Stirling	276	289	303	53.1%	47.9%	50.6%
West Dunbartonshire	1,039	1,293	1,185	95.1%	98.3%	96.5%
West Lothian	99	85	121	5.5%	5.1%	7.1%
Scotland	34,770	34,806	28,507	61.1%	61.8%	65.2%

Housing

Housing	Indicator 3				
	Number of houses re-let			Average time to re-let houses	
	2000/2001	2001/2002	2002/2003	2001/2002	2002/2003
Aberdeen City	2,376	2,707	2,573	130 days	147 days
Aberdeenshire	2,295	2,575	1,544	29 days	52 days
Angus	1,030	1,155	1,041	56 days	61 days
Argyll & Bute	740	623	592	47 days	52 days
Clackmannanshire	605	577	580	50 days	56 days
Dumfries & Galloway	1,192	1,343	1,235	32 days	36 days
Dundee City	2,604	2,650	2,738	52 days	49 days
East Ayrshire	1,638	1,838	1,815	78 days	69 days
East Dunbartonshire	409	361	411	26 days	37 days
East Lothian	445	440	306	49 days	54 days
East Renfrewshire	384	383	301	81 days	69 days
Edinburgh, City of	4,492	4,248	3,957	65 days	74 days
Eilean Siar	208	189	219	75 days	78 days
Falkirk	1,772	1,870	1,618	69 days	88 days
Fife	4,188	4,183	4,148	71 days	68 days
Glasgow City	10,464	9,023	7,862	74 days	90 days
Highland	1,646	1,637	1,514	64 days	74 days
Inverclyde	2,613	2,274	2,114	113 days	128 days
Midlothian	328	353	310	38 days	38 days
Moray	541	575	495	16 days	27 days
North Ayrshire	1,573	1,767	1,633	66 days	48 days
North Lanarkshire	4,197	4,336	4,452	62 days	51 days
Orkney Islands	88	73	94	55 days	65 days
Perth & Kinross	865	833	875	75 days	75 days
Renfrewshire	1,982	2,112	1,751	102 days	120 days
Scottish Borders	1,039	1,034	904	78 days	94 days
Shetland Islands	206	205	182	160 days	185 days
South Ayrshire	842	997	980	101 days	111 days
South Lanarkshire	2,736	2,390	2,819	65 days	95 days
Stirling	520	603	599	58 days	58 days
West Dunbartonshire	1,092	1,316	1,228	193 days	160 days
West Lothian	1,801	1,667	1,712	11 days	11 days
Scotland	56,911	56,337	43,742	72 days	76 days

Housing

Housing	Indicator 4					
	Current tenants' arrears as a percentage of net rent due			Amount of current tenants' rent arrears		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	7.3%	8.0%	8.4%	£2,047,749	£2,214,623	£2,240,760
Aberdeenshire	4.0%	3.9%	3.3%	£680,111	£684,119	£582,148
Angus	3.5%	4.0%	4.9%	£302,265	£337,597	£435,715
Argyll & Bute	4.0%	3.2%	3.2%	£251,379	£198,504	£197,423
Clackmannanshire	7.7%	6.1%	7.8%	£414,163	£345,982	£457,486
Dumfries & Galloway	3.8%	4.1%	5.2%	£425,549	£470,875	£558,939
Dundee City	10.2%	9.8%	9.2%	£1,555,339	£1,363,532	£1,281,525
East Ayrshire	14.1%	10.6%	7.8%	£1,918,958	£1,387,633	£961,278
East Dunbartonshire	13.9%	12.0%	11.3%	£855,498	£720,147	£609,893
East Lothian	10.2%	9.2%	7.3%	£1,116,088	£981,026	£770,777
East Renfrewshire	9.1%	8.8%	9.3%	£289,829	£275,033	£294,286
Edinburgh, City of	10.8%	13.1%	13.1%	£2,386,140	£2,737,394	£2,575,056
Eilean Siar	5.1%	4.7%	7.0%	£95,503	£95,270	£144,732
Falkirk	7.4%	6.9%	7.9%	£1,505,917	£1,443,942	£1,576,752
Fife	10.7%	8.4%	7.1%	£3,468,002	£2,906,667	£2,492,399
Glasgow City	17.2%	18.1%	11.7%	£9,862,031	£10,404,499	£6,276,247
Highland	6.6%	6.6%	6.3%	£1,244,931	£1,194,706	£1,116,084
Inverclyde	10.8%	9.7%	12.7%	£1,217,312	£1,039,060	£1,035,578
Midlothian	13.8%	9.1%	7.2%	£1,037,540	£740,707	£563,783
Moray	2.4%	4.0%	4.1%	£147,643	£241,198	£239,997
North Ayrshire	12.0%	11.3%	14.9%	£1,378,740	£1,279,058	£1,761,548
North Lanarkshire	6.0%	5.5%	5.2%	£2,347,022	£2,174,163	£2,021,645
Orkney Islands	2.7%	2.1%	2.6%	£24,852	£18,083	£22,348
Perth & Kinross	2.7%	2.9%	2.5%	£246,160	£270,080	£220,324
Renfrewshire	8.9%	7.5%	10.2%	£1,357,067	£1,130,184	£1,469,407
Scottish Borders	2.4%	2.5%	5.3%	£164,782	£176,157	£346,206
Shetland Islands	4.6%	4.2%	3.7%	£148,510	£142,209	£124,615
South Ayrshire	10.9%	7.6%	7.9%	£791,536	£577,226	£570,272
South Lanarkshire	5.5%	4.8%	4.5%	£1,531,597	£1,244,600	£1,088,190
Stirling	8.3%	7.1%	6.9%	£594,951	£510,959	£472,837
West Dunbartonshire	23.5%	19.2%	18.2%	£2,047,891	£1,768,900	£1,612,988
West Lothian	3.7%	3.5%	3.2%	£590,298	£552,774	£508,871
Scotland	9.2%	7.3%	7.4%	£42,045,353	£29,222,408	£28,007,656

