

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for older people

This indicator provides one measure of the quality of residential care and is generally accepted as a reasonable indirect measure of quality. It reports the extent to which care staff - that is, staff providing direct care to residents - are appropriately qualified for the level of post they hold. Staff qualification is only one of a potentially large number of criteria that contribute to quality in residential care, but it is an important and measurable one.

The indicator relates only to staff in residential homes managed by councils for elderly people (aged 65+), including people with dementia whose residential accommodation is not usually provided separately. It excludes those managed by the voluntary and private sectors.

Appropriate qualifications for care staff at various management levels are established by the Scottish Social Services Council. This indicator reflects the proportion of staff holding social work, social care and some other qualifications (including management qualifications) which are sufficient to meet qualification requirements for the level of post they hold.

Points to bear in mind

The indicator will be affected by:

- the policies of councils on recruiting staff who are suitably qualified, and on training existing staff
- the availability of suitably qualified staff.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for older people

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	20		34.7	50.4	48.4			✓
Aberdeenshire	18		44.8	46.8	49.0	✓		
Angus	15		43.5	58.6	56.3			✓
Argyll & Bute	19		26.2	43.4	48.5			✓
Clackmannanshire	1	✓	74.2	94.4	84.1		✓	
Dumfries & Galloway	NS		NS	NS	NS			
Dundee City	3	✓	69.1	67.1	75.6	✓		
East Ayrshire	NS		64.8	72.2	NS			
East Dunbartonshire	NS		NS	NS	NS			
East Lothian	2	✓	48.8	59.3	79.3			✓
East Renfrewshire	14		56.4	52.5	56.8			
City of Edinburgh	16		49.7	51.1	55.7		✓	
Eilean Siar	12		61.1	60.3	58.1			
Falkirk	4	✓	59.5	63.5	72.2			✓
Fife	25	✗	21.9	30.5	38.6			✓
Glasgow City	23		39.9	43.2	44.2		✓	
Highland	11		41.2	46.9	59.4			✓
Inverclyde	NS		NS	NS	NS			
Midlothian	5	✓	69.0	69.6	69.3			
Moray	NS		NS	NS	NS			
North Ayrshire	22		46.9	46.2	44.6			
North Lanarkshire	27	✗	33.3	38.6	37.6		✓	
Orkney Islands	26	✗	15.0	31.7	38.3			✓
Perth & Kinross	9		53.8	66.7	61.8		✓	
Renfrewshire	8	✓	27.6	43.9	64.7			✓
Scottish Borders	17		30.9	39.2	52.8			✓
Shetland Islands	10		57.9	52.8	60.3			
South Ayrshire	24		4.5	26.9	39.1			✓
South Lanarkshire	21		28.9	37.0	46.3			✓
Stirling	6	✓	50.9	74.0	66.7			✓
West Dunbartonshire	13		49.2	61.0	57.7			✓
West Lothian	7	✓	55.1	58.5	65.0			✓
			Scotland					
			42.5	49.0	53.9			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	74.2	94.4	84.1
Upper quartile	56.8	61.6	64.9
Median	47.9	51.8	56.8
Lower quartile	32.7	43.4	47.4
Lowest ranked performance	4.5	26.9	37.6

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	4	4	5

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	2
10-14%	5
>15%	15
Decline	
5-9%	-
10-14%	-
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for older people

The following councils were ranked 25th or below in 2005/06:

Argyll & Bute
Fife
Orkney Islands
South Ayrshire

The following councils did not make any material improvement in their performance by 2007/08:

None

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for other adults

This indicator provides one measure of the quality of residential care and is generally accepted as a reasonable indirect measure of quality. It reports the extent to which care staff - that is, staff providing direct care to residents - are appropriately qualified for the level of post they hold. Staff qualification is only one of a potentially large number of criteria that contribute to quality in residential care, but it is an important and measurable one.

The indicator relates only to staff in council residential homes for people aged 18-64, who have:

- physical disabilities or sensory impairments
- mental health problems or dementia
- a learning disability
- HIV/AIDS
- drug or alcohol abuse problems.

