

Corporate management

Sickness absence

- 1: The number of days lost through sickness absence expressed as a percentage of the total working days available, for
- Chief officers and local government employees
 - Craft employees
 - Teachers

What the indicator reports

The indicator measures the extent of sickness absence within councils.

The employee groupings used in this indicator reflect the implementation of the 'single status' agreement and facilitate comparison between councils on a like for like basis.

Points to bear in mind

The number of working days available may vary slightly between councils because of the number of public or local holidays, however, this will not unduly influence the overall percentage lost time.

'Sickness absence' is defined as an absence from the place of employment because of the employee's illness or injury for which sick leave entitlement is used. This may include self-certification, absence supported by a doctor's certificate, long-term sickness absence, and industrial injury. Absence that is not sickness absence, for example, compassionate leave, career leave and special leave/unpaid leave, maternity and paternity leave, and maternity support, is not included.

Claims

- 2: The number and value of civil liability claims incurred by the council in the year:
- a) Number of claims per 10,000 population
 - b) Claims value as a percentage of revenue budget.

What the indicator reports

The indicator measures the number and value of claims incurred by the council in the year arising from:

- Employers Liability
- Public Liability
- Officials Indemnity
- Motor third party.

The claims value is the total paid and outstanding value of claims occurring under the four categories of cover in the year. This includes the value of out of court settlements.

Points to bear in mind

It is recognised that improvements in both the number of claims and the value of those claims indicate that the council is actively seeking to control and (where possible) eliminate avoidable losses. It is accepted that a single large loss may skew performance in any given year.

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- 3: The number and percentage of the highest paid 2% and 5% of earners among council employees, that are women.**

	Number of women	% of posts
In top 2% of all employees		
In top 5% of all employees		

What the indicator reports

The delivery of quality services is dependent on a trained and motivated workforce and it is, therefore essential that councils' employment policy reflect their commitment to equal opportunities. The indicator provides a picture of the current gender balance in more senior posts. This will help councils to identify areas of potentially unfair or discriminatory practices as well as providing a baseline for measuring improvement over time.

The indicator does not deal with equalities relating to ethnicity, disability or sexual orientation.

Points to bear in mind

The indicator excludes teachers (see Education & Children's services).

Public Access

- 4: The number of council buildings from which the council delivers services to the public and the percentage of these in which all public areas are suitable for and accessible to disabled people**

What the indicator reports

This indicator shows the number and proportion of council buildings where public areas are suitable for and accessible to disabled people.

The indicator reflects the extent to which councils have been successful in meeting the requirement of part 3 of the Disability Discrimination Act 1995 to facilitate access to their buildings for disabled people for the purpose of service delivery.

Points to bear in mind

Council buildings mean those from which the council provides a service and for which it is responsible for meeting the required standards for access.

Buildings exclude include:

- public conveniences that are not integral to such buildings
- schools and educational establishments
- residential homes
- buildings leased to other organisations
- offices that do not contain any public service areas.

Council tax collection

Context

In February 1998 the Accounts Commission published a report, 'Council Tax Collection', identifying scope for improvements in council tax collection levels and collection procedures in some councils. The report also set out a number of factors that should be borne in mind when interpreting indicators of performance of collecting council tax.

- 5: The cost of collecting council tax per dwelling.**

What the indicator reports

This indicator shows the average cost per dwelling of collecting council tax.

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The indicator excludes the cost of collecting non-domestic rates and residual community charge, but it includes the cost of collecting water and sewerage charges, net of the income received from the water authorities.

Points to bear in mind

The efficiency of a council's collection system may be affected by factors such as:

- the ability and willingness of taxpayers to pay
- the take-up of direct debit as a method of payment
- the level of enforcement action taken by the council to recover tax due to it.

Councils recover a fee from the water authorities to offset the cost of collecting water and sewerage charges. The fee varies throughout the country and this affects the indicator because in some councils the fee may also help to offset the cost of collecting council tax.

The cost information collected for the study referred to above included the gross cost of collection of water and sewerage charges, and should not be compared with the figures for the indicator in this report.

6: The income due from council tax for the year, excluding reliefs and rebates, and the percentage of council tax due that was received during the year.

What the indicator reports

This indicator shows the proportion of the council tax due in the year collected by the end of the year. Councils will continue to pursue council tax debts, but the proportion of the council tax collected by the end of the year is a measure of how effective councils are at collecting the council tax due to them.

Points to bear in mind

The effectiveness of a council's collection system may be affected by factors such as:

- the ability and willingness of taxpayers to pay
- the take-up of council tax benefit
- the level of enforcement action taken by the council to recover tax due to it.

Payment of invoices

7: The number of invoices paid within 30 calendar days of receipt as a percentage of all invoices paid.

What the indicator reports

This indicator shows the percentage of invoices paid by councils within 30 calendar days.

The Late Payments of Commercial Debts (Interests) Act 1998 recognises a general payment period of 30 days unless other terms are mutually agreed.

This indicator shows the proportion of invoices paid by councils to their suppliers within 30 calendar days

Points to bear in mind

Some invoices will not be paid within the agreed terms because they are disputed.

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Asset Management

- 8 Condition and suitability
- a) The proportion of operational accommodation that is in a satisfactory condition.
 - b) The proportion of operational accommodation that is suitable for its current use.

What the indicator reports

Part a) of the indicator shows the percentage of gross internal floor area (m²) of operational buildings, used by the council that have been assessed as being in a sound condition ie assessed as either performing as intended and operating efficiently or performing as intended but showing minor deterioration.

Part b) of the indicator, reflects the extent to which those buildings have been assessed as suitable for their current use

Points to bear in mind

This is the first year for which this information has been collected.

Each council will have its own 'mix' of properties used for service provision. The choice of that mix is a matter for the council and will vary with a range of factors such as settlement pattern, and population density. However, it is important that those properties are maintained in a reasonable condition and that they are suitable for the service provided.

Factors that may affect the reported performance of councils include:

- variations in the assessment process
- the mix of properties in use
- the extent to which councils are constrained by the use of listed buildings where possible modification is limited.

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Corporate Management	Indicator 1					
	Total available days for chief officers and local government employees			Total sick days for chief officers and local government employees		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	1,549,943	1,648,583	1,658,038	89,202	91,399	93,923
Aberdeenshire	2,001,255	2,193,956	2,148,006	90,663	101,083	110,824
Angus	801,732	874,526	872,262	37,951	39,206	47,292
Argyll & Bute	852,567	896,616	852,785	43,784	44,516	45,320
Clackmannanshire	405,822	395,120	386,753	22,019	22,980	23,431
Dumfries & Galloway	1,196,521	1,239,776	1,222,003	61,037	65,942	72,609
Dundee City	1,391,424	1,445,583	1,334,787	81,986	77,830	73,620
East Ayrshire	991,710	1,083,549	1,027,882	60,260	60,506	61,522
East Dunbartonshire	671,712	688,394	673,815	38,304	36,003	37,881
East Lothian	670,304	692,284	702,622	35,369	34,661	38,273
East Renfrewshire	673,006	704,018	687,478	38,352	39,065	38,096
Edinburgh, City of	3,572,792	3,624,502	3,707,333	205,123	208,365	226,160
Eilean Siar	510,437	566,003	580,843	14,525	17,711	22,943
Falkirk	1,174,735	1,183,186	1,195,534	74,373	76,873	72,559
Fife	3,697,744	3,750,722	4,089,558	223,744	213,357	228,610
Glasgow City	6,487,901	6,785,338	6,496,042	346,705	369,696	368,325
Highland	1,610,911	1,810,779	1,835,257	79,090	82,770	88,489
Inverclyde	772,812	826,194	822,834	46,893	49,317	47,877
Midlothian	666,715	676,881	675,045	38,278	37,017	39,747
Moray	726,052	758,185	760,031	35,862	34,315	37,775
North Ayrshire	1,154,478	1,243,533	1,145,401	64,986	67,697	66,849
North Lanarkshire	2,783,344	2,978,360	2,832,315	198,071	203,813	183,525
Orkney Islands	378,737	285,376	312,281	19,068	15,303	16,661
Perth & Kinross	889,986	903,595	858,259	33,690	43,455	47,398
Renfrewshire	1,431,257	1,509,390	1,476,879	84,755	89,780	89,053
Scottish Borders	926,044	947,220	1,050,374	48,380	46,968	54,755
Shetland Islands	Not Reported	321,216	434,445	Not Reported	18,374	30,079
South Ayrshire	990,104	960,026	965,144	49,076	52,753	57,743
South Lanarkshire	2,393,955	2,457,849	2,503,731	107,003	111,483	116,049
Stirling	724,891	765,619	731,921	40,030	43,214	42,278
West Dunbartonshire	961,152	1,045,384	1,089,951	62,205	62,436	65,440
West Lothian	1,207,361	1,229,972	1,247,946	63,929	70,924	72,382
Scotland	43,888,667	46,206,359	46,065,274	2,415,645	2,513,509	2,600,827