Housing

Housing	Indicator 4					
	Net annual rent debit			Percentage of current tenants owing more than 13 weeks rent excluding those owing less than £250		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	£27,866,107	£27,521,714	£26,786,516	9.5%	9.2%	6.0%
Aberdeenshire	£17,111,912	£17,668,635	£17,909,982	3.0%	3.1%	3.2%
Angus	£8,659,622	£8,395,109	£8,916,497	2.0%	2.3%	3.0%
Argyll & Bute	£6,302,586	£6,286,963	£6,117,355	1.8%	0.8%	0.7%
Clackmannanshire	£5,383,379	£5,713,670	£5,882,442	5.2%	5.5%	6.9%
Dumfries & Galloway	£11,116,287	£11,523,054	£10,814,390	0.6%	0.8%	1.3%
Dundee City	£15,219,611	£13,979,066	£13,875,421	5.8%	6.0%	5.3%
East Ayrshire	£13,573,969	£13,044,463	£12,270,092	9.4%	6.5%	4.8%
East Dunbartonshire	£6,161,254	£6,010,014	£5,384,837	9.8%	6.8%	8.4%
East Lothian	£10,889,144	£10,678,702	£10,533,741	8.0%	6.8%	6.4%
East Renfrewshire	£3,187,510	£3,110,278	£3,171,277	5.5%	5.5%	6.6%
Edinburgh, City of	£22,097,883	£20,853,470	£19,678,603	7.4%	8.1%	6.5%
Eilean Siar	£1,875,384	£2,017,288	£2,064,857	6.2%	6.4%	6.2%
Falkirk	£20,215,772	£21,001,169	£20,056,319	6.2%	6.1%	7.3%
Fife	£32,358,287	£34,645,661	£35,223,475	7.5%	5.6%	4.8%
Glasgow City	£57,177,059	£57,636,791	£53,850,144	10.0%	9.8%	6.1%
Highland	£18,746,007	£18,234,693	£17,734,904	4.6%	4.6%	5.5%
Inverclyde	£11,322,129	£10,703,518	£8,153,708	12.8%	11.5%	11.8%
Midlothian	£7,529,708	£8,177,612	£7,843,731	13.3%	7.0%	6.0%
Moray	£6,185,278	£6,064,889	£5,788,492	1.1%	1.5%	1.9%
North Ayrshire	£11,491,995	£11,322,708	£11,828,743	4.6%	6.0%	9.2%
North Lanarkshire	£39,209,995	£39,655,000	£38,635,861	5.0%	3.6%	3.5%
Orkney Islands	£919,693	£881,456	£859,292	3.2%	3.1%	2.3%
Perth & Kinross	£9,113,640	£9,265,467	£8,703,257	2.2%	4.2%	Not Reported
Renfrewshire	£15,323,565	£14,980,569	£14,353,696	5.6%	4.8%	6.2%
Scottish Borders	£6,744,172	£6,971,127	£6,539,675	1.9%	2.2%	3.0%
Shetland Islands	£3,260,107	£3,358,295	£3,370,380	2.5%	2.4%	3.8%
South Ayrshire	£7,288,884	£7,547,995	£7,219,225	3.6%	3.0%	2.5%
South Lanarkshire	£27,725,781	£26,022,232	£24,171,210	2.6%	2.3%	2.3%
Stirling	£7,142,603	£7,170,880	£6,901,119	3.9%	3.6%	2.6%
West Dunbartonshire	£8,706,685	£9,236,522	£8,886,830	Not Reported	Not Reported	6.8%
West Lothian	£15,748,127	£15,763,561	£16,075,075	3.0%	2.3%	2.5%
Scotland	£455,654,135	£397,805,780	£379,211,327	6.1%	4.8%	4.8%

