

Housing

Response repairs

- T 1. a) **The length of time that the council allows for carrying out various categories of repairs and the number and percentage of repairs completed within the target timescale for each category.**
- b) **The proportion of repairs due to be completed within 24 hours that were completed within the targets set by the council**

What the indicator reports

This indicator sets out the number of response repairs undertaken by each council, the timescales that each council sets for each of its repairs categories and the levels of success in achieving the targets shown.

The indicator also reports the percentage of all repairs due to be completed within 24 hours that were completed within targets set (eg 4 hours, 12 hours or 24 hours).

Response repairs are maintenance jobs which a council has agreed to carry out within a set timescale at the request of the tenant. Councils classify repairs into various priority categories each with its own timescale. For example, a council may undertake to repair a burst pipe within four hours, whereas it may allow two to six weeks to repair a window-sill.

Councils are free to decide how many repairs categories are appropriate, and choose the timescale for each category.

Classifying and undertaking a repair as an 'emergency' (ie where danger would arise or damage could be caused) generally costs more than it does to have the work done under another category. Therefore, treating a high proportion of repairs as emergencies is likely to increase costs.

Points to bear in mind

For this indicator, response repairs do not include maintenance work which councils:

- chose to undertake as part of a planned programme of improvements
- advised tenants would not be carried out due to financial constraints
- undertook to improve the condition of empty houses.

The standards set for each category cover the period of time between a repair request being received by the council and the work being completed satisfactorily. Repairs have to be completed to the council's satisfaction, and thus the indicator captures both efficiency and quality aspects of the repairs service.

Councils may use a range of contractors, including their own directly employed workforce to undertake housing repair work. The council has to notify the contractor what work should be done. This means that meeting the target time requires both the council and the contractor to work effectively.

Many councils may use the same name for a repair category (eg 'urgent') but the target timescale associated with it may vary between them.

In accordance with the developed criteria (see Section 1) this is a TRANSITIONAL indicator

Managing tenancy changes

2. **The total annual rent lost due to houses being unoccupied, expressed as a percentage of the total amount of rent due in the year.**

What the indicator reports

This indicator shows the level of rent lost due to houses remaining empty when they are available for letting.

Points to bear in mind

Some of the factors which affect a council's ability to re-let vacant property include:

- the condition of the property
- the type of property (eg tenement flat, end-of-terrace house)
- the location of the property
- the general level of demand for council housing in an area.

The council's policy on moving tenants into alternative accommodation while improvement works are carried out to their home, thereby incurring a loss of rental income for the council during that period, will influence the indicator.

Properties which are either unsafe for occupation or which the council intends to sell are excluded from the indicator.

3. **The number and percentage of houses re-let by the council within the following timescales:**

- **less than 2 weeks**
- **2 to 4 weeks**
- **more than 4 weeks**
- **average time to re-let houses.**

What the indicator reports

This indicator reports the efficiency of the council in managing tenancy changes. The process involves:

- identifying new tenants
- the new tenants signing for a house
- identifying and carrying out any repairs necessary before the new tenant can move in.

Points to bear in mind

Some properties are less desirable than others, and so will remain empty for longer. Some of the factors which are important include:

- the condition of the property
- the type of property (eg tenement flat)
- its location
- the general level of demand for council housing in an area.

Councils differ in the number of offers of accommodation that they make to prospective tenants. Allowing several offers may lengthen the time taken to re-let a house because prospective tenants may not accept the first offer, and the house may have to be offered to several different prospective tenants before being let.

Rent arrears

4. **Current tenants' arrears:**
- a) **as a percentage of the net amount of rent due in the year**
 - b) **the percentage of all tenants owing more than 13 weeks' rent at year end, excluding those owing less than £250.**

What the indicator reports

Current arrears are amounts of rent that are due and unpaid by current tenants. This indicator is, therefore, a measure of the council's performance in collecting the rent due to it from its tenants. Part b) shows the level of serious current arrears cases.

Points to bear in mind

Actions which a council can take to improve rent collection levels include:

- maximising the methods and accessibility for payment
- prompt notification of changes to rent levels
- effective management of the rent arrears recovery process (including the timing of action on arrears cases, the effectiveness of communication with tenants, and the efficiency of monitoring procedures)
- debt counselling services.

The net amount of rent due in the year excludes rent which is funded by housing benefit. Therefore, the level of uptake of housing benefit may have an impact on the indicator.

Council house sales

5. **a) The percentage of house sales completed within 26 weeks**
- b) The average time for council house sales**

What the indicator reports

The Scottish Executive has set councils a target of six months (26 weeks) for processing council house sales. This indicator shows the extent to which each council has achieved the target.

Points to bear in mind

The period after the council makes an offer to sell is included in the indicator and, therefore, applicants' responses to offers is a factor that affects the time taken. However, it is the council's own management processes (resting primarily with legal staff), and the level of resources devoted to this activity which are the more significant in determining performance.

Homelessness

- 6: **a) The number of households assessed as homeless or potentially homeless during the year.**
- b) The average time between presentation and completion of duty by the council for those cases assessed as homeless or potentially homeless**
- c) The number of cases reassessed as homeless or potentially homeless within 12 months of previous case being completed, as a proportion of all cases assessed as homeless or potentially homeless during the year.**

What the indicator reports

The level of homelessness that councils have to deal with is less than the actual level of homelessness because of under-reporting. Nevertheless, recent government initiatives to improve the rights of homeless people and to provide them with greater access to services may be expected to lead to an increase in recorded homelessness applications over the next year or two.

Housing

This indicator deals with aspects of the council's duty in relation to the current homelessness legislation. It shows both the efficiency of the council in fulfilling its responsibility to those who present themselves as homeless or potentially homeless and are subsequently assessed as being so, and the effectiveness of its processes for successfully fulfilling its duty and reducing repeat homelessness.

Points to bear in mind

The level of homelessness that councils have to deal with is less than the actual level of homelessness because of under-reporting. Nevertheless, recent government initiatives to improve the rights of homeless people and to provide them with greater access to services may be expected to lead to an increase in recorded homelessness applications over the next year or two.

Clearly, it is better that councils should reduce the time taken to complete their duty. However, this has to be seen in the context of their effectiveness (ie the appropriateness of the solution) in doing so. The ability of councils to improve both their efficiency and their effectiveness will be affected by, for example, the availability of appropriate accommodation.

Housing

Indicator Number	5			6		
Council	Council house sales			Homelessness		
	02/03	03/04	04/05	02/03	03/04	04/05
Aberdeen City						
Aberdeenshire						
Angus						
Argyll & Bute						
Clackmannanshire						
Dumfries & Galloway						
Dundee City						
East Ayrshire						
East Dunbartonshire						
East Lothian						
East Renfrewshire						
Edinburgh, City of						
Eilean Siar						
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde						
Midlothian					ft(b)	
Moray						
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire					X	X
West Lothian						

Housing

Housing	Indicator 1					
	Name of first priority housing response repairs category			Target response time for housing response repairs falling within the first priority category		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	P1	P1	P1	24	24	24
Aberdeenshire	Emergency	Emergency	Call-outs	24	24	2
Angus	Emergency	Emergency	Emergency	2	2	2
Argyll & Bute	Emergency	Emergency	Emergency	24	24	24
Clackmannanshire	Emergency	Emergency	Emergency	4	4	4
Dumfries & Galloway	Emergency	No Service	No Service	4		
Dundee City	24 Hour Emergency	Out of hours Emergency	Emergency	24	24	24
East Ayrshire	Emergency	Emergency	Emergency	24	24	24
East Dunbartonshire	Emergency	Emergency	Emergency	24	24	24
East Lothian	Emergency	Emergency - Day	A	24	24	24
East Renfrewshire	Emergency A3	Emergency A3	Emergency A3	4	4	4
Edinburgh, City of	Emergency	Not Reported	Emergency	24	Not Reported	24
Eilean Siar	Emergency	Emergency	Emergency	1	1	1
Falkirk	Emergency	Emergency	Emergency	24	24	24
Fife	Emergency	Emergency	Emergency	24	24	24
Glasgow City	Emergency			24		
Highland	Emergency	Emergency	Emergency	24	24	24
Inverclyde	Call Out	Call out	Call Outs	2	2	2
Midlothian	1	Priority 1	Priority 1	within 24 hrs	24	24
Moray	Emergency	Emergency	Emergency	2	2	2
North Ayrshire	Emergency	Emergency	Emergency	24	24	24
North Lanarkshire	Category 1	Category 1	Category 1	3	3	3
Orkney Islands	Emergency	Emergency	Emergency	24	24	24
Perth & Kinross	Emergency	Emergency	Priority 1	24	24	24
Renfrewshire	Emergency	Emergency	Emergency	24	24	24
Scottish Borders	Emergency			24		
Shetland Islands	Emergency	Emergency	Emergency	24	24	24
South Ayrshire	Emergency	Emergency	Emergency	4	4	4
South Lanarkshire	Emergency	Emergency	Emergency	24	24	24
Stirling	Emergency	Z	E	24	4	4
West Dunbartonshire	Emergency	Emergency	Emergencies	24	24	24
West Lothian	Emergency	Emergency	Emergency	24	24	24
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the first priority housing response repairs category			Number of first priority housing response repairs		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	hours	hours	hours	22,284	20,484	19,807
Aberdeenshire	hours	hours	hours	13,585	11,827	8,764
Angus	hours	hours	hours	4,950	5,637	5,894
Argyll & Bute	hours	hours	hours	5,352	5,434	5,491
Clackmannanshire	hours	hours	hours	9,306	7,779	7,599
Dumfries & Galloway	hours			20,824		
Dundee City	hours	hours	hours	33,885	13,593	39,329
East Ayrshire	hours	hours	hours	33,175	27,951	30,305
East Dunbartonshire	hours	hours	hours	14,536	12,343	10,075
East Lothian	hours	hours	hours	4,444	3,417	3,359
East Renfrewshire	hours	hours	hours	1,133	1,098	1,583
Edinburgh, City of	hours	Not Reported	hours	48,982	Not Reported	37,995
Eilean Siar	hours	hours	hours	907	753	657
Falkirk	hours	1 Day	hours	20,232	20,375	20,780
Fife	hours	hours	hours	21,699	18,500	35,716
Glasgow City	hours			57,247		
Highland	hours	hours	hours	11,073	12,030	12,594
Inverclyde	hours	hours	hours	5,204	4,578	4,504
Midlothian	hours	hours	hours	6,480	6,646	10,737
Moray	hours	hours	hours	2,805	3,319	3,366
North Ayrshire	hours	hours	hours	14,984	15,385	14,229
North Lanarkshire	hours	hours	hours	62,521	48,090	42,261
Orkney Islands	hours	hours	hours	349	208	226
Perth & Kinross	hours	hours	hours	6,611	6,377	5,974
Renfrewshire	hours	hours	hours	21,637	18,575	16,381
Scottish Borders	hours			1,420		
Shetland Islands	hours	hours	hours	1,711	1,406	1,301
South Ayrshire	hours	hours	hours	10,989	11,155	12,047
South Lanarkshire	hours	hours	hours	43,443	39,890	36,821
Stirling	hours	hours	hours	5,205	4,425	4,227
West Dunbartonshire	hours	hours	hours	20,523	19,027	22,524
West Lothian	hours	hours	hours	9,223	10,378	10,836
Scotland				335,827	222,556	298,823

