

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for older people

This indicator provides one measure of the quality of residential care and is generally accepted as a reasonable indirect measure of quality. It reports the extent to which care staff - that is, staff providing direct care to residents - are appropriately qualified for the level of post they hold. Staff qualification is only one of a potentially large number of criteria that contribute to quality in residential care, but it is an important and measurable one.

The indicator relates only to staff in residential homes managed by councils for elderly people (aged 65+), including people with dementia whose residential accommodation is not usually provided separately. It excludes those managed by the voluntary and private sectors.

Appropriate qualifications for care staff at various management levels are established by the Scottish Social Services Council. This indicator reflects the proportion of staff holding social work, social care and some other qualifications (including management qualifications) which are sufficient to meet qualification requirements for the level of post they hold.

Points to bear in mind

The indicator will be affected by:

- the policies of councils on recruiting staff who are suitably qualified, and on training existing staff
- the availability of suitably qualified staff.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for older people

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	16		-	34.7	50.4			
Aberdeenshire	18		-	44.8	46.8			
Angus	11		-	43.5	58.6			
Argyll & Bute	21		-	26.2	43.4			
Clackmannanshire	1	✓	-	74.2	94.4			
Dumfries & Galloway	NS		-	NS	NS			
Dundee City	5	✓	-	69.1	67.1			
East Ayrshire	3	✓	-	64.8	72.2			
East Dunbartonshire	NS		-	NS	NS			
East Lothian	10		-	48.8	59.3			
East Renfrewshire	14		-	56.4	52.5			
City of Edinburgh	15		-	49.7	51.1			
Eilean Siar	9		-	61.1	60.3			
Falkirk	7	✓	-	59.5	63.5			
Fife	27	✗	-	21.9	30.5			
Glasgow City	22		-	39.9	43.2			
Highland	17		-	41.2	46.9			
Inverclyde	NS		-	NS	NS			
Midlothian	4	✓	-	69.0	69.6			
Moray	NS		-	NS	NS			
North Ayrshire	19		-	46.9	46.2			
North Lanarkshire	24		-	33.3	38.6			
Orkney Islands	26	✗	-	15.0	31.7			
Perth & Kinross	6	✓	-	53.8	66.7			
Renfrewshire	20		-	27.6	43.9			
Scottish Borders	23		-	30.9	39.2			
Shetland Islands	13		-	57.9	52.8			
South Ayrshire	28	✗	-	4.5	26.9			
South Lanarkshire	25	✗	-	28.9	37.0			
Stirling	2	✓	-	50.9	74.0			
West Dunbartonshire	8	✓	-	49.2	61.0			
West Lothian	12		-	55.1	58.5			
			Scotland					
			-	42.5	49.0			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	74.2	94.4
Upper quartile	-	56.8	61.6
Median	-	47.9	51.8
Lower quartile	-	32.7	43.4
Lowest ranked performance	-	4.5	26.9

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	32	0	0
No service	(NS)	0	4	4

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for other adults

This indicator provides one measure of the quality of residential care and is generally accepted as a reasonable indirect measure of quality. It reports the extent to which care staff - that is, staff providing direct care to residents - are appropriately qualified for the level of post they hold. Staff qualification is only one of a potentially large number of criteria that contribute to quality in residential care, but it is an important and measurable one.

The indicator relates only to staff in council residential homes for people aged 18-64, who have:

- physical disabilities or sensory impairments
- mental health problems or dementia
- a learning disability
- HIV/AIDS
- drug or alcohol abuse problems.

Appropriate qualifications for care staff at various management levels are established by the Scottish Social Services Council. This indicator reflects the proportion of staff holding social work, social care and some other qualifications (including management qualifications) which are sufficient to meet qualification requirements for the level of post they hold.

Points to bear in mind

The indicator will be affected by:

- the policies of councils on recruiting staff who are suitably qualified, and on training existing staff
- the availability of suitably qualified staff.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for other adults

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	16		-	50.0	43.1			
Aberdeenshire	11		-	52.8	54.9			
Angus	12		-	43.9	53.7			
Argyll & Bute	3	✓	-	100.0	75.0			
Clackmannanshire	NS		-	NS	NS			
Dumfries & Galloway	18		-	29.3	32.0			
Dundee City	13		-	63.2	53.2			
East Ayrshire	2	✓	-	72.0	76.2			
East Dunbartonshire	8	✓	-	22.2	61.1			
East Lothian	NS		-	NS	NS			
East Renfrewshire	NS		-	NS	NS			
City of Edinburgh	9		-	51.8	58.5			
Eilean Siar	10		-	65.2	55.0			
Falkirk	1	✓	-	90.0	90.0			
Fife	19		-	31.8	29.2			
Glasgow City	5	✓	-	80.0	72.2			
Highland	7	✓	-	50.0	64.7			
Inverclyde	NS		-	NS	NS			
Midlothian	NS		-	NS	NS			
Moray	NS		-	NS	NS			
North Ayrshire	14		-	57.1	50.0			
North Lanarkshire	NS		-	33.3	NS			
Orkney Islands	15		-	25.0	48.1			
Perth & Kinross	NS		-	NS	NS			
Renfrewshire	5	✓	-	29.4	72.2			
Scottish Borders	NS		-	NS	NS			
Shetland Islands	20		-	26.9	20.7			
South Ayrshire	21		-	0.0	8.7			
South Lanarkshire	NS		-	22.2	NS			
Stirling	17		-	35.7	41.2			
West Dunbartonshire	NS		-	NS	NS			
West Lothian	3	✓	-	78.6	75.0			
			Scotland					
			-	48.0	51.1			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	100.0	90.0
Upper quartile	-	64.2	72.2
Median	-	50.0	54.9
Lower quartile	-	29.4	43.1
Lowest ranked performance	-	0.0	8.7

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	32	0	0
No service	(NS)	0	9	11

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Privacy - percentage of residential care places occupied by older people, that are in single rooms

Research in relation to the preferences of residents in residential establishments confirms that privacy is of particular importance.

This indicator is a measure of one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

It is desirable for councils to use some double rooms to accommodate, for example, married or cohabiting adults. Therefore, it may not be possible or desirable for 100% of occupied places to be in single rooms.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

It is possible that the proportion of single rooms may rise because providers may close establishments (or parts of them) which fail to meet standards or rising expectations, including the recognition of the need for single rooms. In other words, it is possible that the proportion of single rooms may rise, at least in part, because of a reduction in total rooms.

