

## Cultural and community services

---

### **Sport and Leisure Management - the number of attendances per 1,000 population for all pools**

Attendance figures indicate the extent to which pools are used.

This indicator does not record the number of users; a particular figure may reflect high usage by a small number of individuals or low usage by a large number of individuals. The indicator may also conceal wide variations in usage between different facilities within a council.

#### **Points to bear in mind**

Important factors that influence attendance levels include:

- number and size of facilities available for use
- the age, quality and range of these facilities
- the extent to which facilities and activities are publicised
- the opening hours, variety, programming and cost of activities on offer
- the location of pools in relation to other competing leisure facilities.

The characteristics of the catchment area for a facility may also have an influence on this indicator.

## Cultural and community services

### Sport and Leisure Management - the number of attendances per 1,000 population for all pools

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	16		3521	<u>3306</u>	3285	✗		
Aberdeenshire	20		3708	3165	3172		✗	
Angus	12		3470	3767	3911		✓	
Argyll & Bute	3	✓	4613	4576	5349			✓
Clackmannanshire	25	✗	2670	2303	2852	✓		
Dumfries & Galloway	24		2700	2849	2945	✓		
Dundee City	9		4176	4061	4157			
East Ayrshire	28	✗	2179	2568	2689			✓
East Dunbartonshire	22		3240	3157	2983	✗		
East Lothian	14		3606	5006	3526			
East Renfrewshire	21		3043	2994	3117			
Eilean Siar	6	✓	2755	4841	4567			✓
Falkirk	27	✗	3233	3028	2804		✗	
Fife	17		3642	3417	3271		✗	
Glasgow City	30	✗	3189	1809	2287			✗
Highland	4	✓	4963	5423	5060			
Inverclyde	13		4224	3785	3735		✗	
Midlothian	18		3051	3363	3196			
Moray	2	✓	5050	4638	5566		✓	
North Ayrshire	26	✗	3048	2824	2812	✗		
North Lanarkshire	23		3251	2975	2967	✗		
Orkney Islands	1	✓	6393	5510	5899	✗		
Perth & Kinross	8	✓	4677	4146	4159		✗	
Renfrewshire	19		3172	3140	3194			
Scottish Borders	7	✓	4654	4033	4290	✗		
South Ayrshire	15		3385	3203	3293			
South Lanarkshire	5	✓	4130	4531	4793			✓
Stirling	29	✗	2654	2619	2631			
West Dunbartonshire	10		4103	3875	4081			
West Lothian	11		4357	3931	4069	✗		
			<b>Scotland</b>					
			3684	3463	3476			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	6393	5510	5899
Upper quartile	4212	4125	4159
Median	3496	3390	3289
Lower quartile	3081	3003	2971
Lowest ranked performance	2179	1809	2287

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	2
10-14%	2
>15%	4
<b>Decline</b>	
5-9%	7
10-14%	5
>15%	1

#### Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
City of Edinburgh	3652	<u>3554</u>	<u>3803</u>
Shetland Islands	15901	15626	<u>704</u>

#### Reason for Unreliable Determination in 2006/2007

**City of Edinburgh** - Incomplete information supplied.

**Shetland Islands** - Supporting documentation was provided too close to audit deadline of 31 August 2007. The figures on the supporting papers did not agree to the figures on the return in any case.

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

---

### Sport and Leisure Management - the number of attendances per 1,000 population for all pools

The following councils were ranked 25th or below in 2004/05:

Clackmannanshire  
Dumfries & Galloway  
East Ayrshire  
East Renfrewshire  
Eilean Siar  
Midlothian  
North Ayrshire  
Stirling

The following councils did not make any material improvement in their performance by 2006/07:

East Renfrewshire  
Midlothian  
North Ayrshire  
Stirling

## Cultural and community services

---

### **Indoor facilities – the number of attendances per 1,000 population**

This indicator relates to all activities provided by the council at purpose built indoor sports and recreational facilities other than pools. Attendance figures indicate the extent to which indoor leisure facilities are used. This indicator does not record the number of users; a particular figure may reflect high usage by a small number of individuals or low usage by a large number of individuals.

### **Points to bear in mind**

Important factors that influence attendance levels include:

- the age, quality, size and range of facilities available
- the extent to which facilities and activities are publicised
- the variety, scheduling and cost of activities on offer
- the location of pools in relation to other competing leisure facilities.

When a council has more than one leisure facility, the level of attendance at any facility may vary considerably from the average attendance for that council.

