

Corporate management

Sickness absence

- 1: The number of days lost through sickness absence expressed as a percentage of the total working days available, for
- Chief officers and local government employees
 - Craft employees
 - Teachers

What the indicator reports

The indicator measures the extent of sickness absence within councils.

The employee groupings used in this indicator reflect the implementation of the 'single status' agreement and facilitate comparison between councils on a like for like basis.

Points to bear in mind

The number of working days available may vary slightly between councils because of the number of public or local holidays, however, this will not unduly influence the overall percentage lost time.

'Sickness absence' is defined as an absence from the place of employment because of the employee's illness or injury for which sick leave entitlement is used. This may include self-certification, absence supported by a doctor's certificate, long-term sickness absence, and industrial injury. Absence that is not sickness absence, for example, compassionate leave, career leave and special leave/unpaid leave, maternity and paternity leave, and maternity support, is not included.

Claims

- 2: The number and value of civil liability claims incurred by the council in the year:
- a) Number of claims per 10,000 population
 - b) Claims value as a percentage of revenue budget.

What the indicator reports

The indicator measures the number and value of claims incurred by the council in the year arising from:

- Employers Liability
- Public Liability
- Officials Indemnity
- Motor third party.

The claims value is the total paid and outstanding value of claims occurring under the four categories of cover in the year. This includes the value of out of court settlements.

Points to bear in mind

It is recognised that improvements in both the number of claims and the value of those claims indicate that the council is actively seeking to control and (where possible) eliminate avoidable losses. It is accepted that a single large loss may skew performance in any given year.

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- 3: The number and percentage of the highest paid 2% and 5% of earners among council employees, that are women.**

	Number of women	% of posts
In top 2% of all employees		
In top 5% of all employees		

What the indicator reports

The delivery of quality services is dependent on a trained and motivated workforce and it is, therefore essential that councils' employment policy reflect their commitment to equal opportunities. The indicator provides a picture of the current gender balance in more senior posts. This will help councils to identify areas of potentially unfair or discriminatory practices as well as providing a baseline for measuring improvement over time.

The indicator does not deal with equalities relating to ethnicity, disability or sexual orientation.

Points to bear in mind

The indicator excludes teachers (see Education & Children's services).

Public Access

- 4: The number of council buildings from which the council delivers services to the public and the percentage of these in which all public areas are suitable for and accessible to disabled people**

What the indicator reports

This indicator shows the number and proportion of council buildings where public areas are suitable for and accessible to disabled people.

The indicator reflects the extent to which councils have been successful in meeting the requirement of part 3 of the Disability Discrimination Act 1995 to facilitate access to their buildings for disabled people for the purpose of service delivery.

Points to bear in mind

Council buildings mean those from which the council provides a service and for which it is responsible for meeting the required standards for access.

Buildings exclude include:

- public conveniences that are not integral to such buildings
- schools and educational establishments
- residential homes
- buildings leased to other organisations
- offices that do not contain any public service areas.

Council tax collection

Context

In February 1998 the Accounts Commission published a report, 'Council Tax Collection', identifying scope for improvements in council tax collection levels and collection procedures in some councils. The report also set out a number of factors that should be borne in mind when interpreting indicators of performance of collecting council tax.

- 5: The cost of collecting council tax per dwelling.**

What the indicator reports

This indicator shows the average cost per dwelling of collecting council tax.

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The indicator excludes the cost of collecting non-domestic rates and residual community charge, but it includes the cost of collecting water and sewerage charges, net of the income received from the water authorities.

Points to bear in mind

The efficiency of a council's collection system may be affected by factors such as:

- the ability and willingness of taxpayers to pay
- the take-up of direct debit as a method of payment
- the level of enforcement action taken by the council to recover tax due to it.

Councils recover a fee from the water authorities to offset the cost of collecting water and sewerage charges. The fee varies throughout the country and this affects the indicator because in some councils the fee may also help to offset the cost of collecting council tax.

The cost information collected for the study referred to above included the gross cost of collection of water and sewerage charges, and should not be compared with the figures for the indicator in this report.

6: The income due from council tax for the year, excluding reliefs and rebates, and the percentage of council tax due that was received during the year.

What the indicator reports

This indicator shows the proportion of the council tax due in the year collected by the end of the year. Councils will continue to pursue council tax debts, but the proportion of the council tax collected by the end of the year is a measure of how effective councils are at collecting the council tax due to them.

Points to bear in mind

The effectiveness of a council's collection system may be affected by factors such as:

- the ability and willingness of taxpayers to pay
- the take-up of council tax benefit
- the level of enforcement action taken by the council to recover tax due to it.

Non-Domestic Rates

7: The income due from non-domestic rates for the year, excluding reliefs, and the percentage of non-domestic rates due that were received during the year.

What the indicator reports

This indicator shows the proportion of the non-domestic rates due in the year that were collected by the end of the year. Councils will continue to pursue non-domestic rates debts, but the proportion of the non-domestic rates collected by the end of the year is a measure of how effective councils are at collecting the tax due to them.

Points to bear in mind

The indicator may be seen as a measure of the effectiveness of the council in collecting the non-domestic rates due to it.

Payment of invoices

8: The number of invoices paid within 30 calendar days of receipt as a percentage of all invoices paid.

What the indicator reports

This indicator shows the percentage of invoices paid by councils within 30 calendar days.

The Late Payments of Commercial Debts (Interests) Act 1998 recognises a general payment period of 30 days unless other terms are mutually agreed.

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This indicator shows the proportion of invoices paid by councils to their suppliers within 30 calendar days

Points to bear in mind

Some invoices will not be paid within the agreed terms because they are disputed.

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	Total available days for chief officers and local government employees		Total sick days for chief officers and local government employees	
	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	1,549,943	1,648,583	89,202	91,399
Aberdeenshire	2,001,255	2,193,956	90,663	101,083
Angus	801,732	874,526	37,951	39,206
Argyll & Bute	852,567	896,616	43,784	44,516
Clackmannanshire	405,822	395,120	22,019	22,980
Dumfries & Galloway	1,196,521	1,239,776	61,037	65,942
Dundee City	1,391,424	1,445,583	81,986	77,830
East Ayrshire	991,710	1,083,549	60,260	60,506
East Dunbartonshire	671,712	688,394	38,304	36,003
East Lothian	670,304	692,284	35,369	34,661
East Renfrewshire	673,006	704,018	38,352	39,065
Edinburgh, City of	3,572,792	3,624,502	205,123	208,365
Eilean Siar	510,437	566,003	14,525	17,711
Falkirk	1,174,735	1,183,186	74,373	76,873
Fife	3,697,744	3,750,722	223,744	213,357
Glasgow City	6,487,901	6,785,338	346,705	369,696
Highland	1,610,911	1,810,779	79,090	82,770
Inverclyde	772,812	826,194	46,893	49,317
Midlothian	666,715	676,881	38,278	37,017
Moray	726,052	758,185	35,862	34,315
North Ayrshire	1,154,478	1,243,533	64,986	67,697
North Lanarkshire	2,783,344	2,978,360	198,071	203,813
Orkney Islands	378,737	285,376	19,068	15,303
Perth & Kinross	889,986	903,595	33,690	43,455
Renfrewshire	1,431,257	1,509,390	84,755	89,780
Scottish Borders	926,044	947,220	48,380	46,968
Shetland Islands	Not Reported	321,216	Not Reported	18,374
South Ayrshire	990,104	960,026	49,076	52,753
South Lanarkshire	2,393,955	2,457,849	107,003	111,483
Stirling	724,891	765,619	40,030	43,214
West Dunbartonshire	961,152	1,045,384	62,205	62,436
West Lothian	1,207,361	1,229,972	63,929	70,924
Scotland	43,888,667	46,206,359	2,415,645	2,513,509