Adult social work

Privacy - percentage of residential care places occupied by older people that are in single rooms

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	24		88.7	88.7	89.0			
Aberdeenshire	13		95.2	95.9	93.0			
Angus	4	✓	95.9	97.6	98.2			
Argyll & Bute	11		89.5	91.9	93.6			
Clackmannanshire	3	✓	100.0	100.0	99.2			
Dumfries & Galloway	2	✓	94.2	96.4	99.8	✓		
Dundee City	5	✓	95.7	96.0	98.0			
East Ayrshire	32	✗	71.3	73.8	77.4	✓		
East Dunbartonshire	8	✓	95.4	95.8	96.2			
East Lothian	30	✗	65.0	78.9	82.8			✓
East Renfrewshire	9		92.0	93.9	96.1			
City of Edinburgh	19		77.3	89.0	90.5			✓
Eilean Siar	15		100.0	98.9	92.1	✗		
Falkirk	26	✗	88.3	88.4	87.6			
Fife	6	✓	<u>96.4</u>	<u>96.6</u>	96.7			
Glasgow City	29	✗	74.1	74.3	84.0		✓	
Highland	7	✓	84.9	94.4	96.5		✓	
Inverclyde	18		87.5	87.0	91.3			
Midlothian	12		97.4	92.7	93.3			
Moray	25	✗	<u>48.8</u>	88.2	88.5			
North Ayrshire	20		87.4	87.3	90.4			
North Lanarkshire	28	✗	75.5	80.2	84.3		✓	
Orkney Islands	13		91.5	93.1	93.0			
Perth & Kinross	10		94.8	96.8	95.7			
Renfrewshire	17		87.5	89.7	91.5			
Scottish Borders	27	✗	84.5	90.7	86.4			
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	31	✗	73.4	74.8	78.0	✓		
South Lanarkshire	23		79.7	87.9	89.4		✓	
Stirling	16		90.7	90.7	92.0			
West Dunbartonshire	20		85.8	89.3	90.4	✓		
West Lothian	22		89.7	90.1	89.7			
			Scotland					
			84.1	87.7	90.4			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	100.0	100.0	100.0
Upper quartile	95.3	95.9	96.1
Median	89.1	90.7	91.8
Lower quartile	83.3	88.1	88.9
Lowest ranked performance	48.8	73.8	77.4

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	4
10-14%	4
>15%	2
Decline	
5-9%	1
10-14%	-
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential care places occupied by older people that are in single rooms

The following councils were ranked 25th or below in 2004/05:

East Ayrshire
East Lothian
City of Edinburgh
Glasgow City
North Lanarkshire
South Ayrshire

The following councils did not make any material improvement in their performance by 2006/07:

None

Privacy - percentage of residential care places occupied by older people, that have en-suite facilities

This indicator measures one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

The definition of 'en-suite facilities' represents a minimum standard which many, but not all, homes will have gone beyond by also providing either a shower or a bath in the apartment for the sole use of the resident.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

Adult social work

Privacy - percentage of residential care places occupied by older people that have en-suite facilities

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	15		66.7	69.8	73.0	✓		
Aberdeenshire	20		73.4	65.4	66.6	✗		
Angus	10		80.5	80.8	78.9			
Argyll & Bute	21		58.9	60.1	65.6		✓	
Clackmannanshire	4	✓	86.0	84.4	88.6			
Dumfries & Galloway	9		76.3	77.1	80.4	✓		
Dundee City	5	✓	81.6	80.4	86.9	✓		
East Ayrshire	14		63.2	70.1	73.2			✓
East Lothian	2	✓	90.4	86.8	89.6			
East Lothian	28	✗	47.5	55.6	57.9			✓
East Renfrewshire	7	✓	80.8	83.4	84.5			
City of Edinburgh	19		61.9	65.6	69.0		✓	
Eilean Siar	26	✗	40.3	39.9	61.9			✓
Falkirk	18		69.6	68.5	71.4			
Fife	13		<u>75.5</u>	<u>74.3</u>	74.1			
Glasgow City	17		64.4	67.4	71.7		✓	
Highland	6	✓	69.0	78.1	86.1			✓
Inverclyde	25	✗	62.3	62.9	62.6			
Midlothian	30	✗	17.9	48.0	50.5			✓
Moray	22		<u>64.2</u>	63.9	65.1			
North Ayrshire	27	✗	59.8	61.6	61.4			
North Lanarkshire	23		53.1	59.7	64.5			✓
Orkney Islands	29	✗	42.6	53.4	54.4			✓
Perth & Kinross	11		73.6	76.8	76.2			
Renfrewshire	8	✓	67.5	74.2	81.2			✓
Scottish Borders	31	✗	53.2	51.1	45.7		✗	
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	32	✗	46.3	40.0	34.8			✗
South Lanarkshire	12		67.9	71.7	75.1		✓	
Stirling	16		64.3	70.0	72.4		✓	
West Dunbartonshire	24		55.1	62.2	64.4			✓
West Lothian	3	✓	90.8	90.0	89.4			
			Scotland					
			66.1	68.4	71.5			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	100.0	100.0	100.0
Upper quartile	75.7	77.4	80.6
Median	65.6	69.2	72.1
Lower quartile	58.0	61.2	64.0
Lowest ranked performance	17.9	39.9	34.8

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	3
10-14%	5
>15%	9
Decline	
5-9%	1
10-14%	1
>15%	1

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential care places occupied by older people that have en-suite facilities

The following councils were ranked 25th or below in 2004/05:

East Lothian
Eilean Siar
Midlothian
North Lanarkshire
Orkney Islands
South Ayrshire

The following councils did not make any material improvement in their performance by 2006/07:

South Ayrshire

Privacy - percentage of residential places occupied by other adults, that are in single rooms

Research in relation to the preferences of residents in residential establishments confirms that privacy is of particular importance. This indicator is a measure of one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

It is desirable for councils to use some double rooms to accommodate, for example, married or cohabiting adults. For this reason, it may not be desirable for 100% of occupied places to be in single rooms.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

It is possible that the proportion of single rooms may rise because providers may close establishments (or parts of them) which fail to meet standards or rising expectations, including the recognition of the need for single rooms. In other words, it is possible that the proportion of single rooms may rise, at least in part, because of a reduction in total rooms.

Adult social work

Privacy - percentage of residential places occupied by other adults that are in single rooms

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	31	✗	97.3	93.5	81.0			✗
Aberdeenshire	19		94.9	94.9	95.1			
Angus	28	✗	85.2	85.6	84.8			
Argyll & Bute	14		98.3	92.5	96.6			
Clackmannanshire	1	✓	97.5	97.9	100.0			
Dumfries & Galloway	1	✓	100.0	100.0	100.0			
Dundee City	25	✗	91.5	98.0	91.0			
East Ayrshire	16		89.8	93.3	96.4	✓		
East Dunbartonshire	17		98.3	94.7	95.9			
East Lothian	10		82.4	84.6	98.2			✓
East Renfrewshire	9		100.0	92.9	98.3			
City of Edinburgh	23		82.9	90.2	93.5		✓	
Eilean Siar	1	✓	100.0	100.0	100.0			
Falkirk	24		92.9	91.9	93.3			
Fife	13		<u>98.6</u>	<u>93.4</u>	97.2			
Glasgow City	32	✗	69.0	69.7	80.4			✓
Highland	1	✓	81.7	100.0	100.0			✓
Inverclyde	22		93.8	89.2	94.4			
Midlothian	10		95.1	93.4	98.2			
Moray	8	✓	<u>69.9</u>	97.6	98.9			
North Ayrshire	14		89.5	87.5	96.6	✓		
North Lanarkshire	29	✗	76.9	79.5	84.0	✓		
Orkney Islands	1	✓	100.0	100.0	100.0			
Perth & Kinross	26	✗	77.3	78.9	90.7			✓
Renfrewshire	1	✓	96.6	95.9	100.0			
Scottish Borders	27	✗	51.6	86.4	88.9			✓
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	30	✗	81.8	80.9	81.6			
South Lanarkshire	18		89.3	94.3	95.8	✓		
Stirling	20		92.5	100.0	94.6			
West Dunbartonshire	20		94.9	95.7	94.6			
West Lothian	12		97.4	97.9	97.9			
			Scotland					
			84.6	88.2	91.5			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	100.0	100.0	100.0
Upper quartile	97.7	97.9	98.5
Median	93.4	93.5	96.2
Lower quartile	82.8	88.8	92.7
Lowest ranked performance	51.6	69.7	80.4

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	4
10-14%	1
>15%	5
Decline	
5-9%	-
10-14%	-
>15%	1