The indicator may also conceal wide variations in usage between different facilities within a council.

## Cultural and community services

### Indoor facilities - the number of attendances per 1,000 population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	11		2743	<u>2776</u>	4401			✓
Aberdeenshire	29	✗	542	771	799			✓
Angus	4	✓	7930	6620	7991			
Argyll & Bute	27	✗	1229	1371	1365		✓	
Clackmannanshire	5	✓	7940	<u>7308</u>	7874			
Dumfries & Galloway	12		4411	4276	4396			
Dundee City	6	✓	4914	5879	5928			✓
East Ayrshire	9		5123	4907	4869			
East Dunbartonshire	15		3976	4135	4237	✓		
East Lothian	22		3965	3380	3364			✗
East Renfrewshire	21		3998	3554	3744	✗		
Eilean Siar	7	✓	1808	5197	5835			✓
Falkirk	20		4113	3922	3805	✗		
Fife	18		5310	5117	4131			✗
Glasgow City	14		3361	4542	4315			✓
Highland	26	✗	2751	2722	2753			
Inverclyde	3	✓	8283	8466	8397			
Midlothian	2	✓	9957	9656	9355	✗		
Moray	25	✗	2455	2455	2796		✓	
North Ayrshire	13		4211	4284	4364			
North Lanarkshire	19		4708	4788	4083		✗	
Orkney Islands	1	✓	<u>8765</u>	9448	9543			
Perth & Kinross	23		3086	3235	3348	✓		
Renfrewshire	24		3535	3542	3108		✗	
Scottish Borders	28	✗	863	824	925	✓		
South Ayrshire	10		5197	4543	4759	✗		
South Lanarkshire	17		3604	3461	4136		✓	
Stirling	30	✗	96	104	102	✓		
West Dunbartonshire	16		3799	3924	4140	✓		
West Lothian	8	✓	4788	4977	5406		✓	
			<b>Scotland</b>					
			3889	4156	4085			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	9957	9656	9543
Upper quartile	5071	5082	5272
Median	3987	4206	4189
Lower quartile	2835	3271	3352
Lowest ranked performance	96	104	102

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	5
10-14%	4
>15%	5
<b>Decline</b>	
5-9%	4
10-14%	2
>15%	2

#### Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
City of Edinburgh	2986	<u>3231</u>	<u>3157</u>
Shetland Islands	17126	19171	<u>778</u>

#### Reason for Unreliable Determination in 2006/2007

**City of Edinburgh** - Incomplete information supplied.

**Shetland Islands** - Supporting documentation was provided too close to audit deadline of 31 August 2007. The figures on the supporting papers did not agree to the figures on the return in any case.

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

---

### Indoor facilities - the number of attendances per 1,000 population

The following councils were ranked 25th or below in 2004/05:

Aberdeen City  
Aberdeenshire  
Argyll & Bute  
Eilean Siar  
Moray  
Scottish Borders  
Stirling

The following councils did not make any material improvement in their performance by 2006/07:

None

## **Cultural and community services**

---

### **Museum services - the number of visits to/usages of council funded or part funded museums per 1,000 population**

The indicator reports:

- visits by members of the public, including group visits and schools visits
- enquiries (through whatever medium) that mean the public gain knowledge from/about the museum collections
- outreach visits by museum staff to specific audiences.

#### **Points to bear in mind**

Increasing usage by both personal visitors and through other enquiries are important indicators of the value of museum services.

The indicator shows the usage of museums whether managed or supported by councils – reflecting the different mechanisms by which the service is delivered and supported in each council's area.

## Cultural and community services

### Museum services - the number of visits to/usages of council funded or part funded museums per 1,000 population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	18		-	-	537			
Angus	12		-	-	769			
Argyll & Bute	NS		-	-	NS			
Clackmannanshire	19		-	-	435			
Dumfries & Galloway	2	✓	-	-	3191			
Dundee City	10		-	-	911			
East Ayrshire	4	✓	-	-	2060			
East Dunbartonshire	23		-	-	210			
East Lothian	3	✓	-	-	2377			
East Renfrewshire	NS		-	-	NS			
City of Edinburgh	6	✓	-	-	1569			
Falkirk	5	✓	-	-	1747			
Fife	14		-	-	735			
Glasgow City	1	✓	-	-	7898			
Highland	8	✓	-	-	1074			
Midlothian	9		-	-	967			
Moray	22		-	-	313			
North Ayrshire	11		-	-	841			
North Lanarkshire	21		-	-	346			
Perth & Kinross	17		-	-	543			
Renfrewshire	20		-	-	355			
Scottish Borders	13		-	-	745			
South Lanarkshire	24		-	-	99			
Stirling	16		-	-	550			
West Dunbartonshire	7	✓	-	-	1194			
West Lothian	15		-	-	651			
			<b>Scotland</b>					
			-	-	1844			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	-	7898
Upper quartile	-	-	1288
Median	-	-	757
Lower quartile	-	-	512
Lowest ranked performance	-	-	99