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Housing	Indicator 1					
	Number of first priority housing response repairs completed within target time			Percentage of first priority housing response repairs completed within target time		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	21,448	20,002	18,874	96.2%	97.6%	95.3%
Aberdeenshire	12,515	10,421	7,913	92.1%	88.1%	90.3%
Angus	4,573	5,420	5,528	92.4%	96.2%	93.8%
Argyll & Bute	4,747	4,932	4,903	88.7%	90.8%	89.3%
Clackmannanshire	9,150	7,618	7,238	98.3%	97.9%	95.2%
Dumfries & Galloway	15,738			75.6%		
Dundee City	31,971	13,538	37,026	94.4%	99.6%	94.1%
East Ayrshire	27,619	24,862	26,380	83.3%	88.9%	87.0%
East Dunbartonshire	12,115	11,910	9,779	83.3%	96.5%	97.1%
East Lothian	3,993	3,183	3,110	89.9%	93.2%	92.6%
East Renfrewshire	1,073	1,045	1,532	94.7%	95.2%	96.8%
Edinburgh, City of	39,869	Not Reported	34,077	81.4%	Not Reported	89.7%
Eilean Siar	813	690	585	89.6%	91.6%	89.0%
Falkirk	19,862	19,943	20,556	98.2%	97.9%	98.9%
Fife	18,043	17,185	30,700	83.2%	92.9%	86.0%
Glasgow City	52,494			91.7%		
Highland	10,825	11,689	12,276	97.8%	97.2%	97.5%
Inverclyde	5,073	4,524	4,498	97.5%	98.8%	99.9%
Midlothian	5,495	5,718	8,436	84.8%	86.0%	78.6%
Moray	2,793	3,290	3,333	99.6%	99.1%	99.0%
North Ayrshire	14,813	15,245	14,101	98.9%	99.1%	99.1%
North Lanarkshire	60,977	47,251	41,189	97.5%	98.3%	97.5%
Orkney Islands	312	180	171	89.4%	86.5%	75.7%
Perth & Kinross	6,214	6,059	5,246	94.0%	95.0%	87.8%
Renfrewshire	21,209	18,259	16,047	98.0%	98.3%	98.0%
Scottish Borders	1,317			92.7%		
Shetland Islands	1,655	1,373	1,282	96.7%	97.7%	98.5%
South Ayrshire	10,348	10,480	11,178	94.2%	93.9%	92.8%
South Lanarkshire	42,128	38,967	36,136	97.0%	97.7%	98.1%
Stirling	4,782	3,900	3,535	91.9%	88.1%	83.6%
West Dunbartonshire	19,230	18,219	21,646	93.7%	95.8%	96.1%
West Lothian	8,327	9,781	10,188	90.3%	94.2%	94.0%
Scotland	307,523	213,857	279,839	91.6%	96.1%	93.6%

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Housing	Indicator 1					
	Name of second priority housing response repairs category			Target response time for housing response repairs falling within the second priority category		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	P9	P9/99	P9/99	24	24	24
Aberdeenshire	Urgent	Urgent	Emergency	5	5	24
Angus	Urgent	Urgent	Urgent	3	2	2
Argyll & Bute	Urgent	Essential	Essential	48	5	5
Clackmannanshire	Lesser emergency	Urgent	Lesser emergency	following day	1	following day
Dumfries & Galloway	Urgent			5		
Dundee City	3 Day Emergency	Day Emergency	Quick Fix	3	24	5
East Ayrshire	Urgent	Urgent	Urgent	3	3	3
East Dunbartonshire	Urgent	Urgent	Urgent	5	5	5
East Lothian	Emergency - Night	Emergency- Night	B	24	24	24
East Renfrewshire	Emergency A2	Emergency A2	Emergency A2	24	24	24
Edinburgh, City of	By Appointment	Not Reported	Appointed	14	Not Reported	14
Eilean Siar	Priority 1	Priority 1	Priority One	1	1	1
Falkirk	Urgent	Urgent	Urgent	7	7	7
Fife	RTR1	RTR 1	RTR 1	1	1	1
Glasgow City	Reactive			10		
Highland	High Priority	High Priority	High Priority	3	3	3
Inverclyde	Emergency	Emergency	Emergency	1	1	1
Midlothian	2	Priority 2	Priority 2	within 7 days	7	7
Moray	Priority	Urgent	Urgent	1	1	24
North Ayrshire	Urgent	Urgent	Urgent	7	7	5
North Lanarkshire	Category 2	Category 2	Category 2	3	3	3
Orkney Islands	Urgent	Urgent	Urgent	3	3	3
Perth & Kinross	Urgent	Urgent	Priority 2	7	7	7
Renfrewshire	Urgent	Urgent	Urgent	4	4	4
Scottish Borders	Urgent			3		
Shetland Islands	Urgent	Urgent	Urgent	3	3	3
South Ayrshire	Urgent	Urgent	Urgent	3	3	3
South Lanarkshire	Urgent	Urgent	Urgent	10	10	10
Stirling	U&P	E	E	3	24	24
West Dunbartonshire	Urgent	Urgent	Urgent 10 days	10	10	10
West Lothian	Priority	Priority	Priority	3	3	3
Scotland						

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Housing	Indicator 1					
	Unit of time used for the second priority housing response repairs category			Number of second priority housing response repairs		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	hours	hours	hours	23,601	24,307	20,849
Aberdeenshire	working days	days	hours	12,665	9,842	5,584
Angus	working days	working days	working days	6,887	6,240	6,321
Argyll & Bute	hours	days	days	3,085	7,417	8,232
Clackmannanshire	day	days	day	3,053	2,963	3,051
Dumfries & Galloway	days			12,451		
Dundee City	days	hours	days	25,493	20,131	20,539
East Ayrshire	days	days	days	18,348	19,999	18,541
East Dunbartonshire	days	days	days	3,667	2,771	2,628
East Lothian	hours	hours	hours	4,464	4,905	4,704
East Renfrewshire	hours	hours	hours	2,334	2,626	4,263
Edinburgh, City of	days	Not Reported	days	37,779	Not Reported	44,351
Eilean Siar	day	days	days	1,135	1,177	1,148
Falkirk	days	days	days	13,645	13,602	14,253
Fife	day	days	days	29,299	30,479	16,242
Glasgow City	days			7,829		
Highland	days	days	days	11,632	12,339	11,966
Inverclyde	day	days	days	12,847	11,722	11,443
Midlothian	days	days	days	6,832	6,102	6,722
Moray	working day	days	hours	3,492	2,273	2,601
North Ayrshire	days	days	days	3,348	3,669	5,361
North Lanarkshire	days	days	days	8,166	3,667	3,622
Orkney Islands	days	days	days	358	317	375
Perth & Kinross	days	days	days	10,627	10,138	9,909
Renfrewshire	days	days	days	6,918	2,812	1,979
Scottish Borders	days			7,022		
Shetland Islands	days	days	days	1,724	1,369	1,524
South Ayrshire	days	days	days	13,627	13,057	10,735
South Lanarkshire	working days	working days	working days	2,030	1,117	438
Stirling	days	hours	hours	5,126	6,101	5,717
West Dunbartonshire	days	days	days	5,852	6,669	5,428
West Lothian	days	days	days	14,042	14,328	15,629
Scotland				211,231	148,399	185,506

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Housing	Indicator 1					
	Number of second priority housing response repairs completed within target time			Percentage of second priority housing response repairs completed within target time		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	22,577	24,307	20,647	95.7%	100.0%	99.0%
Aberdeenshire	9,892	7,766	4,632	78.1%	78.9%	83.0%
Angus	5,934	5,594	5,596	86.2%	89.6%	88.5%
Argyll & Bute	2,346	6,051	6,631	76.0%	81.6%	80.6%
Clackmannanshire	2,839	2,759	2,836	93.0%	93.1%	93.0%
Dumfries & Galloway	11,345			91.1%		
Dundee City	18,641	18,519	16,053	73.1%	92.0%	78.2%
East Ayrshire	12,912	14,903	13,647	70.4%	74.5%	73.6%
East Dunbartonshire	2,595	1,938	1,584	70.8%	69.9%	60.3%
East Lothian	4,283	4,617	4,461	95.9%	94.1%	94.8%
East Renfrewshire	2,254	2,518	4,096	96.6%	95.9%	96.1%
Edinburgh, City of	32,299	Not Reported	40,394	85.5%	Not Reported	91.1%
Eilean Siar	951	1,074	986	83.8%	91.2%	85.9%
Falkirk	12,434	11,311	12,794	91.1%	83.2%	89.8%
Fife	25,856	27,176	14,984	88.2%	89.2%	92.3%
Glasgow City	6,710			85.7%		
Highland	10,977	11,393	11,146	94.4%	92.3%	93.1%
Inverclyde	11,405	10,458	10,134	88.8%	89.2%	88.6%
Midlothian	4,125	4,359	4,422	60.4%	71.4%	65.8%
Moray	2,976	2,009	2,368	85.2%	88.4%	91.0%
North Ayrshire	2,991	3,467	5,037	89.3%	94.5%	94.0%
North Lanarkshire	7,057	3,420	3,582	86.4%	93.3%	98.9%
Orkney Islands	288	243	274	80.4%	76.7%	73.1%
Perth & Kinross	9,783	8,807	8,276	92.1%	86.9%	83.5%
Renfrewshire	5,957	2,492	1,832	86.1%	88.6%	92.6%
Scottish Borders	6,286			89.5%		
Shetland Islands	1,482	1,214	1,369	86.0%	88.7%	89.8%
South Ayrshire	10,315	9,855	8,734	75.7%	75.5%	81.4%
South Lanarkshire	1,955	1,096	433	96.3%	98.1%	98.9%
Stirling	4,471	5,671	5,317	87.2%	93.0%	93.0%
West Dunbartonshire	5,050	5,752	4,694	86.3%	86.2%	86.5%
West Lothian	12,661	12,177	14,490	90.2%	85.0%	92.7%
Scotland	179,666	127,240	159,355	85.1%	85.7%	85.9%