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential places occupied by other adults that are in single rooms

The following councils were ranked 25th or below in 2004/05:

Glasgow City
Highland
North Lanarkshire
Perth & Kinross
Scottish Borders
South Ayrshire

The following councils did not make any material improvement in their performance by 2006/07:

South Ayrshire

Privacy - percentage of residential places occupied by other adults, that have en-suite facilities

Interpretation

This indicator measures one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

The definition of 'en-suite facilities' represents a minimum standard which many, but not all, homes will have gone beyond by also providing either a shower or a bath in the apartment for the sole use of the resident.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

Adult social work

Privacy - percentage of residential places occupied by other adults that have en-suite facilities

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	20		28.5	25.9	37.7			✓
Aberdeenshire	27	✗	23.8	23.5	27.9			✓
Angus	15		54.1	52.8	50.4	✗		
Argyll & Bute	13		53.3	49.1	55.2			
Clackmannanshire	1	✓	100.0	100.0	100.0			
Dumfries & Galloway	30	✗	68.8	75.0	22.2			✗
Dundee City	11		29.9	35.8	57.9			✓
East Ayrshire	21		13.6	23.3	35.7			✓
East Dunbartonshire	5	✓	79.3	77.2	85.7	✓		
East Lothian	25	✗	31.4	26.9	30.9			
East Renfrewshire	26	✗	92.3	64.3	29.3			✗
City of Edinburgh	22		31.8	34.1	33.2			
Eilean Siar	9		100.0	0.0	61.5			✗
Falkirk	23		33.1	31.9	32.8			
Fife	12		<u>75.8</u>	<u>55.0</u>	55.9			
Glasgow City	16		45.4	50.4	49.5	✓		
Highland	4	✓	58.0	70.7	87.0			✓
Inverclyde	17		30.8	45.8	48.9			✓
Midlothian	29	✗	10.7	25.6	23.2			✓
Moray	10		<u>53.1</u>	61.9	61.1			
North Ayrshire	13		42.1	45.8	55.2			✓
North Lanarkshire	19		30.2	33.5	41.4			✓
Orkney Islands	32	✗	13.6	25.0	11.1			✗
Perth & Kinross	18		26.7	21.1	43.5			✓
Renfrewshire	8	✓	43.1	50.0	62.2			✓
Scottish Borders	31	✗	13.1	15.5	18.9			✓
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	28	✗	25.5	21.3	24.5			
South Lanarkshire	7	✓	35.7	49.4	62.5			✓
Stirling	24		31.3	31.4	31.1			
West Dunbartonshire	6	✓	67.8	70.2	73.0	✓		
West Lothian	3	✓	97.8	97.9	96.6			
			Scotland					
			42.2	47.5	51.6			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	100.0	100.0	100.0
Upper quartile	68.1	62.5	61.7
Median	38.9	45.8	49.2
Lower quartile	29.6	25.8	31.1
Lowest ranked performance	10.7	0.0	11.1

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	3
10-14%	-
>15%	13
Decline	
5-9%	1
10-14%	-
>15%	4

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential places occupied by other adults that have en-suite facilities

The following councils were ranked 25th or below in 2004/05:

Aberdeenshire
East Ayrshire
Midlothian
Orkney Islands
Scottish Borders
South Ayrshire

The following councils did not make any material improvement in their performance by 2006/07:

Orkney Islands
South Ayrshire

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

Home care is one of the most important services available to councils to support people with community care needs remain at home.

This indicator measures the overall volume of service provided by the council (either directly or through contractual arrangements with other providers) in terms of the proportion of older people (aged 65+) receiving home care services. It includes both domestic and personal care services.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	28	✗	294.9	300.1	314.5	✓		
Angus	31	✗	<u>274.7</u>	259.3	273.5			
Argyll & Bute	22		390.9	353.8	377.9			
Clackmannanshire	11		610.5	537.7	553.3	✗		
Dumfries & Galloway	9		487.1	622.3	594.0			✓
Dundee City	18		395.7	411.1	443.0		✓	
East Ayrshire	6	✓	621.9	609.4	684.2		✓	
East Dunbartonshire	23		291.6	304.6	377.6			✓
East Lothian	13		507.9	534.9	532.1			
East Renfrewshire	20		501.1	519.2	401.1			✗
City of Edinburgh	19		425.1	413.2	431.1			
Eilean Siar	1	✓	989.7	851.3	847.9		✗	
Falkirk	10		544.4	565.8	579.4	✓		
Fife	16		451.7	443.4	488.6	✓		
Glasgow City	2	✓	797.1	784.4	798.6			
Highland	29	✗	433.1	343.7	312.1			✗
Inverclyde	7	✓	654.3	788.1	678.4			
Midlothian	14		520.6	501.1	522.8			
Moray	17		503.9	454.8	453.4		✗	
North Ayrshire	25	✗	419.1	347.6	358.1		✗	
North Lanarkshire	8	✓	637.3	614.1	624.5			
Orkney Islands	15		705.1	643.1	495.1			✗
Perth & Kinross	30	✗	241.7	292.2	289.6			✓
Renfrewshire	21		444.0	386.6	396.2		✗	
Scottish Borders	24		431.4	401.0	363.8			✗
Shetland Islands	3	✓	790.2	782.2	750.8			
South Ayrshire	5	✓	603.7	658.4	685.0		✓	
South Lanarkshire	12		559.0	508.5	536.1			
Stirling	26	✗	291.8	284.1	354.3			✓
West Dunbartonshire	4	✓	802.8	758.3	750.5	✗		
West Lothian	27	✗	298.8	299.8	316.1	✓		
			Scotland					
			509.6	495.5	504.3			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	989.7	851.3	847.9
Upper quartile	616.2	618.2	609.3
Median	501.1	501.1	488.6
Lower quartile	407.4	350.7	370.7
Lowest ranked performance	241.7	259.3	273.5

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	4
10-14%	3
>15%	4
Decline	
5-9%	2
10-14%	4
>15%	4

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	465.0	<u>482.8</u>	<u>575.6</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Concerns about discrepancies between information held on different systems and the authority's inability to complete the H1 return to which this indicator should agree.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

The following councils were ranked 25th or below in 2004/05:

Aberdeenshire
Argyll & Bute
Dundee City
East Dunbartonshire
Perth & Kinross
Stirling
West Lothian

The following councils did not make any material improvement in their performance by 2006/07:

Argyll & Bute

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving personal care (eg assistance with washing, dressing, feeding and taking medication etc).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