Appropriate qualifications for care staff at various management levels are established by the Scottish Social Services Council. This indicator reflects the proportion of staff holding social work, social care and some other qualifications (including management qualifications) which are sufficient to meet qualification requirements for the level of post they hold.

Points to bear in mind

The indicator will be affected by:

- the policies of councils on recruiting staff who are suitably qualified, and on training existing staff
- the availability of suitably qualified staff.

Adult social work

Staff qualification – the percentage of care staff who are qualified, working in care homes for other adults

Council	Rank in 07/08		PI measurement			Better ✓ or worse X since 05/06		
	1-32	✓1-8 X 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	16		50.0	43.1	50.0			
Aberdeenshire	15		52.8	54.9	52.2			
Angus	4	✓	43.9	53.7	70.3			✓
Argyll & Bute	3	✓	100.0	75.0	75.0			X
Clackmannanshire	NS		NS	NS	NS			
Dumfries & Galloway	20		29.3	32.0	34.5			✓
Dundee City	6	✓	63.2	53.2	67.7	✓		
East Ayrshire	11		72.0	76.2	56.3			X
East Dunbartonshire	7	✓	22.2	61.1	66.7			✓
East Lothian	NS		NS	NS	NS			
East Renfrewshire	NS		NS	NS	NS			
City of Edinburgh	8	✓	51.8	58.5	61.2			✓
Eilean Siar	10		65.2	55.0	56.7		X	
Falkirk	1	✓	90.0	90.0	80.0		X	
Fife	18		31.8	29.2	41.7			✓
Glasgow City	5	✓	80.0	72.2	68.8		X	
Highland	2	✓	50.0	64.7	77.1			✓
Inverclyde	NS		NS	NS	NS			
Midlothian	NS		NS	NS	NS			
Moray	NS		NS	NS	NS			
North Ayrshire	12		57.1	50.0	55.6			
North Lanarkshire	NS		33.3	NS	NS			
Orkney Islands	9		25.0	48.1	60.6			✓
Perth & Kinross	NS		NS	NS	NS			
Renfrewshire	14		29.4	72.2	53.7			✓
Scottish Borders	NS		NS	NS	NS			
Shetland Islands	21		26.9	20.7	26.7			
South Ayrshire	19		0.0	8.7	35.0			✓
South Lanarkshire	NS		22.2	NS	NS			
Stirling	17		35.7	41.2	45.5			✓
West Dunbartonshire	NS		NS	NS	NS			
West Lothian	12		78.6	75.0	55.6			X
			Scotland					
			48.0	51.1	56.4			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	100.0	90.0	80.0
Upper quartile	64.2	72.2	67.7
Median	50.0	54.9	56.3
Lower quartile	29.4	43.1	50.0
Lowest ranked performance	0.0	8.7	26.7

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	9	11	11

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	1
10-14%	-
>15%	10
Decline	
5-9%	-
10-14%	3
>15%	3

Notes

An underlined PI measurement indicates unreliable data.

Privacy - percentage of residential care places occupied by older people, that are in single rooms

Research in relation to the preferences of residents in residential establishments confirms that privacy is of particular importance.

This indicator is a measure of one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

It is desirable for councils to use some double rooms to accommodate, for example, married or cohabiting adults. Therefore, it may not be possible or desirable for 100% of occupied places to be in single rooms.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

It is possible that the proportion of single rooms may rise because providers may close establishments (or parts of them) which fail to meet standards or rising expectations, including the recognition of the need for single rooms. In other words, it is possible that the proportion of single rooms may rise, at least in part, because of a reduction in total rooms.

