

## Children's services

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### **Primary schools – the percentage of schools in which the ratio of pupils to available places is between 61% and 100%**

The indicator reflects the extent to which each council's primary schools are properly occupied.

#### **Points to bear in mind**

Councils have some discretion in the way they measure occupancy levels and there may, therefore, be minor differences between them. Some of the factors that may be important are:

- how non-teaching rooms are treated
- how rooms used for only part of the curriculum are treated
- whether surplus accommodation is given over to community and other use and is no longer treated as available for school use.
- whether or not gymnasiums are counted as teaching rooms

Occupancy rates may vary between years due to a range of factors, including changes in the number of children starting primary school each year.

## Children's services

Primary schools - the percentage of schools in which the ratio of pupils to available places is between 61% and 100%

Council	Rank in 03/04		PI measurement			Better ✓ or worse ✗ since 01/02		
	1-32	✓1-8 ✗ 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeen City	14		64.9	73.7	67.9			
Aberdeenshire	22		50.6	53.2	54.8	✓		
Angus	15		68.3	66.7	66.7			
Argyll & Bute	30	✗	42.7	45.1	43.2			
Clackmannanshire	3	✓	73.7	89.5	89.5			✓
Dumfries & Galloway	5	✓	71.9	74.8	86.4			✓
Dundee City	27	✗	46.3	51.2	48.8	✓		
East Ayrshire	23		58.7	54.3	54.3	✗		
East Dunbartonshire	6	✓	91.7	88.9	80.6		✗	
East Lothian	1	✓	97.1	97.1	94.3			
East Renfrewshire	4	✓	79.2	83.3	87.5		✓	
City of Edinburgh	18		56.9	56.4	63.3		✓	
Eilean Siar	32	✗	30.0	25.6	25.6		✗	
Falkirk	9		77.1	70.8	75.0			
Fife	13		69.9	74.7	68.3			
Glasgow City	31	✗	38.4	40.6	39.1			
Highland	25	✗	61.0	54.3	53.8		✗	
Inverclyde	29	✗	56.3	43.8	43.8			✗
Midlothian	2	✓	91.7	94.4	91.7			
Moray	20		58.7	60.9	58.7			
North Ayrshire	7	✓	81.1	81.1	79.2			
North Lanarkshire	16		68.5	72.3	65.6			
Orkney Islands	19		71.4	57.1	61.9		✗	
Perth & Kinross	28	✗	50.6	51.9	46.8	✗		
Renfrewshire	8	✓	82.7	82.7	78.8			
Scottish Borders	11		<u>69.0</u>	74.6	71.8			
Shetland Islands	26	✗	58.8	29.4	52.9		✗	
South Ayrshire	10		60.0	60.0	73.3			✓
South Lanarkshire	21		60.5	58.9	58.1			
Stirling	12		73.8	64.3	69.8	✗		
West Dunbartonshire	23		62.9	60.0	54.3		✗	
West Lothian	17		61.5	62.1	63.6			
			<b>Scotland</b>					
			61.4	61.6	61.5			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	97.1	97.1	94.3
Upper quartile	73.7	74.7	76.0
Median	63.9	61.5	64.6
Lower quartile	58.2	54.1	54.2
Lowest ranked performance	30.0	25.6	25.6

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2001/02	
<b>Improvement</b>	
5-9%	2
10-14%	2
>15%	3
<b>Decline</b>	
5-9%	3
10-14%	6
>15%	1

### Notes

An underlined PI measurement indicates unreliable data.

## Children's services

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### Primary schools - the percentage of schools in which the ratio of pupils to available places is between 61% and 100%

The following councils were ranked 25th or below in 2001/02:

Aberdeenshire  
Argyll & Bute  
Dundee City  
Eilean Siar  
Glasgow City  
Inverclyde  
Perth & Kinross

The following councils did not make any material improvement in their performance by 2003/04:

Argyll & Bute  
Eilean Siar  
Glasgow City  
Inverclyde  
Perth & Kinross

## Children's services

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### **Secondary schools – the percentage of schools in which the ratio of pupils to available places is between 61% and 100%**

The indicator reflects the extent to which each council's secondary schools are properly occupied.

#### **Points to bear in mind**

Councils have some discretion in the way they measure occupancy levels and there may, therefore, be minor differences between them. Some of the factors that may be important are:

- how non-teaching rooms are treated
- how rooms used for only part of the curriculum are treated
- whether surplus accommodation is given over to community and other use and is no longer treated as available for school use.
- whether or not gymnasiums are counted as teaching rooms

Occupancy rates may vary between years due to a range of factors, including changes in the number of children starting secondary school each year.