Housing

Housing	Indicator 4					
	Number of current tenants			Number of current tenants owing more than 13 weeks rent excluding those owing less than £250		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	25,817	25,257	24,538	2,442	2,331	1,461
Aberdeenshire	15,679	14,852	14,325	475	464	456
Angus	9,777	9,505	9,043	195	221	272
Argyll & Bute	6,542	6,326	6,027	118	48	42
Clackmannanshire	6,267	6,104	5,795	326	335	398
Dumfries & Galloway	12,824	12,356	11,883	83	99	150
Dundee City	18,472	17,071	17,626	1,073	1,017	926
East Ayrshire	16,711	15,999	15,235	1,577	1,045	727
East Dunbartonshire	5,897	5,697	5,407	575	386	456
East Lothian	9,849	10,666	9,047	785	730	577
East Renfrewshire	4,107	3,725	3,510	227	206	232
Edinburgh, City of	27,250	26,298	25,357	2,022	2,130	1,653
Eilean Siar	1,924	1,905	1,817	120	122	113
Falkirk	23,135	19,840	18,779	1,435	1,212	1,375
Fife	38,007	36,472	35,451	2,846	2,060	1,703
Glasgow City	80,039	75,589	71,796	7,966	7,410	4,356
Highland	19,007	18,344	15,576	878	843	858
Inverclyde	9,998	9,330	8,768	1,280	1,073	1,034
Midlothian	7,504	8,160	7,783	996	571	466
Moray	7,084	6,924	6,550	78	105	122
North Ayrshire	16,825	16,241	15,828	778	971	1,464
North Lanarkshire	46,412	44,891	42,738	2,309	1,626	1,506
Orkney Islands	870	828	810	28	26	19
Perth & Kinross	9,724	9,520	9,151	214	399	Not Reported
Renfrewshire	20,117	17,625	16,563	1,132	847	1,029
Scottish Borders	7,376	7,071	6,728	137	154	201
Shetland Islands	2,558	2,487	2,385	63	59	90
South Ayrshire	10,911	10,546	10,132	398	312	255
South Lanarkshire	33,038	31,685	30,233	846	742	693
Stirling	7,601	7,358	6,923	296	263	182
West Dunbartonshire	13,256	12,534	12,241	Not Reported	Not Reported	836
West Lothian	16,435	17,248	14,764	487	397	376
Scotland	531,013	427,168	404,285	32,185	20,408	19,471

Housing

Housing	Indicator 5					
	Percentage of house sales completed in up to 20 weeks			Percentage of house sales completed in 21 to 26 weeks		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	8.2%	12.6%	2.6%	21.2%	30.2%	12.6%
Aberdeenshire	2.7%	0.6%	6.9%	19.5%	16.3%	28.0%
Angus	31.0%	31.7%	28.0%	60.4%	61.4%	65.9%
Argyll & Bute	2.1%	10.1%	19.0%	17.0%	20.2%	27.0%
Clackmannanshire	74.3%	66.9%	22.0%	17.4%	21.7%	50.0%
Dumfries & Galloway	16.9%	23.0%	17.2%	43.1%	43.4%	42.9%
Dundee City	61.8%	57.4%	31.8%	25.3%	25.1%	41.8%
East Ayrshire	55.5%	62.6%	22.5%	36.9%	27.4%	46.5%
East Dunbartonshire	2.4%	0.6%	0.3%	26.5%	2.3%	1.7%
East Lothian	0.6%	1.3%	14.3%	5.8%	21.1%	54.1%
East Renfrewshire	9.4%	47.5%	55.4%	33.1%	36.7%	40.3%
Edinburgh, City of	9.0%	12.8%	3.0%	32.1%	42.4%	20.8%
Eilean Siar	51.6%	6.9%	25.8%	22.6%	20.7%	22.5%
Falkirk	11.7%	12.1%	7.2%	47.5%	55.5%	43.7%
Fife	7.1%	10.1%	3.2%	38.2%	39.5%	24.6%
Glasgow City	28.2%	34.6%	22.3%	39.7%	43.4%	45.9%
Highland	25.3%	26.7%	23.1%	28.5%	31.1%	32.2%
Inverclyde	34.7%	57.4%	20.8%	50.1%	31.8%	51.9%
Midlothian	10.8%	9.9%	4.5%	52.7%	45.6%	37.5%
Moray	56.7%	46.9%	59.0%	36.6%	40.0%	35.0%
North Ayrshire	17.4%	28.0%	29.0%	49.6%	51.5%	56.1%
North Lanarkshire	45.0%	61.0%	50.0%	41.0%	29.0%	41.0%
Orkney Islands	23.1%	23.1%	25.0%	34.6%	42.3%	35.0%
Perth & Kinross	48.2%	34.3%	33.1%	38.2%	50.0%	43.1%
Renfrewshire	23.8%	10.2%	44.2%	43.4%	42.3%	41.1%
Scottish Borders	24.2%	28.4%	32.2%	54.3%	52.8%	44.4%
Shetland Islands	19.8%	15.2%	13.4%	25.9%	15.2%	32.0%
South Ayrshire	34.8%	52.3%	4.5%	41.9%	33.8%	40.6%
South Lanarkshire	63.1%	65.0%	52.8%	26.8%	27.9%	32.4%
Stirling	12.6%	11.2%	10.7%	57.8%	65.1%	74.3%
West Dunbartonshire	46.1%	32.1%	18.4%	33.5%	44.9%	44.1%
West Lothian	13.4%	2.1%	1.3%	34.2%	21.7%	13.7%
Scotland	28.3%	30.9%	23.5%	36.3%	36.5%	36.5%