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	26	26	0
No service	(NS)	0	0	2

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	-
10-14%	-
>15%	-

#### Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	-	<u>2082</u>
Eilean Siar	-	-	<u>2243</u>
Inverclyde	-	-	<u>863</u>
Orkney Islands	-	-	<u>167</u>
Shetland Islands	-	-	<u>261</u>
South Ayrshire	-	-	<u>365</u>

#### Reason for Unreliable Determination in 2006/2007

**Aberdeen City** - Failure to collect website hits over most of the year.

**Eilean Siar** - Overall, there was no robust method for counting visitor numbers at the majority of museums. There was inadequate separation of visitors between museum and café. Furthermore, insufficient reliance can be placed on web site statistics.

**Inverclyde** - Unable to differentiate between general hits on the website and hits specific to collections.

**Orkney Islands** - Incomplete information.

**Shetland Islands** - Insufficient supporting papers were provided to support the figures on the return.

**South Ayrshire** - Unable to verify attendance records for MacLaurin Art Galleries and no information is held regarding enquiries.

#### Notes

An underlined PI measurement indicates unreliable data.



## **Cultural and community services**

---

### **Museum services - the number of visits to/usages of council funded or part funded museums that were in person per 1,000 population**

The indicator reports only personal visits to museums by members of the public.

#### **Points to bear in mind**

Increasing usage by both personal visitors and through other enquiries are important indicators of the value of museum services.

The indicator shows the usage of museums whether managed or supported by councils – reflecting the different mechanisms by which the service is delivered and supported in each council's area.

## Cultural and community services

**Museum services - the number of visits to/usages of council funded or part funded museums that were in person per 1,000 population**

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeenshire	12		-	-	537			
Angus	11		-	-	613			
Argyll & Bute	NS		-	-	NS			
Clackmannanshire	15		-	-	434			
Dumfries & Galloway	3	✓	-	-	1348			
Dundee City	5	✓	-	-	867			
East Ayrshire	2	✓	-	-	1676			
East Dunbartonshire	22		-	-	189			
East Lothian	19		-	-	293			
East Renfrewshire	NS		-	-	NS			
City of Edinburgh	4	✓	-	-	1323			
Falkirk	8	✓	-	-	732			
Fife	9		-	-	691			
Glasgow City	1	✓	-	-	7806			
Highland	6	✓	-	-	766			
Midlothian	14		-	-	442			
Moray	20		-	-	287			
North Ayrshire	21		-	-	254			
North Lanarkshire	17		-	-	338			
Perth & Kinross	13		-	-	503			
Renfrewshire	18		-	-	311			
Scottish Borders	7	✓	-	-	736			
South Lanarkshire	23		-	-	95			
Stirling	16		-	-	340			
West Dunbartonshire	24		-	-	80			
West Lothian	10		-	-	631			
			<b>Scotland</b>					
			-	-	1574			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	-	7806
Upper quartile	-	-	744
Median	-	-	520
Lower quartile	-	-	307
Lowest ranked performance	-	-	80

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	26	26	0
No service	(NS)	0	0	2

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	-
10-14%	-
>15%	-

### Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Aberdeen City	-	-	<u>1985</u>
Eilean Siar	-	-	<u>1634</u>
Inverclyde	-	-	<u>519</u>
Orkney Islands	-	-	<u>158</u>
Shetland Islands	-	-	<u>245</u>
South Ayrshire	-	-	<u>365</u>

### Reason for Unreliable Determination in 2006/2007

**Aberdeen City** - Failure to collect website hits over most of the year.

**Eilean Siar** - Overall, there was no robust method for counting visitor numbers at the majority of museums. There was inadequate separation of visitors between museum and café. Furthermore, insufficient reliance can be placed on web site statistics.