## Children's services

Secondary schools - the percentage of schools in which the ratio of pupils to available places is between 61% and 100%

Council	Rank in 03/04		PI measurement			Better ✓ or worse ✗ since 01/02		
	1-32	✓1-8 ✗ 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeen City	16		61.5	83.3	75.0			✓
Aberdeenshire	27	✗	50.0	41.2	52.9	✓		
Angus	22		62.5	62.5	62.5			
Argyll & Bute	9		90.0	90.0	90.0			
Clackmannanshire	1	✓	66.7	100.0	100.0			✓
Dumfries & Galloway	1	✓	87.5	93.8	100.0		✓	
Dundee City	18		80.0	80.0	70.0		✗	
East Ayrshire	1	✓	88.9	88.9	100.0		✓	
East Dunbartonshire	25	✗	77.8	66.7	55.6			✗
East Lothian	28	✗	83.3	66.7	50.0			✗
East Renfrewshire	24		85.7	71.4	57.1			✗
City of Edinburgh	19		60.9	47.8	69.6		✓	
Eilean Siar	26	✗	38.5	54.5	54.5			✓
Falkirk	1	✓	87.5	100.0	100.0		✓	
Fife	10		89.5	89.5	89.5			
Glasgow City	8	✓	55.2	93.1	93.1			✓
Highland	23		67.9	65.5	58.6		✗	
Inverclyde	32	✗	25.0	25.0	25.0			
Midlothian	21		66.7	66.7	66.7			
Moray	16		87.5	87.5	75.0		✗	
North Ayrshire	1	✓	100.0	90.0	100.0			
North Lanarkshire	20		61.5	65.4	69.2		✓	
Orkney Islands	28	✗	50.0	50.0	50.0			
Perth & Kinross	28	✗	50.0	50.0	50.0			
Renfrewshire	28	✗	69.2	58.3	50.0			✗
Scottish Borders	15		<u>55.6</u>	88.9	77.8			
Shetland Islands	11		55.6	55.6	88.9			✓
South Ayrshire	11		66.7	77.8	88.9			✓
South Lanarkshire	7	✓	100.0	95.2	95.2			
Stirling	1	✓	100.0	100.0	100.0			
West Dunbartonshire	13		85.7	85.7	85.7			
West Lothian	14		81.8	90.9	81.8			
			<b>Scotland</b>					
			70.9	74.0	75.1			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	100.0	100.0	100.0
Upper quartile	87.5	90.0	90.8
Median	68.5	78.9	75.0
Lower quartile	59.5	61.5	56.7
Lowest ranked performance	25.0	25.0	25.0

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2001/02	
<b>Improvement</b>	
5-9%	1
10-14%	5
>15%	6
<b>Decline</b>	
5-9%	-
10-14%	3
>15%	4

### Notes

An underlined PI measurement indicates unreliable data.

## Children's services

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**Secondary schools - the percentage of schools in which the ratio of pupils to available places is between 61% and 100%**

**The following councils were ranked 25th or below in 2001/02:**

Aberdeenshire  
Eilean Siar  
Glasgow City  
Inverclyde  
Orkney Islands  
Perth & Kinross  
Shetland Islands

**The following councils did not make any material improvement in their performance by 2003/04:**

Inverclyde  
Orkney Islands  
Perth & Kinross

## Children's services

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### **Special Educational Needs – the average number of weeks taken to complete an assessment of special educational needs**

It may be necessary to assess a pupil's special educational needs if the child has some learning difficulty, physical disability, psychological problem, or any combination of these. These needs cannot normally be met from the resources ordinarily available in schools.

Following an assessment, the council must notify the child's parent or guardian as to whether or not it intends to record the child as having special educational needs, and the reasons for its decision. The council is obliged to provide for the special educational needs of a child for whom it creates a record of need.

### **Points to bear in mind**

In some cases, an assessment is delayed to allow for a change in a child's circumstances or personal development. In other cases, a longer time to complete an assessment is agreed with the parents or guardian of a child, or stems from a request from them for a delay.

The indicator includes all children over two years of age.