Corporate management

Corporate Management	Indicator 1			
	Percentage of days lost due to sickness for chief officers and local government employees		Total available days for craft employees	
	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	5.8%	5.5%	72,034	71,928
Aberdeenshire	4.5%	4.6%	19,508	20,336
Angus	4.7%	4.5%	1,842	1,931
Argyll & Bute	5.1%	5.0%	10,427	11,273
Clackmannanshire	5.4%	5.8%	43,428	22,950
Dumfries & Galloway	5.1%	5.3%	73,094	50,451
Dundee City	5.9%	5.4%	89,032	85,791
East Ayrshire	6.1%	5.6%	55,117	57,289
East Dunbartonshire	5.7%	5.2%	90,649	95,238
East Lothian	5.3%	5.0%	33,548	34,426
East Renfrewshire	5.7%	5.5%	29,173	31,091
Edinburgh, City of	5.7%	5.7%	82,559	82,938
Eilean Siar	2.8%	3.1%	14,096	17,265
Falkirk	6.3%	6.5%	113,410	112,916
Fife	6.1%	5.7%	188,536	199,411
Glasgow City	5.3%	5.4%	471,488	453,583
Highland	4.9%	4.6%	43,215	34,310
Inverclyde	6.1%	6.0%	33,475	30,739
Midlothian	5.7%	5.5%	24,071	24,084
Moray	4.9%	4.5%	27,514	27,258
North Ayrshire	5.6%	5.4%	44,971	46,961
North Lanarkshire	7.1%	6.8%	13,686	14,435
Orkney Islands	5.0%	5.4%	0	0
Perth & Kinross	3.8%	4.8%	15,559	15,638
Renfrewshire	5.9%	5.9%	64,592	64,529
Scottish Borders	5.2%	5.0%	6,272	6,272
Shetland Islands	Not Reported	5.7%	Not Reported	132,177
South Ayrshire	5.0%	5.5%	57,905	56,783
South Lanarkshire	4.5%	4.5%	131,848	137,455
Stirling	5.5%	5.6%	38,886	41,490
West Dunbartonshire	6.5%	6.0%	40,848	42,125
West Lothian	5.3%	5.8%	82,236	86,111
Scotland	5.5%	5.4%	2,013,019	2,109,184

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Corporate Management	Indicator 1			
	Total sick days for craft employees		Percentage of days lost due to sickness for craft employees	
	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	4,461	4,554	6.2%	6.3%
Aberdeenshire	590	714	3.0%	3.5%
Angus	87	54	4.7%	2.8%
Argyll & Bute	676	751	6.5%	6.7%
Clackmannanshire	2,076	925	4.8%	4.0%
Dumfries & Galloway	2,356	3,596	3.2%	7.1%
Dundee City	6,708	5,951	7.5%	6.9%
East Ayrshire	2,473	2,449	4.5%	4.3%
East Dunbartonshire	5,844	5,253	6.4%	5.5%
East Lothian	1,802	1,580	5.4%	4.6%
East Renfrewshire	1,902	3,369	6.5%	10.8%
Edinburgh, City of	6,630	5,769	8.0%	7.0%
Eilean Siar	604	722	4.3%	4.2%
Falkirk	10,086	8,949	8.9%	7.9%
Fife	14,198	14,568	7.5%	7.3%
Glasgow City	19,913	19,404	4.2%	4.3%
Highland	2,672	2,820	6.2%	8.2%
Inverclyde	3,248	3,122	9.7%	10.2%
Midlothian	2,568	2,602	10.7%	10.8%
Moray	1,072	1,044	3.9%	3.8%
North Ayrshire	3,179	2,725	7.1%	5.8%
North Lanarkshire	778	1,219	5.7%	8.4%
Orkney Islands	0	0	0.0%	0.0%
Perth & Kinross	671	1,291	4.3%	8.3%
Renfrewshire	3,785	3,976	5.9%	6.2%
Scottish Borders	325	325	5.2%	5.2%
Shetland Islands	Not Reported	9,187	Not Reported	7.0%
South Ayrshire	2,389	3,239	4.1%	5.7%
South Lanarkshire	8,957	6,330	6.8%	4.6%
Stirling	2,188	1,314	5.6%	3.2%
West Dunbartonshire	2,704	2,177	6.6%	5.2%
West Lothian	3,818	4,734	4.6%	5.5%
Scotland	118,760	124,713	5.9%	5.9%

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Corporate Management	Indicator 1					
	Total available days for teachers			Total sick days for teachers		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	337,718	355,005	364,346	12,801	15,222	15,724
Aberdeenshire	560,113	560,047	618,243	18,231	20,265	21,546
Angus	242,600	242,350	259,829	8,803	9,179	10,500
Argyll & Bute	197,374	209,537	225,169	8,768	7,276	6,636
Clackmannanshire	98,791	74,873	107,277	5,176	4,472	4,605
Dumfries & Galloway	343,640	346,445	350,668	13,991	17,805	16,864
Dundee City	319,976	318,591	316,504	16,287	15,907	13,169
East Ayrshire	286,235	278,315	294,491	10,895	9,322	8,571
East Dunbartonshire	265,540	259,119	278,456	9,346	9,156	8,925
East Lothian	180,971	187,028	199,192	9,088	6,849	7,246
East Renfrewshire	253,916	247,340	271,093	8,590	7,515	7,551
Edinburgh, City of	850,493	844,437	772,395	24,952	24,100	24,294
Eilean Siar	101,703	103,779	106,279	2,984	3,398	3,548
Falkirk	363,268	376,861	386,295	12,255	11,965	13,143
Fife	873,426	856,104	878,011	36,617	34,486	34,500
Glasgow City	1,472,858	1,469,383	1,404,076	45,906	50,421	53,842
Highland	540,065	443,364	487,936	15,661	14,982	18,758
Inverclyde	201,502	192,709	205,712	7,811	7,383	7,937
Midlothian	194,840	206,456	197,105	7,733	7,251	7,497
Moray	187,490	188,663	180,888	6,618	8,073	9,147
North Ayrshire	311,295	306,828	333,199	13,649	12,482	15,132
North Lanarkshire	788,617	764,611	866,909	39,663	30,869	37,613
Orkney Islands	70,950	85,078	58,255	2,189	2,030	2,730
Perth & Kinross	274,283	296,829	297,414	12,882	12,541	13,602
Renfrewshire	397,268	405,760	384,444	15,474	15,752	16,542
Scottish Borders	233,115	240,840	248,640	7,441	7,916	7,669
Shetland Islands	83,483	85,428	85,550	3,125	2,755	2,742
South Ayrshire	227,838	225,926	231,850	9,680	9,396	7,888
South Lanarkshire	682,004	672,203	720,037	25,536	22,937	25,894
Stirling	173,805	169,460	172,954	6,987	6,548	6,726
West Dunbartonshire	217,110	192,334	212,538	9,161	7,444	8,303
West Lothian	364,848	375,542	394,531	14,213	13,199	15,296
Scotland	11,086,120	11,496,167	11,852,031	424,663	426,866	451,410

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Corporate Management	Indicator 1			Indicator 2		
	Percentage of days lost due to sickness for teachers			Population of local authority area		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	3.8%	4.3%	4.3%	209,270	206,600	203,450
Aberdeenshire	3.3%	3.6%	3.5%	227,280	229,330	232,850
Angus	3.6%	3.8%	4.0%	108,130	107,520	108,560
Argyll & Bute	4.4%	3.5%	2.9%	91,030	91,300	91,190
Clackmannanshire	5.2%	6.0%	4.3%	47,930	47,680	48,240
Dumfries & Galloway	4.1%	5.1%	4.8%	147,310	147,210	147,930
Dundee City	5.1%	5.0%	4.2%	144,180	143,090	141,870
East Ayrshire	3.8%	3.3%	2.9%	119,740	119,530	119,720
East Dunbartonshire	3.5%	3.5%	3.2%	107,310	106,970	106,550
East Lothian	5.0%	3.7%	3.6%	90,750	91,090	91,580
East Renfrewshire	3.4%	3.0%	2.8%	89,630	89,680	89,610
Edinburgh, City of	2.9%	2.9%	3.1%	448,080	448,370	453,670
Eilean Siar	2.9%	3.3%	3.3%	26,200	26,100	26,260
Falkirk	3.4%	3.2%	3.4%	145,560	145,920	147,460
Fife	4.2%	4.0%	3.9%	350,700	352,040	354,600
Glasgow City	3.1%	3.4%	3.8%	577,350	577,090	577,670
Highland	2.9%	3.4%	3.8%	208,140	209,080	211,340
Inverclyde	3.9%	3.8%	3.9%	83,600	83,050	82,430
Midlothian	4.0%	3.5%	3.8%	80,500	79,710	79,610
Moray	3.5%	4.3%	5.1%	86,740	87,460	87,720
North Ayrshire	4.4%	4.1%	4.5%	135,650	136,030	136,020
North Lanarkshire	5.0%	4.0%	4.3%	321,350	321,820	322,790
Orkney Islands	3.1%	2.4%	4.7%	19,210	19,310	19,500
Perth & Kinross	4.7%	4.2%	4.6%	135,160	135,990	137,520
Renfrewshire	3.9%	3.9%	4.3%	171,940	170,980	170,610
Scottish Borders	3.2%	3.3%	3.1%	107,400	108,280	109,270
Shetland Islands	3.7%	3.2%	3.2%	21,940	21,870	21,940
South Ayrshire	4.2%	4.2%	3.4%	111,670	111,580	111,850
South Lanarkshire	3.7%	3.4%	3.6%	302,110	303,010	305,410
Stirling	4.0%	3.9%	3.9%	86,150	86,370	86,370
West Dunbartonshire	4.2%	3.9%	3.9%	92,830	92,320	91,970
West Lothian	3.9%	3.5%	3.9%	159,960	161,020	162,840
Scotland	3.8%	3.7%	3.8%	4,827,520	5,057,400	5,078,400