**Inverclyde** - Unable to differentiate between general hits on the website and hits specific to collections.

**Orkney Islands** - Incomplete information.

**Shetland Islands** - Insufficient supporting papers were provided to support the figures on the return.

**South Ayrshire** - Unable to verify attendance records for MacLaurin Art Galleries and no information is held regarding enquiries.

### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

---

### **Stock turnover – the percentage of the national target met for replenishing lending stock for adults**

This indicator measures the changes in library stock.

#### **Points to bear in mind**

The COSLA report '*Standards for the Public Library Service in Scotland*', published in 1995, recommends that "annual additions of adult material should be 280 items per 1,000 of the population".

Factors likely to affect the performance of councils include:

- the purchasing policy of a council
- the demand for library stock
- levels of investment in the lending stock.

## Cultural and community services

Stock turnover – the percentage of the national target met for replenishing lending stock for adults

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	27	✗	51.3	61.5	47.8	✗		
Aberdeenshire	4	✓	37.3	82.2	89.9			✓
Angus	20		54.1	44.2	56.3			
Argyll & Bute	29	✗	54.4	35.7	35.8			✗
Clackmannanshire	10		80.8	72.2	74.1	✗		
Dumfries & Galloway	24		67.1	84.7	50.0			✗
Dundee City	17		64.7	67.6	66.0			
East Ayrshire	11		73.1	66.2	73.1			
East Dunbartonshire	13		67.3	57.6	72.4	✓		
East Lothian	21		49.8	51.2	54.7	✓		
East Renfrewshire	21		65.4	51.7	54.7			✗
Eilean Siar	30	✗	40.5	35.9	26.1			✗
Falkirk	7	✓	76.5	75.2	78.3			
Fife	18		65.0	58.0	64.7			
Glasgow City	5	✓	66.2	65.1	83.1			✓
Highland	14		78.1	82.0	70.9	✗		
Inverclyde	31	✗	17.3	20.5	20.9			✓
Midlothian	2	✓	55.6	26.9	115.2			✓
Moray	8	✓	81.5	82.3	77.4	✗		
North Ayrshire	3	✓	85.0	93.0	94.1		✓	
North Lanarkshire	23		74.5	65.7	51.6			✗
Orkney Islands	19		77.8	79.4	64.6			✗
Perth & Kinross	15		57.7	65.6	69.1			✓
Renfrewshire	9		93.6	90.9	74.2			✗
Scottish Borders	25	✗	52.0	61.8	49.0	✗		
Shetland Islands	1	✓	85.0	142.0	122.6			✓
South Ayrshire	26	✗	57.6	55.4	47.9			✗
South Lanarkshire	28	✗	63.8	64.1	47.4			✗
Stirling	12		87.5	73.5	72.8			✗
West Dunbartonshire	16		68.2	55.4	66.1			
West Lothian	6	✓	86.0	79.0	82.1			
			<b>Scotland</b>					
			65.9	66.4	66.9			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	93.6	142.0	122.6
Upper quartile	78.0	79.2	75.8
Median	66.2	65.6	66.1
Lower quartile	55.0	55.4	50.8
Lowest ranked performance	17.3	20.5	20.9

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	2
10-14%	1
>15%	6
<b>Decline</b>	
5-9%	5
10-14%	-
>15%	10

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
City of Edinburgh	61.3	<u>50.2</u>	<u>46.2</u>

Reason for Unreliable Determination in 2006/2007

**City of Edinburgh** - Cannot reconcile closing stock balance 05/06 to closing stock balance 06/07. It is therefore unclear if the figures for additions and withdrawals are correct.

### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

---

### Stock turnover – the percentage of the national target met for replenishing lending stock for adults

**The following councils were ranked 25th or below in 2004/05:**

Aberdeen City  
Aberdeenshire  
Angus  
East Lothian  
Eilean Siar  
Inverclyde  
Scottish Borders

**The following councils did not make any material improvement in their performance by 2006/07:**

Aberdeen City  
Angus  
Eilean Siar  
Scottish Borders

## Cultural and community services

---

### **Stock turnover – the percentage of the national target met for replenishing lending stock for children and teenagers**

This indicator measures the changes in library stock.

#### **Points to bear in mind**

The COSLA report '*Standards for the Public Library Service in Scotland*', published in 1995, recommends that "annual additions of children's and teenage material should be 100 items per 1,000 of the population".

Factors likely to affect the performance of councils include:

- the purchasing policy of a council
- the demand for library stock
- levels of investment in the lending stock.