Adult social work

Privacy - percentage of residential care places occupied by older people that are in single rooms

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	31	✗	88.7	89.0	79.7		✗	
Aberdeenshire	12		95.9	93.0	95.0			
Angus	6	✓	97.6	98.2	97.8			
Argyll & Bute	15		91.9	93.6	94.5			
Clackmannanshire	3	✓	100.0	99.2	99.2			
Dumfries & Galloway	4	✓	96.4	99.8	98.9			
Dundee City	5	✓	96.0	98.0	98.7			
East Ayrshire	32	✗	73.8	77.4	78.7	✓		
East Dunbartonshire	7	✓	95.8	96.2	97.5			
East Lothian	28	✗	78.9	82.8	87.2		✓	
East Renfrewshire	17		93.9	96.1	92.6			
City of Edinburgh	16		89.0	90.5	93.2			
Eilean Siar	13		98.9	92.1	94.9			
Falkirk	18		88.4	87.6	92.3			
Fife	8	✓	<u>96.6</u>	96.7	97.4			
Glasgow City	25	✗	74.3	84.0	90.0			✓
Highland	10		94.4	96.5	96.9			
Inverclyde	21		87.0	91.3	91.1			
Midlothian	11		92.7	93.3	95.3			
Moray	25	✗	88.2	88.5	90.0			
North Ayrshire	22		87.3	90.4	91.0			
North Lanarkshire	27	✗	80.2	84.3	87.6	✓		
Orkney Islands	19		93.1	93.0	92.0			
Perth & Kinross	8	✓	96.8	95.7	97.4			
Renfrewshire	13		89.7	91.5	94.9	✓		
Scottish Borders	24		90.7	86.4	90.6			
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	30	✗	74.8	78.0	80.1	✓		
South Lanarkshire	29	✗	87.9	89.4	82.9	✗		
Stirling	20		90.7	92.0	91.3			
West Dunbartonshire	23		89.3	90.4	90.8			
West Lothian	1	✓	90.1	89.7	100.0		✓	
			Scotland					
			87.7	90.4	91.7			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	100.0	100.0	100.0
Upper quartile	95.9	96.1	97.4
Median	90.7	91.8	92.9
Lower quartile	88.1	88.9	90.5
Lowest ranked performance	73.8	77.4	78.7

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	4
10-14%	2
>15%	1
Decline	
5-9%	1
10-14%	1
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Privacy - percentage of residential care places occupied by older people that are in single rooms

The following councils were ranked 25th or below in 2005/06:

East Ayrshire
East Lothian
Glasgow City
Inverclyde
North Ayrshire
North Lanarkshire
South Ayrshire

The following councils did not make any material improvement in their performance by 2007/08:

Inverclyde
North Ayrshire

Privacy - percentage of residential care places occupied by older people, that have en-suite facilities

This indicator measures one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

The definition of 'en-suite facilities' represents a minimum standard which many, but not all, homes will have gone beyond by also providing either a shower or a bath in the apartment for the sole use of the resident.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

Adult social work

Privacy - percentage of residential care places occupied by older people that have en-suite facilities

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	15		69.8	73.0	74.2	✓		
Aberdeenshire	23		65.4	66.6	69.6	✓		
Angus	8	✓	80.8	78.9	82.7			
Argyll & Bute	20		60.1	65.6	71.0			✓
Clackmannanshire	1	✓	84.4	88.6	100.0			✓
Dumfries & Galloway	10		77.1	80.4	81.9	✓		
Dundee City	5	✓	80.4	86.9	90.6		✓	
East Ayrshire	13		70.1	73.2	77.9		✓	
East Dunbartonshire	4	✓	86.8	89.6	92.3	✓		
East Lothian	28	✗	55.6	57.9	57.3			
East Renfrewshire	6	✓	83.4	84.5	88.7	✓		
City of Edinburgh	21		65.6	69.0	70.9	✓		
Eilean Siar	25	✗	39.9	61.9	69.0			✓
Falkirk	18		68.5	71.4	71.8			
Fife	14		<u>74.3</u>	74.1	74.9			
Glasgow City	16		67.4	71.7	73.9	✓		
Highland	8	✓	78.1	86.1	82.7	✓		
Inverclyde	26	✗	62.9	62.6	65.8			
Midlothian	31	✗	48.0	50.5	48.4			
Moray	22		63.9	65.1	70.1	✓		
North Ayrshire	27	✗	61.6	61.4	62.8			
North Lanarkshire	24		59.7	64.5	69.1			✓
Orkney Islands	29	✗	53.4	54.4	54.9			
Perth & Kinross	12		76.8	76.2	79.8			
Renfrewshire	7	✓	74.2	81.2	88.4			✓
Scottish Borders	30	✗	51.1	45.7	49.2			
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	32	✗	40.0	34.8	36.7	✗		
South Lanarkshire	11		71.7	75.1	80.2		✓	
Stirling	17		70.0	72.4	72.5			
West Dunbartonshire	19		62.2	64.4	71.6			✓
West Lothian	3	✓	90.0	89.4	99.6		✓	
			Scotland					
			68.4	71.5	74.3			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	100.0	100.0	100.0
Upper quartile	77.4	80.6	82.7
Median	69.2	72.1	73.2
Lower quartile	61.2	64.0	69.1
Lowest ranked performance	39.9	34.8	36.7