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Corporate Management	Indicator 2					
	Number of civil liability claims incurred by the council by 31 March in reporting year			Number of civil liability claims incurred by 31 March in reporting year per 10,000 population		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	446	509	477	21.3	24.6	23.4
Aberdeenshire	393	483	469	17.3	21.1	20.1
Angus	196	224	234	18.1	20.8	21.6
Argyll & Bute	155	226	136	17.0	24.8	14.9
Clackmannanshire	119	4	6	24.8	0.8	1.2
Dumfries & Galloway	300	333	306	20.4	22.6	20.7
Dundee City	583	540	592	40.4	37.7	41.7
East Ayrshire	423	299	526	35.3	25.0	43.9
East Dunbartonshire	4	422	283	0.4	39.5	26.6
East Lothian	278	422	414	30.6	46.3	45.2
East Renfrewshire	337	368	363	37.6	41.0	40.5
Edinburgh, City of	940	1,161	537	21.0	25.9	11.8
Eilean Siar	0	34	45	0.0	13.0	17.1
Falkirk	561	533	496	38.5	36.5	33.6
Fife	2,007	2,055	1,070	57.2	58.4	30.2
Glasgow City	2,603	2,507	2,596	45.1	43.4	44.9
Highland	186	243	229	8.9	11.6	10.8
Inverclyde	318	302	244	38.0	36.4	29.6
Midlothian	193	190	187	24.0	23.8	23.5
Moray	119	143	154	13.7	16.4	17.6
North Ayrshire	369	366	336	27.2	26.9	24.7
North Lanarkshire	1,159	1,116	916	36.1	34.7	28.4
Orkney Islands	32	36	48	16.7	18.6	24.6
Perth & Kinross	103	182	173	7.6	13.4	12.6
Renfrewshire	579	587	755	33.7	34.3	44.3
Scottish Borders	295	294	336	27.5	27.2	30.7
Shetland Islands	26	9	19	11.9	4.1	8.7
South Ayrshire	502	551	315	45.0	49.4	28.2
South Lanarkshire	1,147	1,439	1,157	38.0	47.5	37.9
Stirling	384	524	472	44.6	60.7	54.6
West Dunbartonshire	381	462	389	41.0	50.0	42.3
West Lothian	730	640	610	45.6	39.7	37.5
Scotland	15,475	17,204	14,890	32.1	34.0	29.3

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Corporate Management	Indicator 2					
	Total revenue budget			Total claims value at 31 March in reporting year		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	£524,710,000	£576,144,000	£601,490,000	£648,848	£581,507	£589,930
Aberdeenshire	£559,470,000	£615,757,000	£684,727,000	£508,987	£858,895	£498,925
Angus	£244,867,000	£268,011,000	£292,690,000	£220,088	£251,506	£403,685
Argyll & Bute	£256,456,000	£328,594,000	£335,610,000	£61,120	£40,151	£33,977
Clackmannanshire	£89,181,487	£92,045,912	£98,687,528	£180,017	£13,244	£0
Dumfries & Galloway	£266,759,000	£290,958,000	£314,541,000	£523,319	£562,543	£472,265
Dundee City	£260,255,000	£270,661,000	£281,890,000	£434	£369,360	£630,699
East Ayrshire	£214,192,230	£301,711,835	£313,009,461	£613,872	£353,156	£629,896
East Dunbartonshire	£180,884,000	£260,905,718	£272,069,665	£265,777	£244,270	£200,930
East Lothian	£130,805,951	£143,053,046	£144,541,000	£133,632	£310,000	£243,425
East Renfrewshire	£146,809,000	£158,148,000	£171,855,000	£189,197	£228,478	£156,640
Edinburgh, City of	£697,585,000	£726,422,000	£829,089,000	£1,054,207	£785,691	£619,410
Eilean Siar	£91,483,000	£84,122,000	£142,129,204	£0	£23,978	£104,616
Falkirk	£401,740,000	£425,334,000	£458,206,000	£427,734	£579,618	£451,040
Fife	£649,735,000	£681,693,000	£698,996,000	£1,291,168	£1,130,419	£960,912
Glasgow City	£2,051,000,000	£2,243,127,500	£2,224,656,300	£2,014,370	£1,792,970	£1,780,835
Highland	£477,703,000	£479,500,000	£505,700,000	£550,786	£413,752	£499,013
Inverclyde	£149,189,000	£207,205,000	£258,828,000	£317,314	£415,150	£482,973
Midlothian	£151,100,000	£153,474,000	£161,629,000	£263,780	£169,679	£249,243
Moray	£138,330,000	£152,101,000	£160,107,715	£202,011	£120,296	£272,349
North Ayrshire	£232,257,000	£235,393,368	£249,293,850	£295,082	£572,705	£446,834
North Lanarkshire	£977,899,389	£1,094,841,103	£1,127,781,538	£1,637,569	£1,145,498	£950,114
Orkney Islands	£76,682,364	£76,441,900	£86,607,900	£84,160	£52,108	£40,626
Perth & Kinross	£216,331,000	£230,581,000	£242,694,000	£22,010	£0	£318,097
Renfrewshire	£496,109,000	£559,880,000	£584,600,000	£457,800	£559,095	£578,890
Scottish Borders	£181,322,000	£192,217,000	£205,794,000	£252,122	£314,200	£427,483
Shetland Islands	£74,337,000	£84,453,000	£88,220,000	£1,984	£22,097	£206
South Ayrshire	£181,908,239	£188,636,447	£203,422,074	£334,094	£500,371	£417,154
South Lanarkshire	£479,744,000	£503,857,000	£530,109,000	£962,961	£1,126,617	£962,269
Stirling	£165,463,000	£175,053,000	£182,111,000	£413,137	£392,081	£445,729
West Dunbartonshire	£208,969,000	£215,742,000	£315,002,000	£479,113	£576,416	£658,961
West Lothian	£435,816,000	£458,825,000	£488,399,000	£874,892	£863,908	£2,576,676
Scotland	£10,849,622,660	£12,474,888,829	£13,254,486,235	£14,772,598	£15,369,759	£17,103,802

Corporate management

Corporate Management	Indicator 2				
	Value of claims as a percentage of revenue budget in reporting year			Population for previous year	
	2003/2004	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	0.1%	0.1%	0.1%	209,270	206,600
Aberdeenshire	0.1%	0.1%	0.1%	227,280	229,330
Angus	0.1%	0.1%	0.1%	108,130	107,520
Argyll & Bute	0.0%	0.0%	0.0%	91,030	91,300
Clackmannanshire	0.2%	0.0%	0.0%	47,930	47,680
Dumfries & Galloway	0.2%	0.2%	0.2%	147,310	147,210
Dundee City	0.0%	0.1%	0.2%	144,180	143,090
East Ayrshire	0.3%	0.1%	0.2%	119,740	119,530
East Dunbartonshire	0.1%	0.1%	0.1%	107,310	106,970
East Lothian	0.1%	0.2%	0.2%	90,750	91,090
East Renfrewshire	0.1%	0.1%	0.1%	89,630	89,680
Edinburgh, City of	0.2%	0.1%	0.1%	448,080	448,370
Eilean Siar	0.0%	0.0%	0.1%	26,200	26,100
Falkirk	0.1%	0.1%	0.1%	145,560	145,920
Fife	0.2%	0.2%	0.1%	350,700	352,040
Glasgow City	0.1%	0.1%	0.1%	577,350	577,090
Highland	0.1%	0.1%	0.1%	208,140	209,080
Inverclyde	0.2%	0.2%	0.2%	83,600	83,050
Midlothian	0.2%	0.1%	0.2%	80,500	79,710
Moray	0.1%	0.1%	0.2%	86,740	87,460
North Ayrshire	0.1%	0.2%	0.2%	135,650	136,030
North Lanarkshire	0.2%	0.1%	0.1%	321,350	321,820
Orkney Islands	0.1%	0.1%	0.0%	19,210	19,310
Perth & Kinross	0.0%	0.0%	0.1%	135,160	135,990
Renfrewshire	0.1%	0.1%	0.1%	171,940	170,980
Scottish Borders	0.1%	0.2%	0.2%	107,400	108,280
Shetland Islands	0.0%	0.0%	0.0%	21,940	21,870
South Ayrshire	0.2%	0.3%	0.2%	111,670	111,580
South Lanarkshire	0.2%	0.2%	0.2%	302,110	303,010
Stirling	0.2%	0.2%	0.2%	86,150	86,370
West Dunbartonshire	0.2%	0.3%	0.2%	92,830	92,320
West Lothian	0.2%	0.2%	0.5%	159,960	161,020
Scotland	0.1%	0.1%	0.1%	5,054,800	5,057,400