## Cultural and community services

Stock turnover – the percentage of the national target met for replenishing lending stock for children and teenagers

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	19		50.8	72.4	52.4			
Aberdeenshire	FTR		74.6	175.7	FTR			
Angus	16		58.3	64.2	60.8			
Argyll & Bute	29	✗	40.9	36.1	35.9		✗	
Clackmannanshire	21		69.3	73.6	49.8			✗
Dumfries & Galloway	24		56.4	48.1	43.7			✗
Dundee City	7	✓	87.6	83.4	84.3			
East Ayrshire	10		83.8	73.1	74.4		✗	
East Dunbartonshire	4	✓	96.0	84.4	111.0			✓
East Lothian	8	✓	65.9	61.1	75.8			✓
East Renfrewshire	14		68.3	64.4	66.2			
Eilean Siar	27	✗	55.4	51.9	42.7			✗
Falkirk	18		60.5	63.7	59.3			
Fife	11		77.8	84.7	70.3	✗		
Glasgow City	6	✓	64.3	92.0	94.6			✓
Highland	13		77.5	74.2	66.4		✗	
Inverclyde	30	✗	11.7	15.0	16.3			✓
Midlothian	2	✓	57.4	10.0	150.1			✓
Moray	3	✓	95.0	86.3	119.0			✓
North Ayrshire	17		49.8	89.2	59.6			✓
North Lanarkshire	20		72.3	45.9	50.4			✗
Orkney Islands	15		116.1	97.0	65.9			✗
Perth & Kinross	5	✓	62.3	70.1	95.8			✓
Renfrewshire	22		77.5	63.8	44.1			✗
Scottish Borders	25	✗	46.7	58.5	43.1	✗		
Shetland Islands	1	✓	244.0	272.1	253.1			
South Ayrshire	26	✗	68.7	69.5	42.8			✗
South Lanarkshire	28	✗	42.2	73.9	41.8			
Stirling	9		82.9	78.9	74.5		✗	
West Dunbartonshire	12		47.7	58.8	67.6			✓
West Lothian	23		63.3	93.7	44.0			✗
			<b>Scotland</b>					
			66.3	77.0	64.0			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	244.0	272.1	253.1
Upper quartile	77.7	84.6	75.5
Median	65.9	72.4	63.4
Lower quartile	55.9	60.0	44.0
Lowest ranked performance	11.7	10.0	16.3

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	9
<b>Decline</b>	
5-9%	2
10-14%	4
>15%	8

Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
City of Edinburgh	<u>76.1</u>	<u>76.2</u>	<u>86.1</u>

Reason for Unreliable Determination in 2006/2007

**City of Edinburgh** - Cannot reconcile closing stock balance 05/06 to closing stock balance 06/07. It is therefore unclear if the figures for additions and withdrawals are correct.

### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

---

### **Stock turnover – the percentage of the national target met for replenishing lending stock for children and teenagers**

**The following councils were ranked 25th or below in 2004/05:**

Aberdeen City  
Argyll & Bute  
Inverclyde  
North Ayrshire  
Scottish Borders  
South Lanarkshire  
West Dunbartonshire

**The following councils did not make any material improvement in their performance by 2006/07:**

Aberdeen City  
Argyll & Bute  
Scottish Borders  
South Lanarkshire



## **Cultural and community services**

---

### **Use of libraries – the number of visits to libraries per 1,000 population**

This indicator shows the number of people visiting libraries during the year, whether to borrow books or for the wide range of other services provided.

It indicates the extent to which library services are reaching their potential service users.

## Cultural and community services

### Use of libraries – the number of visits to libraries per 1,000 population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	7	✓	-	-	6307			
Aberdeenshire	14		-	-	5256			
Argyll & Bute	28	✗	-	-	3284			
Clackmannanshire	2	✓	-	-	8621			
Dumfries & Galloway	6	✓	-	-	6427			
Dundee City	1	✓	-	-	9569			
East Ayrshire	25	✗	-	-	4550			
East Dunbartonshire	26	✗	-	-	4328			
East Lothian	19		-	-	4966			
East Renfrewshire	11		-	-	5548			
City of Edinburgh	9		-	-	6173			
Falkirk	18		-	-	4993			
Fife	22		-	-	4888			
Glasgow City	5	✓	-	-	7242			
Highland	16		-	-	5194			
Inverclyde	29	✗	-	-	2628			
Midlothian	24		-	-	4637			
Moray	4	✓	-	-	7244			
North Ayrshire	10		-	-	5670			
North Lanarkshire	15		-	-	5247			
Orkney Islands	8	✓	-	-	6295			
Perth & Kinross	20		-	-	4920			
Renfrewshire	21		-	-	4891			
Scottish Borders	27	✗	-	-	3493			
Shetland Islands	3	✓	-	-	8024			
South Ayrshire	12		-	-	5538			
South Lanarkshire	13		-	-	5269			
West Dunbartonshire	17		-	-	5156			
West Lothian	23		-	-	4771			
			<b>Scotland</b>					
			-	-	5641			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	-	-	9569
Upper quartile	-	-	6295
Median	-	-	5247
Lower quartile	-	-	4888
Lowest ranked performance	-	-	2628