Council	Rank in 06/07		PI measurement			Better ✓ or worse X since 04/05		
	1-32	✓1-8 X 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	5	✓	82.8	91.1	93.8		✓	
Angus	31	X	<u>44.6</u>	47.6	46.1			
Argyll & Bute	15		52.3	49.6	77.0			✓
Clackmannanshire	11		67.3	78.1	82.0			✓
Dumfries & Galloway	1	✓	84.4	92.8	98.5			✓
Dundee City	29	X	56.7	53.5	54.3			
East Ayrshire	9		76.4	81.4	88.8			✓
East Dunbartonshire	12		74.3	78.9	81.6	✓		
East Lothian	18		64.1	88.0	74.0			✓
East Renfrewshire	14		71.2	69.6	78.8		✓	
City of Edinburgh	19		51.1	61.7	71.4			✓
Eilean Siar	10		72.3	76.2	82.9		✓	
Falkirk	23		65.5	63.0	67.2			
Fife	25	X	58.0	59.9	66.3		✓	
Glasgow City	22		59.2	61.4	69.2			✓
Highland	13		65.8	71.5	79.3			✓
Inverclyde	7	✓	83.9	96.4	90.7	✓		
Midlothian	28	X	35.1	53.2	60.0			✓
Moray	17		62.4	71.2	75.0			✓
North Ayrshire	8	✓	77.7	80.8	90.6			✓
North Lanarkshire	21		55.0	64.7	70.0			✓
Orkney Islands	26	X	49.5	44.2	63.0			✓
Perth & Kinross	3	✓	79.2	89.4	94.0			✓
Renfrewshire	20		57.1	64.4	70.1			✓
Scottish Borders	6	✓	80.2	85.6	90.8		✓	
Shetland Islands	30	X	40.0	32.3	47.1			✓
South Ayrshire	2	✓	90.5	92.8	95.4	✓		
South Lanarkshire	16		52.9	80.0	76.4			✓
Stirling	24		64.7	65.4	66.9			
West Dunbartonshire	27	X	40.5	43.0	62.5			✓
West Lothian	3	✓	91.0	91.1	94.0			
			Scotland					
			63.0	68.7	74.6			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	91.0	96.4	98.5
Upper quartile	77.1	83.5	89.7
Median	64.7	71.2	76.4
Lower quartile	54.0	60.7	67.1
Lowest ranked performance	35.1	32.3	46.1

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	3
10-14%	5
>15%	18
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	63.0	<u>66.4</u>	<u>71.2</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Concerns about discrepancies between information held on different systems and the authority's inability to complete the H1 return to which this indicator should agree.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

The following councils were ranked 25th or below in 2004/05:

Argyll & Bute
City of Edinburgh
Midlothian
Orkney Islands
Shetland Islands
South Lanarkshire
West Dunbartonshire

The following councils did not make any material improvement in their performance by 2006/07:

None

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving home care services during the evening or overnight.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	10		27.1	29.5	32.2			✓
Angus	28	✗	<u>14.3</u>	17.3	18.4			
Argyll & Bute	8	✓	18.7	27.5	33.1			✓
Clackmannanshire	4	✓	28.2	30.6	36.0			✓
Dumfries & Galloway	21		40.7	<u>39.6</u>	23.6			✗
Dundee City	24		15.2	17.9	22.3			✓
East Ayrshire	5	✓	34.3	33.2	35.8			
East Dunbartonshire	7	✓	23.1	25.3	33.5			✓
East Lothian	18		25.1	27.3	27.6	✓		
East Renfrewshire	17		26.7	25.1	28.2	✓		
City of Edinburgh	31	✗	22.9	12.0	15.4			✗
Eilean Siar	30	✗	33.3	19.3	15.8			✗
Falkirk	15		24.8	25.6	28.6			✓
Fife	22		22.1	20.4	23.1			
Glasgow City	1	✓	47.5	50.3	54.1		✓	
Highland	27	✗	18.4	16.9	19.5	✓		
Inverclyde	29	✗	18.4	17.0	16.9	✗		
Midlothian	20		16.7	26.9	24.8			✓
Moray	5	✓	26.2	33.3	35.8			✓
North Ayrshire	16		28.2	27.3	28.3			
North Lanarkshire	13		26.7	28.5	31.0			✓
Orkney Islands	11		29.0	23.1	31.8	✓		
Perth & Kinross	14		25.7	31.6	29.0		✓	
Renfrewshire	25	✗	16.4	18.2	22.0			✓
Scottish Borders	9		28.5	29.4	32.6		✓	
Shetland Islands	26	✗	14.8	16.0	21.7			✓
South Ayrshire	12		29.5	31.0	31.4	✓		
South Lanarkshire	2	✓	30.2	43.5	45.5			✓
Stirling	19		20.7	22.7	26.5			✓
West Dunbartonshire	23		17.7	19.0	22.8			✓
West Lothian	3	✓	48.6	40.2	40.5			✗
			Scotland					
			27.2	28.8	30.7			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	48.6	50.3	54.1
Upper quartile	28.8	30.8	32.9
Median	25.7	26.9	28.3
Lower quartile	18.6	19.2	22.6
Lowest ranked performance	14.3	12.0	15.4

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	5
10-14%	3
>15%	14
Decline	
5-9%	1
10-14%	-
>15%	4

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	6.1	<u>10.4</u>	<u>11.0</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Concerns about discrepancies between information held on different systems and the authority's inability to complete the H1 return to which this indicator should agree.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

The following councils were ranked 25th or below in 2004/05:

Dundee City
Midlothian
Renfrewshire
Shetland Islands
West Dunbartonshire

The following councils did not make any material improvement in their performance by 2006/07:

None

Adult social work

Home Care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving home care services at the weekend.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

Council	Rank in 06/07		PI measurement			Better ✓ or worse X since 04/05		
	1-32	✓1-8 X 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	17		51.1	56.0	58.2		✓	
Angus	31	X	<u>32.2</u>	33.6	33.5			
Argyll & Bute	19		49.5	53.0	57.2			✓
Clackmannanshire	8	✓	56.2	62.6	66.3			✓
Dumfries & Galloway	1	✓	77.4	<u>79.6</u>	82.4	✓		
Dundee City	30	X	25.7	31.1	33.8			✓
East Ayrshire	7	✓	61.0	63.9	68.2		✓	
East Dunbartonshire	22		42.4	47.6	55.1			✓
East Lothian	14		58.5	62.8	60.8			
East Renfrewshire	4	✓	60.8	60.0	71.4			✓
City of Edinburgh	28	X	29.3	37.3	44.0			✓
Eilean Siar	11		64.4	65.3	64.2			
Falkirk	6	✓	56.5	55.7	69.0			✓
Fife	24		47.3	47.5	53.0		✓	
Glasgow City	9		80.7	61.0	65.7			X
Highland	23		39.9	40.1	53.9			✓
Inverclyde	15		55.1	58.8	59.4	✓		
Midlothian	27	X	35.4	39.5	45.1			✓
Moray	26	X	42.8	40.6	46.3	✓		
North Ayrshire	20		54.7	51.1	56.6			
North Lanarkshire	13		56.0	58.5	62.7		✓	
Orkney Islands	16		43.8	38.7	58.8			✓
Perth & Kinross	10		52.5	60.3	64.3			✓
Renfrewshire	18		52.2	54.9	57.4	✓		
Scottish Borders	12		56.1	58.0	62.8		✓	
Shetland Islands	29	X	34.2	32.6	36.6	✓		
South Ayrshire	3	✓	72.7	77.2	73.0	✓		
South Lanarkshire	5	✓	65.4	66.0	70.6	✓		
Stirling	21		51.3	54.9	55.8	✓		
West Dunbartonshire	25	X	46.8	47.1	48.4			
West Lothian	2	✓	69.2	75.8	77.5		✓	
			Scotland					
			53.9	54.1	58.7			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	80.7	79.6	82.4
Upper quartile	59.7	61.8	66.0
Median	52.5	55.7	58.8
Lower quartile	43.3	43.9	53.5
Lowest ranked performance	25.7	31.1	33.5

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	7
10-14%	6
>15%	11
Decline	
5-9%	-
10-14%	-
>15%	1

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	37.9	<u>42.2</u>	<u>48.2</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Concerns about discrepancies between information held on different systems and the authority's inability to complete the H1 return to which this indicator should agree.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

The following councils were ranked 25th or below in 2004/05:

Dundee City
East Dunbartonshire
City of Edinburgh
Highland
Midlothian
Shetland Islands