Corporate management

Corporate Management	Indicator 1					
	Percentage of days lost due to sickness for chief officers and local government employees			Total available days for craft employees		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	5.8%	5.5%	5.7%	72,034	71,928	70,806
Aberdeenshire	4.5%	4.6%	5.2%	19,508	20,336	20,307
Angus	4.7%	4.5%	5.4%	1,842	1,931	2,083
Argyll & Bute	5.1%	5.0%	5.3%	10,427	11,273	9,793
Clackmannanshire	5.4%	5.8%	6.1%	43,428	22,950	23,347
Dumfries & Galloway	5.1%	5.3%	5.9%	73,094	50,451	25,895
Dundee City	5.9%	5.4%	5.5%	89,032	85,791	78,919
East Ayrshire	6.1%	5.6%	6.0%	55,117	57,289	57,605
East Dunbartonshire	5.7%	5.2%	5.6%	90,649	95,238	95,070
East Lothian	5.3%	5.0%	5.4%	33,548	34,426	34,534
East Renfrewshire	5.7%	5.5%	5.5%	29,173	31,091	26,612
Edinburgh, City of	5.7%	5.7%	6.1%	82,559	82,938	80,163
Eilean Siar	2.8%	3.1%	3.9%	14,096	17,265	16,995
Falkirk	6.3%	6.5%	6.1%	113,410	112,916	111,219
Fife	6.1%	5.7%	5.6%	188,536	199,411	203,143
Glasgow City	5.3%	5.4%	5.7%	471,488	453,583	254,294
Highland	4.9%	4.6%	4.8%	43,215	34,310	33,667
Inverclyde	6.1%	6.0%	5.8%	33,475	30,739	28,619
Midlothian	5.7%	5.5%	5.9%	24,071	24,084	23,320
Moray	4.9%	4.5%	5.0%	27,514	27,258	27,240
North Ayrshire	5.6%	5.4%	5.8%	44,971	46,961	50,368
North Lanarkshire	7.1%	6.8%	6.5%	13,686	14,435	12,720
Orkney Islands	5.0%	5.4%	5.3%	No Service	No Service	No Service
Perth & Kinross	3.8%	4.8%	5.5%	15,559	15,638	15,341
Renfrewshire	5.9%	5.9%	6.0%	64,592	64,529	62,679
Scottish Borders	5.2%	5.0%	5.2%	6,272	6,272	5,886
Shetland Islands	Not Reported	5.7%	6.9%	Not Reported	132,177	20,250
South Ayrshire	5.0%	5.5%	6.0%	57,905	56,783	52,865
South Lanarkshire	4.5%	4.5%	4.6%	131,848	137,455	131,908
Stirling	5.5%	5.6%	5.8%	38,886	41,490	42,992
West Dunbartonshire	6.5%	6.0%	6.0%	40,848	42,125	50,938
West Lothian	5.3%	5.8%	5.8%	82,236	86,111	91,666
Scotland	5.5%	5.4%	5.6%	2,013,019	2,109,184	1,761,244

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Corporate Management	Indicator 1					
	Total sick days for craft employees			Percentage of days lost due to sickness for craft employees		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	4,461	4,554	5,597	6.2%	6.3%	7.9%
Aberdeenshire	590	714	1,222	3.0%	3.5%	6.0%
Angus	87	54	202	4.7%	2.8%	9.7%
Argyll & Bute	676	751	616	6.5%	6.7%	6.3%
Clackmannanshire	2,076	925	900	4.8%	4.0%	3.9%
Dumfries & Galloway	2,356	3,596	2,065	3.2%	7.1%	8.0%
Dundee City	6,708	5,951	4,578	7.5%	6.9%	5.8%
East Ayrshire	2,473	2,449	2,604	4.5%	4.3%	4.5%
East Dunbartonshire	5,844	5,253	5,710	6.4%	5.5%	6.0%
East Lothian	1,802	1,580	2,368	5.4%	4.6%	6.9%
East Renfrewshire	1,902	3,369	3,203	6.5%	10.8%	12.0%
Edinburgh, City of	6,630	5,769	7,142	8.0%	7.0%	8.9%
Eilean Siar	604	722	976	4.3%	4.2%	5.7%
Falkirk	10,086	8,949	9,336	8.9%	7.9%	8.4%
Fife	14,198	14,568	13,626	7.5%	7.3%	6.7%
Glasgow City	19,913	19,404	10,976	4.2%	4.3%	4.3%
Highland	2,672	2,820	2,264	6.2%	8.2%	6.7%
Inverclyde	3,248	3,122	2,199	9.7%	10.2%	7.7%
Midlothian	2,568	2,602	1,906	10.7%	10.8%	8.2%
Moray	1,072	1,044	852	3.9%	3.8%	3.1%
North Ayrshire	3,179	2,725	3,467	7.1%	5.8%	6.9%
North Lanarkshire	778	1,219	1,110	5.7%	8.4%	8.7%
Orkney Islands	No Service	No Service	No Service	No Service	No Service	No Service
Perth & Kinross	671	1,291	788	4.3%	8.3%	5.1%
Renfrewshire	3,785	3,976	2,935	5.9%	6.2%	4.7%
Scottish Borders	325	325	491	5.2%	5.2%	8.3%
Shetland Islands	Not Reported	9,187	1,183	Not Reported	7.0%	5.8%
South Ayrshire	2,389	3,239	2,710	4.1%	5.7%	5.1%
South Lanarkshire	8,957	6,330	8,023	6.8%	4.6%	6.1%
Stirling	2,188	1,314	2,020	5.6%	3.2%	4.7%
West Dunbartonshire	2,704	2,177	3,534	6.6%	5.2%	6.9%
West Lothian	3,818	4,734	5,718	4.6%	5.5%	6.2%
Scotland	118,760	124,713	110,321	5.9%	5.9%	6.3%

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Corporate Management	Indicator 1					
	Total available days for teachers			Total sick days for teachers		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	355,005	364,346	356,334	15,222	15,724	15,450
Aberdeenshire	560,047	618,243	620,729	20,265	21,546	24,340
Angus	242,350	259,829	240,102	9,179	10,500	10,245
Argyll & Bute	209,537	225,169	258,600	7,276	6,636	7,954
Clackmannanshire	74,873	107,277	114,483	4,472	4,605	4,008
Dumfries & Galloway	346,445	350,668	353,579	17,805	16,864	18,422
Dundee City	318,591	316,504	327,561	15,907	13,169	14,381
East Ayrshire	278,315	294,491	295,548	9,322	8,571	9,666
East Dunbartonshire	259,119	278,456	275,174	9,156	8,925	9,431
East Lothian	187,028	199,192	203,424	6,849	7,246	7,174
East Renfrewshire	247,340	271,093	275,099	7,515	7,551	7,042
Edinburgh, City of	844,437	772,395	772,400	24,100	24,294	23,800
Eilean Siar	103,779	106,279	107,990	3,398	3,548	3,481
Falkirk	376,861	386,295	408,720	11,965	13,143	10,431
Fife	856,104	878,011	921,992	34,486	34,500	36,211
Glasgow City	1,469,383	1,404,076	1,389,274	50,421	53,842	52,669
Highland	443,364	487,936	499,768	14,982	18,758	19,253
Inverclyde	192,709	205,712	203,619	7,383	7,937	7,121
Midlothian	206,456	197,105	214,121	7,251	7,497	9,947
Moray	188,663	180,888	191,708	8,073	9,147	8,051
North Ayrshire	306,828	333,199	326,077	12,482	15,132	13,492
North Lanarkshire	764,611	866,909	767,635	30,869	37,613	34,517
Orkney Islands	85,078	58,255	54,748	2,030	2,730	2,385
Perth & Kinross	296,829	297,414	296,634	12,541	13,602	12,638
Renfrewshire	405,760	384,444	374,483	15,752	16,542	16,850
Scottish Borders	240,840	248,640	252,988	7,916	7,669	8,313
Shetland Islands	85,428	85,550	84,591	2,755	2,742	3,515
South Ayrshire	225,926	231,850	242,719	9,396	7,888	9,633
South Lanarkshire	672,203	720,037	686,889	22,937	25,894	23,846
Stirling	169,460	172,954	191,297	6,548	6,726	7,976
West Dunbartonshire	192,334	212,538	204,111	7,444	8,303	8,320
West Lothian	375,542	394,531	408,243	13,199	15,296	14,773
Scotland	11,496,167	11,852,031	11,865,892	426,866	451,410	452,950