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	29	29	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	-
10-14%	-
>15%	-

#### Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Angus	-	-	<u>4395</u>
Eilean Siar	-	-	<u>9538</u>
Stirling	-	-	<u>6357</u>

#### Reason for Unreliable Determination in 2006/2007

**Angus** - Figures extrapolated from a manual count over a single week in all libraries.

**Eilean Siar** - The number of visitors are extrapolated from statistics for one week in the year.

**Stirling** - Library visitor numbers are based on extrapolation of a sample count held one week each quarter.

#### Notes

An underlined PI measurement indicates unreliable data.

## **Cultural and community services**

---

### **Use of libraries – the number of borrowers as a percentage of the resident population**

This indicator shows the number of people who actively borrowed books and other items of media during the year, expressed as a percentage of the resident population.

It indicates the extent to which library lending services are reaching their potential service users.

## Cultural and community services

### Use of libraries – the number of borrowers as a percentage of the resident population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	5	✓	27.9	29.2	29.2			
Aberdeenshire	21		22.3	23.0	20.2	✗		
Angus	10		26.7	25.7	24.0		✗	
Argyll & Bute	29	✗	<u>20.0</u>	17.4	17.1			
Clackmannanshire	20		22.8	21.5	20.9	✗		
Dumfries & Galloway	7	✓	28.1	26.7	26.6	✗		
Dundee City	11		25.5	24.2	23.3	✗		
East Ayrshire	28	✗	20.3	18.7	17.9		✗	
East Dunbartonshire	12		26.1	23.9	22.3		✗	
East Lothian	12		25.2	23.3	22.3		✗	
East Renfrewshire	6	✓	33.0	30.7	28.4		✗	
City of Edinburgh	15		24.0	23.3	22.0	✗		
Eilean Siar	2	✓	FTR	46.3	33.1			
Falkirk	19		25.0	24.1	21.7		✗	
Fife	26	✗	21.2	20.2	18.8		✗	
Glasgow City	25	✗	18.7	18.9	19.3			
Highland	18		23.2	22.8	21.9	✗		
Inverclyde	31	✗	16.0	14.5	13.2			✗
Midlothian	15		21.8	21.9	22.0			
Moray	4	✓	33.2	31.5	29.8		✗	
North Ayrshire	9		26.6	24.9	24.5	✗		
North Lanarkshire	27	✗	20.0	19.1	18.1	✗		
Orkney Islands	3	✓	37.7	34.7	32.4		✗	
Perth & Kinross	23		27.5	27.9	19.7			✗
Renfrewshire	12		24.5	23.8	22.3	✗		
Scottish Borders	30	✗	18.2	17.3	16.7	✗		
Shetland Islands	1	✓	35.7	35.4	35.1			
South Ayrshire	24		28.4	25.3	19.4			✗
South Lanarkshire	15		24.6	23.9	22.0		✗	
West Dunbartonshire	21		21.6	20.9	20.2	✗		
West Lothian	8	✓	26.9	27.3	25.7			
			<b>Scotland</b>					
			23.7	23.1	21.6			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	37.7	46.3	35.1
Upper quartile	27.4	27.0	25.1
Median	24.8	23.9	22.0
Lower quartile	21.7	21.2	19.6
Lowest ranked performance	16.0	14.5	13.2

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	-
10-14%	-
>15%	-
<b>Decline</b>	
5-9%	11
10-14%	10
>15%	3

#### Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Stirling	29.2	26.5	<u>24.6</u>

#### Reason for Unreliable Determination in 2006/2007

**Stirling** - Library visitor numbers are based on extrapolation of a sample count held one week each quarter.

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

---

### Use of libraries – the number of borrowers as a percentage of the resident population

The following councils were ranked 25th or below in 2004/05:

East Ayrshire  
Fife  
Glasgow City  
Inverclyde  
North Lanarkshire  
Scottish Borders

The following councils did not make any material improvement in their performance by 2006/07:

East Ayrshire  
Glasgow City  
Inverclyde  
North Lanarkshire  
Scottish Borders

## Cultural and community services

---

### **Learning centre and learning access points - number of users as a percentage of the resident population**

This indicator reflects the use being made of the learning opportunities and access to electronic information provided through councils' library services in conjunction with the New Opportunities Fund as part of the government's commitment to life-long learning and improving information technology and communications skills. The proportion of the population using the learning centres and access points will reflect the extent to which each council is developing its provision across its area in accordance with the needs of its population.

Learning centres or access points' are terminals provided either in clusters or singly within the council's public libraries (including mobile libraries) for the provision of a range of electronic resources that must be networked and include:

- office packages covering word processing, spreadsheet and database applications
- information resources including CD Rom, disk and database services
- Internet and e-mail facilities.

They include only those in public library facilities and exclude provision for schools.

## Cultural and community services

### Learning centre and learning access points - number of users as a percentage of the resident population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	6	✓	6.8	12.4	15.9			✓
Aberdeenshire	12		6.1	8.5	11.0			✓
Angus	7	✓	9.3	11.1	12.9			✓
Argyll & Bute	28	✗	<u>16.1</u>	6.9	6.6			
Clackmannanshire	10		7.0	9.3	11.3			✓
Dumfries & Galloway	14		15.2	21.7	9.9			✗
Dundee City	8	✓	12.4	12.6	12.4			
East Ayrshire	29	✗	4.7	5.1	6.1			✓
East Dunbartonshire	25	✗	13.9	10.1	7.0			✗
East Lothian	27	✗	<u>7.8</u>	6.8	6.7			
East Renfrewshire	18		9.8	10.0	9.2	✗		
City of Edinburgh	15		10.4	10.8	9.8	✗		
Eilean Siar	4	✓	FTR	11.7	18.9			
Falkirk	21		9.1	10.3	8.9			
Fife	24		7.5	7.7	7.6			
Glasgow City	9		<u>20.5</u>	<u>26.6</u>	12.2			
Inverclyde	23		7.9	8.2	8.1			
Midlothian	15		8.0	8.9	9.8			✓
Moray	5	✓	16.1	15.9	16.5			
North Ayrshire	21		8.3	8.6	8.9	✓		
North Lanarkshire	30	✗	5.1	5.4	5.2			
Orkney Islands	1	✓	8.8	13.4	35.0			✓
Perth & Kinross	17		7.9	9.0	9.4			✓
Renfrewshire	26	✗	11.5	7.6	6.9			✗
Scottish Borders	13		9.4	9.1	10.4		✓	
Shetland Islands	2	✓	14.5	21.1	26.0			✓
South Ayrshire	20		7.4	7.1	9.0			✓
South Lanarkshire	3	✓	15.1	17.4	20.5			✓
Stirling	11		11.1	11.4	11.1			
West Dunbartonshire	18		8.9	8.9	9.2			
			<b>Scotland</b>					
			9.2	10.1	10.7			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	20.5	26.6	35.0
Upper quartile	12.4	12.2	12.4
Median	9.1	9.7	9.8
Lower quartile	7.8	8.3	8.3
Lowest ranked performance	4.7	5.1	5.2

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	1
10-14%	1
>15%	11
<b>Decline</b>	
5-9%	2
10-14%	-
>15%	3

#### Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Highland	<u>9.3</u>	10.8	<u>12.6</u>
West Lothian	4.3	4.7	<u>4.7</u>

#### Reason for Unreliable Determination in 2006/2007

**Highland** - During the course of implementing a new IT system and new software data was lost.

**West Lothian** - A new system for recording statistics for this indicator was implemented mid-year. The council have been unable to provide reliable information from this system in respect of 2006/07.

#### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

---

### Learning centre and learning access points - number of users as a percentage of the resident population

The following councils were ranked 25th or below in 2004/05:

East Ayrshire  
North Lanarkshire  
West Lothian

The following councils did not make any material improvement in their performance by 2006/07:

North Lanarkshire  
West Lothian (Unreliable in 2006/07)



## Cultural and community services

---

### **Learning centre and learning access points - number of time terminals are used per 1,000 population**

This indicator reflects the use being made of the learning opportunities and access to electronic information provided through councils' library services in conjunction with the New Opportunities Fund as part of the government's commitment to life-long learning and improving information technology and communications skills. The number of times terminals are accessed will be the number of times/sessions each terminal is logged on to or opened by a user, whether registered or not.