The following councils did not make any material improvement in their performance by 2006/07:

None

Respite Care – total overnight respite care nights provided for older people (age 65 +) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give overnight respite relating to older people (age 65+).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total overnight respite nights provided for older people aged 65+ per 1,000 population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	11		-	435.0	385.3			
Angus	12		-	283.5	336.4			
Argyll & Bute	22		-	225.3	257.5			
Clackmannanshire	4	✓	-	671.0	608.0			
Dumfries & Galloway	30	✗	-	<u>110.9</u>	167.5			
Dundee City	18		-	310.2	321.4			
East Ayrshire	17		-	405.4	325.5			
East Dunbartonshire	26	✗	-	224.7	217.6			
East Lothian	25	✗	-	239.0	228.0			
East Renfrewshire	6	✓	-	341.4	463.9			
City of Edinburgh	31	✗	-	140.2	143.2			
Eilean Siar	2	✓	-	607.5	678.9			
Falkirk	14		-	394.5	332.9			
Fife	21		-	FTR	286.6			
Glasgow City	19		-	275.8	305.7			
Highland	20		-	448.9	295.4			
Inverclyde	29	✗	-	256.3	180.0			
Midlothian	16		-	388.8	327.1			
Moray	24		-	238.7	235.9			
North Ayrshire	9		-	397.4	417.6			
North Lanarkshire	27	✗	-	536.2	214.2			
Orkney Islands	3	✓	-	608.8	655.1			
Perth & Kinross	7	✓	-	431.4	443.0			
Renfrewshire	15		-	381.7	330.8			
Scottish Borders	23		-	212.3	236.8			
Shetland Islands	1	✓	-	1967.6	1890.9			
South Ayrshire	8	✓	-	386.8	427.9			
South Lanarkshire	10		-	351.0	389.3			
Stirling	5	✓	-	457.1	481.0			
West Dunbartonshire	13		-	292.6	333.0			
West Lothian	28	✗	-	167.1	194.5			
			Scotland					
			-	341.6	310.1			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	1967.6	1890.9
Upper quartile	-	434.1	422.8
Median	-	366.4	327.1
Lower quartile	-	243.3	236.4
Lowest ranked performance	-	110.9	143.2

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	31	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	<u>364.2</u>	<u>341.9</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Unreliable data held within computer system

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite Care – the percentage of overnight respite care nights provided for older people (age 65 +) not in a care home.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for overnight care may include:

- support at home enabling the carer to be absent
- accommodation in a care home
- other accommodation away from home
- care with another family or individual

This indicator shows the extent to which overnight care was provided other than in a care home.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of respite nights not in a care home aged 65+

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	7	✓	-	7.8	4.5			
Angus	19		-	0.0	0.0			
Argyll & Bute	18		-	8.2	0.3			
Clackmannanshire	17		-	0.0	0.8			
Dumfries & Galloway	19		-	<u>0.0</u>	0.0			
Dundee City	19		-	0.0	0.0			
East Ayrshire	1	✓	-	20.5	25.4			
East Dunbartonshire	8	✓	-	4.9	3.9			
East Lothian	14		-	2.9	1.8			
East Renfrewshire	3	✓	-	1.9	15.9			
City of Edinburgh	10		-	3.5	3.2			
Eilean Siar	19		-	0.0	0.0			
Falkirk	6	✓	-	12.3	5.6			
Fife	12		-	FTR	2.2			
Glasgow City	16		-	0.3	0.9			
Highland	12		-	5.7	2.2			
Inverclyde	2	✓	-	39.6	20.9			
Midlothian	NS		-	NS	NS			
Moray	5	✓	-	0.0	7.5			
North Ayrshire	19		-	0.0	0.0			
North Lanarkshire	19		-	0.0	0.0			
Orkney Islands	19		-	9.8	0.0			
Perth & Kinross	8	✓	-	6.1	3.9			
Renfrewshire	19		-	0.0	0.0			
Scottish Borders	11		-	2.2	3.0			
Shetland Islands	19		-	0.0	0.0			
South Ayrshire	15		-	0.9	1.0			
South Lanarkshire	19		-	0.0	0.0			
Stirling	19		-	0.0	0.0			
West Dunbartonshire	4	✓	-	0.5	12.3			
West Lothian	19		-	0.0	0.0			
			Scotland					
			-	3.6	3.0			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	39.6	25.4
Upper quartile	-	5.7	3.9
Median	-	0.5	1.0
Lower quartile	-	0.0	0.0
Lowest ranked performance	-	0.0	0.0

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	31	0	0
No service	(NS)	0	1	1

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	<u>5.5</u>	<u>1.1</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Unreliable data held within computer system

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – total daytime respite care hours provided for older people (age 65 +) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give daytime respite relating to older people (age 65+).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total daytime respite hours provided for older people aged 65+ per 1,000 population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	19		-	1435.4	1418.3			
Angus	21		-	578.5	848.9			
Argyll & Bute	8	✓	-	3102.2	3682.2			
Dumfries & Galloway	26	✗	-	<u>860.1</u>	510.9			
Dundee City	17		-	1259.2	1811.1			
East Ayrshire	14		-	3360.3	3235.8			
East Dunbartonshire	1	✓	-	14254.8	10613.6			
East Lothian	28	✗	-	284.9	288.4			
East Renfrewshire	2	✓	-	9140.1	9722.7			
City of Edinburgh	5	✓	-	3771.4	6384.8			
Falkirk	16		-	47.9	1927.4			
Fife	15		-	FTR	2656.1			
Glasgow City	11		-	3036.1	3419.1			
Highland	22		-	875.9	758.3			
Inverclyde	4	✓	-	5143.0	6875.4			
Midlothian	6	✓	-	5815.9	5654.0			
Moray	20		-	553.1	964.7			
North Ayrshire	9		-	3604.9	3540.4			
North Lanarkshire	13		-	3757.6	3350.8			
Orkney Islands	10		-	375.1	3534.9			
Perth & Kinross	12		-	2504.8	3359.5			
Renfrewshire	25	✗	-	432.7	544.6			
Scottish Borders	29	✗	-	57.8	108.3			
Shetland Islands	18		-	1346.6	1749.2			
South Ayrshire	23		-	595.6	610.0			
South Lanarkshire	7	✓	-	3583.0	5421.9			
Stirling	24		-	738.0	545.3			
West Dunbartonshire	3	✓	-	5811.4	8558.9			
West Lothian	27	✗	-	436.1	320.4			
			Scotland					
			-	2783.8	3212.1			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	14254.8	10613.6
Upper quartile	-	3643.1	3682.2
Median	-	1391.0	2656.1
Lower quartile	-	572.2	758.3
Lowest ranked performance	-	47.9	108.3

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	29	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05		
Improvement		
5-9%	-	
10-14%	-	
>15%	-	
Decline		
5-9%	-	
10-14%	-	
>15%	-	

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	<u>1341.4</u>	<u>228.1</u>
Clackmannanshire	-	0.5	FTR
Eilean Siar	-	2247.8	<u>3196.8</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Unreliable data held within computer system

Eilean Siar - Other organisations who provide respite care were unable to provide sufficient back up.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite Care – the percentage of daytime respite care hours provided for older people (age 65 +) not in a day care centre.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for daytime care may include:

- support at home
- accommodation in a day care centre
- day activities outside the home not based in a day care centre
- day care with another family or individual

This indicator shows the extent to which daytime care was provided other than in a day care centre.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of daytime respite not in a day centre aged 65+