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Housing	Indicator 1					
	Name of third priority housing response repairs category			Target response time for housing response repairs falling within the third priority category		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	P6	P6	P6	48	48	48
Aberdeenshire	Normal	Standard 1	Urgent	13	10	5
Angus	Routine	Routine	Routine	7	10	10
Argyll & Bute	Essential	Routine	Routine	1	20	20
Clackmannanshire	Rapid	rapid	Urgent	7	7	7
Dumfries & Galloway	Non-Urgent			30		
Dundee City	10 Day Priority	3 Day Emergency	Routine	10	3	15
East Ayrshire	No Service			No Service		
East Dunbartonshire	Routine	Routine	Routine	20	20	20
East Lothian	Urgent	Urgent	C	4	4	4
East Renfrewshire	Urgent A1	Urgent A1	Urgent A1	10	10	10
Edinburgh, City of	Non Appointed	Not Reported	Non Appointed	28	Not Reported	28
Eilean Siar	Priority 2	Priority 2	Priority Two	1	1	7
Falkirk	Routine	Routine	Routine	28	28	28
Fife	RTR3	RTR 3	RTR 3	3	3	3
Glasgow City	Appointment Based			Tenant Lead		
Highland	Routine	Routine	Routine	20	20	20
Inverclyde	Urgent	Urgent	Urgent	9	9	9
Midlothian	3	Priority 3	Priority 3	within 21 days	21	21
Moray	Routine	Priority	Priority	5	5	5
North Ayrshire	Routine	Routine	Routine	28	28	28
North Lanarkshire	Category 3	Category 3	Category 3	7	7	7
Orkney Islands	Normal	Normal	Normal	28	28	28
Perth & Kinross	Routine	Routine	Priority 3	28	28	28
Renfrewshire	Routine	Routine	Routine	12	12	12
Scottish Borders	Routine Urgent			15		
Shetland Islands	Routine	Routine	Routine	1	1	1
South Ayrshire	Routine	Routine	Routine	20	20	20
South Lanarkshire	Routine	Routine	Routine	30	30	30
Stirling	A&N	U&P	U&P	15	3	3
West Dunbartonshire	General Urgent	General	General Urgent	15	15	15
West Lothian	Routine	Routine	Routine	15	15	15
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the third priority housing response repairs category			Number of third priority housing response repairs		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	hours	hours	hours	4,342	3,562	3,530
Aberdeenshire	working days	days	days	19,056	14,155	9,595
Angus	working days	working days	working days	13,894	15,592	13,761
Argyll & Bute	working week	days	days	3,995	3,850	4,603
Clackmannanshire	days	days	days	7,634	6,918	6,981
Dumfries & Galloway	days			11,771		
Dundee City	days	days	days	15,106	24,321	18,003
East Ayrshire						
East Dunbartonshire	days	days	days	9,626	6,802	6,110
East Lothian	days	days	days	6,564	6,521	4,930
East Renfrewshire	working days	working days	working days	4,331	4,209	4,581
Edinburgh, City of	days	Not Reported	days	20,768	Not Reported	21,057
Eilean Siar	week	days	days	833	909	748
Falkirk	days	days	days	26,209	21,137	20,808
Fife	days	days	days	5,583	4,420	3,712
Glasgow City	n/a			95,479		
Highland	days	days	days	13,728	13,852	15,646
Inverclyde	days	days	days	10,608	9,683	7,566
Midlothian	days	days	days	2,975	3,075	4,422
Moray	working days	days	working days	3,304	4,948	3,784
North Ayrshire	days	days	days	11,394	11,604	16,298
North Lanarkshire	days	days	days	3,480	1,799	742
Orkney Islands	days	days	days	706	625	977
Perth & Kinross	days	days	days	8,250	7,021	6,928
Renfrewshire	days	days	days	30,949	27,505	23,015
Scottish Borders	days			4,408		
Shetland Islands	month	month	month	3,688	3,429	3,226
South Ayrshire	days	days	days	14,028	11,141	12,448
South Lanarkshire	working days	working days	working days	29,752	28,058	27,471
Stirling	days	days	days	9,912	5,473	4,772
West Dunbartonshire	days	days	days	14,691	18,783	20,124
West Lothian	days	days	days	26,121	24,276	17,664
Scotland				225,984	199,716	233,478

Housing

Housing	Indicator 1					
	Number of third priority housing response repairs completed within target time			Percentage of third priority housing response repairs completed within target time		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	3,306	2,594	2,173	76.1%	72.8%	61.6%
Aberdeenshire	14,923	11,835	7,285	78.3%	83.6%	75.9%
Angus	11,588	13,937	12,644	83.4%	89.4%	91.9%
Argyll & Bute	2,952	3,281	3,319	73.9%	85.2%	72.1%
Clackmannanshire	6,632	5,908	5,744	86.9%	85.4%	82.3%
Dumfries & Galloway	10,803			91.8%		
Dundee City	10,316	18,491	15,375	68.3%	76.0%	85.4%
East Ayrshire						
East Dunbartonshire	7,738	4,727	3,675	80.4%	69.5%	60.1%
East Lothian	4,057	4,678	3,761	61.8%	71.7%	76.3%
East Renfrewshire	3,982	3,924	4,158	91.9%	93.2%	90.8%
Edinburgh, City of	14,822	Not Reported	17,813	71.4%	Not Reported	84.6%
Eilean Siar	448	532	467	53.8%	58.5%	62.4%
Falkirk	22,964	17,823	19,371	87.6%	84.3%	93.1%
Fife	3,757	3,100	2,561	67.3%	70.1%	69.0%
Glasgow City	91,356			95.7%		
Highland	12,289	12,198	13,884	89.5%	88.1%	88.7%
Inverclyde	6,293	6,478	3,246	59.3%	66.9%	42.9%
Midlothian	1,475	1,887	2,810	49.6%	61.4%	63.5%
Moray	2,615	3,933	3,134	79.1%	79.5%	82.8%
North Ayrshire	10,023	10,574	14,306	88.0%	91.1%	87.8%
North Lanarkshire	2,843	1,670	729	81.7%	92.8%	98.2%
Orkney Islands	573	539	823	81.2%	86.2%	84.2%
Perth & Kinross	7,370	5,948	5,891	89.3%	84.7%	85.0%
Renfrewshire	25,851	24,176	20,679	83.5%	87.9%	89.9%
Scottish Borders	3,672			83.3%		
Shetland Islands	2,459	2,412	2,476	66.7%	70.3%	76.8%
South Ayrshire	11,053	9,857	11,185	78.8%	88.5%	89.9%
South Lanarkshire	27,669	27,313	26,636	93.0%	97.3%	97.0%
Stirling	7,620	4,823	3,903	76.9%	88.1%	81.8%
West Dunbartonshire	9,461	14,170	16,345	64.4%	75.4%	81.2%
West Lothian	24,492	22,717	16,980	93.8%	93.6%	96.1%
Scotland	186,174	171,416	198,775	82.4%	85.8%	85.1%

Housing

Housing	Indicator 1					
	Name of fourth priority housing response repairs category			Target response time for housing response repairs falling within the fourth priority category		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	P1/2	P1/2	P1/2	3	3	3
Aberdeenshire	Planned	Standard 2	Standard 1	20	20	10
Angus	Non-essential	Non-essential	Non-essential	20	20	20
Argyll & Bute	Routine		No Service	28		
Clackmannanshire	Routine	Routine	Routine	4	28	28
Dumfries & Galloway	Planned			70		
Dundee City	15 Day Normal	10 Day Priority	Non Routine	15	10	15
East Ayrshire						
East Dunbartonshire						
East Lothian	Priority	Priority	D	9	9	9
East Renfrewshire	A	A	A	25	25	25
Edinburgh, City of		Not Reported			Not Reported	
Eilean Siar	Priority 3	Priority 3	Priority Three	Fortnightly	Fortnightly	14
Falkirk	Non Routine	Non-Routine	Non-Routine	By agreement	By Agreement	By Agreement
Fife	LRT	Local Response	Local response	5	5	5
Glasgow City						
Highland						
Inverclyde	Routine	Routine	Routine	28	28	28
Midlothian	4	Priority 4	Priority 4	within 35 days	35	35
Moray	Ordinary	Ordinary	Ordinary	15	15	20
North Ayrshire	By Appointment	By Appointment	By Appointment	<15	<15	appointment
North Lanarkshire	Category 4	Category 4	Category 4	20	20	20
Orkney Islands	Other		As Agreed	As Agreed		By appointment
Perth & Kinross						
Renfrewshire	Normal	Normal	Normal	30	30	30
Scottish Borders	Routine			30		
Shetland Islands	3 month	3 Month	3 month	3	3	3
South Ayrshire	Gas	Gas	Gas	4	4	4
South Lanarkshire	RBA	RBA	RBA	Appointment	Appointment	Appointment
Stirling		A & N	A&N		15	15
West Dunbartonshire	Non Urgent	Non-Urgent	Non Urgent	130	130	130
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the fourth priority housing response repairs category			Number of fourth priority housing response repairs		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	days	days	days	8,432	10,573	14,640
Aberdeenshire	working days	days	days	2,842	5,259	10,949
Angus	working days	working days	working days	422	438	274
Argyll & Bute	days			3,959		
Clackmannanshire	weeks	days	days	6,842	6,677	6,869
Dumfries & Galloway	days			3,377		
Dundee City	days	days	days	13,392	13,953	3,361
East Ayrshire						
East Dunbartonshire						
East Lothian	days	days	days	6,018	4,202	2,387
East Renfrewshire	working days	working days	working days	4,806	6,165	6,606
Edinburgh, City of		Not Reported			Not Reported	
Eilean Siar	days	days	days	626	604	646
Falkirk	days	days	days	896	775	1,023
Fife	days	days	days	47,533	41,330	38,318
Glasgow City						
Highland						
Inverclyde	days	days	days	15,780	13,347	9,973
Midlothian	days	days	days	1,841	2,141	2,240
Moray	working days	days	working days	5,838	5,776	6,341
North Ayrshire	days	days	days	14,980	15,849	15,029
North Lanarkshire	days	days	days	52,784	50,861	59,165
Orkney Islands	days		days	6		11
Perth & Kinross						
Renfrewshire	days	days	days	26,845	20,660	17,663
Scottish Borders	days			7,312		
Shetland Islands	months	months	months	238	395	556
South Ayrshire	hours	hours	hours	1,183	1,029	941
South Lanarkshire	N/A	NA	Not Applicable	43,851	43,619	43,931
Stirling		days	days		9,762	9,331
West Dunbartonshire	days	days	days	1,585	3,826	1,185
West Lothian						
Scotland				204,788	224,540	196,801