Corporate management

Corporate Management	Indicator 1			Indicator 2		
	Percentage of days lost due to sickness for teachers			Population of local authority area		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	4.3%	4.3%	4.3%	206,600	203,450	202,370
Aberdeenshire	3.6%	3.5%	3.9%	229,330	232,850	235,440
Angus	3.8%	4.0%	4.3%	107,520	108,560	109,170
Argyll & Bute	3.5%	2.9%	3.1%	91,300	91,190	90,870
Clackmannanshire	6.0%	4.3%	3.5%	47,680	48,240	48,630
Dumfries & Galloway	5.1%	4.8%	5.2%	147,210	147,930	148,340
Dundee City	5.0%	4.2%	4.4%	143,090	141,870	142,170
East Ayrshire	3.3%	2.9%	3.3%	119,530	119,720	119,400
East Dunbartonshire	3.5%	3.2%	3.4%	106,970	106,550	105,960
East Lothian	3.7%	3.6%	3.5%	91,090	91,580	91,800
East Renfrewshire	3.0%	2.8%	2.6%	89,680	89,610	89,600
Edinburgh, City of	2.9%	3.1%	3.1%	448,370	453,670	457,830
Eilean Siar	3.3%	3.3%	3.2%	26,100	26,260	26,370
Falkirk	3.2%	3.4%	2.6%	145,920	147,460	149,150
Fife	4.0%	3.9%	3.9%	352,040	354,600	356,740
Glasgow City	3.4%	3.8%	3.8%	577,090	577,670	578,790
Highland	3.4%	3.8%	3.9%	209,080	211,340	213,590
Inverclyde	3.8%	3.9%	3.5%	83,050	82,430	82,130
Midlothian	3.5%	3.8%	4.6%	79,710	79,610	79,190
Moray	4.3%	5.1%	4.2%	87,460	87,720	88,120
North Ayrshire	4.1%	4.5%	4.1%	136,030	136,020	135,830
North Lanarkshire	4.0%	4.3%	4.5%	321,820	322,790	323,420
Orkney Islands	2.4%	4.7%	4.4%	19,310	19,500	19,590
Perth & Kinross	4.2%	4.6%	4.3%	135,990	137,520	138,400
Renfrewshire	3.9%	4.3%	4.5%	170,980	170,610	170,000
Scottish Borders	3.3%	3.1%	3.3%	108,280	109,270	109,730
Shetland Islands	3.2%	3.2%	4.2%	21,870	21,940	22,000
South Ayrshire	4.2%	3.4%	4.0%	111,580	111,850	111,780
South Lanarkshire	3.4%	3.6%	3.5%	303,010	305,410	306,280
Stirling	3.9%	3.9%	4.2%	86,370	86,370	86,930
West Dunbartonshire	3.9%	3.9%	4.1%	92,320	91,970	91,400
West Lothian	3.5%	3.9%	3.6%	161,020	162,840	163,780
Scotland	3.7%	3.8%	3.8%	5,057,400	5,078,400	5,072,800

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Corporate Management	Indicator 2					
	Number of civil liability claims incurred by the council by 31 March in reporting year			Number of civil liability claims incurred by 31 March in reporting year per 10,000 population		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	509	477	587	24.6	23.4	29.0
Aberdeenshire	483	469	436	21.1	20.1	18.5
Angus	224	234	237	20.8	21.6	21.7
Argyll & Bute	226	136	154	24.8	14.9	16.9
Clackmannanshire	4	6	3	0.8	1.2	0.6
Dumfries & Galloway	333	306	283	22.6	20.7	19.1
Dundee City	540	592	545	37.7	41.7	38.3
East Ayrshire	299	526	528	25.0	43.9	44.2
East Dunbartonshire	422	283	432	39.5	26.6	40.8
East Lothian	422	414	382	46.3	45.2	41.6
East Renfrewshire	368	363	352	41.0	40.5	39.3
Edinburgh, City of	1,161	537	816	25.9	11.8	17.8
Eilean Siar	34	45	Not Reported	13.0	17.1	Not Reported
Falkirk	533	496	509	36.5	33.6	34.1
Fife	2,055	1,070	1,182	58.4	30.2	33.1
Glasgow City	2,507	2,596	2,560	43.4	44.9	44.2
Highland	243	229	226	11.6	10.8	10.6
Inverclyde	302	244	279	36.4	29.6	34.0
Midlothian	190	187	251	23.8	23.5	31.7
Moray	143	154	131	16.4	17.6	14.9
North Ayrshire	366	336	423	26.9	24.7	31.1
North Lanarkshire	1,116	916	973	34.7	28.4	30.1
Orkney Islands	36	48	29	18.6	24.6	14.8
Perth & Kinross	182	173	214	13.4	12.6	15.5
Renfrewshire	587	755	881	34.3	44.3	51.8
Scottish Borders	294	336	310	27.2	30.7	28.3
Shetland Islands	9	19	9	4.1	8.7	4.1
South Ayrshire	551	315	329	49.4	28.2	29.4
South Lanarkshire	1,439	1,157	1,119	47.5	37.9	36.5
Stirling	524	472	448	60.7	54.6	51.5
West Dunbartonshire	462	389	378	50.0	42.3	41.4
West Lothian	640	610	586	39.7	37.5	35.8
Scotland	17,204	14,890	15,583	34.0	29.3	30.9

Corporate management

Corporate Management	Indicator 2					
	Total revenue budget			Total claims value at 31 March in reporting year		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	£576,144,000	£601,490,000	£601,295,000	£581,507	£589,930	£581,296
Aberdeenshire	£615,757,000	£684,727,000	£729,822,000	£858,895	£498,925	£548,391
Angus	£268,011,000	£292,690,000	£306,348,000	£251,506	£403,685	£318,644
Argyll & Bute	£328,594,000	£335,610,000	£324,694,000	£40,151	£33,977	£155,307
Clackmannanshire	£92,045,912	£98,687,528	£103,444,972	£13,244	£0	£7,188
Dumfries & Galloway	£290,958,000	£314,541,000	£317,915,000	£562,543	£472,265	£455,584
Dundee City	£270,661,000	£281,890,000	£286,433,000	£369,360	£630,699	£403,683
East Ayrshire	£301,711,835	£313,009,461	£325,726,284	£353,156	£629,896	£657,256
East Dunbartonshire	£260,905,718	£272,069,665	£281,233,584	£244,270	£200,930	£344,960
East Lothian	£143,053,046	£144,541,000	£269,363,000	£310,000	£243,425	£280,974
East Renfrewshire	£158,148,000	£171,855,000	£185,793,000	£228,478	£156,640	£612,537
Edinburgh, City of	£726,422,000	£829,089,000	£847,619,000	£785,691	£619,410	£1,037,193
Eilean Siar	£84,122,000	£142,129,204	Not Reported	£23,978	£104,616	Not Reported
Falkirk	£425,334,000	£458,206,000	£474,557,000	£579,618	£451,040	£501,399
Fife	£681,693,000	£698,996,000	£718,197,000	£1,130,419	£960,912	£1,013,546
Glasgow City	£2,243,127,500	£2,224,656,300	£2,369,499,800	£1,792,970	£1,780,835	£1,823,843
Highland	£479,500,000	£505,700,000	£529,300,000	£413,752	£499,013	£924,811
Inverclyde	£207,205,000	£258,828,000	£275,639,960	£415,150	£482,973	£482,973
Midlothian	£153,474,000	£161,629,000	£164,300,000	£169,679	£249,243	£296,818
Moray	£152,101,000	£160,107,715	£160,825,000	£120,296	£272,349	£148,605
North Ayrshire	£235,393,368	£249,293,850	£263,272,813	£572,705	£446,834	£490,043
North Lanarkshire	£1,094,841,103	£1,127,781,538	£1,170,266,850	£1,145,498	£950,114	£1,156,732
Orkney Islands	£76,441,900	£86,607,900	£90,173,860	£52,108	£40,626	£13,406
Perth & Kinross	£230,581,000	£242,694,000	£253,572,000	£0	£318,097	£348,800
Renfrewshire	£559,880,000	£584,600,000	£553,378,000	£559,095	£578,890	£657,947
Scottish Borders	£192,217,000	£205,794,000	£215,020,000	£314,200	£427,483	£273,291
Shetland Islands	£84,453,000	£88,220,000	£88,220,000	£22,097	£206	£22,097
South Ayrshire	£188,636,447	£203,422,074	£208,324,297	£500,371	£417,154	£318,542
South Lanarkshire	£503,857,000	£530,109,000	£542,479,000	£1,126,617	£962,269	£995,463
Stirling	£175,053,000	£182,111,000	£186,848,000	£392,081	£445,729	£297,267
West Dunbartonshire	£215,742,000	£315,002,000	£334,374,000	£576,416	£658,961	£456,389
West Lothian	£458,825,000	£488,399,000	£538,119,000	£863,908	£2,576,676	£1,280,670
Scotland	£12,474,888,829	£13,254,486,235	£13,627,833,420	£15,369,759	£17,103,802	£16,883,558