Corporate management

Corporate Management	Indicator 2			
	Number of claims in previous year		Number of claims per 10,000 population in previous year	
	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	526	574	25.1	27.8
Aberdeenshire	437	499	19.2	21.8
Angus	218	220	20.2	20.5
Argyll & Bute	224	237	24.6	26.0
Clackmannanshire	2	4	0.4	0.8
Dumfries & Galloway	335	345	22.7	23.4
Dundee City	9	26	0.6	1.8
East Ayrshire	457	386	38.2	32.3
East Dunbartonshire	391	449	36.4	42.0
East Lothian	431	481	47.5	52.8
East Renfrewshire	337	321	37.6	35.8
Edinburgh, City of	1,208	1,009	27.0	22.5
Eilean Siar	37	40	14.1	15.3
Falkirk	618	591	42.5	40.5
Fife	2,280	1,263	65.0	35.9
Glasgow City	2,603	2,507	45.1	43.4
Highland	259	291	12.4	13.9
Inverclyde	358	331	42.8	39.9
Midlothian	211	223	26.2	28.0
Moray	150	161	17.3	18.4
North Ayrshire	397	428	29.3	31.5
North Lanarkshire	1,273	1,310	39.6	40.7
Orkney Islands	33	39	17.2	20.2
Perth & Kinross	8	175	0.6	12.9
Renfrewshire	579	784	33.7	45.9
Scottish Borders	295	311	27.5	28.7
Shetland Islands	13	20	5.9	9.1
South Ayrshire	502	551	45.0	49.4
South Lanarkshire	1,407	1,736	46.6	57.3
Stirling	384	524	44.6	60.7
West Dunbartonshire	424	471	45.7	51.0
West Lothian	606	701	37.9	43.5
Scotland	17,012	17,008	33.7	33.6

Corporate management

Corporate Management	Indicator 2			
	Total revenue budget in previous year		Total claims value for previous year	
	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	£524,710,000	£576,144,000	£644,457	£575,311
Aberdeenshire	£559,470,000	£615,757,000	£253,918	£842,485
Angus	£244,867,000	£268,011,000	£249,244	£245,605
Argyll & Bute	£243,364,107	£328,594,000	£61,580	£38,548
Clackmannanshire	£89,181,487	£92,045,912	£20,072	£13,244
Dumfries & Galloway	£266,759,000	£290,958,000	£491,223	£476,963
Dundee City	£260,255,000	£270,661,000	£740,000	£450,732
East Ayrshire	£214,192,230	£301,711,835	£661,535	£526,334
East Dunbartonshire	£180,884,000	£260,905,718	£177,650	£192,501
East Lothian	£130,805,951	£143,053,046	£320,190	£413,738
East Renfrewshire	£146,809,000	£158,148,000	£189,197	£189,241
Edinburgh, City of	£697,585,000	£726,422,000	£854,178	£813,050
Eilean Siar	£91,483,000	£84,122,000	£110,447	£30,349
Falkirk	£401,740,000	£425,334,000	£484,898	£635,804
Fife	£649,735,000	£681,693,000	£1,130,871	£894,381
Glasgow City	£2,051,000,000	£2,243,127,500	£2,014,370	£1,792,970
Highland	£477,703,000	£479,500,000	£410,370	£628,808
Inverclyde	£149,189,000	£207,205,000	£738,857	£464,908
Midlothian	£151,100,000	£153,474,000	£230,383	£117,422
Moray	£138,330,000	£152,101,000	£157,846	£153,411
North Ayrshire	£232,257,000	£235,393,368	£482,412	£689,087
North Lanarkshire	£977,899,389	£1,094,841,103	£1,722,625	£1,487,369
Orkney Islands	£76,682,364	£76,441,900	£132,335	£65,738
Perth & Kinross	£216,331,000	£230,581,000	£1,029	£135,789
Renfrewshire	£496,109,000	£559,880,000	£457,800	£490,917
Scottish Borders	£181,322,000	£192,217,000	£252,122	£413,161
Shetland Islands	£74,337,000	£84,453,000	£32,197	£16,780
South Ayrshire	£181,908,239	£188,636,447	£334,094	£500,371
South Lanarkshire	£479,744,000	£503,857,000	£971,636	£1,138,306
Stirling	£165,463,000	£175,053,000	£413,137	£392,081
West Dunbartonshire	£208,969,000	£215,742,000	£460,290	£410,392
West Lothian	£435,816,000	£458,825,000	£810,973	£891,101
Scotland	£11,396,000,767	£12,474,888,829	£16,011,936	£16,126,897

Corporate management

Corporate Management	Indicator 2		Indicator 3		
	Value of claims in previous year as a percentage of previous year's revenue budget		Total number of council employees		
	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	0.1%	0.1%	9,601	9,675	9,763
Aberdeenshire	0.0%	0.1%	11,044	11,558	11,556
Angus	0.1%	0.1%	2,866	3,830	3,998
Argyll & Bute	0.0%	0.0%	3,248	3,572	3,631
Clackmannanshire	0.0%	0.0%	2,055	2,071	2,035
Dumfries & Galloway	0.2%	0.2%	6,134	6,220	6,648
Dundee City	0.3%	0.2%	6,576	6,857	7,104
East Ayrshire	0.3%	0.2%	4,821	4,936	4,891
East Dunbartonshire	0.1%	0.1%	3,599	3,820	3,952
East Lothian	0.2%	0.3%	2,951	3,329	3,403
East Renfrewshire	0.1%	0.1%	3,687	3,753	3,710
Edinburgh, City of	0.1%	0.1%	20,736	20,858	21,424
Eilean Siar	0.1%	0.0%	1,698	1,609	1,622
Falkirk	0.1%	0.1%	5,747	7,745	4,662
Fife	0.2%	0.1%	17,037	21,547	19,603
Glasgow City	0.1%	0.1%	30,354	31,816	30,910
Highland	0.1%	0.1%	12,431	9,556	9,636
Inverclyde	0.5%	0.2%	3,790	3,925	4,087
Midlothian	0.2%	0.1%	3,465	3,530	3,691
Moray	0.1%	0.1%	3,156	3,553	3,704
North Ayrshire	0.2%	0.3%	5,084	5,465	5,538
North Lanarkshire	0.2%	0.1%	13,885	13,492	14,306
Orkney Islands	0.2%	0.1%	1,119	1,179	1,812
Perth & Kinross	0.0%	0.1%	4,138	4,079	4,202
Renfrewshire	0.1%	0.1%	7,459	6,317	6,464
Scottish Borders	0.1%	0.2%	4,023	4,229	4,410
Shetland Islands	0.0%	0.0%	2,009	2,177	2,403
South Ayrshire	0.2%	0.3%	6,361	5,377	4,725
South Lanarkshire	0.2%	0.2%	11,953	11,788	11,705
Stirling	0.2%	0.2%	2,827	2,953	3,781
West Dunbartonshire	0.2%	0.2%	4,831	5,571	5,553
West Lothian	0.2%	0.2%	5,052	5,236	5,381
Scotland	0.1%	0.1%	223,737	231,623	230,310