Housing

Housing	Indicator 1					
	Number of fourth priority housing response repairs completed within target time			Percentage of fourth priority housing response repairs completed within target time		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	6,891	8,924	10,914	81.7%	84.4%	74.5%
Aberdeenshire	1,483	3,388	8,442	52.2%	64.4%	77.1%
Angus	286	337	192	67.8%	76.9%	70.1%
Argyll & Bute	3,347			84.5%		
Clackmannanshire	5,259	4,938	4,382	76.9%	74.0%	63.8%
Dumfries & Galloway	2,722			80.6%		
Dundee City	9,442	9,479	2,816	70.5%	67.9%	83.8%
East Ayrshire						
East Dunbartonshire						
East Lothian	3,410	2,739	1,981	56.7%		83.0%
East Renfrewshire	4,097	5,259	5,402	85.2%	85.3%	81.8%
Edinburgh, City of		Not Reported			Not Reported	
Eilean Siar	379	355	409	60.5%	58.8%	63.3%
Falkirk	601	490	859	67.1%	63.2%	84.0%
Fife	44,507	38,271	35,115	93.6%	92.6%	91.6%
Glasgow City						
Highland						
Inverclyde	11,024	10,287	5,086	69.9%	77.1%	51.0%
Midlothian	1,157	1,501	1,668	62.8%	70.1%	74.5%
Moray	4,782	4,786	5,630	81.9%	82.9%	88.8%
North Ayrshire	14,826	15,778	14,904	99.0%	99.6%	99.2%
North Lanarkshire	47,590	47,942	57,515	90.2%	94.3%	97.2%
Orkney Islands	6		8	100.0%		72.7%
Perth & Kinross						
Renfrewshire	23,244	18,893	15,864	86.6%	91.4%	89.8%
Scottish Borders	6,326			86.5%		
Shetland Islands	113	277	400	47.5%	70.1%	71.9%
South Ayrshire	1,115	994	919	94.3%	96.6%	97.7%
South Lanarkshire	42,828	42,740	42,730	97.7%	98.0%	97.3%
Stirling		7,781	7,428		79.7%	79.6%
West Dunbartonshire	1,125	2,856	970	71.0%	74.6%	81.9%
West Lothian						
Scotland	177,629	204,233	176,329	86.7%	91.0%	89.6%

Housing

Housing	Indicator 1					
	Name of fifth priority housing response repairs category			Target response time for housing response repairs falling within the fifth priority category		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	P2	P2	P2	10	10	10
Aberdeenshire	Gas	Gas	Standard 2	32	32	20
Angus	Complex	Complex	Complex	3	3	3
Argyll & Bute	Essential			5		
Clackmannanshire						
Dumfries & Galloway						
Dundee City	15 Day Normal			15		
East Ayrshire						
East Dunbartonshire						
East Lothian	Normal	Normal	E	23	23	23
East Renfrewshire	Manufactured Items	Manufactured Items	Manufactured Items	40	40	40
Edinburgh, City of	Not Reported			Not Reported		
Eilean Siar	Priority 4	Priority 4	Priority Four	monthly	monthly	28
Falkirk	14 Day	14 days	14 Days	14	14	14
Fife	ordinary	Routine	Routine	30	30	30
Glasgow City						
Highland						
Inverclyde	Group	Group	Group	96	96	96
Midlothian						
Moray	Void	Appointment	Appointment	15	As Appointment	20
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the fifth priority housing response repairs category			Number of fifth priority housing response repairs		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	days	days	days	24,771	20,806	23,961
Aberdeenshire	working days	days	days	5,508	4,972	5,372
Angus	months	months	months	281	138	107
Argyll & Bute	working days			794		
Clackmannanshire						
Dumfries & Galloway						
Dundee City		days			11,794	
East Ayrshire						
East Dunbartonshire						
East Lothian	days	days	days	16,575	16,499	19,100
East Renfrewshire	working days	working days	working days	307	313	284
Edinburgh, City of		Not Reported		Not Reported		
Eilean Siar	days	days	days	51	79	141
Falkirk	days	days	days	3,422	5,096	5,422
Fife	days	days	days	74,830	63,223	60,583
Glasgow City						
Highland						
Inverclyde	days	days	days	888	597	390
Midlothian						
Moray	working days	0	working days	1,145	901	606
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland				43,967	81,750	25,859

Housing

Housing	Indicator 1					
	Number of fifth priority housing response repairs completed within target time			Percentage of fifth priority housing response repairs completed within target time		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	15,590	11,323	11,107	62.9%	54.4%	46.4%
Aberdeenshire	4,891	4,329	4,406	88.8%	87.1%	82.0%
Angus	229	113	107	81.5%	81.9%	100.0%
Argyll & Bute	642			80.9%		
Clackmannanshire						
Dumfries & Galloway						
Dundee City		8,147			69.1%	
East Ayrshire						
East Dunbartonshire						
East Lothian	12,385	12,803	13,973	74.7%	77.6%	73.2%
East Renfrewshire	256	273	242	83.4%	87.2%	85.2%
Edinburgh, City of		Not Reported			Not Reported	
Eilean Siar	28	44	84	54.9%	55.7%	59.6%
Falkirk	2,938	4,186	4,820	85.9%	82.1%	88.9%
Fife	62,133	52,127	50,961	83.0%	82.4%	84.1%
Glasgow City						
Highland						
Inverclyde	559	417	225	63.0%	69.8%	57.7%
Midlothian						
Moray	978	901	605	85.4%	100.0%	99.8%
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland	29,997	66,678	19,558	68.2%	81.6%	75.6%

Housing

Housing	Indicator 1					
	Name of sixth priority housing response repairs category			Target response time for housing response repairs falling within the sixth priority category		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	P3	P3	P3	24	24	24
Aberdeenshire			Planned			40
Angus		s heating breakdown	heating emergency		24	24
Argyll & Bute	Routine			20		
Clackmannanshire						
Dumfries & Galloway						
Dundee City						
East Ayrshire						
East Dunbartonshire						
East Lothian						
East Renfrewshire						
Edinburgh, City of		Not Reported			Not Reported	
Eilean Siar						
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	Windows	Windows	Windows	74	74	74
Midlothian						
Moray	Appointment	Void	Void	as appointment	15	15
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland						

Housing

Housing	Indicator 1					
	Unit of time used for the sixth priority housing response repairs category			Number of sixth priority housing response repairs		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	days	days	days	34,494	35,315	37,056
Aberdeenshire			days			7,842
Angus		hours	hours		5,332	1,160
Argyll & Bute	working days			580		
Clackmannanshire						
Dumfries & Galloway						
Dundee City						
East Ayrshire						
East Dunbartonshire						
East Lothian						
East Renfrewshire						
Edinburgh, City of		Not Reported			Not Reported	
Eilean Siar						
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	days	days	days	203	151	83
Midlothian						
Moray	working days	days	working days	1,661	1,075	1,066
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland				36,358	6,558	10,151

Housing

Housing	Indicator 1					
	Number of sixth priority housing response repairs completed within target time			Percentage of sixth priority housing response repairs completed within target time		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	26,157	22,888	20,800	75.8%	64.8%	56.1%
Aberdeenshire			7,030			89.6%
Angus		4,308	1,005		80.8%	86.6%
Argyll & Bute	530			91.4%		
Clackmannanshire						
Dumfries & Galloway						
Dundee City						
East Ayrshire						
East Dunbartonshire						
East Lothian						
East Renfrewshire						
Edinburgh, City of		Not Reported			Not Reported	
Eilean Siar						
Falkirk						
Fife						
Glasgow City						
Highland						
Inverclyde	122	99	24	60.1%	65.6%	28.9%
Midlothian						
Moray	1,661	884	938	100.0%	82.2%	88.0%
North Ayrshire						
North Lanarkshire						
Orkney Islands						
Perth & Kinross						
Renfrewshire						
Scottish Borders						
Shetland Islands						
South Ayrshire						
South Lanarkshire						
Stirling						
West Dunbartonshire						
West Lothian						
Scotland	27,940	5,291	8,997	76.8%	80.7%	88.6%

Housing

Housing	Indicator 1					
	Number of housing response repairs			Total number of housing response repairs completed within target		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	117,924	115,047	119,843	95,969	90,038	84,515
Aberdeenshire	53,656	46,055	48,106	43,704	37,739	39,708
Angus	26,434	33,377	27,517	22,610	29,709	25,072
Argyll & Bute	16,388	16,701	18,326	13,302	14,264	14,853
Clackmannanshire	26,835	24,337	24,500	23,880	21,223	20,200
Dumfries & Galloway	48,423	No Service	No Service	40,608	No Service	No Service
Dundee City	87,876	83,792	81,232	70,370	68,174	71,270
East Ayrshire	51,523	47,950	48,846	40,531	39,765	40,027
East Dunbartonshire	27,829	21,916	18,813	22,448	18,575	15,038
East Lothian	38,065	35,544	34,480	28,128	28,020	27,286
East Renfrewshire	12,911	14,411	17,317	11,662	13,019	15,430
Edinburgh, City of	107,529	Not Reported	103,403	86,990	Not Reported	92,284
Eilean Siar	3,552	3,522	3,340	2,619	2,695	2,531
Falkirk	64,404	60,985	62,286	58,799	53,753	58,400
Fife	178,944	157,952	154,571	154,296	137,859	134,321
Glasgow City	160,555	No Service	No Service	150,560	No Service	No Service
Highland	36,433	38,221	40,206	34,091	35,280	37,306
Inverclyde	45,530	40,078	33,959	34,476	32,263	23,213
Midlothian	18,128	17,964	24,121	12,252	13,465	17,336
Moray	18,245	18,292	17,764	15,805	15,803	16,008
North Ayrshire	44,706	46,507	50,917	42,653	45,064	48,348
North Lanarkshire	126,951	104,417	105,790	118,467	100,283	103,015
Orkney Islands	1,419	1,150	1,589	1,179	962	1,276
Perth & Kinross	25,488	23,536	22,811	23,367	20,814	19,413
Renfrewshire	86,349	69,552	59,038	76,261	63,820	54,422
Scottish Borders	20,162	No Service	No Service	17,601	No Service	No Service
Shetland Islands	7,361	6,599	6,607	5,709	5,276	5,527
South Ayrshire	39,827	36,382	36,171	32,831	31,186	32,016
South Lanarkshire	119,076	112,684	108,661	114,580	110,116	105,935
Stirling	20,243	25,761	24,047	16,873	22,175	20,183
West Dunbartonshire	42,651	48,305	49,261	34,866	40,997	43,655
West Lothian	49,386	48,982	44,129	45,480	44,675	41,658
Scotland	1,080,439	872,949	938,229	930,377	783,302	793,681