## Children's services

### Special educational needs - the average number of weeks taken to complete an assessment of special educational needs

Council	Rank in 03/04		PI measurement			Better ✓ or worse ✗ since 01/02		
	1-32	✓1-8 ✗ 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeen City	14		26	24	24	✓		
Aberdeenshire	26	✗	33	36	32			
Angus	4	✓	15	13	16	✗		
Argyll & Bute	1	✓	24	17	14			✓
Clackmannanshire	1	✓	14	13	14			
Dumfries & Galloway	22		29	29	29			
Dundee City	14		22	19	24	✗		
East Ayrshire	20		35	32	28			✓
East Dunbartonshire	7	✓	30	26	21			✓
East Lothian	1	✓	36	20	14			✓
East Renfrewshire	6	✓	28	18	20			✓
City of Edinburgh	19		20	21	27			✗
Eilean Siar	Note	Note	44	46	Note			
Falkirk	24		27	29	30		✗	
Fife	13		23	22	23			
Glasgow City	29	✗	35	37	36			
Highland	8	✓	26	23	22			✓
Inverclyde	8	✓	28	23	22			✓
Midlothian	8	✓	26	22	22			✓
Moray	31	✗	42	49	42			
North Ayrshire	8	✓	24	16	22	✓		
North Lanarkshire	5	✓	25	26	18			✓
Orkney Islands	24		12	15	30			✗
Perth & Kinross	8	✓	17	20	22			✗
Renfrewshire	14		25	24	24			
Scottish Borders	29	✗	41	37	36		✓	
Shetland Islands	14		53	15	24			✓
South Ayrshire	18		31	33	25			✓
South Lanarkshire	28	✗	32	42	34	✗		
Stirling	22		17	16	29			✗
West Dunbartonshire	26	✗	32	24	32			
West Lothian	20		28	25	28			
			<b>Scotland</b>					
			28	25	25			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	12	13	14
Upper quartile	24	19	22
Median	28	24	24
Lower quartile	32	30	30
Lowest ranked performance	53	49	42

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2001/02	
<b>Improvement</b>	
5-9%	2
10-14%	1
>15%	11
<b>Decline</b>	
5-9%	3
10-14%	1
>15%	4

#### Notes

An underlined PI measurement indicates unreliable data.  
Eilean Siar provide this service but it was not required in 2003/2004



## Children's services

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### Special educational needs - the average number of weeks taken to complete an assessment of special educational needs

The following councils were ranked 25th or below in 2001/02:

Aberdeenshire  
East Ayrshire  
East Lothian  
Eilean Siar  
Glasgow City  
Moray  
Scottish Borders  
Shetland Islands

The following councils did not make any material improvement in their performance by 2003/04:

Aberdeenshire  
Glasgow City  
Moray

## Children's services

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### **Child care placements – the percentage of children being looked after by the council who are in community placements**

The indicator shows the proportion of those children being looked after by the council at the end of the reporting year who are being looked after either at home or in other community placements, ie with relatives/friends, foster parents, in private lodgings or with prospective adopters.

Children accommodated away from home on a voluntary basis (without a care order) and children accommodated on the basis of a care order are included.

The indicator reflects the extent to which councils have been successful in finding community, as opposed to residential, placements for children. Councils have generally been successful in this objective since the 1970s, particularly in relation to younger children. Those remaining in residential care tend to be adolescents who are generally more difficult to place.

It is essential to recognise that community placements are not always appropriate, and residential care may be desirable in certain cases, based on an assessment of the best interests of the child.

### **Points to bear in mind**

The indicator will be affected by:

- the success of the council in identifying, developing and supporting various community placements
- the types of care needed by the children for whom the council is responsible.

## Children's services

Child care placements – the percentage of children being looked after by the council who are in community placements