Housing

Housing	Indicator 5					
	Percentage of house sales completed in 27 to 32 weeks			Percentage of house sales completed in 33 weeks or more		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	20.3%	21.9%	26.1%	50.3%	35.3%	58.8%
Aberdeenshire	39.3%	36.6%	37.6%	38.5%	46.5%	27.5%
Angus	4.3%	5.3%	3.9%	4.3%	1.6%	2.2%
Argyll & Bute	31.9%	23.6%	23.4%	48.9%	46.1%	30.7%
Clackmannanshire	6.4%	7.0%	20.0%	1.8%	4.5%	8.0%
Dumfries & Galloway	25.6%	22.0%	28.3%	14.4%	11.6%	11.6%
Dundee City	4.8%	11.1%	19.1%	8.2%	6.4%	7.4%
East Ayrshire	4.9%	4.9%	22.2%	2.6%	5.1%	8.8%
East Dunbartonshire	38.6%	31.1%	28.0%	32.5%	66.1%	70.0%
East Lothian	28.9%	41.5%	20.3%	64.6%	36.1%	11.3%
East Renfrewshire	22.0%	10.1%	3.8%	35.4%	5.8%	0.5%
Edinburgh, City of	35.8%	32.5%	35.9%	23.1%	12.4%	40.4%
Eilean Siar	19.4%	37.9%	19.1%	6.5%	34.5%	32.6%
Falkirk	26.4%	22.2%	40.8%	14.3%	10.2%	8.3%
Fife	36.2%	26.0%	32.9%	18.5%	24.4%	39.3%
Glasgow City	19.4%	14.7%	21.4%	12.8%	7.3%	10.4%
Highland	19.1%	20.1%	22.5%	27.1%	22.1%	22.2%
Inverclyde	8.5%	7.4%	20.1%	6.6%	3.5%	7.1%
Midlothian	24.6%	36.1%	43.9%	11.8%	8.3%	14.1%
Moray	3.7%	10.3%	4.1%	3.0%	2.9%	1.8%
North Ayrshire	24.7%	14.8%	10.9%	8.3%	5.6%	4.0%
North Lanarkshire	9.0%	7.0%	7.0%	5.0%	3.0%	2.0%
Orkney Islands	23.1%	15.4%	35.0%	19.2%	19.2%	5.0%
Perth & Kinross	5.8%	13.7%	13.6%	7.9%	2.0%	10.3%
Renfrewshire	23.8%	34.6%	10.6%	8.9%	12.8%	4.1%
Scottish Borders	11.8%	10.1%	15.1%	9.7%	8.7%	8.3%
Shetland Islands	17.3%	34.8%	19.6%	37.0%	34.8%	35.1%
South Ayrshire	11.9%	11.9%	37.2%	11.4%	1.9%	17.6%
South Lanarkshire	6.2%	4.2%	10.6%	3.9%	2.9%	4.2%
Stirling	15.5%	14.5%	9.6%	14.1%	9.1%	5.4%
West Dunbartonshire	10.5%	16.5%	28.2%	9.9%	6.6%	9.2%
West Lothian	35.0%	28.9%	32.4%	17.5%	47.3%	52.6%
Scotland	19.0%	18.3%	21.7%	16.3%	14.3%	18.2%

Housing

Housing	Indicator 5					
	Number of house sales completed in up to 20 weeks			Number of house sales completed in 21 to 26 weeks		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	58	76	18	149	182	88
Aberdeenshire	10	2	32	72	54	130
Angus	79	60	78	154	116	184
Argyll & Bute	3	18	52	24	36	74
Clackmannanshire	81	105	55	19	34	125
Dumfries & Galloway	62	87	76	158	164	189
Dundee City	181	135	95	74	59	125
East Ayrshire	316	304	143	210	133	296
East Dunbartonshire	4	1	1	44	4	5
East Lothian	2	4	72	18	66	272
East Renfrewshire	12	66	103	42	51	75
Edinburgh, City of	58	68	20	207	226	139
Eilean Siar	16	2	23	7	6	20
Falkirk	64	75	63	259	343	380
Fife	52	82	29	281	322	224
Glasgow City	509	606	406	718	760	838
Highland	156	151	159	176	176	222
Inverclyde	131	148	59	189	82	147
Midlothian	22	25	17	107	115	141
Moray	76	82	128	49	70	76
North Ayrshire	69	119	159	197	219	308
North Lanarkshire	682	842	889	621	400	729
Orkney Islands	6	6	5	9	11	7
Perth & Kinross	92	70	122	73	102	159
Renfrewshire	112	70	366	204	290	340
Scottish Borders	45	62	66	101	115	91
Shetland Islands	16	7	13	21	7	31
South Ayrshire	73	136	17	88	88	152
South Lanarkshire	625	606	697	265	260	428
Stirling	26	27	38	119	157	263
West Dunbartonshire	88	78	66	64	109	158
West Lothian	52	11	11	133	111	117
Scotland	3,778	4,131	3,606	4,852	4,868	5,604