Corporate management

Corporate Management	Indicator 3					
	Total number of council employees in highest 2% of earners			Total number of female council employees in highest 2% of earners		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	198	216	210	57	63	76
Aberdeenshire	225	264	264	59	84	85
Angus	57	97	99	4	22	23
Argyll & Bute	66	71	74	18	19	20
Clackmannanshire	59	60	45	13	15	15
Dumfries & Galloway	182	132	133	41	23	39
Dundee City	165	140	142	34	33	34
East Ayrshire	99	103	111	17	24	29
East Dunbartonshire	72	76	79	25	24	25
East Lothian	60	67	68	19	24	27
East Renfrewshire	78	76	74	29	29	29
Edinburgh, City of	332	357	385	102	110	143
Eilean Siar	34	32	32	7	6	6
Falkirk	179	167	114	58	67	45
Fife	415	424	416	113	125	135
Glasgow City	618	685	656	167	222	211
Highland	187	184	194	35	47	60
Inverclyde	79	88	86	22	25	28
Midlothian	69	71	82	19	17	24
Moray	63	71	98	15	21	29
North Ayrshire	104	109	111	26	32	33
North Lanarkshire	297	292	285	86	81	90
Orkney Islands	26	24	36	3	3	5
Perth & Kinross	85	82	86	28	22	24
Renfrewshire	155	134	135	38	34	37
Scottish Borders	124	86	96	30	31	35
Shetland Islands	40	44	48	3	6	5
South Ayrshire	127	108	94	45	26	25
South Lanarkshire	252	292	235	92	94	78
Stirling	109	70	76	43	36	32
West Dunbartonshire	97	117	117	33	40	40
West Lothian	101	106	116	32	31	35
Scotland	4,754	4,845	4,797	1,313	1,436	1,522

Corporate management

Corporate Management	Indicator 3					
	Percentage of employees in the highest 2% of earners that are female			Total number of council employees in the highest 5% of earners		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	28.8%	29.2%	36.2%	556	600	589
Aberdeenshire	26.2%	31.8%	32.2%	609	591	588
Angus	7.0%	22.7%	23.2%	143	198	204
Argyll & Bute	27.3%	26.8%	27.0%	183	195	207
Clackmannanshire	22.0%	25.0%	33.3%	142	148	103
Dumfries & Galloway	22.5%	17.4%	29.3%	307	319	400
Dundee City	20.6%	23.6%	23.9%	348	346	373
East Ayrshire	17.2%	23.3%	26.1%	249	250	266
East Dunbartonshire	34.7%	31.6%	31.6%	180	191	198
East Lothian	31.7%	35.8%	39.7%	171	181	191
East Renfrewshire	37.2%	38.2%	39.2%	188	190	186
Edinburgh, City of	30.7%	30.8%	37.1%	901	1,033	898
Eilean Siar	20.6%	18.8%	18.8%	85	80	81
Falkirk	32.4%	40.1%	39.5%	287	290	244
Fife	27.2%	29.5%	32.5%	979	1,035	1,071
Glasgow City	27.0%	32.4%	32.2%	1,913	1,626	1,686
Highland	18.7%	25.5%	30.9%	474	527	549
Inverclyde	27.8%	28.4%	32.6%	197	223	231
Midlothian	27.5%	23.9%	29.3%	173	177	186
Moray	23.8%	29.6%	29.6%	158	178	245
North Ayrshire	25.0%	29.4%	29.7%	257	273	277
North Lanarkshire	29.0%	27.7%	31.6%	727	713	715
Orkney Islands	11.5%	12.5%	13.9%	59	60	94
Perth & Kinross	32.9%	26.8%	27.9%	203	212	219
Renfrewshire	24.5%	25.4%	27.4%	391	316	329
Scottish Borders	24.2%	36.0%	36.5%	211	233	225
Shetland Islands	7.5%	13.6%	10.4%	100	105	120
South Ayrshire	35.4%	24.1%	26.6%	318	269	236
South Lanarkshire	36.5%	32.2%	33.2%	639	649	616
Stirling	39.4%	51.4%	42.1%	182	176	190
West Dunbartonshire	34.0%	34.2%	34.2%	242	383	388
West Lothian	31.7%	29.2%	30.2%	252	274	329
Scotland	27.6%	29.6%	31.7%	11,824	12,041	12,234

Corporate management

Corporate Management	Indicator 3					
	Total number of female council employees in highest 5% of earners			Percentage of employees in the highest 5% of earners that are female		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	209	233	244	37.6%	38.8%	41.4%
Aberdeenshire	271	251	240	44.5%	42.5%	40.8%
Angus	24	45	51	16.8%	22.7%	25.0%
Argyll & Bute	51	63	66	27.9%	32.3%	31.9%
Clackmannanshire	51	50	33	35.9%	33.8%	32.0%
Dumfries & Galloway	97	106	149	31.6%	33.2%	37.3%
Dundee City	81	72	88	23.3%	20.8%	23.6%
East Ayrshire	83	93	100	33.3%	37.2%	37.6%
East Dunbartonshire	45	47	54	25.0%	24.6%	27.3%
East Lothian	66	69	70	38.6%	38.1%	36.6%
East Renfrewshire	71	73	69	37.8%	38.4%	37.1%
Edinburgh, City of	345	417	363	38.3%	40.4%	40.4%
Eilean Siar	18	16	19	21.2%	20.0%	23.5%
Falkirk	105	113	105	36.6%	39.0%	43.0%
Fife	357	406	451	36.5%	39.2%	42.1%
Glasgow City	682	657	692	35.7%	40.4%	41.0%
Highland	141	183	196	29.7%	34.7%	35.7%
Inverclyde	76	92	94	38.6%	41.3%	40.7%
Midlothian	60	53	68	34.7%	29.9%	36.6%
Moray	44	54	77	27.8%	30.3%	31.4%
North Ayrshire	88	84	108	34.2%	30.8%	39.0%
North Lanarkshire	264	250	277	36.3%	35.1%	38.7%
Orkney Islands	9	11	27	15.3%	18.3%	28.7%
Perth & Kinross	68	71	78	33.5%	33.5%	35.6%
Renfrewshire	116	104	121	29.7%	32.9%	36.8%
Scottish Borders	57	80	82	27.0%	34.3%	36.4%
Shetland Islands	16	22	13	16.0%	21.0%	10.8%
South Ayrshire	129	87	84	40.6%	32.3%	35.6%
South Lanarkshire	256	262	244	40.1%	40.4%	39.6%
Stirling	84	76	89	46.2%	43.2%	46.8%
West Dunbartonshire	91	162	176	37.6%	42.3%	45.4%
West Lothian	80	102	117	31.7%	37.2%	35.6%
Scotland	4,135	4,404	4,645	35.0%	36.6%	38.0%

Corporate management

Corporate Management	Indicator 4			
	Number of buildings from which the council delivers services to the public		Number of public service buildings that are suitable and accessible to disabled people	
	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	185	166	47	71
Aberdeenshire	191	179	54	73
Angus	96	101	70	77
Argyll & Bute	83	83	50	60
Clackmannanshire	37	37	26	26
Dumfries & Galloway	205	205	3	19
Dundee City	182	159	136	129
East Ayrshire	173	165	46	67
East Dunbartonshire	152	87	58	12
East Lothian	72	74	39	47
East Renfrewshire	100	93	56	60
Edinburgh, City of	237	237	170	170
Eilean Siar	20	20	1	1
Falkirk	135	132	65	69
Fife	298	298	22	22
Glasgow City	518	518	72	119
Highland	325	209	11	52
Inverclyde	92	92	7	23
Midlothian	123	123	55	74
Moray	63	61	7	41
North Ayrshire	115	114	31	41
North Lanarkshire	386	325	18	42
Orkney Islands	43	43	15	18
Perth & Kinross	92	87	47	48
Renfrewshire	202	205	131	137
Scottish Borders	105	96	79	82
Shetland Islands	89	33	48	20
South Ayrshire	105	102	50	50
South Lanarkshire	606	591	480	439
Stirling	87	94	62	66
West Dunbartonshire	101	98	21	28
West Lothian	161	161	35	49
Scotland	5,227	4,751	1,954	2,062