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	9
10-14%	4
>15%	6
Decline	
5-9%	1
10-14%	-
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential care places occupied by older people that have en-suite facilities

The following councils were ranked 25th or below in 2005/06:

East Lothian
Eilian Siar
Midlothian
North Lanarkshire
Orkney Islands
Scottish Borders
South Ayrshire

The following councils did not make any material improvement in their performance by 2007/08:

East Lothian
Midlothian
Orkney Islands
Scottish Borders
South Ayrshire

Privacy - percentage of residential places occupied by other adults, that are in single rooms

Research in relation to the preferences of residents in residential establishments confirms that privacy is of particular importance. This indicator is a measure of one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

It is desirable for councils to use some double rooms to accommodate, for example, married or cohabiting adults. For this reason, it may not be desirable for 100% of occupied places to be in single rooms.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

It is possible that the proportion of single rooms may rise because providers may close establishments (or parts of them) which fail to meet standards or rising expectations, including the recognition of the need for single rooms. In other words, it is possible that the proportion of single rooms may rise, at least in part, because of a reduction in total rooms.

Adult social work

Privacy - percentage of residential places occupied by other adults that are in single rooms

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	22		93.5	81.0	92.9			
Aberdeenshire	8	✓	94.9	95.1	97.9			
Angus	28	✗	85.6	84.8	88.6			
Argyll & Bute	15		92.5	96.6	96.1			
Clackmannanshire	7	✓	97.9	100.0	98.2			
Dumfries & Galloway	21		100.0	100.0	93.9	✗		
Dundee City	24		98.0	91.0	91.7	✗		
East Ayrshire	12		93.3	96.4	97.1			
East Dunbartonshire	1	✓	94.7	95.9	100.0	✓		
East Lothian	14		84.6	98.2	96.2		✓	
East Renfrewshire	16		92.9	98.3	95.7			
City of Edinburgh	17		90.2	93.5	95.4	✓		
Eilean Siar	1	✓	100.0	100.0	100.0			
Falkirk	20		91.9	93.3	94.3			
Fife	11		<u>93.4</u>	97.2	97.2			
Glasgow City	32	✗	69.7	80.4	83.0			✓
Highland	22		100.0	100.0	92.9	✗		
Inverclyde	9		89.2	94.4	97.5	✓		
Midlothian	5	✓	93.4	98.2	99.1	✓		
Moray	6	✓	97.6	98.9	98.5			
North Ayrshire	29	✗	87.5	96.6	85.2			
North Lanarkshire	30	✗	79.5	84.0	85.1	✓		
Orkney Islands	27	✗	100.0	100.0	88.9		✗	
Perth & Kinross	25	✗	78.9	90.7	91.2			✓
Renfrewshire	10		95.9	100.0	97.3			
Scottish Borders	18		86.4	88.9	95.2		✓	
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	31	✗	80.9	81.6	83.7			
South Lanarkshire	12		94.3	95.8	97.1			
Stirling	19		100.0	94.6	94.9	✗		
West Dunbartonshire	26	✗	95.7	94.6	90.3	✗		
West Lothian	1	✓	97.9	97.9	100.0			
			Scotland					
			88.2	91.5	92.3			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	100.0	100.0	100.0
Upper quartile	97.9	98.5	97.6
Median	93.5	96.2	95.6
Lower quartile	88.8	92.7	91.6
Lowest ranked performance	69.7	80.4	83.0