Housing

Housing	Indicator 5					
	Number of house sales completed in 27 to 32 weeks			Number of house sales completed in 33 weeks or more		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	143	132	183	354	213	412
Aberdeenshire	145	121	175	142	154	128
Angus	11	10	11	11	3	6
Argyll & Bute	45	42	64	69	82	84
Clackmannanshire	7	11	50	2	7	20
Dumfries & Galloway	94	83	125	53	44	51
Dundee City	14	26	57	24	15	22
East Ayrshire	28	24	141	15	25	56
East Dunbartonshire	64	55	84	54	117	210
East Lothian	90	130	102	201	113	57
East Renfrewshire	28	14	7	45	8	1
Edinburgh, City of	231	173	240	149	66	270
Eilean Siar	6	11	17	2	10	29
Falkirk	144	137	355	78	63	72
Fife	266	212	299	136	199	357
Glasgow City	350	257	390	231	128	190
Highland	118	114	155	167	125	153
Inverclyde	32	19	57	25	9	20
Midlothian	50	91	165	24	21	53
Moray	5	18	9	4	5	4
North Ayrshire	98	63	60	33	24	22
North Lanarkshire	136	97	124	76	41	36
Orkney Islands	6	4	7	5	5	1
Perth & Kinross	11	28	50	15	4	38
Renfrewshire	112	237	88	42	88	34
Scottish Borders	22	22	31	18	19	17
Shetland Islands	14	16	19	30	16	34
South Ayrshire	25	31	139	24	5	66
South Lanarkshire	61	39	140	39	27	56
Stirling	32	35	34	29	22	19
West Dunbartonshire	20	40	101	19	16	33
West Lothian	136	148	276	68	242	449
Scotland	2,544	2,440	3,334	2,184	1,916	2,793

Housing

Housing	Indicator 5		Indicator 6		
	Average time to sell houses		Number of homeless households in priority need		
	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	35 weeks	37 weeks	583	821	575
Aberdeenshire	34 weeks	31 weeks	541	511	474
Angus	23 weeks	23 weeks	263	255	410
Argyll & Bute	35 weeks	31 weeks	184	271	326
Clackmannanshire	20 weeks	25 weeks	258	312	400
Dumfries & Galloway	25 weeks	26 weeks	876	531	573
Dundee City	21 weeks	23 weeks	738	781	789
East Ayrshire	21 weeks	25 weeks	377	440	439
East Dunbartonshire	35 weeks	40 weeks	161	140	210
East Lothian	32 weeks	26 weeks	596	546	486
East Renfrewshire	22 weeks	20 weeks	84	85	89
Edinburgh, City of	27 weeks	32 weeks	2,602	2,794	2,958
Eilean Siar	33 weeks	32 weeks	68	78	72
Falkirk	25 weeks	22 weeks	914	878	797
Fife	28 weeks	32 weeks	1,017	1,273	1,202
Glasgow City	23 weeks	25 weeks	8,121	9,659	9,398
Highland	28 weeks	28 weeks	480	505	668
Inverclyde	22 weeks	25 weeks	323	258	420
Midlothian	27 weeks	28 weeks	242	218	315
Moray	21 weeks	19 weeks	179	267	498
North Ayrshire	24 weeks	23 weeks	429	660	971
North Lanarkshire	21 weeks	7 weeks	1,363	1,014	1,155
Orkney Islands	26 weeks	26 weeks	93	88	47
Perth & Kinross	22 weeks	24 weeks	377	406	584
Renfrewshire	27 weeks	22 weeks	805	577	702
Scottish Borders	24 weeks	24 weeks	239	359	519
Shetland Islands	31 weeks	32 weeks	77	70	72
South Ayrshire	21 weeks	29 weeks	330	332	308
South Lanarkshire	21 weeks	22 weeks	997	975	1,037
Stirling	25 weeks	24 weeks	562	459	447
West Dunbartonshire	23 weeks	26 weeks	377	443	1,114
West Lothian	33 weeks	34 weeks	1,100	1,059	994
Scotland	25 weeks	25 weeks	25,356	26,807	27,822