Corporate management

Corporate Management	Indicator 4		Indicator 5	
	Percentage of public service buildings that are suitable and accessible to disabled people		Cost of collecting council tax per dwelling	
	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	25.4%	42.8%	£13.47	£13.77
Aberdeenshire	28.3%	40.8%	£10.82	£11.24
Angus	72.9%	76.2%	£12.46	£13.95
Argyll & Bute	60.2%	72.3%	£13.68	£16.07
Clackmannanshire	70.3%	70.3%	£14.21	£14.07
Dumfries & Galloway	1.5%	9.3%	£12.38	£13.02
Dundee City	74.7%	81.1%	£28.22	£26.21
East Ayrshire	26.6%	40.6%	£8.89	£8.15
East Dunbartonshire	38.2%	13.8%	£6.81	£8.42
East Lothian	54.2%	63.5%	£12.37	£11.95
East Renfrewshire	56.0%	64.5%	£11.66	£11.31
Edinburgh, City of	71.7%	71.7%	£11.55	£14.28
Eilean Siar	5.0%	5.0%	£24.99	£29.57
Falkirk	48.1%	52.3%	£4.75	£6.25
Fife	7.4%	7.4%	£11.74	£13.13
Glasgow City	13.9%	23.0%	£15.92	£14.46
Highland	3.4%	24.9%	£17.68	£17.61
Inverclyde	7.6%	25.0%	£17.21	£18.25
Midlothian	44.7%	60.2%	£13.92	£14.72
Moray	11.1%	67.2%	£14.94	£13.91
North Ayrshire	27.0%	36.0%	£13.04	£18.72
North Lanarkshire	4.7%	12.9%	£13.75	£12.46
Orkney Islands	34.9%	41.9%	£17.87	£18.58
Perth & Kinross	51.1%	55.2%	£15.77	£15.88
Renfrewshire	64.9%	66.8%	£13.18	£13.42
Scottish Borders	75.2%	85.4%	£10.17	£14.33
Shetland Islands	53.9%	60.6%	£18.50	£13.26
South Ayrshire	47.6%	49.0%	£10.46	£10.55
South Lanarkshire	79.2%	74.3%	£11.84	£11.82
Stirling	71.3%	70.2%	£11.02	£10.95
West Dunbartonshire	20.8%	28.6%	£12.14	£9.24
West Lothian	21.7%	30.4%	£7.99	£7.13
Scotland	37.4%	43.4%	£13.23	£13.62

Corporate management

Corporate Management	Indicator 5			
	Cost of collecting council tax		Number of dwellings	
	2004/2005	2005/2006	2004/2005	2005/2006
Aberdeen City	£1,446,751	£1,489,279	107,440	108,141
Aberdeenshire	£1,106,000	£1,165,000	102,233	103,620
Angus	£645,038	£727,646	51,781	52,179
Argyll & Bute	£621,392	£735,025	45,422	45,744
Clackmannanshire	£316,348	£317,805	22,260	22,591
Dumfries & Galloway	£852,333	£914,306	68,854	70,230
Dundee City	£2,028,114	£1,886,910	71,857	71,999
East Ayrshire	£478,523	£440,015	53,847	54,004
East Dunbartonshire	£295,131	£366,119	43,326	43,474
East Lothian	£508,780	£499,398	41,117	41,789
East Renfrewshire	£427,674	£415,444	36,670	36,748
Edinburgh, City of	£2,575,082	£3,213,620	222,957	225,001
Eilean Siar	£344,253	£407,157	13,775	13,767
Falkirk	£321,230	£429,243	67,631	68,627
Fife	£1,906,819	£2,153,107	162,456	164,009
Glasgow City	£4,678,239	£4,266,922	293,937	295,113
Highland	£1,859,611	£1,871,697	105,160	106,277
Inverclyde	£685,259	£718,073	39,819	39,349
Midlothian	£469,567	£499,076	33,734	33,905
Moray	£597,682	£562,468	39,999	40,429
North Ayrshire	£834,475	£1,205,588	63,981	64,408
North Lanarkshire	£1,951,964	£1,788,498	141,918	143,536
Orkney Islands	£172,192	£180,075	9,634	9,692
Perth & Kinross	£1,031,143	£1,047,793	65,392	65,963
Renfrewshire	£1,062,081	£1,086,840	80,585	80,970
Scottish Borders	£540,125	£767,593	53,093	53,548
Shetland Islands	£188,168	£135,190	10,169	10,194
South Ayrshire	£546,636	£554,238	52,257	52,532
South Lanarkshire	£1,610,726	£1,625,014	136,064	137,461
Stirling	£418,826	£419,101	38,014	38,287
West Dunbartonshire	£530,677	£405,293	43,717	43,869
West Lothian	£562,352	£508,552	70,368	71,293
Scotland	£31,613,191	£32,802,085	2,389,467	2,408,749

Corporate management

Corporate Management	Indicator 5		Indicator 6		
	Income received from summary warrants		Income due from council tax for the year excluding reliefs and rebates		
	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	£75,607	£61,615	£76,530,284	£83,184,557	£88,518,599
Aberdeenshire	£585,974	£728,004	£81,436,000	£86,911,001	£94,392,917
Angus	£59,282	£89,851	£32,562,000	£34,634,209	£37,118,346
Argyll & Bute	£335,400	£0	£33,091,337	£34,324,148	£37,832,386
Clackmannanshire	£99,930	£99,235	£13,808,974	£14,910,413	£15,845,871
Dumfries & Galloway	£54,380	£51,586	£44,529,597	£46,420,624	£48,906,319
Dundee City	£243,669	£315,173	£39,735,749	£41,134,353	£42,924,433
East Ayrshire	£370,714	-£406,870	£31,540,555	£33,082,803	£34,925,516
East Dunbartonshire	£130,558	£44,247	£40,465,934	£43,161,488	£45,177,304
East Lothian	£51,842	£24,100	£32,226,583	£34,250,363	£36,061,215
East Renfrewshire	£139,743	£62,009	£34,291,240	£35,969,948	£37,772,511
Edinburgh, City of	£224,925	£296,875	£174,034,964	£180,747,186	£190,636,465
Eilean Siar	£57,150	£59,771	£6,360,436	£6,706,249	£7,396,266
Falkirk	£431,650	£480,959	£39,723,872	£42,519,704	£45,736,062
Fife	£299,343	£322,771	£104,938,656	£109,817,588	£116,745,066
Glasgow City	£1,080,448	£739,446	£160,028,449	£165,088,896	£174,201,663
Highland	£141,345	£175,927	£71,515,905	£76,152,428	£83,549,730
Inverclyde	£329,874	£364,917	£23,815,576	£25,000,603	£25,759,771
Midlothian	£19,069	£25,709	£26,811,000	£28,235,000	£29,743,000
Moray	£0	£0	£24,536,232	£27,298,849	£29,351,591
North Ayrshire	£709,588	£392,338	£37,827,722	£39,377,212	£42,417,393
North Lanarkshire	£1,142,334	£1,092,801	£80,089,000	£84,010,000	£88,949,000
Orkney Islands	£9,226	£5,723	£5,624,575	£5,928,934	£6,362,840
Perth & Kinross	£228,258	£138,660	£50,806,017	£54,074,750	£58,500,299
Renfrewshire	£400,120	£422,000	£52,036,073	£54,461,878	£57,659,259
Scottish Borders	£112,212	£45,424	£35,170,825	£37,204,940	£39,675,047
Shetland Islands	£7,578	£13,402	£5,903,120	£6,343,816	£6,795,790
South Ayrshire	£283,211	£192,023	£37,356,288	£39,284,372	£41,463,731
South Lanarkshire	£713,487	£832,689	£85,634,007	£90,412,949	£95,925,660
Stirling	£67,502	£191,617	£32,714,188	£34,360,656	£36,132,765
West Dunbartonshire	£529,611	£596,848	£26,018,741	£26,731,282	£27,811,575
West Lothian	£158,690	£266,227	£45,954,361	£48,965,146	£52,471,034
Scotland	£9,092,720	£7,725,077	£1,587,118,260	£1,670,706,345	£1,776,759,424