Council	Rank in 03/04		PI measurement			Better ✓ or worse ✗ since 01/02		
	1-32	✓1-8 ✗ 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeen City	20		<u>83.3</u>	84.0	86.3			
Aberdeenshire	17		89.1	89.2	87.8			
Angus	2	✓	87.5	91.7	92.1	✓		
Argyll & Bute	30	✗	80.9	77.9	77.4			
Clackmannanshire	8	✓	90.5	87.0	89.6			
Dumfries & Galloway	1	✓	93.0	94.4	92.3			
Dundee City	9		87.2	88.7	89.5			
East Ayrshire	4	✓	85.1	92.3	90.9	✓		
East Dunbartonshire	32	✗	72.6	82.0	76.4	✓		
East Lothian	6	✓	87.0	90.0	90.2			
East Renfrewshire	9		84.0	86.5	89.5	✓		
City of Edinburgh	15		84.9	85.2	88.3			
Eilean Siar	5	✓	86.9	85.1	90.4			
Falkirk	25	✗	87.9	86.5	83.1	✗		
Fife	24		84.8	86.2	84.3			
Glasgow City	18		86.7	86.4	87.5			
Highland	26	✗	84.5	82.5	82.6			
Inverclyde	29	✗	82.5	76.6	78.8			
Midlothian	7	✓	89.1	89.2	90.0			
Moray	14		90.9	89.4	88.6			
North Ayrshire	12		84.8	87.7	88.9			
North Lanarkshire	11		86.2	89.9	89.0			
Orkney Islands	22		83.9	90.0	85.2			
Perth & Kinross	12		88.3	92.0	88.9			
Renfrewshire	27	✗	82.0	81.4	79.8			
Scottish Borders	18		87.8	88.3	87.5			
Shetland Islands	16		77.2	71.9	87.9		✓	
South Ayrshire	21		87.4	85.9	85.8			
South Lanarkshire	30	✗	80.5	78.6	77.4			
Stirling	23		84.2	88.9	84.8			
West Dunbartonshire	28	✗	80.3	79.9	78.9			
West Lothian	3	✓	91.1	91.1	91.2			
			<b>Scotland</b>					
			85.9	86.3	86.6			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	93.0	94.4	92.3
Upper quartile	87.8	89.5	89.5
Median	85.7	86.8	87.9
Lower quartile	83.8	83.6	84.0
Lowest ranked performance	72.6	71.9	76.4

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2001/02	
<b>Improvement</b>	
5-9%	4
10-14%	1
>15%	-
<b>Decline</b>	
5-9%	1
10-14%	-
>15%	-

### Notes

An underlined PI measurement indicates unreliable data.

## Children's services

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### Child protection – the percentage of children being looked after by the council who are in community placements

The following councils were ranked 25th or below in 2001/02:

Argyll & Bute  
East Dunbartonshire  
Inverclyde  
Renfrewshire  
Shetland Islands  
South Lanarkshire  
West Dunbartonshire

The following councils did not make any material improvement in their performance by 2003/04:

Argyll & Bute  
Inverclyde  
Renfrewshire  
South Lanarkshire  
West Dunbartonshire

## Children's services

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### **Staff qualification – the percentage of care staff in residential homes for children, who are qualified**

This indicator provides one measure of the quality of residential care and is generally accepted as a reasonable indirect measure of quality. It reports the extent to which care staff – that is, staff providing direct care to residents – are appropriately qualified. Staff qualification is only one of a potentially large number of criteria that contribute to quality in residential care, but it is an important and measurable one.

The indicator relates only to staff in residential homes for children age 0-17 years managed by councils. It excludes those managed by the voluntary and private sectors.

There are a number of qualifications recommended as appropriate for care staff by the Association of Directors of Social Work and the former Central Council for Education and Training in Social Work. This indicator reflects the proportion of staff holding social work, social care and some other qualifications, which are sufficient to meet qualification requirements for residential care.

### **Points to bear in mind**

The indicator will be affected by:

- the policies of councils on recruiting staff who are suitably qualified, and on training existing staff
- the availability of suitably qualified staff.

## Children's services

Staff qualification – the percentage of care staff in residential homes for children who are qualified

Council	Rank in 03/04		PI measurement			Better ✓ or worse ✗ since 01/02		
	1-32	✓1-8 ✗ 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeen City	14		55	60	52	x		
Aberdeenshire	22		66	68	41			x
Angus	6	✓	70	70	64	x		
Argyll & Bute	14		50	50	52			
Clackmannanshire	1	✓	57	57	100			✓
Dumfries & Galloway	27	x	50	60	32			x
Dundee City	20		67	57	45			x
East Ayrshire	3	✓	67	72	78			✓
East Dunbartonshire	10		33	47	58			✓
East Lothian	2	✓	87	93	85			
East Renfrewshire	NS		NS	NS	NS			
City of Edinburgh	9		57	59	59			
Eilean Siar	NS		NS	NS	NS			
Falkirk	NS		77	100	NS			
Fife	24		41	36	36		x	
Glasgow City	18		43	48	49		✓	
Highland	21		35	45	43			✓
Inverclyde	4	✓	54	63	76			✓
Midlothian	16		46	62	50	✓		
Moray	NS		NS	NS	NS			
North Ayrshire	22		46	48	41		x	
North Lanarkshire	18		45	58	49	✓		
Orkney Islands	27	x	14	28	32			✓
Perth & Kinross	7	✓	71	79	63		x	
Renfrewshire	12		48	42	54		✓	
Scottish Borders	16		<u>50</u>	53	50			
Shetland Islands	7	✓	19	46	63			✓
South Ayrshire	26	x	45	55	33			x
South Lanarkshire	11		61	56	56	x		
Stirling	24		29	45	36			✓
West Dunbartonshire	12		58	49	54	x		
West Lothian	5	✓	73	79	75			
			<b>Scotland</b>					
			51	53	52			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	87	100	100
Upper quartile	66	63	63
Median	50	57	52
Lower quartile	45	48	43
Lowest ranked performance	14	28	32