Housing

Housing	Indicator 6					
	Number of homeless households in priority need per 10,000 households			Percentage of homeless households provided with temporary hostel accommodation		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	58.4	77.9	54.4	98.9%	98.8%	76.2%
Aberdeenshire	60.1	52.3	47.8	14.6%	16.9%	15.9%
Angus	52.5	50.5	80.5	3.6%	2.5%	
Argyll & Bute	43.2	60.8	72.7	1.2%	14.6%	8.9%
Clackmannanshire	121.5	147.3	185.8	21.7%	11.1%	11.8%
Dumfries & Galloway	129.8	78.2	83.9	8.1%	11.4%	15.7%
Dundee City	110.5	108.9	109.2	62.4%	60.2%	56.3%
East Ayrshire	71.4	82.5	82.2	87.6%	91.5%	76.6%
East Dunbartonshire	38.3	32.7	48.9	1.4%	0.9%	1.0%
East Lothian	151.7	136.8	120.2			
East Renfrewshire	23.4	23.5	24.5	3.0%	0.7%	
Edinburgh, City of	118.3	128.5	135.1	1.2%		1.1%
Eilean Siar	58.6	61.2	61.3			
Falkirk	143.1	137.9	127.3			
Fife	64.9	80.2	74.4	33.2%	30.1%	20.6%
Glasgow City	282.5	334.5	324.3	37.8%	35.8%	55.6%
Highland	49.0	50.1	65.4	6.8%	11.8%	10.6%
Inverclyde	82.6	68.8	106.4	99.5%	85.6%	54.1%
Midlothian	72.7	65.5	94.2	0.5%	0.8%	
Moray	46.2	68.4	139.1	49.0%	45.9%	11.8%
North Ayrshire	72.1	105.4	165.3	38.1%	55.5%	35.6%
North Lanarkshire	104.4	73.7	84.3		7.0%	7.5%
Orkney Islands	95.9	94.2	49.9			
Perth & Kinross	66.0	71.1	102.3	81.7%	78.2%	61.1%
Renfrewshire	100.6	74.3	86.8	10.1%	15.7%	5.2%
Scottish Borders	46.8	69.7	99.7			
Shetland Islands	77.0	70.1	71.7	51.5%	28.4%	41.0%
South Ayrshire	65.2	64.3	59.9	30.9%	31.7%	26.8%
South Lanarkshire	76.5	74.0	78.0	15.2%	15.1%	14.9%
Stirling	154.0	124.3	119.5	21.7%	26.4%	28.7%
West Dunbartonshire	88.6	101.7	255.1			
West Lothian	176.3	158.5	146.2	9.1%	7.9%	9.5%
Scotland	111.3	117.4	127.5	27.6%	26.3%	32.4%

Housing

Housing	Indicator 6					
	Percentage of homeless households provided with temporary council furnished accommodation			Percentage of homeless households provided with temporary bed & breakfast accommodation		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	0.7%	1.2%	1.0%	0.4%	0.0%	22.8%
Aberdeenshire	14.9%	15.1%	14.9%	49.3%	48.9%	50.9%
Angus	96.4%	97.5%	85.8%	0.0%	0.0%	14.2%
Argyll & Bute	24.7%	3.3%	4.2%	74.1%	81.2%	79.7%
Clackmannanshire	38.8%	36.4%	23.6%	38.8%	48.0%	59.5%
Dumfries & Galloway	11.4%	9.2%	16.7%	63.5%	71.8%	56.1%
Dundee City	30.8%	35.8%	37.0%	6.8%	4.0%	6.7%
East Ayrshire	11.7%	5.9%	9.9%	0.7%	2.6%	13.5%
East Dunbartonshire	45.0%	54.0%	42.6%	53.6%	45.0%	56.5%
East Lothian	20.5%	15.8%	16.4%	79.5%	84.2%	83.6%
East Renfrewshire	47.0%	45.8%	40.0%	50.0%	53.5%	60.0%
Edinburgh, City of	49.6%	57.8%	55.1%	49.2%	42.2%	43.9%
Eilean Siar	69.4%	51.5%	39.1%	30.6%	48.5%	60.9%
Falkirk	57.1%	55.4%	51.9%	42.9%	44.6%	48.1%
Fife	31.0%	31.3%	26.8%	35.8%	38.6%	52.6%
Glasgow City	15.7%	20.9%	17.3%	31.7%	28.4%	18.6%
Highland	16.1%	16.1%	13.5%	60.7%	50.2%	49.0%
Inverclyde	0.0%	13.7%	17.1%	0.5%	0.0%	28.8%
Midlothian	18.0%	22.1%	40.2%	19.4%	26.0%	31.3%
Moray	1.4%	3.8%	15.6%	44.1%	50.4%	23.6%
North Ayrshire	7.7%	8.0%	15.6%	54.2%	36.5%	48.7%
North Lanarkshire	97.2%	87.4%	79.9%	1.5%	4.9%	12.5%
Orkney Islands	59.7%	58.2%	60.3%	4.8%	8.9%	19.0%
Perth & Kinross	0.0%	0.0%	18.6%	14.1%	19.5%	9.3%
Renfrewshire	20.8%	38.0%	41.2%	39.0%	35.3%	45.5%
Scottish Borders	100.0%	100.0%	100.0%	0.0%	0.0%	0.0%
Shetland Islands	36.1%	67.0%	55.2%	3.1%	0.0%	1.9%
South Ayrshire	17.4%	17.8%	19.3%	48.2%	47.5%	51.2%
South Lanarkshire	37.5%	33.7%	19.8%	46.7%	50.6%	64.0%
Stirling	17.0%	17.6%	13.2%	61.0%	55.9%	57.2%
West Dunbartonshire	65.0%	41.4%	19.4%	35.0%	58.6%	80.6%
West Lothian	81.3%	91.3%	87.0%	0.0%	0.0%	0.0%
Scotland	29.0%	33.3%	25.6%	34.8%	33.3%	36.7%