Housing

Housing	Indicator 1					
	Number of council dwellings			Number of repairs due to be completed within 24 hours		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	25,842	25,193	24,529	45,885	44,791	40,656
Aberdeenshire	14,647	14,315	13,994	13,585	11,827	14,348
Angus	9,043	8,747	8,514	4,950	10,969	7,054
Argyll & Bute	6,327	6,049	5,732	5,352	5,434	5,491
Clackmannanshire	5,795	5,595	5,480	9,306	7,779	7,599
Dumfries & Galloway	11,883	No Service	No Service	20,644	No Service	No Service
Dundee City	16,996	16,673	15,759	33,885	33,724	39,329
East Ayrshire	16,023	15,298	14,703	33,175	27,951	30,305
East Dunbartonshire	5,468	5,374	4,077	14,536	12,343	10,075
East Lothian	9,040	8,671	8,417	8,908	8,322	8,063
East Renfrewshire	3,804	3,750	3,616	3,467	3,724	5,846
Edinburgh, City of	25,602	Not Reported	23,985	48,982	Not Reported	37,995
Eilean Siar	1,880	1,834	1,841	1,135	1,930	1,805
Falkirk	19,454	18,838	17,947	20,232	20,375	20,775
Fife	36,971	35,450	34,246	21,699	18,500	35,716
Glasgow City	80,640	No Service	No Service	57,247	No Service	No Service
Highland	16,185	15,481	14,986	11,073	12,030	12,594
Inverclyde	9,262	9,466	8,614	18,051	16,300	15,947
Midlothian	6,969	6,643	6,385	6,480	6,646	10,737
Moray	6,751	6,567	6,567	6,297	3,319	3,366
North Ayrshire	15,955	15,496	14,816	14,984	15,385	14,229
North Lanarkshire	43,458	42,400	40,744	62,521	48,090	42,261
Orkney Islands	870	838	819	349	208	226
Perth & Kinross	9,151	8,807	8,313	6,611	6,377	5,974
Renfrewshire	18,228	16,897	15,726	21,637	18,575	16,381
Scottish Borders	6,728	No Service	No Service	1,420	No Service	No Service
Shetland Islands	2,122	2,028	2,076	1,711	1,406	1,301
South Ayrshire	9,790	9,411	9,024	12,172	12,184	12,988
South Lanarkshire	31,872	30,358	29,094	43,443	39,890	36,821
Stirling	7,487	7,133	6,618	9,728	10,549	9,944
West Dunbartonshire	13,149	12,577	12,338	20,523	19,027	22,524
West Lothian	14,764	14,091	13,624	9,223	10,378	10,836
Scotland	285,381	260,788	272,484	405,852	255,471	327,051

Housing

Housing	Indicator 1					
	Number of repairs completed within 24 hours			Percentage of repairs due to be completed within 24 hours completed within target		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	44,025	44,309	39,521	95.9%	98.9%	97.2%
Aberdeenshire	12,515	10,421	12,545	92.1%	88.1%	87.4%
Angus	4,573	9,728	6,533	92.4%	88.7%	92.6%
Argyll & Bute	4,747	4,932	4,903	88.7%	90.8%	89.3%
Clackmannanshire	9,150	7,618	7,238	98.3%	97.9%	95.2%
Dumfries & Galloway	15,896	No Service	No Service	77.0%	No Service	No Service
Dundee City	31,971	32,057	37,026	94.4%	95.1%	94.1%
East Ayrshire	27,619	24,862	26,380	83.3%	88.9%	87.0%
East Dunbartonshire	12,115	11,910	9,779	83.3%	96.5%	97.1%
East Lothian	8,276	7,800	7,571	92.9%	93.7%	93.9%
East Renfrewshire	3,327	3,563	5,628	96.0%	95.7%	96.3%
Edinburgh, City of	39,869	Not Reported	34,077	81.4%	Not Reported	89.7%
Eilean Siar	951	1,764	1,571	83.8%	91.4%	87.0%
Falkirk	19,862	19,943	20,274	98.2%	97.9%	97.6%
Fife	18,043	17,185	30,700	83.2%	92.9%	86.0%
Glasgow City	52,494	No Service	No Service	91.7%	No Service	No Service
Highland	10,825	11,689	12,276	97.8%	97.2%	97.5%
Inverclyde	16,478	14,982	14,632	91.3%	91.9%	91.8%
Midlothian	5,495	5,718	8,436	84.8%	86.0%	78.6%
Moray	5,769	3,290	3,333	91.6%	99.1%	99.0%
North Ayrshire	14,813	15,245	14,101	98.9%	99.1%	99.1%
North Lanarkshire	60,977	47,251	41,189	97.5%	98.3%	97.5%
Orkney Islands	312	180	171	89.4%	86.5%	75.7%
Perth & Kinross	6,214	6,059	5,246	94.0%	95.0%	87.8%
Renfrewshire	21,209	18,259	16,047	98.0%	98.3%	98.0%
Scottish Borders	1,317	No Service	No Service	92.7%	No Service	No Service
Shetland Islands	1,655	1,373	1,282	96.7%	97.7%	98.5%
South Ayrshire	11,463	11,474	12,097	94.2%	94.2%	93.1%
South Lanarkshire	42,128	38,967	36,136	97.0%	97.7%	98.1%
Stirling	8,663	9,593	8,852	89.1%	90.9%	89.0%
West Dunbartonshire	19,230	18,219	21,646	93.7%	95.8%	96.1%
West Lothian	8,327	9,781	10,188	90.3%	94.2%	94.0%
Scotland	373,739	243,519	305,771	92.1%	95.3%	93.5%

Housing

Housing	Indicator 2					
	Percentage of rent due in the year that was lost due to voids			Amount of rent lost due to voids		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	5.2%	5.5%	5.9%	£2,700,498	£2,905,326	£3,222,252
Aberdeenshire	1.9%	1.9%	1.8%	£563,785	£558,178	£548,099
Angus	1.8%	2.1%	2.8%	£291,451	£342,381	£451,096
Argyll & Bute	1.2%	1.2%	1.7%	£172,479	£167,695	£232,806
Clackmannanshire	3.1%	4.1%	4.1%	£386,819	£486,239	£485,146
Dumfries & Galloway	1.4%	No Service	No Service	£346,586	No Service	No Service
Dundee City	3.6%	3.2%	2.4%	£1,367,470	£1,241,059	£903,905
East Ayrshire	3.9%	3.1%	1.9%	£1,230,281	£958,539	£607,001
East Dunbartonshire	1.0%	1.1%	0.5%	£122,071	£133,732	£60,487
East Lothian	0.9%	1.4%	1.3%	£158,281	£233,928	£216,706
East Renfrewshire	2.5%	2.1%	2.7%	£183,889	£156,351	£199,142
Edinburgh, City of	3.6%	3.5%	2.7%	£2,475,268	£2,276,231	£1,751,023
Eilean Siar	2.6%	2.0%	1.7%	£111,820	£87,235	£74,370
Falkirk	2.8%	3.0%	2.3%	£1,138,966	£1,215,546	£939,349
Fife	2.8%	2.7%	2.6%	£2,055,232	£1,987,964	£1,960,362
Glasgow City	2.9%	No Service	No Service	£5,431,227	No Service	No Service
Highland	2.3%	2.1%	1.8%	£884,673	£786,767	£673,926
Inverclyde	9.6%	7.1%	7.4%	£2,510,217	£1,794,770	£1,790,970
Midlothian	0.7%	0.6%	1.0%	£89,235	£66,166	£109,897
Moray	0.6%	0.6%	0.4%	£63,260	£72,717	£50,563
North Ayrshire	1.7%	1.3%	0.7%	£503,997	£380,329	£222,574
North Lanarkshire	1.8%	1.7%	1.6%	£1,620,391	£1,533,889	£1,432,694
Orkney Islands	2.0%	1.4%	1.3%	£32,928	£22,244	£19,882
Perth & Kinross	3.7%	4.2%	3.1%	£612,582	£695,261	£536,319
Renfrewshire	2.7%	2.3%	2.5%	£1,051,655	£855,398	£925,206
Scottish Borders	5.0%	No Service	No Service	£614,331	No Service	No Service
Shetland Islands	6.7%	6.0%	5.4%	£358,711	£312,885	£283,307
South Ayrshire	2.8%	2.7%	2.3%	£571,231	£543,190	£447,907
South Lanarkshire	1.6%	1.3%	1.1%	£1,141,582	£898,784	£709,783
Stirling	1.6%	2.0%	1.9%	£234,204	£278,630	£279,034
West Dunbartonshire	6.6%	7.2%	7.4%	£1,780,472	£1,910,551	£2,032,448
West Lothian	0.4%	0.4%	0.5%	£159,062	£136,669	£175,064
Scotland	2.8%	2.7%	2.5%	£24,886,168	£21,785,215	£21,266,948

Housing

Housing	Indicator 2			Indicator 3		
	Gross annual rent debit			Number of houses which took fewer than 2 weeks to re-let		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	£52,237,428	£52,502,124	£54,844,468	78	69	22
Aberdeenshire	£29,854,540	£29,954,756	£31,183,739	232	218	121
Angus	£16,055,512	£16,089,214	£16,362,887	423	386	268
Argyll & Bute	£13,915,294	£13,806,019	£13,461,497	117	103	90
Clackmannanshire	£12,338,328	£11,744,032	£11,847,547	63	40	17
Dumfries & Galloway	£24,585,445	No Service	No Service	256	No Service	No Service
Dundee City	£38,527,404	£38,604,025	£37,379,479	886	785	191
East Ayrshire	£31,573,223	£30,613,945	£31,994,257	169	154	201
East Dunbartonshire	£12,560,280	£12,524,084	£11,171,916	23	27	37
East Lothian	£16,840,195	£16,615,329	£16,193,717	10	14	13
East Renfrewshire	£7,421,728	£7,565,100	£7,420,100	47	64	28
Edinburgh, City of	£69,800,124	£64,723,464	£64,335,862	319	Not Reported	71
Eilean Siar	£4,340,099	£4,278,705	£4,433,749	11	14	11
Falkirk	£40,962,479	£40,763,765	£40,223,081	96	199	191
Fife	£74,390,968	£73,221,987	£74,864,606	466	518	473
Glasgow City	£190,177,542	No Service	No Service	1,035	No Service	No Service
Highland	£39,118,206	£37,747,396	£38,267,474	182	125	103
Inverclyde	£26,096,913	£25,168,451	£24,253,515	86	79	15
Midlothian	£12,057,444	£10,994,894	£11,388,503	16	4	4
Moray	£11,470,018	£11,517,457	£11,552,516	210	153	183
North Ayrshire	£29,635,757	£29,913,284	£30,137,273	385	777	646
North Lanarkshire	£91,766,700	£91,619,473	£92,000,270	250	452	459
Orkney Islands	£1,637,827	£1,623,636	£1,580,137	11	7	5
Perth & Kinross	£16,628,511	£16,675,133	£17,209,059	134	Not Reported	33
Renfrewshire	£38,882,649	£37,698,381	£37,742,980	225	217	233
Scottish Borders	£12,369,280	No Service	No Service	39	No Service	No Service
Shetland Islands	£5,349,867	£5,230,249	£5,281,039	4	10	20
South Ayrshire	£20,683,637	£20,001,726	£19,892,232	160	199	198
South Lanarkshire	£70,046,538	£68,364,130	£66,070,622	163	154	191
Stirling	£14,546,190	£14,169,861	£14,657,303	76	79	47
West Dunbartonshire	£27,170,682	£26,668,023	£27,563,647	5	21	26
West Lothian	£36,487,582	£34,070,408	£33,586,979	1,252	1,175	1,102
Scotland	£885,343,741	£797,839,162	£842,466,705	6,344	5,040	4,999