Corporate management

Corporate Management	Indicator 2					
	Value of claims as a percentage of revenue budget in reporting year			Population for previous year		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	0.1%	0.1%	0.1%	209,270	206,600	203,450
Aberdeenshire	0.1%	0.1%	0.1%	227,280	229,330	232,850
Angus	0.1%	0.1%	0.1%	108,130	107,520	108,560
Argyll & Bute	0.0%	0.0%	0.0%	91,030	91,300	91,190
Clackmannanshire	0.0%	0.0%	0.0%	47,930	47,680	48,240
Dumfries & Galloway	0.2%	0.2%	0.1%	147,310	147,210	147,930
Dundee City	0.1%	0.2%	0.1%	144,180	143,090	141,870
East Ayrshire	0.1%	0.2%	0.2%	119,740	119,530	119,720
East Dunbartonshire	0.1%	0.1%	0.1%	107,310	106,970	106,550
East Lothian	0.2%	0.2%	0.1%	90,750	91,090	91,580
East Renfrewshire	0.1%	0.1%	0.3%	89,630	89,680	89,610
Edinburgh, City of	0.1%	0.1%	0.1%	448,080	448,370	453,670
Eilean Siar	0.0%	0.1%	Not Reported	26,200	26,100	26,260
Falkirk	0.1%	0.1%	0.1%	145,560	145,920	147,460
Fife	0.2%	0.1%	0.1%	350,700	352,040	354,600
Glasgow City	0.1%	0.1%	0.1%	577,350	577,090	577,670
Highland	0.1%	0.1%	0.2%	208,140	209,080	211,340
Inverclyde	0.2%	0.2%	0.2%	83,600	83,050	82,430
Midlothian	0.1%	0.2%	0.2%	80,500	79,710	79,610
Moray	0.1%	0.2%	0.1%	86,740	87,460	87,720
North Ayrshire	0.2%	0.2%	0.2%	135,650	136,030	136,020
North Lanarkshire	0.1%	0.1%	0.1%	321,350	321,820	322,790
Orkney Islands	0.1%	0.0%	0.0%	19,210	19,310	19,500
Perth & Kinross	0.0%	0.1%	0.1%	135,160	135,990	137,520
Renfrewshire	0.1%	0.1%	0.1%	171,940	170,980	170,610
Scottish Borders	0.2%	0.2%	0.1%	107,400	108,280	109,270
Shetland Islands	0.0%	0.0%	0.0%	21,940	21,870	21,940
South Ayrshire	0.3%	0.2%	0.2%	111,670	111,580	111,850
South Lanarkshire	0.2%	0.2%	0.2%	302,110	303,010	305,410
Stirling	0.2%	0.2%	0.2%	86,150	86,370	86,370
West Dunbartonshire	0.3%	0.2%	0.1%	92,830	92,320	91,970
West Lothian	0.2%	0.5%	0.2%	159,960	161,020	162,840
Scotland	0.1%	0.1%	0.1%	5,054,800	5,057,400	5,056,460

Corporate management

Corporate Management	Indicator 2					
	Number of claims in previous year			Number of claims per 10,000 population in previous year		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	526	574	531	25.1	27.8	26.1
Aberdeenshire	437	499	497	19.2	21.8	21.3
Angus	218	220	245	20.2	20.5	22.6
Argyll & Bute	224	237	178	24.6	26.0	19.5
Clackmannanshire	2	4	6	0.4	0.8	1.2
Dumfries & Galloway	335	345	323	22.7	23.4	21.8
Dundee City	9	26	75	0.6	1.8	5.3
East Ayrshire	457	386	558	38.2	32.3	46.6
East Dunbartonshire	391	449	339	36.4	42.0	31.8
East Lothian	431	481	414	47.5	52.8	45.2
East Renfrewshire	337	321	324	37.6	35.8	36.2
Edinburgh, City of	1,208	1,009	1,172	27.0	22.5	25.8
Eilean Siar	37	40	Not Reported	14.1	15.3	Not Reported
Falkirk	618	591	548	42.5	40.5	37.2
Fife	2,280	1,263	1,126	65.0	35.9	31.8
Glasgow City	2,603	2,507	2,596	45.1	43.4	44.9
Highland	259	291	251	12.4	13.9	11.9
Inverclyde	358	331	261	42.8	39.9	31.7
Midlothian	211	223	228	26.2	28.0	28.6
Moray	150	161	158	17.3	18.4	18.0
North Ayrshire	397	428	360	29.3	31.5	26.5
North Lanarkshire	1,273	1,310	1,053	39.6	40.7	32.6
Orkney Islands	33	39	51	17.2	20.2	26.2
Perth & Kinross	8	175	225	0.6	12.9	16.4
Renfrewshire	579	784	928	33.7	45.9	54.4
Scottish Borders	295	311	328	27.5	28.7	30.0
Shetland Islands	13	20	13	5.9	9.1	5.9
South Ayrshire	502	551	315	45.0	49.4	28.2
South Lanarkshire	1,407	1,736	1,446	46.6	57.3	47.3
Stirling	384	524	472	44.6	60.7	54.6
West Dunbartonshire	424	471	418	45.7	51.0	45.4
West Lothian	606	701	633	37.9	43.5	38.9
Scotland	17,012	17,008	16,059	33.7	33.6	31.9

Corporate management

Corporate Management	Indicator 2					
	Total revenue budget in previous year			Total claims value for previous year		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	£524,710,000	£576,144,000	£601,490,000	£644,457	£575,311	£533,208
Aberdeenshire	£559,470,000	£615,757,000	£684,727,000	£253,918	£842,485	£547,453
Angus	£244,867,000	£268,011,000	£292,690,000	£249,244	£245,605	£353,061
Argyll & Bute	£243,364,107	£328,594,000	£335,610,000	£61,580	£38,548	£69,415
Clackmannanshire	£89,181,487	£92,045,912	£98,687,528	£20,072	£13,244	£20,685
Dumfries & Galloway	£266,759,000	£290,958,000	£314,541,000	£491,223	£476,963	£502,574
Dundee City	£260,255,000	£270,661,000	£281,890,000	£740,000	£450,732	£301,946
East Ayrshire	£214,192,230	£301,711,835	£313,009,461	£661,535	£526,334	£602,663
East Dunbartonshire	£180,884,000	£260,905,718	£272,069,665	£177,650	£192,501	£227,153
East Lothian	£130,805,951	£143,053,046	£144,541,000	£320,190	£413,738	£243,425
East Renfrewshire	£146,809,000	£158,148,000	£171,855,000	£189,197	£189,241	£110,603
Edinburgh, City of	£697,585,000	£726,422,000	£829,089,000	£854,178	£813,050	£986,118
Eilean Siar	£91,483,000	£84,122,000	£142,129,204	£110,447	£30,349	Not Reported
Falkirk	£401,740,000	£425,334,000	£458,206,000	£484,898	£635,804	£710,893
Fife	£649,735,000	£681,693,000	£698,996,000	£1,130,871	£894,381	£851,974
Glasgow City	£2,051,000,000	£2,243,127,500	£2,224,656,300	£2,014,370	£1,792,970	£1,780,835
Highland	£477,703,000	£479,500,000	£505,700,000	£410,370	£628,808	£616,919
Inverclyde	£149,189,000	£207,205,000	£258,828,000	£738,857	£464,908	£470,670
Midlothian	£151,100,000	£153,474,000	£161,629,000	£230,383	£117,422	£350,517
Moray	£138,330,000	£152,101,000	£160,107,715	£157,846	£153,411	£314,809
North Ayrshire	£232,257,000	£235,393,368	£249,293,850	£482,412	£689,087	£501,974
North Lanarkshire	£977,899,389	£1,094,841,103	£1,127,781,538	£1,722,625	£1,487,369	£1,323,490
Orkney Islands	£76,682,364	£76,441,900	£86,607,900	£132,335	£65,738	£59,530
Perth & Kinross	£216,331,000	£230,581,000	£242,694,000	£1,029	£135,789	£394,800
Renfrewshire	£496,109,000	£559,880,000	£584,600,000	£457,800	£490,917	£574,266
Scottish Borders	£181,322,000	£192,217,000	£205,794,000	£252,122	£413,161	£356,941
Shetland Islands	£74,337,000	£84,453,000	£88,220,000	£32,197	£16,780	£32,197
South Ayrshire	£181,908,239	£188,636,447	£203,422,074	£334,094	£500,371	£417,154
South Lanarkshire	£479,744,000	£503,857,000	£530,109,000	£971,636	£1,138,306	£1,441,682
Stirling	£165,463,000	£175,053,000	£182,111,000	£413,137	£392,081	£445,729
West Dunbartonshire	£208,969,000	£215,742,000	£315,002,000	£460,290	£410,392	£619,897
West Lothian	£435,816,000	£458,825,000	£488,399,000	£810,973	£891,101	£2,441,325
Scotland	£11,396,000,767	£12,474,888,829	£13,166,266,235	£16,011,936	£16,126,897	£18,171,709