Housing

Housing	Indicator 6					
	Percentage of homeless households provided with other temporary accommodation			Number of homeless households provided with temporary hostel accommodation		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City				280	333	458
Aberdeenshire	21.1%	19.1%	18.3%	52	59	61
Angus				7	5	
Argyll & Bute		0.8%	7.2%	3	35	32
Clackmannanshire	0.7%	4.5%	5.1%	33	22	44
Dumfries & Galloway	16.9%	7.6%	11.5%	40	58	138
Dundee City				302	289	243
East Ayrshire				247	280	318
East Dunbartonshire				3	2	2
East Lothian						
East Renfrewshire				3	1	
Edinburgh, City of				22		24
Eilean Siar						
Falkirk						
Fife				531	515	405
Glasgow City	14.8%	15.0%	8.4%	2,775	2,539	4,957
Highland	16.4%	22.0%	26.8%	22	38	33
Inverclyde		0.7%		187	131	79
Midlothian	62.1%	51.1%	28.6%	1	1	
Moray	5.6%		49.0%	70	61	31
North Ayrshire				304	450	496
North Lanarkshire	1.4%	0.8%			64	101
Orkney Islands	35.5%	32.9%	20.6%			
Perth & Kinross	4.2%	2.3%	11.1%	116	136	138
Renfrewshire	30.2%	11.0%	8.2%	57	94	24
Scottish Borders						
Shetland Islands	9.3%	4.6%	1.9%	50	31	43
South Ayrshire	3.5%	3.0%	2.8%	255	32	252
South Lanarkshire	0.7%	0.6%	1.3%	91	99	212
Stirling	0.3%		1.0%	78	105	120
West Dunbartonshire						
West Lothian	9.5%	0.8%	3.5%	46	40	44
Scotland	8.6%	7.1%	5.4%	5,575	5,289	8,154

Housing

Housing	Indicator 6					
	Number of homeless households provided with temporary council furnished accommodation			Number of homeless households provided with temporary bed & breakfast accommodation		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	2	4	6	1	0	137
Aberdeenshire	53	53	57	175	171	195
Angus	190	199	115	0	0	19
Argyll & Bute	64	8	15	192	194	287
Clackmannanshire	59	72	88	59	95	222
Dumfries & Galloway	56	47	147	312	367	494
Dundee City	149	172	160	33	19	29
East Ayrshire	33	18	41	2	8	56
East Dunbartonshire	94	114	89	112	95	118
East Lothian	52	48	54	202	255	275
East Renfrewshire	47	66	44	50	77	66
Edinburgh, City of	889	1,258	1,245	883	920	992
Eilean Siar	25	17	18	11	16	28
Falkirk	206	282	414	155	227	383
Fife	496	536	527	573	662	1,035
Glasgow City	1,157	1,480	1,546	2,329	2,013	1,661
Highland	52	52	42	196	162	152
Inverclyde	0	21	25	1	0	42
Midlothian	38	29	45	41	34	35
Moray	2	5	41	63	67	62
North Ayrshire	61	65	218	432	296	679
North Lanarkshire	860	803	1,072	13	45	168
Orkney Islands	37	46	38	3	7	12
Perth & Kinross	0	0	42	20	34	21
Renfrewshire	118	227	191	221	211	211
Scottish Borders	135	153	175	0	0	0
Shetland Islands	35	73	58	3	0	2
South Ayrshire	143	18	182	397	48	482
South Lanarkshire	225	221	282	280	332	909
Stirling	61	70	55	219	222	239
West Dunbartonshire	117	98	102	63	139	425
West Lothian	409	463	402	0	0	0
Scotland	5,865	6,697	6,446	7,041	6,716	9,240

Housing

Housing	Indicator 6					
	Number of homeless households provided with other temporary accommodation			Total number of homeless households in the four categories		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City				283	337	601
Aberdeenshire	75	67	70	355	350	383
Angus				197	204	134
Argyll & Bute		2	26	259	239	360
Clackmannanshire	1	9	19	152	198	373
Dumfries & Galloway	83	39	101	491	511	880
Dundee City				484	480	432
East Ayrshire				282	306	415
East Dunbartonshire				209	211	209
East Lothian				254	303	329
East Renfrewshire				100	144	110
Edinburgh, City of				1,794	2,178	2,261
Eilean Siar				36	33	46
Falkirk				361	509	797
Fife				1,600	1,713	1,967
Glasgow City	1,087	1,063	753	7,348	7,095	8,917
Highland	53	71	83	323	323	310
Inverclyde		1		188	153	146
Midlothian	131	67	32	211	131	112
Moray	8		129	143	133	263
North Ayrshire				797	811	1,393
North Lanarkshire	12	7		885	919	1,341
Orkney Islands	22	26	13	62	79	63
Perth & Kinross	6	4	25	142	174	226
Renfrewshire	171	66	38	567	598	464
Scottish Borders				135	153	175
Shetland Islands	9	5	2	97	109	105
South Ayrshire	29	3	26	824	101	942
South Lanarkshire	4	4	18	600	656	1,421
Stirling	1		4	359	397	418
West Dunbartonshire				180	237	527
West Lothian	48	4	16	503	507	462
Scotland	1,740	1,437	1,355	20,221	20,139	25,195