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	5
10-14%	2
>15%	2
Decline	
5-9%	5
10-14%	1
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential places occupied by other adults that are in single rooms

The following councils were ranked 25th or below in 2005/06:

Angus
East Lothian
Glasgow City
North Lanarkshire
Perth & Kinross
Scottish Borders
South Ayrshire

The following councils did not make any material improvement in their performance by 2007/08:

Angus
South Ayrshire

Privacy - percentage of residential places occupied by other adults, that have en-suite facilities

Interpretation

This indicator measures one aspect of the quality of residential services commissioned by councils. Some councils commission a significant proportion of care places from the private and voluntary sectors.

The definition of 'en-suite facilities' represents a minimum standard which many, but not all, homes will have gone beyond by also providing either a shower or a bath in the apartment for the sole use of the resident.

Points to bear in mind

The measure is likely to be affected by:

- limitations in the capital resources available to councils and the owners of homes in the voluntary and private sectors to improve homes by increasing the number of single rooms, or by providing en-suite facilities
- the physical layout of an existing home which may limit the scope for creating single rooms or en-suite facilities
- design standards for new homes which encourage greater provision for privacy

Adult social work

Privacy - percentage of residential places occupied by other adults that have en-suite facilities

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	28	✗	25.9	37.7	32.1			✓
Aberdeenshire	29	✗	23.5	27.9	30.7			✓
Angus	13		52.8	50.4	56.8	✓		
Argyll & Bute	18		49.1	55.2	51.0			
Clackmannanshire	1	✓	100.0	100.0	100.0			
Dumfries & Galloway	26	✗	75.0	22.2	34.7			✗
Dundee City	14		35.8	57.9	56.7			✓
East Ayrshire	23		23.3	35.7	42.0			✓
East Dunbartonshire	4	✓	77.2	85.7	90.0			✓
East Lothian	21		26.9	30.9	44.2			✓
East Renfrewshire	7	✓	64.3	29.3	70.2	✓		
City of Edinburgh	25	✗	34.1	33.2	35.9	✓		
Eilean Siar	10		0.0	61.5	62.5			✓
Falkirk	24		31.9	32.8	36.9			✓
Fife	12		<u>55.0</u>	55.9	58.4			
Glasgow City	15		50.4	49.5	54.9	✓		
Highland	6	✓	70.7	87.0	71.8			
Inverclyde	17		45.8	48.9	51.3		✓	
Midlothian	31	✗	25.6	23.2	21.8		✗	
Moray	5	✓	61.9	61.1	83.3			✓
North Ayrshire	11		45.8	55.2	60.2			✓
North Lanarkshire	19		33.5	41.4	48.9			✓
Orkney Islands	27	✗	25.0	11.1	33.3			✓
Perth & Kinross	20		21.1	43.5	44.5			✓
Renfrewshire	9		50.0	62.2	62.8			✓
Scottish Borders	32	✗	15.5	18.9	15.5			
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	30	✗	21.3	24.5	26.5			✓
South Lanarkshire	16		49.4	62.5	53.8	✓		
Stirling	22		31.4	31.1	43.0			✓
West Dunbartonshire	8	✓	70.2	73.0	64.5	✗		
West Lothian	3	✓	97.9	96.6	96.5			
			Scotland					
			46.1	51.6	51.2			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	100.0	100.0	100.0
Upper quartile	62.5	61.7	63.2
Median	45.8	49.2	52.6
Lower quartile	25.8	31.1	36.7
Lowest ranked performance	0.0	11.1	15.5

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	5
10-14%	1
>15%	16
Decline	
5-9%	1
10-14%	1
>15%	1

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Privacy - percentage of residential places occupied by other adults that have en-suite facilities

The following councils were ranked 25th or below in 2005/06:

Aberdeenshire
East Ayrshire
Eilian Siar
Orkney Islands
Perth & Kinross
Scottish Borders
South Ayrshire

The following councils did not make any material improvement in their performance by 2007/08:

Scottish Borders

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

Home care is one of the most important services available to councils to support people with community care needs remain at home.