Corporate management

Corporate Management	Indicator 6					
	Income due from council tax for the year excluding all water charges and outstanding council tax			Reliefs and rebates due to council for council tax for the year		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	£105,137,889	£115,214,459	£121,801,679	£28,607,605	£32,029,902	£33,283,080
Aberdeenshire	£88,291,000	£94,618,914	£102,644,592	£6,855,000	£7,707,913	£8,251,675
Angus	£42,744,111	£45,745,546	£48,740,254	£10,182,111	£11,111,337	£11,621,908
Argyll & Bute	£45,661,054	£47,670,636	£50,104,085	£12,569,717	£13,346,488	£12,271,699
Clackmannanshire	£19,354,516	£20,828,941	£19,167,936	£5,545,542	£5,918,528	£3,322,065
Dumfries & Galloway	£59,416,379	£62,346,762	£64,611,324	£14,886,782	£15,926,138	£15,705,005
Dundee City	£59,694,555	£61,928,189	£64,179,759	£19,958,806	£20,793,836	£21,255,326
East Ayrshire	£45,085,858	£47,557,834	£50,182,268	£13,545,303	£14,475,031	£15,256,752
East Dunbartonshire	£48,514,888	£52,134,777	£54,731,416	£8,048,954	£8,973,289	£9,554,112
East Lothian	£41,540,003	£44,125,564	£45,965,004	£9,313,420	£9,875,201	£9,903,789
East Renfrewshire	£41,241,792	£43,536,962	£45,784,850	£6,950,552	£7,567,014	£8,012,339
Edinburgh, City of	£239,131,978	£252,017,942	£264,873,067	£65,097,014	£71,270,756	£74,236,602
Eilean Siar	£9,699,022	£10,237,146	£10,768,489	£3,338,586	£3,530,897	£3,372,223
Falkirk	£52,790,854	£56,577,531	£60,515,875	£13,066,982	£14,057,827	£14,779,813
Fife	£143,035,097	£149,972,631	£157,140,373	£38,096,441	£40,155,043	£40,395,307
Glasgow City	£295,596,004	£304,433,160	£314,703,372	£135,567,555	£139,344,264	£140,501,709
Highland	£96,426,389	£103,080,082	£109,702,035	£24,910,484	£26,927,654	£26,152,305
Inverclyde	£35,831,609	£37,820,614	£39,064,434	£12,016,033	£12,820,011	£13,304,663
Midlothian	£31,051,000	£32,795,000	£34,410,000	£4,240,000	£4,560,000	£4,667,000
Moray	£31,489,643	£36,310,230	£38,472,270	£6,953,411	£9,011,381	£9,120,679
North Ayrshire	£53,558,699	£56,782,341	£60,151,495	£15,730,977	£17,405,129	£17,734,102
North Lanarkshire	£102,156,000	£107,149,000	£112,861,000	£22,067,000	£23,139,000	£23,912,000
Orkney Islands	£7,271,321	£7,711,533	£8,067,164	£1,646,746	£1,782,599	£1,704,324
Perth & Kinross	£64,024,585	£68,638,188	£72,774,217	£13,218,568	£14,563,438	£14,273,918
Renfrewshire	£73,853,590	£78,005,538	£82,268,880	£21,817,517	£23,543,660	£24,609,621
Scottish Borders	£50,649,364	£48,472,565	£50,801,713	£15,478,539	£11,267,625	£11,126,666
Shetland Islands	£7,543,802	£8,174,896	£8,621,687	£1,640,682	£1,831,080	£1,825,897
South Ayrshire	£49,570,844	£52,541,007	£55,589,496	£12,214,556	£13,256,635	£14,125,765
South Lanarkshire	£119,149,692	£125,352,670	£131,325,158	£33,515,685	£34,939,721	£35,399,498
Stirling	£42,199,507	£44,446,096	£46,363,459	£9,485,319	£10,085,440	£10,230,694
West Dunbartonshire	£40,748,678	£41,548,830	£42,765,710	£14,729,937	£14,817,548	£14,954,135
West Lothian	£60,464,161	£64,585,885	£68,740,948	£14,509,800	£15,620,739	£16,269,914
Scotland	£2,202,923,884	£2,322,361,469	£2,437,894,009	£615,805,624	£651,655,124	£661,134,585

Corporate management

Corporate Management	Indicator 6					
	Percentage of income due from council tax for the year that was received by the end of the year			Income received from council tax for the year		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	90.2%	91.5%	92.2%	£69,008,358	£76,130,631	£81,623,123
Aberdeenshire	94.0%	95.3%	95.8%	£76,516,000	£82,821,087	£90,473,201
Angus	95.0%	95.6%	95.8%	£30,923,339	£33,103,140	£35,564,287
Argyll & Bute	94.0%	95.5%	94.9%	£31,122,224	£32,782,146	£35,906,246
Clackmannanshire	91.2%	91.3%	92.1%	£12,588,657	£13,615,617	£14,593,628
Dumfries & Galloway	94.1%	94.6%	94.1%	£41,885,023	£43,911,954	£46,038,508
Dundee City	86.2%	87.1%	90.7%	£34,260,655	£35,808,988	£38,937,464
East Ayrshire	90.1%	91.3%	92.0%	£28,407,749	£30,203,669	£32,148,361
East Dunbartonshire	94.1%	94.7%	95.3%	£38,075,478	£40,877,769	£43,033,727
East Lothian	95.3%	96.0%	96.1%	£30,709,258	£32,866,605	£34,666,352
East Renfrewshire	95.4%	95.4%	95.7%	£32,712,690	£34,316,719	£36,146,734
Edinburgh, City of	87.6%	90.4%	91.8%	£152,480,246	£163,367,367	£174,941,671
Eilean Siar	92.0%	92.6%	93.9%	£5,852,516	£6,209,805	£6,944,433
Falkirk	94.6%	95.2%	95.9%	£37,568,940	£40,479,596	£43,869,742
Fife	93.0%	93.9%	94.0%	£97,613,938	£103,096,752	£109,705,339
Glasgow City	85.1%	85.6%	86.1%	£136,198,603	£141,272,075	£149,966,312
Highland	93.5%	94.1%	95.1%	£66,891,247	£71,687,774	£79,452,451
Inverclyde	89.4%	90.7%	91.9%	£21,281,749	£22,677,908	£23,679,598
Midlothian	93.9%	94.2%	94.2%	£25,188,000	£26,601,000	£28,007,000
Moray	94.9%	95.6%	96.0%	£23,277,549	£26,098,595	£28,174,424
North Ayrshire	89.8%	91.7%	92.8%	£33,977,072	£36,117,554	£39,383,832
North Lanarkshire	93.2%	93.6%	94.2%	£74,654,000	£78,634,000	£83,829,000
Orkney Islands	97.8%	97.3%	97.6%	£5,498,720	£5,769,849	£6,207,979
Perth & Kinross	95.3%	96.1%	96.4%	£48,433,376	£51,955,020	£56,382,588
Renfrewshire	93.9%	94.2%	94.7%	£48,836,373	£51,281,890	£54,591,416
Scottish Borders	95.6%	96.6%	96.7%	£33,624,353	£35,942,505	£38,381,597
Shetland Islands	95.9%	96.1%	96.0%	£5,662,271	£6,093,869	£6,525,997
South Ayrshire	94.3%	94.5%	94.8%	£35,211,148	£37,140,097	£39,319,909
South Lanarkshire	93.9%	94.6%	94.8%	£80,413,353	£85,547,424	£90,952,763
Stirling	96.4%	96.4%	96.8%	£31,530,103	£33,135,572	£34,962,775
West Dunbartonshire	87.5%	89.4%	90.4%	£22,765,117	£23,898,677	£25,132,922
West Lothian	92.7%	93.0%	93.5%	£42,586,818	£45,548,939	£49,046,668
Scotland	91.7%	92.7%	93.3%	£1,455,754,923	£1,548,994,593	£1,658,590,047