Corporate management

Corporate Management	Indicator 2			Indicator 3		
	Value of claims in previous year as a percentage of previous year's revenue budget			Total number of council employees		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	0.1%	0.1%	0.1%	9,675	9,763	11,252
Aberdeenshire	0.0%	0.1%	0.1%	11,558	11,556	11,350
Angus	0.1%	0.1%	0.1%	3,830	3,998	4,158
Argyll & Bute	0.0%	0.0%	0.0%	3,572	3,631	3,749
Clackmannanshire	0.0%	0.0%	0.0%	2,071	2,035	2,056
Dumfries & Galloway	0.2%	0.2%	0.2%	6,220	6,648	6,484
Dundee City	0.3%	0.2%	0.1%	6,857	7,104	6,740
East Ayrshire	0.3%	0.2%	0.2%	4,936	4,891	4,905
East Dunbartonshire	0.1%	0.1%	0.1%	3,820	3,952	5,913
East Lothian	0.2%	0.3%	0.2%	3,329	3,403	3,755
East Renfrewshire	0.1%	0.1%	0.1%	3,753	3,710	3,400
Edinburgh, City of	0.1%	0.1%	0.1%	20,858	21,424	20,994
Eilean Siar	0.1%	0.0%	Not Reported	1,609	1,622	1,634
Falkirk	0.1%	0.1%	0.2%	7,745	4,662	5,331
Fife	0.2%	0.1%	0.1%	21,547	19,603	17,369
Glasgow City	0.1%	0.1%	0.1%	31,816	30,910	29,826
Highland	0.1%	0.1%	0.1%	9,556	9,636	9,688
Inverclyde	0.5%	0.2%	0.2%	3,925	4,087	4,972
Midlothian	0.2%	0.1%	0.2%	3,530	3,691	3,614
Moray	0.1%	0.1%	0.2%	3,553	3,704	3,799
North Ayrshire	0.2%	0.3%	0.2%	5,465	5,538	5,482
North Lanarkshire	0.2%	0.1%	0.1%	13,492	14,306	13,412
Orkney Islands	0.2%	0.1%	0.1%	1,179	1,812	1,848
Perth & Kinross	0.0%	0.1%	0.2%	4,079	4,202	4,267
Renfrewshire	0.1%	0.1%	0.1%	6,317	6,464	6,315
Scottish Borders	0.1%	0.2%	0.2%	4,229	4,410	4,426
Shetland Islands	0.0%	0.0%	0.0%	2,177	2,403	3,719
South Ayrshire	0.2%	0.3%	0.2%	5,377	4,725	4,694
South Lanarkshire	0.2%	0.2%	0.3%	11,788	11,705	12,127
Stirling	0.2%	0.2%	0.2%	2,953	3,781	3,496
West Dunbartonshire	0.2%	0.2%	0.2%	5,571	5,553	5,502
West Lothian	0.2%	0.2%	0.5%	5,236	5,381	5,551
Scotland	0.1%	0.1%	0.1%	231,623	230,310	231,828

Corporate management

Corporate Management	Indicator 3					
	Total number of council employees in highest 2% of earners			Total number of female council employees in highest 2% of earners		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	216	210	189	63	76	72
Aberdeenshire	264	264	248	84	85	80
Angus	97	99	91	22	23	22
Argyll & Bute	71	74	75	19	20	21
Clackmannanshire	60	45	42	15	15	14
Dumfries & Galloway	132	133	130	23	39	39
Dundee City	140	142	135	33	34	38
East Ayrshire	103	111	109	24	29	31
East Dunbartonshire	76	79	119	24	25	53
East Lothian	67	68	102	24	27	45
East Renfrewshire	76	74	68	29	29	29
Edinburgh, City of	357	385	391	110	143	155
Eilean Siar	32	32	60	6	6	12
Falkirk	167	114	106	67	45	44
Fife	424	416	381	125	135	125
Glasgow City	685	656	650	222	211	222
Highland	184	194	228	47	60	63
Inverclyde	88	86	71	25	28	26
Midlothian	71	82	72	17	24	19
Moray	71	98	157	21	29	54
North Ayrshire	109	111	111	32	33	35
North Lanarkshire	292	285	268	81	90	96
Orkney Islands	24	36	24	3	5	5
Perth & Kinross	82	86	83	22	24	22
Renfrewshire	134	135	148	34	37	46
Scottish Borders	86	96	98	31	35	38
Shetland Islands	44	48	52	6	5	6
South Ayrshire	108	94	94	26	25	29
South Lanarkshire	292	235	248	94	78	92
Stirling	70	76	70	36	32	33
West Dunbartonshire	117	117	111	40	40	42
West Lothian	106	116	124	31	35	40
Scotland	4,845	4,797	4,855	1,436	1,522	1,648

Corporate management

Corporate Management	Indicator 3					
	Percentage of employees in the highest 2% of earners that are female			Total number of council employees in the highest 5% of earners		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	29.2%	36.2%	38.1%	600	589	442
Aberdeenshire	31.8%	32.2%	32.3%	591	588	642
Angus	22.7%	23.2%	24.2%	198	204	230
Argyll & Bute	26.8%	27.0%	28.0%	195	207	202
Clackmannanshire	25.0%	33.3%	33.3%	148	103	107
Dumfries & Galloway	17.4%	29.3%	30.0%	319	400	381
Dundee City	23.6%	23.9%	28.1%	346	373	337
East Ayrshire	23.3%	26.1%	28.4%	250	266	271
East Dunbartonshire	31.6%	31.6%	44.5%	191	198	298
East Lothian	35.8%	39.7%	44.1%	181	191	228
East Renfrewshire	38.2%	39.2%	42.6%	190	186	170
Edinburgh, City of	30.8%	37.1%	39.6%	1,033	898	927
Eilean Siar	18.8%	18.8%	20.0%	80	81	89
Falkirk	40.1%	39.5%	41.5%	290	244	288
Fife	29.5%	32.5%	32.8%	1,035	1,071	870
Glasgow City	32.4%	32.2%	34.2%	1,626	1,686	1,423
Highland	25.5%	30.9%	27.6%	527	549	504
Inverclyde	28.4%	32.6%	36.6%	223	231	194
Midlothian	23.9%	29.3%	26.4%	177	186	223
Moray	29.6%	29.6%	34.4%	178	245	339
North Ayrshire	29.4%	29.7%	31.5%	273	277	276
North Lanarkshire	27.7%	31.6%	35.8%	713	715	670
Orkney Islands	12.5%	13.9%	20.8%	60	94	81
Perth & Kinross	26.8%	27.9%	26.5%	212	219	230
Renfrewshire	25.4%	27.4%	31.1%	316	329	340
Scottish Borders	36.0%	36.5%	38.8%	233	225	225
Shetland Islands	13.6%	10.4%	11.5%	105	120	129
South Ayrshire	24.1%	26.6%	30.9%	269	236	235
South Lanarkshire	32.2%	33.2%	37.1%	649	616	657
Stirling	51.4%	42.1%	47.1%	176	190	182
West Dunbartonshire	34.2%	34.2%	37.8%	383	388	393
West Lothian	29.2%	30.2%	32.3%	274	329	349
Scotland	29.6%	31.7%	33.9%	12,041	12,234	11,932

Corporate management

Corporate Management	Indicator 3					
	Total number of female council employees in highest 5% of earners			Percentage of employees in the highest 5% of earners that are female		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	233	244	185	38.8%	41.4%	41.9%
Aberdeenshire	251	240	302	42.5%	40.8%	47.0%
Angus	45	51	72	22.7%	25.0%	31.3%
Argyll & Bute	63	66	67	32.3%	31.9%	33.2%
Clackmannanshire	50	33	38	33.8%	32.0%	35.5%
Dumfries & Galloway	106	149	137	33.2%	37.3%	36.0%
Dundee City	72	88	83	20.8%	23.6%	24.6%
East Ayrshire	93	100	107	37.2%	37.6%	39.5%
East Dunbartonshire	47	54	138	24.6%	27.3%	46.3%
East Lothian	69	70	97	38.1%	36.6%	42.5%
East Renfrewshire	73	69	66	38.4%	37.1%	38.8%
Edinburgh, City of	417	363	400	40.4%	40.4%	43.1%
Eilean Siar	16	19	21	20.0%	23.5%	23.6%
Falkirk	113	105	132	39.0%	43.0%	45.8%
Fife	406	451	391	39.2%	42.1%	44.9%
Glasgow City	657	692	585	40.4%	41.0%	41.1%
Highland	183	196	181	34.7%	35.7%	35.9%
Inverclyde	92	94	85	41.3%	40.7%	43.8%
Midlothian	53	68	85	29.9%	36.6%	38.1%
Moray	54	77	114	30.3%	31.4%	33.6%
North Ayrshire	84	108	120	30.8%	39.0%	43.5%
North Lanarkshire	250	277	280	35.1%	38.7%	41.8%
Orkney Islands	11	27	24	18.3%	28.7%	29.6%
Perth & Kinross	71	78	83	33.5%	35.6%	36.1%
Renfrewshire	104	121	145	32.9%	36.8%	42.6%
Scottish Borders	80	82	88	34.3%	36.4%	39.1%
Shetland Islands	22	13	18	21.0%	10.8%	14.0%
South Ayrshire	87	84	91	32.3%	35.6%	38.7%
South Lanarkshire	262	244	275	40.4%	39.6%	41.9%
Stirling	76	89	92	43.2%	46.8%	50.5%
West Dunbartonshire	162	176	183	42.3%	45.4%	46.6%
West Lothian	102	117	132	37.2%	35.6%	37.8%
Scotland	4,404	4,645	4,817	36.6%	38.0%	40.4%