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	9		-	99.1	98.7			
Angus	1	✓	-	100.0	100.0			
Argyll & Bute	18		-	20.1	23.4			
Dumfries & Galloway	23		-	<u>0.0</u>	12.8			
Dundee City	16		-	49.2	45.2			
East Ayrshire	19		-	10.2	22.5			
East Dunbartonshire	14		-	52.2	70.4			
East Lothian	1	✓	-	100.0	100.0			
East Renfrewshire	27	✗	-	9.3	5.3			
City of Edinburgh	17		-	69.5	45.1			
Falkirk	1	✓	-	100.0	100.0			
Fife	28	✗	-	FTR	5.0			
Glasgow City	29	✗	-	0.6	3.2			
Highland	20		-	19.2	18.6			
Inverclyde	11		-	23.3	80.8			
Midlothian	13		-	79.6	76.0			
Moray	15		-	17.8	54.0			
North Ayrshire	25	✗	-	9.8	7.0			
North Lanarkshire	24		-	9.3	11.2			
Orkney Islands	26	✗	-	NS	5.4			
Perth & Kinross	12		-	72.8	76.3			
Renfrewshire	1	✓	-	100.0	100.0			
Scottish Borders	10		-	100.0	98.2			
Shetland Islands	1	✓	-	100.0	100.0			
South Ayrshire	1	✓	-	100.0	100.0			
South Lanarkshire	22		-	18.3	12.9			
Stirling	1	✓	-	100.0	100.0			
West Dunbartonshire	21		-	22.2	16.9			
West Lothian	1	✓	-	0.0	100.0			
			Scotland					
			-	34.8	34.5			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	100.0	100.0
Upper quartile	-	100.0	100.0
Median	-	49.2	54.0
Lower quartile	-	14.0	12.9
Lowest ranked performance	-	0.0	3.2

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	29	0	0
No service	(NS)	0	1	0

Count of councils showing significant change since 2004/05		
Improvement		
5-9%	-	
10-14%	-	
>15%	-	
Decline		
5-9%	-	
10-14%	-	
>15%	-	

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	<u>12.8</u>	<u>98.8</u>
Clackmannanshire	-	100.0	FTR
Eilean Siar	-	67.8	<u>45.1</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Unreliable data held within computer system

Eilean Siar - Other organisations who provide respite care were unable to provide sufficient back up.

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – total overnight respite care nights provided for other adults (age 18 – 64 years) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give overnight respite relating to other adults (age 18 – 64 years) including those with:

- learning difficulties
- physical disabilities
- mental health problems
- dementia
- HIV/AIDS
- drug/alcohol abuse problems.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total overnight respite nights provided for people aged 18-64 per 1,000 population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	10		-	72.4	47.6			
Angus	28	✗	-	29.0	22.5			
Argyll & Bute	30	✗	-	24.5	13.2			
Clackmannanshire	18		-	39.4	38.9			
Dumfries & Galloway	31	✗	-	<u>13.4</u>	10.8			
Dundee City	11		-	51.2	47.5			
East Ayrshire	12		-	63.9	46.2			
East Dunbartonshire	24		-	27.1	32.2			
East Lothian	7	✓	-	38.2	52.6			
East Renfrewshire	3	✓	-	43.0	64.9			
City of Edinburgh	21		-	42.8	35.4			
Eilean Siar	23		-	41.8	33.5			
Falkirk	13		-	64.5	44.9			
Fife	17		-	FTR	39.0			
Glasgow City	22		-	36.2	35.0			
Highland	19		-	45.5	37.7			
Inverclyde	15		-	56.0	39.2			
Midlothian	8	✓	-	68.0	47.9			
Moray	2	✓	-	70.3	73.2			
North Ayrshire	8	✓	-	47.0	47.9			
North Lanarkshire	14		-	50.1	41.2			
Orkney Islands	4	✓	-	66.0	64.8			
Perth & Kinross	20		-	29.5	36.9			
Renfrewshire	5	✓	-	63.7	62.9			
Scottish Borders	6	✓	-	49.9	56.2			
Shetland Islands	1	✓	-	162.5	128.7			
South Ayrshire	26	✗	-	29.2	31.7			
South Lanarkshire	25	✗	-	25.8	31.8			
Stirling	29	✗	-	14.5	20.1			
West Dunbartonshire	15		-	35.5	39.2			
West Lothian	27	✗	-	32.0	31.4			
			Scotland					
			-	44.5	39.6			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	162.5	128.7
Upper quartile	-	61.8	47.9
Median	-	42.9	39.2
Lower quartile	-	30.1	32.9
Lowest ranked performance	-	13.4	10.8

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	31	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	<u>59.4</u>	<u>17.9</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Unreliable data held within computer system

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – the percentage of overnight respite care nights provided for other adults (age 18 – 64 years) not in a care home.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for overnight care may include:

- support at home enabling the carer to be absent
- accommodation in a care home
- other accommodation away from home
- care with another family or individual

This indicator shows the extent to which overnight care was provided other than in a care home.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of respite nights not in a care home aged 18-64

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	7	✓	-	41.9	28.4			
Angus	23		-	0.2	0.4			
Argyll & Bute	3	✓	-	38.0	66.0			
Clackmannanshire	4	✓	-	41.0	45.1			
Dumfries & Galloway	9		-	<u>29.7</u>	18.0			
Dundee City	24		-	1.3	0.0			
East Ayrshire	24		-	15.4	0.0			
East Dunbartonshire	15		-	2.4	4.8			
East Lothian	8	✓	-	23.9	19.4			
East Renfrewshire	19		-	8.7	2.6			
City of Edinburgh	14		-	9.3	6.0			
Eilean Siar	24		-	0.0	0.0			
Falkirk	6	✓	-	52.1	37.1			
Fife	20		-	FTR	2.1			
Glasgow City	21		-	0.1	0.9			
Highland	12		-	21.0	10.5			
Inverclyde	16		-	13.3	4.0			
Midlothian	NS		-	NS	NS			
Moray	1	✓	-	90.4	91.8			
North Ayrshire	18		-	2.8	3.2			
North Lanarkshire	22		-	1.7	0.6			
Orkney Islands	24		-	99.7	0.0			
Perth & Kinross	10		-	0.0	17.0			
Renfrewshire	24		-	0.0	0.0			
Scottish Borders	5	✓	-	45.5	38.5			
Shetland Islands	11		-	30.0	16.5			
South Ayrshire	2	✓	-	82.6	80.3			
South Lanarkshire	13		-	7.4	7.5			
Stirling	24		-	0.0	0.0			
West Dunbartonshire	24		-	0.0	0.0			
West Lothian	17		-	0.0	3.3			
			Scotland					
			-	18.1	12.9			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	99.7	91.8
Upper quartile	-	38.0	19.1
Median	-	9.3	4.4
Lower quartile	-	0.2	0.5
Lowest ranked performance	-	0.0	0.0

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	31	0	0
No service	(NS)	0	1	1

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	<u>7.6</u>	<u>41.7</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Unreliable data held within computer system

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – total daytime respite care hours provided for other adults (age 18 – 64 years) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give daytime respite relating to other adults (age 18 – 64 years) including those with:

- learning difficulties
- physical disabilities
- mental health problems
- dementia
- HIV/AIDS
- drug/alcohol abuse problems.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total daytime respite hours provided for people aged 18-64 per 1,000 population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	21		-	95.3	129.1			
Angus	23		-	123.1	119.7			
Argyll & Bute	7	✓	-	809.2	910.6			
Dumfries & Galloway	20		-	<u>202.5</u>	143.1			
Dundee City	6	✓	-	34.6	959.5			
East Ayrshire	13		-	195.9	301.6			
East Dunbartonshire	10		-	864.9	664.7			
East Lothian	29	✗	-	8.3	14.5			
East Renfrewshire	22		-	111.2	121.9			
City of Edinburgh	5	✓	-	1374.2	1299.1			
Falkirk	19		-	380.4	146.3			
Fife	25	✗	-	FTR	96.7			
Glasgow City	3	✓	-	1751.2	1738.2			
Highland	18		-	140.6	181.4			
Inverclyde	15		-	354.6	239.6			
Midlothian	4	✓	-	1446.4	1473.7			
Moray	11		-	215.6	622.9			
North Ayrshire	9		-	828.3	796.0			
North Lanarkshire	8	✓	-	971.3	860.5			
Orkney Islands	2	✓	-	63.5	2374.1			
Perth & Kinross	24		-	46.1	111.9			
Renfrewshire	12		-	380.1	344.5			
Scottish Borders	26	✗	-	92.4	90.0			
Shetland Islands	17		-	209.4	188.6			
South Ayrshire	14		-	275.4	273.8			
South Lanarkshire	16		-	170.6	209.8			
Stirling	28	✗	-	48.0	21.7			
West Dunbartonshire	1	✓	-	3145.3	3055.9			
West Lothian	27	✗	-	20.8	28.3			
			Scotland					
			-	705.6	677.5			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	3145.3	3055.9
Upper quartile	-	814.0	860.5
Median	-	206.0	239.6
Lower quartile	-	94.6	121.9
Lowest ranked performance	-	8.3	14.5

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	29	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	-
10-14%	-
>15%	-
Decline	
5-9%	-
10-14%	-
>15%	-

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	<u>809.3</u>	<u>364.8</u>
Clackmannanshire	-	0.0	FTR
Eilean Siar	-	50.2	<u>33.0</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Unreliable data held within computer system

Eilean Siar - Other organisations who provide respite care were unable to provide sufficient back up.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite Care – the percentage of daytime respite care hours provided for other adults (age 18 – 64 years) not in a day care centre.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for daytime care may include:

- support at home
- accommodation in a day care centre
- day activities outside the home not based in a day care centre
- day care with another family or individual

This indicator shows the extent to which daytime care was provided other than in a day care centre.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of daytime respite not in a day centre aged 18-64

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	9		-	99.8	99.5			
Angus	1	✓	-	100.0	100.0			
Argyll & Bute	16		-	45.5	53.6			
Dumfries & Galloway	25	✗	-	<u>0.2</u>	7.8			
Dundee City	28	✗	-	37.7	0.3			
East Ayrshire	12		-	100.0	85.8			
East Dunbartonshire	11		-	66.0	88.8			
East Lothian	1	✓	-	100.0	100.0			
East Renfrewshire	1	✓	-	100.0	100.0			
City of Edinburgh	18		-	54.7	46.7			
Falkirk	10		-	99.6	95.7			
Fife	14		-	FTR	71.2			
Glasgow City	27	✗	-	1.2	1.4			
Highland	23		-	34.4	22.5			
Inverclyde	13		-	25.4	76.5			
Midlothian	17		-	60.7	49.9			
Moray	22		-	38.3	27.6			
North Ayrshire	26	✗	-	8.5	5.6			
North Lanarkshire	24		-	13.0	19.3			
Orkney Islands	29	✗	-	0.0	0.0			
Perth & Kinross	20		-	31.5	41.2			
Renfrewshire	1	✓	-	100.0	100.0			
Scottish Borders	15		-	84.6	60.4			
Shetland Islands	21		-	35.3	40.1			
South Ayrshire	1	✓	-	100.0	100.0			
South Lanarkshire	1	✓	-	100.0	100.0			
Stirling	1	✓	-	100.0	100.0			
West Dunbartonshire	19		-	44.2	45.1			
West Lothian	1	✓	-	0.0	100.0			
			Scotland					
			-	33.3	30.7			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	100.0	100.0
Upper quartile	-	100.0	100.0
Median	-	50.1	60.4
Lower quartile	-	30.0	27.6
Lowest ranked performance	-	0.0	0.0

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	29	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05		
Improvement		
5-9%	-	
10-14%	-	
>15%	-	
Decline		
5-9%	-	
10-14%	-	
>15%	-	

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	<u>8.2</u>	<u>100.0</u>
Clackmannanshire	-	0.0	FTR
Eilean Siar	-	65.1	<u>56.2</u>

Reason for Unreliable Determination in 2006/2007

Aberdeen City - Unreliable data held within computer system

Eilean Siar - Other organisations who provide respite care were unable to provide sufficient back up.

Notes

An underlined PI measurement indicates unreliable data.

Social enquiry reports – the proportion of reports submitted by the social work service to the courts by the due date

This indicator is defined in the '*National Objectives and Standards for Social Work in the Criminal Justice System*' - Standard 97.1.

The 'due date' means midday on the working day before the case is heard. The number of reports submitted includes all reports and those letters, notes and part-reports which have been submitted in lieu of a report, where a full report has not been submitted because an offender has not made themselves available for report preparation

Points to bear in mind

The indicator is a measure the efficiency of the service provided in terms of the proportion of cases which meet the timescales for key social work actions set out in the '*National Objectives and Standards for Social Work in the Criminal Justice System*'.

Adult social work

Social enquiry reports - the proportion of reports submitted by the social work department to the courts by the due date

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	17		95.7	93.6	98.7			
Aberdeenshire	14		99.5	99.4	99.1			
Angus	30	✗	94.0	86.4	90.9			
Argyll & Bute	31	✗	94.9	98.9	90.2			
Clackmannanshire	14		98.7	99.4	99.1			
Dumfries & Galloway	27	✗	97.0	94.7	94.0			
Dundee City	20		99.2	98.7	97.9			
East Ayrshire	18		98.6	99.5	98.3			
East Dunbartonshire	18		99.6	99.8	98.3			
East Lothian	23		91.4	95.4	96.5	✓		
East Renfrewshire	1	✓	99.6	100.0	100.0			
City of Edinburgh	28	✗	92.2	96.4	93.6			
Eilean Siar	1	✓	<u>100.0</u>	100.0	100.0			
Falkirk	7	✓	99.8	99.7	99.9			
Fife	32	✗	93.3	87.8	84.2	✗		
Glasgow City	26	✗	95.0	95.9	94.7			
Highland	12		98.4	97.8	99.2			
Inverclyde	10		98.5	100.0	99.7			
Midlothian	8	✓	99.4	99.4	99.8			
Moray	8	✓	100.0	99.7	99.8			
North Ayrshire	1	✓	100.0	100.0	100.0			
North Lanarkshire	12		98.5	96.1	99.2			
Orkney Islands	1	✓	100.0	100.0	100.0			
Perth & Kinross	29	✗	96.5	93.1	93.5			
Renfrewshire	21		92.5	96.0	97.3	✓		
Scottish Borders	1	✓	100.0	100.0	100.0			
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	25	✗	91.2	92.0	94.9			
South Lanarkshire	24		97.2	95.7	96.0			
Stirling	14		100.0	98.7	99.1			
West Dunbartonshire	22		98.3	85.9	96.8			
West Lothian	11		99.8	99.4	99.5			
			Scotland					
			96.5	95.9	95.9			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	100.0	100.0	100.0
Upper quartile	99.8	99.7	99.8
Median	98.6	98.8	98.9
Lower quartile	95.5	95.6	95.7
Lowest ranked performance	91.2	85.9	84.2

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05		
Improvement		
5-9%	2	
10-14%	-	
>15%	-	
Decline		
5-9%	1	
10-14%	-	
>15%	-	

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Social enquiry reports - the proportion of reports submitted by the social work department to the courts by the due date

The following councils were ranked 25th or below in 2004/05:

Angus
Argyll & Bute
East Lothian
City of Edinburgh
Fife
Renfrewshire
South Ayrshire

The following councils did not make any material improvement in their performance by 2006/07:

Angus
Argyll & Bute
City of Edinburgh
Fife
South Ayrshire

Adult social work

Probation – the proportion of new probationers seen by a supervising officer within one week

This is based on Standard 62.1 of the '*National Objectives and Standards for Social Work in the Criminal Justice System*'.