Housing

Housing	Indicator 6					
	Average length of stay for homeless households in temporary hostel accommodation			Average length of stay for homeless households in temporary council furnished accommodation		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	32 days	27 days	23 days	154 days	240 days	157 days
Aberdeenshire	65 days	42 days	56 days	130 days	102 days	107 days
Angus	56 days	67 days		65 days	72 days	58 days
Argyll & Bute	182 days	75 days	97 days	67 days	72 days	108 days
Clackmannanshire	73 days	77 days	27 days	122 days	131 days	74 days
Dumfries & Galloway	69 days	68 days	56 days	79 days	81 days	65 days
Dundee City	26 days	24 days	31 days	118 days	130 days	131 days
East Ayrshire	26 days	27 days	24 days	62 days	42 days	50 days
East Dunbartonshire	84 days	83 days	53 days	181 days	161 days	196 days
East Lothian				146 days	218 days	197 days
East Renfrewshire	37 days	69 days		113 days	47 days	56 days
Edinburgh, City of	44 days		23 days	69 days	63 days	78 days
Eilean Siar				105 days	129 days	122 days
Falkirk				48 days	48 days	58 days
Fife	16 days	25 days	24 days	74 days	93 days	91 days
Glasgow City	10 days	10 days	33 days	128 days	123 days	99 days
Highland	68 days	60 days	65 days	147 days	128 days	174 days
Inverclyde	62 days	76 days	52 days	0 days	88 days	97 days
Midlothian	63 days	17 days		186 days	79 days	126 days
Moray	78 days	80 days	88 days	349 days	462 days	967 days
North Ayrshire	37 days	19 days	33 days	62 days	44 days	60 days
North Lanarkshire		67 days	45 days	81 days	89 days	77 days
Orkney Islands				156 days	118 days	230 days
Perth & Kinross	31 days	31 days	28 days	0 days	0 days	77 days
Renfrewshire	60 days	64 days	84 days	102 days	119 days	97 days
Scottish Borders				53 days	60 days	64 days
Shetland Islands	170 days	109 days	128 days	393 days	151 days	285 days
South Ayrshire	54 days	61 days	56 days	140 days	144 days	109 days
South Lanarkshire	99 days	93 days	91 days	90 days	122 days	160 days
Stirling	100 days	129 days	83 days	142 days	105 days	94 days
West Dunbartonshire				58 days	51 days	100 days
West Lothian	61 days	105 days	10 days	63 days	83 days	93 days
Scotland	64 days	60 days	53 days	123 days	117 days	142 days

Housing

Housing	Indicator 6					
	Average length of stay for homeless households in temporary bed & breakfast accommodation			Average length of stay for homeless households in other temporary accommodation		
	2000/2001	2001/2002	2002/2003	2000/2001	2001/2002	2002/2003
Aberdeen City	31 days	0 days	31 days			
Aberdeenshire	48 days	44 days	35 days	184 days	153 days	170 days
Angus	0 days	0 days	35 days			
Argyll & Bute	28 days	30 days	46 days		149 days	29 days
Clackmannanshire	60 days	48 days	30 days	5 days	2 days	49 days
Dumfries & Galloway	28 days	36 days	36 days	51 days	68 days	76 days
Dundee City	104 days	50 days	34 days			
East Ayrshire	1 day	1 day	4 days			
East Dunbartonshire	46 days	24 days	34 days			
East Lothian	38 days	49 days	49 days			
East Renfrewshire	10 days	16 days	16 days			
Edinburgh, City of	27 days	29 days	36 days			
Eilean Siar	8 days	9 days	12 days			
Falkirk	24 days	21 days	26 days			
Fife	24 days	26 days	28 days			
Glasgow City	11 days	11 days	15 days	7 days	7 days	9 days
Highland	43 days	75 days	48 days	92 days	176 days	94 days
Inverclyde	2 days	0 days	14 days		1 day	
Midlothian	34 days	34 days	30 days	233 days	139 days	272 days
Moray	2 days	3 days	4 days	309 days		187 days
North Ayrshire	27 days	9 days	15 days			
North Lanarkshire	6 days	13 days	7 days	150 days	296 days	
Orkney Islands	2 days	3 days	3 days	168 days	181 days	144 days
Perth & Kinross	25 days	12 days	31 days	445 days	89 days	45 days
Renfrewshire	18 days	18 days	27 days	109 days	64 days	57 days
Scottish Borders	0 days	0 days	0 days			
Shetland Islands	3 days	0 days	7 days	268 days	143 days	347 days
South Ayrshire	30 days	26 days	22 days	56 days	92 days	58 days
South Lanarkshire	27 days	17 days	28 days	107 days	47 days	64 days
Stirling	26 days	21 days	15 days	158 days		312 days
West Dunbartonshire	11 days	16 days	40 days			
West Lothian	0 days	0 days	0 days	108 days	116 days	162 days
Scotland	26 days	25 days	26 days			