Corporate management

Corporate Management	Indicator 4					
	Number of buildings from which the council delivers services to the public			Number of public service buildings that are suitable and accessible to disabled people		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	185	166	166	47	71	103
Aberdeenshire	191	179	179	54	73	86
Angus	96	101	100	70	77	79
Argyll & Bute	83	83	85	50	60	65
Clackmannanshire	37	37	37	26	26	26
Dumfries & Galloway	205	205	205	3	19	70
Dundee City	182	159	156	136	129	129
East Ayrshire	173	165	159	46	67	73
East Dunbartonshire	152	87	87	58	12	13
East Lothian	72	74	77	39	47	50
East Renfrewshire	100	93	92	56	60	68
Edinburgh, City of	237	237	207	170	170	149
Eilean Siar	20	20	50	1	1	17
Falkirk	135	132	134	65	69	75
Fife	298	298	274	22	22	50
Glasgow City	518	518	506	72	119	136
Highland	325	209	168	11	52	103
Inverclyde	92	92	82	7	23	29
Midlothian	123	123	123	55	74	76
Moray	63	61	61	7	41	49
North Ayrshire	115	114	111	31	41	61
North Lanarkshire	386	325	295	18	42	51
Orkney Islands	43	43	52	15	18	25
Perth & Kinross	92	87	97	47	48	55
Renfrewshire	202	205	205	131	137	151
Scottish Borders	105	96	105	79	82	87
Shetland Islands	89	33	33	48	20	21
South Ayrshire	105	102	102	50	50	50
South Lanarkshire	606	591	591	480	439	464
Stirling	87	94	94	62	66	68
West Dunbartonshire	101	98	98	21	28	33
West Lothian	161	161	162	35	49	58
Scotland	5,227	4,751	4,701	1,954	2,062	2,440

Corporate management

Corporate Management	Indicator 4			Indicator 5		
	Percentage of public service buildings that are suitable and accessible to disabled people			Cost of collecting council tax per dwelling		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	25.4%	42.8%	62.0%	£13.47	£13.77	£14.09
Aberdeenshire	28.3%	40.8%	48.0%	£10.82	£11.24	£11.68
Angus	72.9%	76.2%	79.0%	£12.46	£13.95	£13.85
Argyll & Bute	60.2%	72.3%	76.5%	£13.68	£16.07	£15.00
Clackmannanshire	70.3%	70.3%	70.3%	£14.21	£14.07	£14.48
Dumfries & Galloway	1.5%	9.3%	34.1%	£12.38	£13.02	£13.22
Dundee City	74.7%	81.1%	82.7%	£28.22	£26.21	£25.31
East Ayrshire	26.6%	40.6%	45.9%	£8.89	£8.15	£10.53
East Dunbartonshire	38.2%	13.8%	14.9%	£6.81	£8.42	£7.09
East Lothian	54.2%	63.5%	64.9%	£12.37	£11.95	£13.15
East Renfrewshire	56.0%	64.5%	73.9%	£11.66	£11.31	£10.42
Edinburgh, City of	71.7%	71.7%	72.0%	£11.55	£14.28	£18.19
Eilean Siar	5.0%	5.0%	34.0%	£24.99	£29.57	£25.68
Falkirk	48.1%	52.3%	56.0%	£4.75	£6.25	£10.60
Fife	7.4%	7.4%	18.2%	£11.74	£13.13	£9.25
Glasgow City	13.9%	23.0%	26.9%	£15.92	£14.46	£15.59
Highland	3.4%	24.9%	61.3%	£17.68	£17.61	£18.28
Inverclyde	7.6%	25.0%	35.4%	£17.21	£18.25	£17.99
Midlothian	44.7%	60.2%	61.8%	£13.92	£14.72	£14.54
Moray	11.1%	67.2%	80.3%	£14.94	£13.91	£13.01
North Ayrshire	27.0%	36.0%	55.0%	£13.04	£18.72	£17.17
North Lanarkshire	4.7%	12.9%	17.3%	£13.75	£12.46	£12.05
Orkney Islands	34.9%	41.9%	48.1%	£17.87	£18.58	£20.32
Perth & Kinross	51.1%	55.2%	56.7%	£15.77	£15.88	£14.66
Renfrewshire	64.9%	66.8%	73.7%	£13.18	£13.42	£13.73
Scottish Borders	75.2%	85.4%	82.9%	£10.17	£14.33	£14.03
Shetland Islands	53.9%	60.6%	63.6%	£18.50	£13.26	£14.36
South Ayrshire	47.6%	49.0%	49.0%	£10.46	£10.55	£10.92
South Lanarkshire	79.2%	74.3%	78.5%	£11.84	£11.82	£12.60
Stirling	71.3%	70.2%	72.3%	£11.02	£10.95	£10.78
West Dunbartonshire	20.8%	28.6%	33.7%	£12.14	£9.24	£7.26
West Lothian	21.7%	30.4%	35.8%	£7.99	£7.13	£8.05
Scotland	37.4%	43.4%	51.9%	£13.23	£13.62	£13.95

Corporate management

Corporate Management	Indicator 5					
	Cost of collecting council tax			Number of dwellings		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	£1,446,751	£1,489,279	£1,534,528	107,440	108,141	108,923
Aberdeenshire	£1,106,000	£1,165,000	£1,225,654	102,233	103,620	104,900
Angus	£645,038	£727,646	£729,606	51,781	52,179	52,677
Argyll & Bute	£621,392	£735,025	£689,672	45,422	45,744	45,981
Clackmannanshire	£316,348	£317,805	£332,589	22,260	22,591	22,963
Dumfries & Galloway	£852,333	£914,306	£937,571	68,854	70,230	70,922
Dundee City	£2,028,114	£1,886,910	£1,831,975	71,857	71,999	72,393
East Ayrshire	£478,523	£440,015	£574,874	53,847	54,004	54,577
East Dunbartonshire	£295,131	£366,119	£309,130	43,326	43,474	43,599
East Lothian	£508,780	£499,398	£560,217	41,117	41,789	42,612
East Renfrewshire	£427,674	£415,444	£381,486	36,670	36,748	36,618
Edinburgh, City of	£2,575,082	£3,213,620	£4,139,912	222,957	225,001	227,608
Eilean Siar	£344,253	£407,157	£356,835	13,775	13,767	13,896
Falkirk	£321,230	£429,243	£734,867	67,631	68,627	69,313
Fife	£1,906,819	£2,153,107	£1,531,359	162,456	164,009	165,470
Glasgow City	£4,678,239	£4,266,922	£4,622,923	293,937	295,113	296,582
Highland	£1,859,611	£1,871,697	£1,971,346	105,160	106,277	107,830
Inverclyde	£685,259	£718,073	£702,850	39,819	39,349	39,071
Midlothian	£469,567	£499,076	£497,892	33,734	33,905	34,242
Moray	£597,682	£562,468	£531,069	39,999	40,429	40,805
North Ayrshire	£834,475	£1,205,588	£1,115,213	63,981	64,408	64,957
North Lanarkshire	£1,951,964	£1,788,498	£1,748,369	141,918	143,536	145,077
Orkney Islands	£172,192	£180,075	£199,968	9,634	9,692	9,841
Perth & Kinross	£1,031,143	£1,047,793	£978,470	65,392	65,963	66,763
Renfrewshire	£1,062,081	£1,086,840	£1,117,711	80,585	80,970	81,393
Scottish Borders	£540,125	£767,593	£759,048	53,093	53,548	54,120
Shetland Islands	£188,168	£135,190	£147,390	10,169	10,194	10,267
South Ayrshire	£546,636	£554,238	£573,509	52,257	52,532	52,532
South Lanarkshire	£1,610,726	£1,625,014	£1,753,748	136,064	137,461	139,203
Stirling	£418,826	£419,101	£413,948	38,014	38,287	38,417
West Dunbartonshire	£530,677	£405,293	£318,658	43,717	43,869	43,889
West Lothian	£562,352	£508,552	£583,514	70,368	71,293	72,480
Scotland	£31,613,191	£32,802,085	£33,905,901	2,389,467	2,408,749	2,429,921