'A new probationer' is defined as a person receiving a new order. If there is more than one order for the same person to run consecutively, then that person is counted for each order imposed; if the orders are to run concurrently then the person is counted only once. 'One week' is seven days.

Points to bear in mind

The indicator provides some measure of the efficiency of the service. However, the proportion of probationers seen within a week of the order being made will be adversely affected by:

- probationers not attending scheduled appointments
- late notification of orders by the Courts.

Adult social work

Probation - the proportion of new probationers seen by a supervising officer within one week

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	27	✗	<u>65.6</u>	47.2	53.8			
Aberdeenshire	19		58.9	64.3	64.3	✓		
Angus	12		81.2	90.3	81.6			
Argyll & Bute	10		93.9	89.3	85.7	✗		
Dumfries & Galloway	29	✗	42.4	48.9	50.0			✓
Dundee City	22		69.8	62.5	62.7		✗	
East Ayrshire	16		81.2	81.9	78.0			
East Dunbartonshire	30	✗	76.3	93.8	48.0			✗
East Lothian	17		64.7	75.0	73.3		✓	
East Renfrewshire	11		78.4	78.6	84.4	✓		
City of Edinburgh	21		52.9	53.7	62.8			✓
Eilean Siar	4	✓	<u>91.7</u>	95.2	94.7			
Falkirk	8	✓	89.8	87.3	87.5			
Fife	24		58.8	53.9	56.1			
Glasgow City	31	✗	<u>31.9</u>	26.8	28.3			
Highland	13		37.0	57.0	81.1			✓
Inverclyde	7	✓	97.0	96.3	87.7	✗		
Midlothian	2	✓	98.9	98.3	98.9			
Moray	18		4.8	9.3	71.4			✓
North Ayrshire	3	✓	92.9	71.5	96.4			
North Lanarkshire	25	✗	31.5	37.1	55.4			✓
Orkney Islands	1	✓	100.0	96.2	100.0			
Perth & Kinross	23		54.6	67.8	59.0	✓		
Renfrewshire	15		78.0	75.2	78.1			
Scottish Borders	26	✗	86.7	92.1	54.8			✗
Shetland Islands	6	✓	100.0	97.4	88.0		✗	
South Ayrshire	8	✓	77.8	86.1	87.5		✓	
South Lanarkshire	28	✗	54.2	61.8	52.7			
Stirling	14		75.0	95.1	80.7	✓		
West Dunbartonshire	20		62.5	79.0	63.3			
West Lothian	5	✓	82.7	96.4	93.0		✓	
			Scotland					
			63.5	58.3	60.4			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	100.0	98.3	100.0
Upper quartile	88.3	93.0	87.5
Median	76.3	78.6	78.0
Lower quartile	56.7	59.4	57.6
Lowest ranked performance	4.8	9.3	28.3

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	4
10-14%	3
>15%	5
Decline	
5-9%	2
10-14%	2
>15%	2

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Clackmannanshire	80.7	83.0	FTR

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Probation - the proportion of new probationers seen by a supervising officer within one week

The following councils were ranked 25th or below in 2004/05:

Dumfries & Galloway
City of Edinburgh
Highland
Moray
North Lanarkshire

The following councils did not make any material improvement in their performance by 2006/07:

None

Community service – the average hours per week taken to complete community service orders

'Orders completed during the year' are orders where the originally imposed hours have been successfully completed. The orders in question may have been imposed at any time, not just within the last year. It is the date of completion that qualifies them for inclusion in the indicator.

Points to bear in mind

Research has also shown that community service tends to be more effective the shorter the time required to complete the hours ordered by the court. However, it is also important that councils match the programme of community service to the needs and abilities of the client. Unless the service programme is of a suitable quality it is unlikely that the order will be successful in reducing re-offending. There will, therefore, be occasions when it is inappropriate to work through the order too quickly.

Adult social work

Community service - the average hours per week taken to complete community service orders

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	32	✗	2.3	2.2	2.0		✗	
Aberdeenshire	31	✗	3.5	3.0	2.4			✗
Angus	22		2.5	3.1	3.2			✓
Argyll & Bute	14		3.2	3.5	3.5	✓		
Clackmannanshire	5	✓	3.2	3.1	4.9			✓
Dumfries & Galloway	28	✗	2.7	2.3	2.7			
Dundee City	19		2.5	2.9	3.3			✓
East Ayrshire	8	✓	3.1	3.5	4.1			✓
East Dunbartonshire	6	✓	4.5	4.2	4.6			
East Lothian	3	✓	4.3	4.4	5.4			✓
East Renfrewshire	8	✓	6.1	4.1	4.1			✗
City of Edinburgh	10		3.1	2.5	3.7			✓
Eilean Siar	2	✓	<u>5.4</u>	<u>6.0</u>	6.0			
Falkirk	19		3.9	3.4	3.3			✗
Fife	28	✗	3.8	3.0	2.7			✗
Glasgow City	7	✓	4.8	4.5	4.3		✗	
Highland	23		3.2	2.7	3.1			
Inverclyde	14		3.1	3.2	3.5		✓	
Midlothian	27	✗	2.7	3.0	3.0		✓	
Moray	23		4.5	2.6	3.1			✗
North Ayrshire	4	✓	4.1	3.8	5.1			✓
North Lanarkshire	14		3.9	3.7	3.5		✗	
Orkney Islands	19		5.0	4.3	3.3			✗
Perth & Kinross	23		2.8	3.0	3.1		✓	
Renfrewshire	14		3.9	3.8	3.5		✗	
Scottish Borders	12		2.8	3.2	3.6			✓
Shetland Islands	23		9.4	5.0	3.1			✗
South Ayrshire	1	✓	5.3	5.2	6.1			✓
South Lanarkshire	30	✗	2.7	2.8	2.6			
Stirling	10		2.6	<u>3.5</u>	3.7			✓
West Dunbartonshire	14		4.3	3.7	3.5			✗
West Lothian	12		4.0	3.9	3.6		✗	
			Scotland					
			3.6	3.4	3.5			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	9.4	6.0	6.1
Upper quartile	4.4	4.0	4.1
Median	3.7	3.5	3.5
Lower quartile	2.8	3.0	3.1
Lowest ranked performance	2.3	2.2	2.0

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
Improvement	
5-9%	1
10-14%	3
>15%	10
Decline	
5-9%	-
10-14%	5
>15%	8

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Community service - the average hours per week taken to complete community service orders

The following councils were ranked 25th or below in 2004/05:

Aberdeen City
Angus
Dumfries & Galloway
Dundee City
Midlothian
South Lanarkshire
Stirling

The following councils did not make any material improvement in their performance by 2006/07:

Aberdeen City
Dumfries & Galloway
South Lanarkshire