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	0	0	0
No service	(NS)	3	3	4

Count of councils showing significant change since 2001/02	
<b>Improvement</b>	
5-9%	2
10-14%	2
>15%	8
<b>Decline</b>	
5-9%	4
10-14%	3
>15%	4

### Notes

An underlined PI measurement indicates unreliable data.

## Children's services

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### Staff qualification – the percentage of care staff in residential homes for children who are qualified

**The following councils were ranked 25th or below in 2001/02:**

East Dunbartonshire  
Orkney Islands  
Shetland Islands  
Stirling

**The following councils did not make any material improvement in their performance by 2003/04:**

None

### **Privacy - percentage of residential places occupied by children that are single rooms**

Research in relation to the preferences of residents in residential establishments confirms that privacy is of particular importance. This indicator is a measure of one aspect of the quality of residential services commissioned by councils. In some councils a significant proportion of residential care is commissioned/ purchased from the private and voluntary sectors. For that reason, the information covers those sectors also.

It is recognised that it will be desirable for councils to use some double rooms to accommodate siblings. For this reason, it may not be possible or desirable for councils to achieve 100% of places provided as single rooms.

### **Points to bear in mind**

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy



## Children's services

### Privacy - percentage of residential places occupied by children that are single rooms

Council	Rank in 03/04		PI measurement			Better ✓ or worse ✗ since 01/02		
	1-32	✓1-8 ✗ 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeen City	22		-	-	83.3			
Aberdeenshire	1	✓	-	-	100.0			
Angus	23		-	-	82.4			
Argyll & Bute	16		-	-	90.6			
Clackmannanshire	14		-	-	92.3			
Dumfries & Galloway	17		-	-	88.9			
Dundee City	13		-	-	92.9			
East Ayrshire	18		-	-	87.5			
East Dunbartonshire	20		-	-	87.0			
East Lothian	18		-	-	87.5			
East Renfrewshire	27	✗	-	-	80.0			
City of Edinburgh	10		-	-	95.8			
Eilean Siar	1	✓	-	-	100.0			
Falkirk	24		-	-	81.8			
Fife	12		-	-	93.5			
Glasgow City	21		-	-	85.0			
Highland	1	✓	-	-	100.0			
Inverclyde	26	✗	-	-	81.1			
Midlothian	1	✓	-	-	100.0			
Moray	30	✗	-	-	74.2			
North Ayrshire	9		-	-	96.2			
North Lanarkshire	32	✗	-	-	47.4			
Orkney Islands	1	✓	-	-	100.0			
Perth & Kinross	25	✗	-	-	81.3			
Renfrewshire	31	✗	-	-	65.6			
Scottish Borders	1	✓	-	-	100.0			
Shetland Islands	1	✓	-	-	100.0			
South Ayrshire	1	✓	-	-	100.0			
South Lanarkshire	28	✗	-	-	79.4			
Stirling	15		-	-	91.7			
West Dunbartonshire	29	✗	-	-	76.2			
West Lothian	11		-	-	95.1			
			<b>Scotland</b>					
			-	-	85.3			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	-	-	100.0
Upper quartile	-	-	97.2
Median	-	-	89.7
Lower quartile	-	-	81.7
Lowest ranked performance	-	-	47.4

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	32	32	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2001/02	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	-
10-14%	-
>15%	-

#### Notes

An underlined PI measurement indicates unreliable data.