Corporate management

Corporate Management	Indicator 5			Indicator 6		
	Income received from summary warrants			Income due from council tax for the year excluding reliefs and rebates		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	£75,607	£61,615	£84,596	£83,184,557	£88,518,599	£94,048,215
Aberdeenshire	£585,974	£728,004	£732,787	£86,911,001	£94,392,917	£100,600,971
Angus	£59,282	£89,851	£25,326	£34,634,209	£37,118,346	£38,968,981
Argyll & Bute	£335,400	£0	£0	£34,324,148	£37,832,386	£39,425,834
Clackmannanshire	£99,930	£99,235	£95,208	£14,910,413	£15,845,871	£17,025,519
Dumfries & Galloway	£54,380	£51,586	£69,447	£46,420,624	£48,906,319	£50,799,741
Dundee City	£243,669	£315,173	£370,991	£41,134,353	£42,924,433	£44,840,848
East Ayrshire	£370,714	-£406,870	-£349,253	£33,082,803	£34,925,516	£37,437,001
East Dunbartonshire	£130,558	£44,247	£142,510	£43,161,488	£45,177,304	£46,988,977
East Lothian	£51,842	£24,100	£20,865	£34,250,363	£36,061,215	£38,050,741
East Renfrewshire	£139,743	£62,009	£195,395	£35,969,948	£37,772,511	£39,551,330
Edinburgh, City of	£224,925	£296,875	£212,899	£180,747,186	£190,636,465	£196,419,459
Eilean Siar	£57,150	£59,771	£44,901	£6,706,249	£7,396,266	£7,823,182
Falkirk	£431,650	£480,959	£476,653	£42,519,704	£45,736,062	£48,882,901
Fife	£299,343	£322,771	£399,212	£109,817,588	£116,745,066	£122,605,848
Glasgow City	£1,080,448	£739,446	£105,338	£165,088,896	£174,201,663	£178,595,768
Highland	£141,345	£175,927	£147,228	£76,152,428	£83,549,730	£89,063,597
Inverclyde	£329,874	£364,917	£312,425	£25,000,603	£25,759,771	£26,498,000
Midlothian	£19,069	£25,709	£51,432	£28,235,000	£29,743,000	£30,846,000
Moray	£0	£0	£0	£27,298,849	£29,351,591	£31,240,179
North Ayrshire	£709,588	£392,338	£503,220	£39,377,212	£42,417,393	£45,002,721
North Lanarkshire	£1,142,334	£1,092,801	£1,106,606	£84,010,000	£88,949,000	£93,838,000
Orkney Islands	£9,226	£5,723	£6,442	£5,928,934	£6,362,840	£6,644,268
Perth & Kinross	£228,258	£138,660	£144,095	£54,074,750	£58,500,299	£61,997,935
Renfrewshire	£400,120	£422,000	£421,160	£54,461,878	£57,659,259	£61,430,701
Scottish Borders	£112,212	£45,424	£113,457	£37,204,940	£39,675,047	£42,140,337
Shetland Islands	£7,578	£13,402	£20,402	£6,343,816	£6,795,790	£7,106,218
South Ayrshire	£283,211	£192,023	£304,420	£39,284,372	£41,463,731	£43,665,084
South Lanarkshire	£713,487	£832,689	£484,963	£90,412,949	£95,925,660	£101,645,493
Stirling	£67,502	£191,617	£174,290	£34,360,656	£36,132,765	£38,055,655
West Dunbartonshire	£529,611	£596,848	£627,576	£26,731,282	£27,811,575	£28,442,628
West Lothian	£158,690	£266,227	£179,491	£48,965,146	£52,471,034	£54,926,684
Scotland	£9,092,720	£7,725,077	£7,224,082	£1,670,706,345	£1,776,759,424	£1,864,608,816

Corporate management

Corporate Management	Indicator 6					
	Income due from council tax for the year excluding all water charges and outstanding council tax			Reliefs and rebates due to council for council tax for the year		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	£115,214,459	£121,801,679	£126,620,427	£32,029,902	£33,283,080	£32,572,212
Aberdeenshire	£94,618,914	£102,644,592	£109,080,650	£7,707,913	£8,251,675	£8,479,679
Angus	£45,745,546	£48,740,254	£51,018,165	£11,111,337	£11,621,908	£12,049,184
Argyll & Bute	£47,670,636	£50,104,085	£52,237,427	£13,346,488	£12,271,699	£12,811,593
Clackmannanshire	£20,828,941	£19,167,936	£23,342,373	£5,918,528	£3,322,065	£6,316,854
Dumfries & Galloway	£62,346,762	£64,611,324	£67,305,274	£15,926,138	£15,705,005	£16,505,533
Dundee City	£61,928,189	£64,179,759	£66,085,433	£20,793,836	£21,255,326	£21,244,585
East Ayrshire	£47,557,834	£50,182,268	£53,332,797	£14,475,031	£15,256,752	£15,895,796
East Dunbartonshire	£52,134,777	£54,731,416	£57,091,075	£8,973,289	£9,554,112	£10,102,098
East Lothian	£44,125,564	£45,965,004	£48,298,098	£9,875,201	£9,903,789	£10,247,357
East Renfrewshire	£43,536,962	£45,784,850	£47,988,566	£7,567,014	£8,012,339	£8,437,236
Edinburgh, City of	£252,017,942	£264,873,067	£271,774,216	£71,270,756	£74,236,602	£75,354,757
Eilean Siar	£10,237,146	£10,768,489	£11,361,919	£3,530,897	£3,372,223	£3,538,737
Falkirk	£56,577,531	£60,515,875	£64,298,995	£14,057,827	£14,779,813	£15,416,094
Fife	£149,972,631	£157,140,373	£165,305,796	£40,155,043	£40,395,307	£42,699,948
Glasgow City	£304,433,160	£314,703,372	£316,968,069	£139,344,264	£140,501,709	£138,372,301
Highland	£103,080,082	£109,702,035	£116,371,904	£26,927,654	£26,152,305	£27,308,307
Inverclyde	£37,820,614	£39,064,434	£39,812,000	£12,820,011	£13,304,663	£13,314,000
Midlothian	£32,795,000	£34,410,000	£35,620,000	£4,560,000	£4,667,000	£4,774,000
Moray	£36,310,230	£38,472,270	£40,819,877	£9,011,381	£9,120,679	£9,579,698
North Ayrshire	£56,782,341	£60,151,495	£63,716,665	£17,405,129	£17,734,102	£18,713,944
North Lanarkshire	£107,149,000	£112,861,000	£132,847,000	£23,139,000	£23,912,000	£39,009,000
Orkney Islands	£7,711,533	£8,067,164	£8,481,758	£1,782,599	£1,704,324	£1,837,490
Perth & Kinross	£68,638,188	£72,774,217	£77,061,439	£14,563,438	£14,273,918	£15,063,504
Renfrewshire	£78,005,538	£82,268,880	£86,859,938	£23,543,660	£24,609,621	£25,429,237
Scottish Borders	£48,472,565	£50,801,713	£53,909,473	£11,267,625	£11,126,666	£11,769,136
Shetland Islands	£8,174,896	£8,621,687	£9,008,888	£1,831,080	£1,825,897	£1,902,670
South Ayrshire	£52,541,007	£55,589,496	£58,465,026	£13,256,635	£14,125,765	£14,799,942
South Lanarkshire	£125,352,670	£131,325,158	£138,447,989	£34,939,721	£35,399,498	£36,802,496
Stirling	£44,446,096	£46,363,459	£48,700,868	£10,085,440	£10,230,694	£10,645,213
West Dunbartonshire	£41,548,830	£42,765,710	£43,795,891	£14,817,548	£14,954,135	£15,353,263
West Lothian	£64,585,885	£68,740,948	£71,813,938	£15,620,739	£16,269,914	£16,887,254
Scotland	£2,322,361,469	£2,437,894,009	£2,557,841,934	£651,655,124	£661,134,585	£693,233,118

Corporate management

Corporate Management	Indicator 6					
	Percentage of income due from council tax for the year that was received by the end of the year			Income received from council tax for the year		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	91.5%	92.2%	93.3%	£76,130,631	£81,623,123	£87,772,765
Aberdeenshire	95.3%	95.8%	95.9%	£82,821,087	£90,473,201	£96,448,445
Angus	95.6%	95.8%	96.4%	£33,103,140	£35,564,287	£37,548,311
Argyll & Bute	95.5%	94.9%	95.7%	£32,782,146	£35,906,246	£37,727,050
Clackmannanshire	91.3%	92.1%	92.6%	£13,615,617	£14,593,628	£15,767,216
Dumfries & Galloway	94.6%	94.1%	94.8%	£43,911,954	£46,038,508	£48,162,000
Dundee City	87.1%	90.7%	90.7%	£35,808,988	£38,937,464	£40,668,945
East Ayrshire	91.3%	92.0%	92.4%	£30,203,669	£32,148,361	£34,578,011
East Dunbartonshire	94.7%	95.3%	95.6%	£40,877,769	£43,033,727	£44,938,446
East Lothian	96.0%	96.1%	96.1%	£32,866,605	£34,666,352	£36,572,218
East Renfrewshire	95.4%	95.7%	95.9%	£34,316,719	£36,146,734	£37,948,851
Edinburgh, City of	90.4%	91.8%	92.6%	£163,367,367	£174,941,671	£181,815,110
Eilean Siar	92.6%	93.9%	93.7%	£6,209,805	£6,944,433	£7,333,494
Falkirk	95.2%	95.9%	96.2%	£40,479,596	£43,869,742	£47,029,926
Fife	93.9%	94.0%	94.3%	£103,096,752	£109,705,339	£115,666,357
Glasgow City	85.6%	86.1%	86.0%	£141,272,075	£149,966,312	£153,646,747
Highland	94.1%	95.1%	95.4%	£71,687,774	£79,452,451	£84,936,783
Inverclyde	90.7%	91.9%	93.1%	£22,677,908	£23,679,598	£24,661,000
Midlothian	94.2%	94.2%	94.3%	£26,601,000	£28,007,000	£29,098,000
Moray	95.6%	96.0%	96.6%	£26,098,595	£28,174,424	£30,178,018
North Ayrshire	91.7%	92.8%	93.3%	£36,117,554	£39,383,832	£41,990,686
North Lanarkshire	93.6%	94.2%	94.6%	£78,634,000	£83,829,000	£88,815,000
Orkney Islands	97.3%	97.6%	97.8%	£5,769,849	£6,207,979	£6,496,279
Perth & Kinross	96.1%	96.4%	96.6%	£51,955,020	£56,382,588	£59,871,406
Renfrewshire	94.2%	94.7%	94.9%	£51,281,890	£54,591,416	£58,296,495
Scottish Borders	96.6%	96.7%	96.8%	£35,942,505	£38,381,597	£40,809,676
Shetland Islands	96.1%	96.0%	96.3%	£6,093,869	£6,525,997	£6,845,420
South Ayrshire	94.5%	94.8%	94.8%	£37,140,097	£39,319,909	£41,393,306
South Lanarkshire	94.6%	94.8%	95.1%	£85,547,424	£90,952,763	£96,682,362
Stirling	96.4%	96.8%	96.9%	£33,135,572	£34,962,775	£36,875,850
West Dunbartonshire	89.4%	90.4%	92.1%	£23,898,677	£25,132,922	£26,192,929
West Lothian	93.0%	93.5%	93.8%	£45,548,939	£49,046,668	£51,511,790
Scotland	92.7%	93.3%	93.8%	£1,548,994,593	£1,658,590,047	£1,748,278,892