Corporate management

Corporate Management	Indicator 7					
	Income due from non-domestic rates excluding reliefs			Income due from non-domestic rates excluding reliefs that was received by the end of the year		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	£123,550,953	£127,275,335	£130,591,034	£120,279,498	£123,527,814	£127,649,300
Aberdeenshire	£56,776,000	£59,660,941	£51,725,930	£55,607,000	£57,808,130	£50,036,848
Angus	£24,246,000	£29,555,682	£27,645,055	£23,775,000	£29,051,189	£27,203,038
Argyll & Bute	£29,187,951	£29,980,140	£27,239,706	£28,321,913	£28,986,573	£25,807,146
Clackmannanshire	£11,898,050	£11,982,582	£11,912,665	£11,099,751	£11,506,869	£11,501,216
Dumfries & Galloway	£38,333,119	£39,713,864	£35,988,222	£37,681,716	£38,917,107	£34,177,552
Dundee City	£57,743,747	£59,416,985	£60,723,857	£55,361,494	£57,279,938	£58,442,364
East Ayrshire	£26,313,238	£28,000,946	£26,972,823	£24,904,789	£26,141,636	£25,152,891
East Dunbartonshire	£19,181,811	£20,110,588	£19,487,145	£17,934,181	£19,422,193	£18,672,123
East Lothian	£25,343,935	£25,038,273	£15,090,986	£24,877,858	£24,482,259	£14,348,917
East Renfrewshire	£12,346,170	£12,732,473	£11,589,149	£11,753,993	£12,129,806	£11,083,469
Edinburgh, City of	£254,692,712	£261,395,237	£281,670,412	£239,919,611	£252,580,436	£270,471,019
Eilean Siar	£5,500,598	£5,662,810	£5,197	£5,321,373	£5,556,945	£5,059
Falkirk	£56,825,428	£58,487,458	£57,576,337	£55,166,115	£57,011,324	£56,115,307
Fife	£111,020,027	£111,991,638	£119,292,269	£106,681,597	£107,573,725	£115,692,406
Glasgow City	£284,590,389	£292,784,438	£300,801,684	£267,397,305	£276,293,046	£285,169,320
Highland	£67,994,187	£73,914,082	£75,768,465	£65,908,898	£70,938,630	£73,800,937
Inverclyde	£20,863,137	£21,258,460	£19,997,530	£19,386,158	£20,038,276	£18,774,991
Midlothian	£18,106,906	£18,939	£19,481,858	£16,258,620	£18,343	£18,785,219
Moray	£24,678,875	£25,495,729	£24,641,640	£24,289,458	£25,109,280	£24,227,815
North Ayrshire	£41,260,773	£41,105,149	£33,183,796	£38,569,443	£39,334,041	£30,685,602
North Lanarkshire	£92,832,000	£97,289,000	£97,568,000	£87,956,000	£93,235,000	£92,534,000
Orkney Islands	£6,546,427	£6,763,558	£6,844,271	£6,545,332	£6,683,357	£6,792,809
Perth & Kinross	£45,422,561	£46,764,108	£43,861,929	£44,323,335	£45,699,411	£42,502,209
Renfrewshire	£70,346,859	£72,363,648	£70,288,619	£67,983,824	£69,890,386	£69,465,650
Scottish Borders	£22,966,495	£23,886,218	£21,225,548	£22,418,719	£23,449,352	£20,859,299
Shetland Islands	£12,956,106	£12,140,616	£12,006,047	£12,742,330	£11,664,704	£11,813,951
South Ayrshire	£33,520,153	£34,763,839	£34,814,182	£32,020,803	£33,235,008	£33,345,420
South Lanarkshire	£93,266,944	£96,218,806	£185,245,641	£88,366,660	£91,548,678	£180,586,929
Stirling	£34,803,676	£36,698,279	£35,222,000	£34,013,166	£35,842,132	£34,227,164
West Dunbartonshire	£27,589,362	£28,261,686	£59,860,561	£26,085,662	£26,243,885	£57,364,643
West Lothian	£56,607,351	£59,255,452	£60,232,092	£55,616,677	£58,265,998	£59,236,648
Scotland	£1,807,311,940	£1,849,986,959	£1,978,554,650	£1,728,568,279	£1,779,465,471	£1,906,531,261

Corporate management

Corporate Management	Indicator 7			Indicator 8		
	Percentage of income due from non-domestic rates that was received by the end of the year			Number of invoices sampled		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	97.4%	97.1%	97.7%	132,931	133,193	137,604
Aberdeenshire	97.9%	96.9%	96.7%	284,168	269,144	278,580
Angus	98.1%	98.3%	98.4%	186,539	175,683	116,072
Argyll & Bute	97.0%	96.7%	94.7%	151,243	161,523	170,661
Clackmannanshire	93.3%	96.0%	96.5%	55,504	56,478	57,895
Dumfries & Galloway	98.3%	98.0%	95.0%	170,810	171,159	181,555
Dundee City	95.9%	96.4%	96.2%	2,865	2,748	172,588
East Ayrshire	94.6%	93.4%	93.3%	1,000	1,000	1,000
East Dunbartonshire	93.5%	96.6%	95.8%	104,489	110,600	629
East Lothian	98.2%	97.8%	95.1%	71,268	52,019	49,978
East Renfrewshire	95.2%	95.3%	95.6%	122,756	116,516	91,328
Edinburgh, City of	94.2%	96.6%	96.0%	430,167	448,989	426,380
Eilean Siar	96.7%	98.1%	97.3%	63,179	62,555	63,296
Falkirk	97.1%	97.5%	97.5%	123,224	118,235	192,987
Fife	96.1%	96.1%	97.0%	418,595	308,715	321,966
Glasgow City	94.0%	94.4%	94.8%	823,125	923,626	978,553
Highland	96.9%	96.0%	97.4%	331,154	324,683	325,503
Inverclyde	92.9%	94.3%	93.9%	75,277	72,675	74,442
Midlothian	89.8%	96.9%	96.4%	55,134	51,509	53,871
Moray	98.4%	98.5%	98.3%	85,367	81,488	84,440
North Ayrshire	93.5%	95.7%	92.5%	191,841	185,191	206,926
North Lanarkshire	94.7%	95.8%	94.8%	263,671	318,096	345,171
Orkney Islands	100.0%	98.8%	99.2%	58,740	63,997	65,272
Perth & Kinross	97.6%	97.7%	96.9%	106,347	114,070	117,495
Renfrewshire	96.6%	96.6%	98.8%	243,667	269,391	275,781
Scottish Borders	97.6%	98.2%	98.3%	75,981	76,109	84,842
Shetland Islands	98.3%	96.1%	98.4%	68,151	70,376	69,578
South Ayrshire	95.5%	95.6%	95.8%	161,477	161,011	161,634
South Lanarkshire	94.7%	95.1%	97.5%	229,961	325,190	290,679
Stirling	97.7%	97.7%	97.2%	112,855	116,340	121,465
West Dunbartonshire	94.5%	92.9%	95.8%	183,352	169,799	175,047
West Lothian	98.2%	98.3%	98.3%	119,765	136,436	145,261
Scotland	95.6%	96.2%	96.4%	5,504,603	5,648,544	5,838,479

Corporate management

Corporate Management	Indicator 8					
	Number of invoices sampled and paid within 30 days			Percentage of invoices sampled that were paid within 30 days		
	2003/2004	2004/2005	2005/2006	2003/2004	2004/2005	2005/2006
Aberdeen City	123,298	123,036	126,399	92.8%	92.4%	91.9%
Aberdeenshire	250,147	236,347	242,246	88.0%	87.8%	87.0%
Angus	155,827	147,925	98,871	83.5%	84.2%	85.2%
Argyll & Bute	130,892	136,528	147,798	86.5%	84.5%	86.6%
Clackmannanshire	43,577	42,847	41,744	78.5%	75.9%	72.1%
Dumfries & Galloway	152,020	153,980	163,464	89.0%	90.0%	90.0%
Dundee City	2,744	2,576	160,079	95.8%	93.7%	92.8%
East Ayrshire	836	845	849	83.6%	84.5%	84.9%
East Dunbartonshire	79,402	83,000	502	76.0%	75.0%	79.8%
East Lothian	58,645	44,801	36,345	82.3%	86.1%	72.7%
East Renfrewshire	97,347	86,433	69,134	79.3%	74.2%	75.7%
Edinburgh, City of	333,508	354,381	307,678	77.5%	78.9%	72.2%
Eilean Siar	48,627	50,107	49,717	77.0%	80.1%	78.5%
Falkirk	99,462	101,689	167,002	80.7%	86.0%	86.5%
Fife	297,239	234,712	280,900	71.0%	76.0%	87.2%
Glasgow City	712,631	808,043	855,988	86.6%	87.5%	87.5%
Highland	294,791	292,159	288,968	89.0%	90.0%	88.8%
Inverclyde	48,622	43,420	57,985	64.6%	59.7%	77.9%
Midlothian	41,299	37,483	43,933	74.9%	72.8%	81.6%
Moray	73,060	68,453	71,774	85.6%	84.0%	85.0%
North Ayrshire	162,739	153,869	173,777	84.8%	83.1%	84.0%
North Lanarkshire	204,535	248,323	290,942	77.6%	78.1%	84.3%
Orkney Islands	46,999	52,126	51,037	80.0%	81.5%	78.2%
Perth & Kinross	96,625	101,347	105,005	90.9%	88.8%	89.4%
Renfrewshire	213,256	229,772	238,609	87.5%	85.3%	86.5%
Scottish Borders	54,782	51,828	53,865	72.1%	68.1%	63.5%
Shetland Islands	55,578	59,207	56,678	81.6%	84.1%	81.5%
South Ayrshire	133,069	134,715	135,885	82.4%	83.7%	84.1%
South Lanarkshire	195,287	286,167	265,196	84.9%	88.0%	91.2%
Stirling	98,235	103,183	109,254	87.0%	88.7%	89.9%
West Dunbartonshire	150,310	134,962	142,424	82.0%	79.5%	81.4%
West Lothian	108,625	123,980	133,034	90.7%	90.9%	91.6%
Scotland	4,564,014	4,728,244	4,967,082	82.9%	83.7%	85.1%

Corporate management