Housing

Housing	Indicator 3					
	Percentage of all houses re-let that took fewer than 2 weeks to re-let			Number of houses which took between 2 weeks and 4 weeks to re-let		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	3.0%	2.8%	1.0%	50	29	16
Aberdeenshire	15.0%	14.2%	9.4%	495	515	451
Angus	40.6%	40.0%	30.1%	185	194	218
Argyll & Bute	19.8%	16.9%	16.4%	169	219	164
Clackmannanshire	10.9%	8.1%	3.8%	201	100	84
Dumfries & Galloway	20.7%	No Service	No Service	380	No Service	No Service
Dundee City	32.4%	29.1%	9.8%	506	570	279
East Ayrshire	9.3%	8.8%	12.7%	720	728	727
East Dunbartonshire	5.6%	7.6%	11.7%	152	98	194
East Lothian	3.3%	3.2%	2.9%	129	110	136
East Renfrewshire	15.6%	21.7%	11.2%	80	75	51
Edinburgh, City of	8.1%	Not Reported	2.3%	234	Not Reported	199
Eilean Siar	5.0%	7.3%	8.8%	40	42	14
Falkirk	5.9%	11.2%	14.1%	382	575	357
Fife	11.2%	13.6%	14.0%	510	768	648
Glasgow City	13.2%	No Service	No Service	2,330	No Service	No Service
Highland	12.0%	9.5%	8.7%	403	297	316
Inverclyde	4.1%	7.4%	1.9%	106	58	26
Midlothian	5.2%	1.3%	1.7%	109	37	18
Moray	42.4%	33.9%	45.6%	155	147	126
North Ayrshire	23.6%	56.3%	52.4%	520	413	393
North Lanarkshire	5.6%	11.1%	12.8%	1,305	1,633	1,506
Orkney Islands	11.7%	9.3%	7.8%	23	17	22
Perth & Kinross	15.3%	Not Reported	5.7%	245	Not Reported	134
Renfrewshire	12.8%	13.1%	15.6%	385	372	396
Scottish Borders	4.3%	No Service	No Service	258	No Service	No Service
Shetland Islands	2.2%	5.4%	10.0%	31	16	14
South Ayrshire	16.3%	21.2%	23.7%	156	196	191
South Lanarkshire	5.8%	5.7%	7.7%	646	824	858
Stirling	12.7%	13.3%	10.2%	220	248	244
West Dunbartonshire	0.4%	1.8%	2.3%	38	72	46
West Lothian	73.1%	72.2%	73.6%	339	359	294
Scotland	14.5%	16.4%	14.7%	8,891	7,627	8,122

Housing

Housing	Indicator 3					
	Percentage of all houses re-let that took between 2 weeks and 4 weeks to re-let			Number of houses which took more than 4 weeks to re-let		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	1.9%	1.2%	0.7%	2,445	2,362	2,227
Aberdeenshire	32.1%	33.6%	34.9%	817	800	719
Angus	17.8%	20.1%	24.5%	433	386	404
Argyll & Bute	28.5%	35.9%	29.8%	306	288	296
Clackmannanshire	34.7%	20.2%	19.0%	316	354	341
Dumfries & Galloway	30.8%	No Service	No Service	599	No Service	No Service
Dundee City	18.5%	21.1%	14.3%	1,346	1,346	1,477
East Ayrshire	39.7%	41.6%	46.0%	926	869	654
East Dunbartonshire	37.0%	27.5%	61.6%	236	231	84
East Lothian	42.2%	25.0%	30.2%	167	316	301
East Renfrewshire	26.6%	25.4%	20.4%	174	156	171
Edinburgh, City of	5.9%	Not Reported	6.5%	3,404	Not Reported	2,814
Eilean Siar	18.3%	21.8%	11.2%	168	137	100
Falkirk	23.6%	32.3%	26.3%	1,140	1,006	810
Fife	12.3%	20.1%	19.2%	3,172	2,529	2,252
Glasgow City	29.6%	No Service	No Service	4,497	No Service	No Service
Highland	26.6%	22.7%	26.8%	929	888	760
Inverclyde	5.0%	5.5%	3.2%	1,922	926	763
Midlothian	35.2%	11.9%	7.4%	185	270	220
Moray	31.3%	32.6%	31.4%	130	151	92
North Ayrshire	31.8%	29.9%	31.9%	728	190	194
North Lanarkshire	29.3%	40.3%	41.9%	2,897	1,969	1,629
Orkney Islands	24.5%	22.7%	34.4%	60	51	37
Perth & Kinross	28.0%	Not Reported	23.3%	496	Not Reported	407
Renfrewshire	22.0%	22.4%	26.5%	1,141	1,070	863
Scottish Borders	28.5%	No Service	No Service	607	No Service	No Service
Shetland Islands	17.0%	8.7%	7.0%	147	158	166
South Ayrshire	15.9%	20.9%	22.8%	664	542	447
South Lanarkshire	22.9%	30.4%	34.4%	2,010	1,734	1,444
Stirling	36.7%	41.6%	52.9%	303	269	170
West Dunbartonshire	3.1%	6.3%	4.1%	1,185	1,051	1,050
West Lothian	19.8%	22.1%	19.6%	121	93	102
Scotland	20.3%	24.9%	23.8%	28,507	17,996	20,994

Housing

Housing	Indicator 3					
	Percentage of all houses re-let that took more than 4 weeks to re-let			Number of houses re-let		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	95.0%	96.0%	98.3%	2,573	2,460	2,265
Aberdeenshire	52.9%	52.2%	55.7%	1,544	1,533	1,291
Angus	41.6%	40.0%	45.4%	1,041	966	890
Argyll & Bute	51.7%	47.2%	53.8%	592	610	550
Clackmannanshire	54.5%	71.7%	77.1%	580	494	442
Dumfries & Galloway	48.5%	No Service	No Service	1,235	No Service	No Service
Dundee City	49.2%	49.8%	75.9%	2,738	2,701	1,947
East Ayrshire	51.0%	49.6%	41.3%	1,815	1,751	1,582
East Dunbartonshire	57.4%	64.9%	26.7%	411	356	315
East Lothian	54.6%	71.8%	66.9%	306	440	450
East Renfrewshire	57.8%	52.9%	68.4%	301	295	250
Edinburgh, City of	86.0%	Not Reported	91.2%	3,957	Not Reported	3,084
Eilean Siar	76.7%	71.0%	80.0%	219	193	125
Falkirk	70.5%	56.5%	59.6%	1,618	1,780	1,358
Fife	76.5%	66.3%	66.8%	4,148	3,815	3,373
Glasgow City	57.2%	No Service	No Service	7,862	No Service	No Service
Highland	61.4%	67.8%	64.5%	1,514	1,310	1,179
Inverclyde	90.9%	87.1%	94.9%	2,114	1,063	804
Midlothian	59.7%	86.8%	90.9%	310	311	242
Moray	26.3%	33.5%	22.9%	495	451	401
North Ayrshire	44.6%	13.8%	15.7%	1,633	1,380	1,233
North Lanarkshire	65.1%	48.6%	45.3%	4,452	4,054	3,594
Orkney Islands	63.8%	68.0%	57.8%	94	75	64
Perth & Kinross	56.7%	Not Reported	70.9%	875	Not Reported	574
Renfrewshire	65.2%	64.5%	57.8%	1,751	1,659	1,492
Scottish Borders	67.1%	No Service	No Service	904	No Service	No Service
Shetland Islands	80.8%	85.9%	83.0%	182	184	200
South Ayrshire	67.8%	57.8%	53.5%	980	937	836
South Lanarkshire	71.3%	63.9%	57.9%	2,819	2,712	2,493
Stirling	50.6%	45.1%	36.9%	599	596	461
West Dunbartonshire	96.5%	91.9%	93.6%	1,228	1,144	1,122
West Lothian	7.1%	5.7%	6.8%	1,712	1,627	1,498
Scotland	65.2%	58.7%	61.5%	43,742	30,663	34,115

Housing

Housing	Indicator 3					
	Total number of days to re-let all houses			Average time to re-let houses		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	378,721	412,965	394,472	147 days	168 days	174 days
Aberdeenshire	80,567	104,789	86,135	52 days	68 days	67 days
Angus	63,133	75,306	79,226	61 days	78 days	89 days
Argyll & Bute	30,863	25,786	34,979	52 days	42 days	64 days
Clackmannanshire	32,585	38,031	44,170	56 days	77 days	100 days
Dumfries & Galloway	43,883	No Service	No Service	36 days	No Service	No Service
Dundee City	133,099	123,418	165,732	49 days	46 days	85 days
East Ayrshire	125,220	127,604	100,767	69 days	73 days	64 days
East Dunbartonshire	15,225	13,136	10,912	37 days	37 days	35 days
East Lothian	16,524	26,366	26,971	54 days	60 days	60 days
East Renfrewshire	20,645	20,536	16,316	69 days	70 days	65 days
Edinburgh, City of	292,741	Not Reported	252,888	74 days	Not Reported	82 days
Eilean Siar	16,991	11,750	7,247	78 days	61 days	58 days
Falkirk	142,709	107,954	74,399	88 days	61 days	55 days
Fife	282,687	288,353	262,082	68 days	76 days	78 days
Glasgow City	707,580	No Service	No Service	90 days	No Service	No Service
Highland	112,119	94,241	78,715	74 days	72 days	67 days
Inverclyde	271,387	50,268	154,368	128 days	47 days	192 days
Midlothian	11,816	16,359	14,161	38 days	53 days	59 days
Moray	13,333	15,914	12,457	27 days	35 days	31 days
North Ayrshire	78,058	34,092	32,707	48 days	25 days	27 days
North Lanarkshire	227,674	131,019	153,342	51 days	32 days	43 days
Orkney Islands	6,111	5,715	3,343	65 days	76 days	52 days
Perth & Kinross	65,625	Not Reported	29,352	75 days	Not Reported	51 days
Renfrewshire	209,999	120,154	88,343	120 days	72 days	59 days
Scottish Borders	84,525	No Service	No Service	94 days	No Service	No Service
Shetland Islands	33,723	38,528	36,638	185 days	209 days	183 days
South Ayrshire	108,255	80,822	69,183	111 days	86 days	83 days
South Lanarkshire	268,786	232,362	155,176	95 days	86 days	62 days
Stirling	34,977	31,909	25,079	58 days	54 days	54 days
West Dunbartonshire	196,337	218,469	253,589	160 days	191 days	226 days
West Lothian	19,097	18,732	17,038	11 days	12 days	11 days
Scotland	3,326,779	2,236,371	2,679,787	76 days	73 days	79 days