Corporate management

Corporate Management	Indicator 7					
	Number of invoices sampled			Number of invoices sampled and paid within 30 days		
	2004/2005	2005/2006	2006/2007	2004/2005	2005/2006	2006/2007
Aberdeen City	133,193	137,604	137,327	123,036	126,399	128,139
Aberdeenshire	269,144	278,580	278,799	236,347	242,246	246,097
Angus	175,683	116,072	85,506	147,925	98,871	69,985
Argyll & Bute	161,523	170,661	161,993	136,528	147,798	141,927
Clackmannanshire	56,478	57,895	52,026	42,847	41,744	44,059
Dumfries & Galloway	171,159	181,555	153,537	153,980	163,464	139,576
Dundee City	2,748	172,588	173,427	2,576	160,079	161,600
East Ayrshire	1,000	1,000	975	845	849	830
East Dunbartonshire	110,600	629	115,700	83,000	502	89,200
East Lothian	52,019	49,978	105,880	44,801	36,345	84,698
East Renfrewshire	116,516	91,328	95,848	86,433	69,134	78,723
Edinburgh, City of	448,989	426,380	447,751	354,381	307,678	397,127
Eilean Siar	62,555	63,296	67,919	50,107	49,717	51,773
Falkirk	118,235	192,987	202,140	101,689	167,002	174,312
Fife	308,715	321,966	314,578	234,712	280,900	273,323
Glasgow City	923,626	978,553	915,548	808,043	855,988	795,232
Highland	324,683	325,503	328,798	292,159	288,968	275,584
Inverclyde	72,675	74,442	66,774	43,420	57,985	55,621
Midlothian	51,509	53,871	56,150	37,483	43,933	44,975
Moray	81,488	84,440	85,406	68,453	71,774	75,567
North Ayrshire	185,191	206,926	195,993	153,869	173,777	168,667
North Lanarkshire	318,096	345,171	339,718	248,323	290,942	287,691
Orkney Islands	63,997	65,272	63,105	52,126	51,037	50,148
Perth & Kinross	114,070	117,495	120,802	101,347	105,005	109,397
Renfrewshire	269,391	275,781	259,638	229,772	238,609	228,881
Scottish Borders	76,109	84,842	84,710	51,828	53,865	62,569
Shetland Islands	70,376	69,578	71,465	59,207	56,678	59,799
South Ayrshire	161,011	161,634	157,825	134,715	135,885	128,024
South Lanarkshire	325,190	290,679	293,278	286,167	265,196	261,281
Stirling	116,340	121,465	117,626	103,183	109,254	104,564
West Dunbartonshire	169,799	175,047	179,600	134,962	142,424	127,870
West Lothian	136,436	145,261	151,042	123,980	133,034	139,384
Scotland	5,648,544	5,838,479	5,743,557	4,728,244	4,967,082	4,928,484

Corporate management

Corporate Management	Indicator 7		
	Percentage of invoices sampled that were paid within 30 days		
	2004/2005	2005/2006	2006/2007
Aberdeen City	92.4%	91.9%	93.3%
Aberdeenshire	87.8%	87.0%	88.3%
Angus	84.2%	85.2%	81.8%
Argyll & Bute	84.5%	86.6%	87.6%
Clackmannanshire	75.9%	72.1%	84.7%
Dumfries & Galloway	90.0%	90.0%	90.9%
Dundee City	93.7%	92.8%	93.2%
East Ayrshire	84.5%	84.9%	85.1%
East Dunbartonshire	75.0%	79.8%	77.1%
East Lothian	86.1%	72.7%	80.0%
East Renfrewshire	74.2%	75.7%	82.1%
Edinburgh, City of	78.9%	72.2%	88.7%
Eilean Siar	80.1%	78.5%	76.2%
Falkirk	86.0%	86.5%	86.2%
Fife	76.0%	87.2%	86.9%
Glasgow City	87.5%	87.5%	86.9%
Highland	90.0%	88.8%	83.8%
Inverclyde	59.7%	77.9%	83.3%
Midlothian	72.8%	81.6%	80.1%
Moray	84.0%	85.0%	88.5%
North Ayrshire	83.1%	84.0%	86.1%
North Lanarkshire	78.1%	84.3%	84.7%
Orkney Islands	81.5%	78.2%	79.5%
Perth & Kinross	88.8%	89.4%	90.6%
Renfrewshire	85.3%	86.5%	88.2%
Scottish Borders	68.1%	63.5%	73.9%
Shetland Islands	84.1%	81.5%	83.7%
South Ayrshire	83.7%	84.1%	81.1%
South Lanarkshire	88.0%	91.2%	89.1%
Stirling	88.7%	89.9%	88.9%
West Dunbartonshire	79.5%	81.4%	71.2%
West Lothian	90.9%	91.6%	92.3%
Scotland	83.7%	85.1%	85.8%

Corporate management

Corporate Management	Indicator 8			
	Gross internal floor area of operational buildings	Gross internal floor area of operational buildings in satisfactory condition	Proportion of internal floor area of operational buildings in satisfactory condition	Total number of operational buildings
	2006/2007	2006/2007	2006/2007	2006/2007
Aberdeen City	564,912	152,661	27.0	355
Aberdeenshire	689,874	234,809	34.0	822
Angus	279,907	226,037	80.8	195
Argyll & Bute	237,018	153,835	64.9	537
Clackmannanshire	130,320	68,299	52.4	136
Dumfries & Galloway	375,400	286,567	76.3	485
Dundee City	178,770	121,564	68.0	363
East Ayrshire	276,895	220,609	79.7	359
East Dunbartonshire	Not reported	Not reported	Not reported	Not reported
East Lothian	228,035	210,968	92.5	184
East Renfrewshire	227,622	170,716	75.0	134
Edinburgh, City of	499,500	443,086	88.7	1,031
Eilean Siar	110,619	49,347	44.6	141
Falkirk	329,136	247,733	75.3	303
Fife	303,865	225,495	74.2	748
Glasgow City	767,927	746,687	97.2	425
Highland	645,281	351,651	54.5	1,481
Inverclyde	227,482	87,717	38.6	146
Midlothian	214,120	130,091	60.8	229
Moray	201,713	129,477	64.2	232
North Ayrshire	362,536	206,896	57.1	468
North Lanarkshire	683,182	318,322	46.6	577
Orkney Islands	Not Reported	Not Reported	Not Reported	Not Reported
Perth & Kinross	260,023	245,067	94.2	232
Renfrewshire	Not Reported	Not Reported	Not Reported	289
Scottish Borders	315,049	277,864	88.2	373
Shetland Islands	114,999	84,512	73.5	134
South Ayrshire	342,989	155,627	45.4	589
South Lanarkshire	701,920	402,248	57.3	826
Stirling	235,955	136,592	57.9	247
West Dunbartonshire	278,249	250,424	90.0	176
West Lothian	413,241	315,892	76.4	336
Scotland	8,301,082	5,279,636	63.6	10,651

Corporate management

Corporate Management	Indicator 8	
	Number of operational buildings that are suitable for their current use	Proportion of operational buildings that are suitable for their current use
	2006/2007	2006/2007
Aberdeen City	303	85.4
Aberdeenshire	331	40.3
Angus	156	80.0
Argyll & Bute	360	67.0
Clackmannanshire	104	76.5
Dumfries & Galloway	121	24.9
Dundee City	221	60.9
East Ayrshire	257	71.6
East Dunbartonshire	Not reported	Not reported
East Lothian	141	76.6
East Renfrewshire	98	73.1
Edinburgh, City of	Not Reported	Not Reported
Eilean Siar	97	68.8
Falkirk	271	89.4
Fife	64	8.6
Glasgow City	385	90.6
Highland	884	59.7
Inverclyde	92	63.0
Midlothian	154	67.2
Moray	201	86.6
North Ayrshire	399	85.3
North Lanarkshire	381	66.0
Orkney Islands	Not Reported	Not Reported
Perth & Kinross	165	71.1
Renfrewshire	149	51.6
Scottish Borders	176	47.2
Shetland Islands	92	68.7
South Ayrshire	365	62.0
South Lanarkshire	615	74.5
Stirling	202	81.8
West Dunbartonshire	103	58.5
West Lothian	237	70.5
Scotland	5,825	54.7