Learning centres or access points' are terminals provided either in clusters or singly within the council's public libraries (including mobile libraries) for the provision of a range of electronic resources that must be networked and include:

- office packages covering word processing, spreadsheet and database applications
- information resources including CD Rom, disk and database services
- Internet and e-mail facilities.

They include only those in public library facilities and exclude provision for schools.

## Cultural and community services

Learning centre and learning access points - number of time terminals are used per 1,000 population

Council	Rank in 06/07		PI measurement			Better ✓ or worse ✗ since 04/05		
	1-32	✓1-8 ✗ 25-32	04/05	05/06	06/07	5-9%	10-14%	>15%
Aberdeen City	1	✓	1453.4	1737.1	2023.2			✓
Aberdeenshire	30	✗	427.0	407.2	391.5	✗		
Angus	15		760.9	859.9	802.8	✓		
Argyll & Bute	29	✗	<u>503.2</u>	471.6	486.5			
Clackmannanshire	20		426.8	621.5	741.1			✓
Dumfries & Galloway	9		996.3	1077.9	1088.1	✓		
Dundee City	5	✓	1273.1	1314.8	1304.9			
East Ayrshire	26	✗	401.9	460.1	547.1			✓
East Dunbartonshire	23		1472.1	1210.6	570.4			✗
East Lothian	18		<u>729.5</u>	743.2	757.5			
East Renfrewshire	12		864.8	850.0	917.8	✓		
City of Edinburgh	21		767.9	733.4	629.8			✗
Eilean Siar	3	✓	1552.6	1458.3	1646.8	✓		
Falkirk	24		514.4	514.8	565.6	✓		
Fife	14		730.3	789.1	835.6		✓	
Glasgow City	2	✓	1153.5	<u>1407.0</u>	1733.2			✓
Inverclyde	25	✗	532.9	613.6	552.8			
Midlothian	11		935.8	983.3	966.6			
Moray	6	✓	823.9	1030.1	1273.3			✓
North Ayrshire	13		737.0	848.8	884.0			✓
North Lanarkshire	28	✗	378.1	407.6	509.6			✓
Orkney Islands	4	✓	802.9	912.3	1364.1			✓
Perth & Kinross	19		705.9	725.9	748.4	✓		
Renfrewshire	22		626.0	638.9	609.5			
Scottish Borders	16		802.0	825.4	783.6			
Shetland Islands	7	✓	978.9	1307.0	1254.5			✓
South Ayrshire	8	✓	704.6	1132.5	1124.1			✓
South Lanarkshire	27	✗	468.2	527.1	510.8	✓		
Stirling	17		785.1	784.1	769.0			
West Dunbartonshire	10		766.0	989.9	1071.0			✓
			<b>Scotland</b>					
			785.1	776.7	916.7			

Ranked performance	04/05	05/06	06/07
Highest ranked performance	1553	1737.1	2023.2
Upper quartile	918	1066.0	1115.1
Median	763	837.1	793.2
Lower quartile	556	625.9	580.2
Lowest ranked performance	378	407.2	391.5

Data features	Symbol	04/05	05/06	06/07
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2004/05	
<b>Improvement</b>	
5-9%	7
10-14%	1
>15%	11
<b>Decline</b>	
5-9%	1
10-14%	-
>15%	2

### Unreliable/Unreported Data in 2006/2007

Council	04/05	05/06	06/07
Highland	<u>624.8</u>	644.2	<u>658.5</u>
West Lothian	433.2	526.8	<u>561.0</u>

### Reason for Unreliable Determination in 2006/2007

**Highland** - During the course of implementing a new IT system and new software data was lost.

**West Lothian** - A new system for recording statistics for this indicator was implemented mid-year. The council have been unable to provide reliable information from this system in respect of 2006/07.

### Notes

An underlined PI measurement indicates unreliable data.

## Cultural and community services

---

### Learning centre and learning access points - number of time terminals are used per 1,000 population

The following councils were ranked 25th or below in 2004/05:

Aberdeenshire  
Clackmannanshire  
East Ayrshire  
North Lanarkshire  
West Lothian

The following councils did not make any material improvement in their performance by 2006/07:

Aberdeenshire  
West Lothian (Unreliable in 2006/07)