Housing

Housing	Indicator 4					
	Amount of current tenants' rent arrears			Net annual rent debit		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	£2,240,760	£2,276,966	£2,509,878	£26,786,516	£26,201,335	£25,998,691
Aberdeenshire	£582,148	£665,314	£751,653	£17,909,982	£17,571,109	£17,700,768
Angus	£435,715	£451,793	£506,346	£8,916,497	£7,837,272	£7,683,930
Argyll & Bute	£197,423	£170,285	£126,048	£6,117,355	£5,926,921	£5,842,750
Clackmannanshire	£457,486	£419,778	£438,098	£5,882,442	£5,462,307	£5,384,412
Dumfries & Galloway	£558,939	No Service	No Service	£10,814,390	No Service	No Service
Dundee City	£1,281,525	£1,539,108	£1,596,354	£13,875,421	£13,520,813	£13,496,069
East Ayrshire	£961,278	£601,005	£544,278	£12,270,092	£12,191,116	£11,938,842
East Dunbartonshire	£609,893	£570,010	£407,281	£5,384,837	£5,783,503	£4,899,898
East Lothian	£770,777	£716,517	£619,579	£10,533,741	£9,460,833	£9,010,248
East Renfrewshire	£294,286	£281,374	£256,256	£3,171,277	£2,799,428	£2,867,852
Edinburgh, City of	£2,575,056	£3,027,359	£2,189,982	£19,678,603	£19,166,166	£18,589,978
Eilean Siar	£144,732	£147,577	£192,805	£2,064,857	£1,994,202	£2,077,781
Falkirk	£1,576,752	£1,839,073	£1,383,489	£20,056,319	£19,231,283	£18,517,727
Fife	£2,492,399	£2,317,493	£2,284,943	£35,223,475	£34,222,536	£34,277,610
Glasgow City	£6,276,247	No Service	No Service	£53,850,144	No Service	No Service
Highland	£1,116,084	£1,146,264	£1,170,527	£17,734,904	£16,496,615	£16,457,260
Inverclyde	£1,035,578	£1,089,739	£1,290,296	£8,153,708	£7,373,913	£7,197,566
Midlothian	£563,783	£442,997	£492,829	£7,843,731	£7,038,638	£7,142,766
Moray	£239,997	£236,595	£222,402	£5,788,492	£6,166,588	£6,325,390
North Ayrshire	£1,761,548	£1,330,847	£1,034,718	£11,828,743	£10,857,067	£11,224,428
North Lanarkshire	£2,021,645	£2,033,695	£1,849,864	£38,635,861	£38,350,858	£37,758,756
Orkney Islands	£22,348	£23,520	£30,521	£859,292	£839,030	£801,027
Perth & Kinross	£220,324	£407,063	£307,769	£8,703,257	£8,501,211	£8,941,439
Renfrewshire	£1,469,407	£2,284,883	£1,786,338	£14,353,696	£12,925,554	£11,982,653
Scottish Borders	£346,206	No Service	No Service	£6,539,675	No Service	No Service
Shetland Islands	£124,615	£147,777	£214,701	£3,370,380	£3,271,365	£3,158,624
South Ayrshire	£570,272	£500,867	£431,032	£7,219,225	£6,963,143	£6,863,349
South Lanarkshire	£1,088,190	£1,009,343	£1,018,095	£24,171,210	£23,398,365	£23,014,625
Stirling	£472,837	£432,421	£419,272	£6,901,119	£6,481,960	£6,589,550
West Dunbartonshire	£1,612,988	£1,502,757	£1,485,369	£8,886,830	£9,023,868	£9,410,240
West Lothian	£508,871	£468,466	£406,526	£16,075,075	£14,657,190	£14,363,028
	£28,007,656	£28,080,886	£25,967,249	£379,211,327	£353,714,189	£349,517,257

Housing

Housing	Indicator 4					
	Current tenants' arrears as a percentage of net rent due			Number of current tenants		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	8.4%	8.7%	9.7%	24,538	23,767	23,042
Aberdeenshire	3.3%	3.8%	4.2%	14,325	14,045	13,746
Angus	4.9%	5.8%	6.6%	9,043	8,747	8,514
Argyll & Bute	3.2%	2.9%	2.2%	6,027	5,759	5,465
Clackmannanshire	7.8%	7.7%	8.1%	5,795	5,595	5,483
Dumfries & Galloway	5.2%	No Service	No Service	11,883	No Service	No Service
Dundee City	9.2%	11.4%	11.8%	17,626	16,060	15,457
East Ayrshire	7.8%	4.9%	4.6%	15,235	14,622	14,058
East Dunbartonshire	11.3%	9.9%	8.3%	5,407	5,111	4,077
East Lothian	7.3%	7.6%	6.9%	9,047	8,650	8,405
East Renfrewshire	9.3%	10.1%	8.9%	3,510	3,695	3,247
Edinburgh, City of	13.1%	15.8%	11.8%	25,357	23,954	23,404
Eilean Siar	7.0%	7.4%	9.3%	1,817	1,868	1,835
Falkirk	7.9%	9.6%	7.5%	18,779	18,152	17,398
Fife	7.1%	6.8%	6.7%	35,451	33,898	32,848
Glasgow City	11.7%	No Service	No Service	71,796	No Service	No Service
Highland	6.3%	6.9%	7.1%	15,576	13,699	14,828
Inverclyde	12.7%	14.8%	17.9%	8,768	8,332	7,937
Midlothian	7.2%	6.3%	6.9%	7,783	6,557	6,346
Moray	4.1%	3.8%	3.5%	6,550	6,539	6,340
North Ayrshire	14.9%	12.3%	9.2%	15,828	15,204	14,478
North Lanarkshire	5.2%	5.3%	4.9%	42,738	41,423	40,066
Orkney Islands	2.6%	2.8%	3.8%	810	777	745
Perth & Kinross	2.5%	4.8%	3.4%	9,151	8,493	8,092
Renfrewshire	10.2%	17.7%	14.9%	16,563	15,214	14,472
Scottish Borders	5.3%	No Service	No Service	6,728	No Service	No Service
Shetland Islands	3.7%	4.5%	6.8%	2,385	1,930	2,356
South Ayrshire	7.9%	7.2%	6.3%	10,132	9,879	9,468
South Lanarkshire	4.5%	4.3%	4.4%	30,233	28,713	27,752
Stirling	6.9%	6.7%	6.4%	6,923	6,645	6,618
West Dunbartonshire	18.2%	16.7%	15.8%	12,241	11,377	11,519
West Lothian	3.2%	3.2%	2.8%	14,764	14,014	13,469
	7.4%	7.9%	7.4%	404,285	372,719	361,465

Housing

Housing	Indicator 4					
	Number of current tenants owing more than 13 weeks rent excluding those owing less than £250			Percentage of current tenants owing more than 13 weeks rent excluding those owing less than £250		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	1,461	1,199	1,424	6.0%	5.0%	6.2%
Aberdeenshire	456	441	506	3.2%	3.1%	3.7%
Angus	272	279	291	3.0%	3.2%	3.4%
Argyll & Bute	42	42	28	0.7%	0.7%	0.5%
Clackmannanshire	398	236	316	6.9%	4.2%	5.8%
Dumfries & Galloway	150	No Service	No Service	1.3%	No Service	No Service
Dundee City	926	929	1,002	5.3%	5.8%	6.5%
East Ayrshire	727	188	126	4.8%	1.3%	0.9%
East Dunbartonshire	456	399	231	8.4%	7.8%	5.7%
East Lothian	577	572	450	6.4%	6.6%	5.4%
East Renfrewshire	232	239	178	6.6%	6.5%	5.5%
Edinburgh, City of	1,653	2,246	1,664	6.5%	9.4%	7.1%
Eilean Siar	113	127	98	6.2%	6.8%	5.3%
Falkirk	1,375	1,610	1,126	7.3%	8.9%	6.5%
Fife	1,703	1,491	1,372	4.8%	4.4%	4.2%
Glasgow City	4,356	No Service	No Service	6.1%	No Service	No Service
Highland	858	778	753	5.5%	5.7%	5.1%
Inverclyde	1,034	1,066	741	11.8%	12.8%	9.3%
Midlothian	466	364	395	6.0%	5.6%	6.2%
Moray	122	127	106	1.9%	1.9%	1.7%
North Ayrshire	1,464	1,038	775	9.2%	6.8%	5.4%
North Lanarkshire	1,506	1,379	1,198	3.5%	3.3%	3.0%
Orkney Islands	19	17	21	2.3%	2.2%	2.8%
Perth & Kinross	Not Reported	272	246	Not Reported	3.2%	3.0%
Renfrewshire	1,029	1,204	1,353	6.2%	7.9%	9.3%
Scottish Borders	201	No Service	No Service	3.0%	No Service	No Service
Shetland Islands	90	17	73	3.8%	0.9%	3.1%
South Ayrshire	255	249	183	2.5%	2.5%	1.9%
South Lanarkshire	693	571	584	2.3%	2.0%	2.1%
Stirling	182	226	156	2.6%	3.4%	2.4%
West Dunbartonshire	836	742	761	6.8%	6.5%	6.6%
West Lothian	376	337	246	2.5%	2.4%	1.8%
	19,471	18,385	16,403	4.8%	4.9%	4.5%

Housing

Housing	Indicator 5			
	Number of house sales completed within 26 weeks		Percentage of house sales completed within 26 weeks	
	2003/2004	2004/2005	2003/2004	2004/2005
Aberdeen City	236	296	36.6%	57.1%
Aberdeenshire	161	187	48.1%	68.0%
Angus	206	205	94.9%	92.8%
Argyll & Bute	128	162	46.9%	68.9%
Clackmannanshire	124	87	73.4%	70.2%
Dumfries & Galloway	No Service	No Service	No Service	No Service
Dundee City	165	165	75.0%	57.7%
East Ayrshire	230	290	36.0%	56.0%
East Dunbartonshire	11	30	3.5%	17.0%
East Lothian	279	197	75.0%	74.9%
East Renfrewshire	103	78	94.5%	85.7%
Edinburgh, City of	137	245	17.1%	49.4%
Eilean Siar	33	35	71.7%	70.0%
Falkirk	401	525	65.1%	82.9%
Fife	294	829	19.9%	76.0%
Glasgow City	No Service	No Service	No Service	No Service
Highland	292	304	45.8%	53.3%
Inverclyde	122	95	53.0%	73.1%
Midlothian	183	139	53.2%	63.8%
Moray	166	169	91.7%	86.2%
North Ayrshire	426	342	84.5%	69.0%
North Lanarkshire	1,146	1,028	88.0%	84.3%
Orkney Islands	21	11	58.3%	47.8%
Perth & Kinross	234	158	69.9%	64.2%
Renfrewshire	497	439	92.2%	89.8%
Scottish Borders	No Service	No Service	No Service	No Service
Shetland Islands	18	8	39.1%	20.0%
South Ayrshire	205	279	48.3%	75.4%
South Lanarkshire	1,116	1,035	80.3%	91.8%
Stirling	204	214	85.0%	84.3%
West Dunbartonshire	165	126	41.8%	35.4%
West Lothian	334	379	51.5%	83.1%
	7,637	8,057	56.6%	72.2%