### **Privacy - percentage of residential places occupied by children that have en-suite facilities**

This indicator measures one aspect of the quality of residential services commissioned by councils. In some councils, a significant proportion of residential care is commissioned/purchased from the private and voluntary sectors. For that reason, the information covers those sectors also.

The definition of 'en-suite facilities' represents a minimum standard which many, but not all, homes will have gone beyond by also providing either a shower or a bath in the apartment for the sole use of the resident.

#### **Points to bear in mind**

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

## Children's services

### Privacy - percentage of residential places occupied by children that have en-suite facilities

Council	Rank in 03/04		PI measurement			Better ✓ or worse ✗ since 01/02		
	1-32	✓1-8 ✗ 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeen City	27	✗	-	-	3.3			
Aberdeenshire	9		-	-	20.5			
Angus	25	✗	-	-	5.9			
Argyll & Bute	7	✓	-	-	22.6			
Clackmannanshire	6	✓	-	-	23.1			
Dumfries & Galloway	29	✗	-	-	0.0			
Dundee City	3	✓	-	-	31.0			
East Ayrshire	17		-	-	12.5			
East Dunbartonshire	23		-	-	8.7			
East Lothian	11		-	-	18.8			
East Renfrewshire	4	✓	-	-	30.0			
City of Edinburgh	16		-	-	12.7			
Eilean Siar	1	✓	-	-	66.7			
Falkirk	21		-	-	9.1			
Fife	29	✗	-	-	0.0			
Glasgow City	22		-	-	8.8			
Highland	9		-	-	20.5			
Inverclyde	19		-	-	9.4			
Midlothian	29	✗	-	-	0.0			
Moray	5	✓	-	-	25.8			
North Ayrshire	26	✗	-	-	3.8			
North Lanarkshire	13		-	-	17.1			
Orkney Islands	14		-	-	16.7			
Perth & Kinross	11		-	-	18.8			
Renfrewshire	19		-	-	9.4			
Scottish Borders	2	✓	-	-	50.0			
Shetland Islands	29	✗	-	-	0.0			
South Ayrshire	14		-	-	16.7			
South Lanarkshire	28	✗	-	-	2.1			
Stirling	8	✓	-	-	20.8			
West Dunbartonshire	24		-	-	6.3			
West Lothian	18		-	-	9.8			
			<b>Scotland</b>					
			-	-	11.5			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	-	-	66.7
Upper quartile	-	-	20.6
Median	-	-	12.6
Lower quartile	-	-	6.2
Lowest ranked performance	-	-	0.0

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	32	32	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2001/02	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	-
10-14%	-
>15%	-

#### Notes

An underlined PI measurement indicates unreliable data.

## Children's services

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### **Social background reports - percentage of reports requested by the Reporter, that were submitted within 20 days**

This indicator is based on National Standard 3 as defined in *Blueprint for the Processing of Children's Hearings Cases: Inter-agency Code of Practice and National Standards* (updated, Scottish Executive, 2001), which was developed by the multi-agency Time Intervals Working Group. The National Standard is that all social work reports will be submitted to the Reporter "within 20 working days of the date of the request".

### **Points to bear in mind**

This indicator shows how well councils are meeting the national standard time for submitting social background reports to the Reporter.

## Children's services

Social background reports - percentage of reports requested by the Reporter, that were submitted within 20 days

Council	Rank in 03/04		PI measurement			Better ✓ or worse ✗ since 01/02		
	1-32	✓1-8 ✗ 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeenshire	15		-	-	39.7			
Angus	18		-	-	37.4			
Clackmannanshire	10		-	-	46.8			
Dumfries & Galloway	21		-	-	31.5			
Dundee City	27	✗	-	-	22.2			
East Ayrshire	19		-	-	33.6			
East Dunbartonshire	4	✓	-	-	57.9			
East Renfrewshire	1	✓	-	-	96.2			
City of Edinburgh	23		-	-	29.6			
Eilean Siar	24		-	-	28.4			
Falkirk	3	✓	-	-	65.0			
Fife	22		-	-	30.9			
Highland	13		-	-	39.9			
Inverclyde	11		-	-	42.5			
Midlothian	28	✗	-	-	20.6			
Moray	8	✓	-	-	49.6			
North Ayrshire	9		-	-	47.5			
North Lanarkshire	20		-	-	31.6			
Orkney Islands	2	✓	-	-	66.7			
Perth & Kinross	17		-	-	38.7			
Renfrewshire	16		-	-	38.9			
Scottish Borders	14		-	-	39.8			
Shetland Islands	6	✓	-	-	56.5			
South Ayrshire	5	✓	-	-	56.9			
South Lanarkshire	26	✗	-	-	23.6			
Stirling	7	✓	-	-	51.1			
West Dunbartonshire	25	✗	-	-	24.1			
West Lothian	12		-	-	41.0			
			<b>Scotland</b>					
			-	-	37.6			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	-	-	96.2
Upper quartile	-	-	50.0
Median	-	-	39.8
Lower quartile	-	-	31.4
Lowest ranked performance	-	-	20.6