Housing

Housing	Indicator 5					
	Number of council houses sold			Total time to sell all houses		
	2002/2003	2003/2004	2004/2005	2002/2003	2003/2004	2004/2005
Aberdeen City	701	645	518	25,811	23,078	15,709
Aberdeenshire	465	335	275	14,531	10,036	6,865
Angus	279	217	221	6,463	5,005	5,067
Argyll & Bute	274	273	235	8,416	8,259	6,115
Clackmannanshire	250	169	124	6,120	4,036	3,138
Dumfries & Galloway	441	No Service	No Service	11,419	No Service	No Service
Dundee City	299	220	286	7,001	5,266	7,409
East Ayrshire	636	639	518	16,090	19,914	14,585
East Dunbartonshire	300	318	176	12,014	9,851	6,605
East Lothian	503	372	263	12,957	9,059	6,611
East Renfrewshire	186	109	91	3,708	2,045	1,903
Edinburgh, City of	669	803	496	21,235	30,298	15,872
Eilean Siar	89	46	50	2,886	1,088	1,314
Falkirk	870	616	633	18,763	15,766	15,063
Fife	909	1,475	1,091	29,325	56,050	27,275
Glasgow City	1,824	No Service	No Service	45,763	No Service	No Service
Highland	689	637	570	19,130	19,231	16,076
Inverclyde	283	230	130	7,200	6,205	3,032
Midlothian	376	344	218	10,556	9,428	5,672
Moray	217	181	196	4,089	3,866	4,268
North Ayrshire	549	504	496	12,730	11,358	12,637
North Lanarkshire	1,778	1,302	1,219	13,157	28,644	27,319
Orkney Islands	20	36	23	510	926	859
Perth & Kinross	369	335	246	8,856	8,327	6,536
Renfrewshire	828	539	489	17,894	10,365	9,892
Scottish Borders	205	No Service	No Service	4,851	No Service	No Service
Shetland Islands	97	46	40	3,133	2,006	1,591
South Ayrshire	374	424	370	10,658	12,099	9,109
South Lanarkshire	1,321	1,390	1,127	28,708	31,451	23,544
Stirling	354	240	254	8,343	5,609	6,142
West Dunbartonshire	358	395	356	9,281	11,433	10,518
West Lothian	853	648	456	28,800	20,094	9,926
	15,337	13,488	11,167	379,784	380,793	280,652

Housing

Housing	Indicator 5			Indicator 6	
	Average time to sell houses			Number of households assessed as homeless or potentially homeless	
	2002/2003	2003/2004	2004/2005	2003/2004	2004/2005
Aberdeen City	37 weeks	36 weeks	30 weeks	826	759
Aberdeenshire	31 weeks	30 weeks	25 weeks	727	867
Angus	23 weeks	23 weeks	23 weeks	738	868
Argyll & Bute	31 weeks	30 weeks	26 weeks	523	519
Clackmannanshire	25 weeks	24 weeks	25 weeks	453	587
Dumfries & Galloway	26 weeks	No Service	No Service	997	1,066
Dundee City	23 weeks	24 weeks	26 weeks	474	538
East Ayrshire	25 weeks	31 weeks	28 weeks	762	874
East Dunbartonshire	40 weeks	31 weeks	38 weeks	466	374
East Lothian	26 weeks	24 weeks	25 weeks	392	497
East Renfrewshire	20 weeks	19 weeks	21 weeks	228	275
Edinburgh, City of	32 weeks	38 weeks	32 weeks	5,482	4,785
Eilean Siar	32 weeks	24 weeks	26 weeks	142	171
Falkirk	22 weeks	26 weeks	24 weeks	1,147	1,074
Fife	32 weeks	38 weeks	25 weeks	2,919	2,881
Glasgow City	25 weeks	No Service	No Service	11,689	8,945
Highland	28 weeks	30 weeks	28 weeks	1,613	1,723
Inverclyde	25 weeks	27 weeks	23 weeks	675	368
Midlothian	28 weeks	27 weeks	26 weeks	517	635
Moray	19 weeks	21 weeks	22 weeks	446	567
North Ayrshire	23 weeks	23 weeks	25 weeks	1,268	1,113
North Lanarkshire	7 weeks	22 weeks	22 weeks	2,063	2,807
Orkney Islands	26 weeks	26 weeks	37 weeks	69	88
Perth & Kinross	24 weeks	25 weeks	27 weeks	914	939
Renfrewshire	22 weeks	19 weeks	20 weeks	712	776
Scottish Borders	24 weeks	No Service	No Service	606	480
Shetland Islands	32 weeks	44 weeks	40 weeks	184	169
South Ayrshire	29 weeks	29 weeks	25 weeks	613	1,060
South Lanarkshire	22 weeks	23 weeks	21 weeks	1,693	1,524
Stirling	24 weeks	23 weeks	24 weeks	571	572
West Dunbartonshire	26 weeks	29 weeks	30 weeks	599	1,036
West Lothian	34 weeks	31 weeks	22 weeks	1,785	1,955
	25 weeks	28 weeks	25 weeks	41,694	39,856

Housing

Housing	Indicator 6			
	Number of weeks between presentation and completion of duty by the council for those cases assessed as homeless or potentially homeless		Total number of cases completed during the year	
	2003/2004	2004/2005	2003/2004	2004/2005
Aberdeen City	3,924	4,876	788	687
Aberdeenshire	7,986	11,961	1,132	883
Angus	4,218	5,475	1,318	1,293
Argyll & Bute	5,585	9,355	772	813
Clackmannanshire	6,715	11,070	407	525
Dumfries & Galloway	13,121	17,261	840	1,412
Dundee City	2,468	2,712	547	439
East Ayrshire	4,794	7,524	762	810
East Dunbartonshire	6,776	10,920	346	356
East Lothian	11,970	9,213	554	770
East Renfrewshire	3,650	5,730	184	274
Edinburgh, City of	61,137	61,823	5,111	4,904
Eilean Siar	1,133	2,647	113	209
Falkirk	3,266	3,338	1,625	1,542
Fife	32,667	45,533	3,433	2,652
Glasgow City	41,812	157,024	3,913	9,051
Highland	20,574	27,486	1,875	2,171
Inverclyde	12,675	11,570	509	486
Midlothian	Not Reported	28,771	Not Reported	514
Moray	2,412	2,168	628	990
North Ayrshire	14,333	13,066	1,267	1,036
North Lanarkshire	36,492	42,822	2,968	2,586
Orkney Islands	1,780	2,916	151	80
Perth & Kinross	9,616	15,609	1,246	1,450
Renfrewshire	7,311	9,792	657	731
Scottish Borders	4,872	9,928	574	560
Shetland Islands	2,972	4,917	156	173
South Ayrshire	7,290	10,584	539	815
South Lanarkshire	10,878	33,785	1,164	1,426
Stirling	2,975	3,657	409	424
West Dunbartonshire	7,275	17,360	1,225	1,321
West Lothian	16,415	30,712	1,688	1,916
	361,817	614,245	35,676	41,978

Housing

Housing	Indicator 6			
	Average time per case		Number of cases reassessed as homeless or potentially homeless within 12 months of previous case being completed	
	2003/2004	2004/2005	2003/2004	2004/2005
Aberdeen City	5 weeks	7 weeks	106	136
Aberdeenshire	7 weeks	14 weeks	92	109
Angus	3 weeks	4 weeks	1	26
Argyll & Bute	7 weeks	12 weeks	71	29
Clackmannanshire	17 weeks	21 weeks	5	29
Dumfries & Galloway	16 weeks	12 weeks	68	57
Dundee City	5 weeks	6 weeks	21	33
East Ayrshire	6 weeks	9 weeks	175	177
East Dunbartonshire	20 weeks	31 weeks	54	35
East Lothian	22 weeks	12 weeks	48	88
East Renfrewshire	20 weeks	21 weeks	43	58
Edinburgh, City of	12 weeks	13 weeks	621	513
Eilean Siar	10 weeks	13 weeks	16	9
Falkirk	2 weeks	2 weeks	27	24
Fife	10 weeks	17 weeks	200	254
Glasgow City	11 weeks	17 weeks	4,310	1,637
Highland	11 weeks	13 weeks	141	249
Inverclyde	25 weeks	24 weeks	38	112
Midlothian	Not Reported	56 weeks	17	33
Moray	4 weeks	2 weeks	22	57
North Ayrshire	11 weeks	13 weeks	110	52
North Lanarkshire	12 weeks	17 weeks	174	362
Orkney Islands	12 weeks	37 weeks	15	19
Perth & Kinross	8 weeks	11 weeks	40	61
Renfrewshire	11 weeks	13 weeks	23	49
Scottish Borders	9 weeks	18 weeks	4	19
Shetland Islands	19 weeks	28 weeks	31	23
South Ayrshire	14 weeks	13 weeks	48	100
South Lanarkshire	9 weeks	24 weeks	63	126
Stirling	7 weeks	9 weeks	9	31
West Dunbartonshire	6 weeks	13 weeks	86	77
West Lothian	10 weeks	16 weeks	207	322
	10 weeks	15 weeks	6,800	4,829

Housing

Housing	Indicator 6	
	Percentage of cases reassessed as homeless or potentially homeless within 12 months	
	2003/2004	2004/2005
Aberdeen City	12.8	17.9
Aberdeenshire	12.7	12.6
Angus	0.1	3.0
Argyll & Bute	13.6	5.6
Clackmannanshire	1.1	4.9
Dumfries & Galloway	6.8	5.3
Dundee City	4.4	6.1
East Ayrshire	23.0	20.3
East Dunbartonshire	11.6	9.4
East Lothian	12.2	17.7
East Renfrewshire	18.9	21.1
Edinburgh, City of	11.3	10.7
Eilean Siar	11.3	5.3
Falkirk	2.4	2.2
Fife	6.9	8.8
Glasgow City	36.9	18.3
Highland	8.7	14.5
Inverclyde	5.6	30.4
Midlothian	3.3	5.2
Moray	4.9	10.1
North Ayrshire	8.7	4.7
North Lanarkshire	8.4	12.9
Orkney Islands	21.7	21.6
Perth & Kinross	4.4	6.5
Renfrewshire	3.2	6.3
Scottish Borders	0.7	4.0
Shetland Islands	16.8	13.6
South Ayrshire	7.8	9.4
South Lanarkshire	3.7	8.3
Stirling	1.6	5.4
West Dunbartonshire	14.4	7.4
West Lothian	11.6	16.5
	16.3	12.1