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	28	28	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2001/02		
<b>Improvement</b>		
5-9%	-	
10-14%	-	
>15%	-	
<b>Decline</b>		
5-9%	-	
10-14%	-	
>15%	-	

### Unreliable/Unreported Data in 2003/04

Council	01/02	02/03	03/04
Aberdeen City	-	-	<u>20.6</u>
Argyll & Bute	-	-	<u>14.1</u>
Glasgow City	-	-	<u>20.5</u>
East Lothian	-	-	FTR

### Notes

An underlined PI measurement indicates unreliable data.

## Children's services

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### **Supervision - percentage of children made subject to a supervision order that were seen by a supervising officer within 15 days**

This indicator is based on National Standard 14 as defined in *Blueprint for the Processing of Children's Hearings Cases: Inter-agency Code of Practice and National Standards* (updated Scottish Executive 2001), which was developed by the multi-agency Time Intervals Working Group. The National Standard is that "the local authority will give effect to supervision requirements with no condition of residence within 15 days of date of issue by the children's hearing"

The indicator **excludes** those cases where the hearing imposes a condition of residence on the child. That is, where the child is placed in some form of residential establishment or required to stay at a specific address away from home (eg. with a grandparent).

### **Points to bear in mind**

This indicator shows how well councils are meeting the national target time for allocating a social worker (supervising officer) and arranging for a visit to the child/family to take place as the first step in the programme of work with the child.

## Children's services

Supervision - percentage of children made subject to a supervision order that were seen by a supervising officer within 15 days

Council	Rank in 03/04		PI measurement			Better ✓ or worse X since 01/02		
	1-32	✓1-8 X 25-32	01/02	02/03	03/04	5-9%	10-14%	>15%
Aberdeen City	9		-	-	96.9			
Aberdeenshire	1	✓	-	-	100.0			
Angus	13		-	-	86.2			
Clackmannanshire	18		-	-	81.8			
Dumfries & Galloway	29	X	-	-	33.3			
Dundee City	19		-	-	78.6			
East Ayrshire	1	✓	-	-	100.0			
East Dunbartonshire	23		-	-	70.4			
East Renfrewshire	1	✓	-	-	100.0			
City of Edinburgh	24		-	-	69.5			
Eilean Siar	1	✓	-	-	100.0			
Falkirk	22		-	-	72.3			
Fife	15		-	-	82.9			
Glasgow City	25	X	-	-	67.6			
Highland	11		-	-	91.0			
Inverclyde	21		-	-	74.5			
Midlothian	8	✓	-	-	97.6			
Moray	1	✓	-	-	100.0			
North Ayrshire	26	X	-	-	65.9			
North Lanarkshire	28	X	-	-	43.2			
Orkney Islands	14		-	-	83.3			
Renfrewshire	17		-	-	82.6			
Scottish Borders	27	X	-	-	56.0			
Shetland Islands	1	✓	-	-	100.0			
South Ayrshire	20		-	-	77.1			
South Lanarkshire	10		-	-	96.1			
Stirling	15		-	-	82.9			
West Dunbartonshire	1	✓	-	-	100.0			
West Lothian	12		-	-	90.9			
			<b>Scotland</b>					
			-	-	78.9			

Ranked performance	01/02	02/03	03/04
Highest ranked performance	-	-	100.0
Upper quartile	-	-	97.6
Median	-	-	82.9
Lower quartile	-	-	72.3
Lowest ranked performance	-	-	33.3

Data features	Symbol	01/02	02/03	03/04
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2001/02	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	-
10-14%	-
>15%	-

### Unreliable/Unreported Data in 2003/04

Council	01/02	02/03	03/04
Argyll & Bute	-	-	<u>77.2</u>
East Lothian	-	-	<u>73.7</u>
Perth & Kinross	-	-	FTR

### Notes

An underlined PI measurement indicates unreliable data.