This indicator measures the overall volume of service provided by the council (either directly or through contractual arrangements with other providers) in terms of the proportion of older people (aged 65+) receiving home care services. It includes both domestic and personal care services.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	22		<u>482.8</u>	<u>575.6</u>	402.9			
Aberdeenshire	29	✗	300.1	314.5	299.1			
Angus	32	✗	259.3	273.5	257.9			
Argyll & Bute	21		353.8	377.9	409.2			✓
Clackmannanshire	9		537.7	553.3	606.0		✓	
Dumfries & Galloway	13		622.3	594.0	540.6		✗	
Dundee City	16		411.1	443.0	471.1		✓	
East Ayrshire	7	✓	609.4	684.2	709.4			✓
East Dunbartonshire	23		304.6	377.6	392.1			✓
East Lothian	14		534.9	532.1	530.9			
East Renfrewshire	24		519.2	401.1	375.4			✗
City of Edinburgh	20		413.2	431.1	430.4			
Eilean Siar	2	✓	851.3	847.9	788.4	✗		
Falkirk	11		565.8	579.4	593.6			
Fife	18		443.4	488.6	454.9			
Glasgow City	1	✓	784.4	798.6	818.6			
Highland	31	✗	343.7	312.1	267.1			✗
Inverclyde	6	✓	788.1	678.4	711.7	✗		
Midlothian	8	✓	501.1	522.8	609.8			✓
Moray	17		454.8	453.4	464.1			
North Ayrshire	19		347.6	358.1	448.7			✓
North Lanarkshire	10		614.1	624.5	603.6			
Orkney Islands	15		643.1	495.1	529.0			✗
Perth & Kinross	30	✗	292.2	289.6	295.9			
Renfrewshire	25	✗	386.6	396.2	370.1			
Scottish Borders	27	✗	401.0	363.8	347.9		✗	
Shetland Islands	3	✓	782.2	750.8	762.7			
South Ayrshire	5	✓	658.4	685.0	725.1		✓	
South Lanarkshire	12		508.5	536.1	544.7	✓		
Stirling	26	✗	284.1	354.3	353.8			✓
West Dunbartonshire	4	✓	758.3	750.5	758.6			
West Lothian	28	✗	299.8	316.1	315.4	✓		
			Scotland					
			495.5	504.3	500.7			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	851.3	847.9	818.6
Upper quartile	616.2	601.6	607.0
Median	492.0	491.9	467.6
Lower quartile	352.3	374.2	374.1
Lowest ranked performance	259.3	273.5	257.9

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	2
10-14%	3
>15%	6
Decline	
5-9%	2
10-14%	2
>15%	3

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - total hours as a rate per 1,000 population aged 65+

The following councils were ranked 25th or below in 2005/06:

Aberdeenshire
Angus
East Dunbartonshire
Highland
Perth & Kinross
Stirling
West Lothian

The following councils did not make any material improvement in their performance by 2007/08:

Aberdeenshire
Angus
Highland
Perth & Kinross

Adult social work

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving personal care (eg assistance with washing, dressing, feeding and taking medication etc).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	12		<u>66.4</u>	<u>71.2</u>	87.6			
Aberdeenshire	2	✓	91.1	93.8	97.3	✓		
Angus	32	✗	47.6	46.1	46.5			
Argyll & Bute	6	✓	49.6	77.0	94.4			✓
Clackmannanshire	16		78.1	82.0	81.9			
Dumfries & Galloway	1	✓	92.8	98.5	99.6	✓		
Dundee City	31	✗	53.5	54.3	54.2			
East Ayrshire	9		81.4	88.8	92.4		✓	
East Dunbartonshire	14		78.9	81.6	85.1	✓		
East Lothian	24		88.0	74.0	72.2			✗
East Renfrewshire	17		69.6	78.8	81.2			✓
City of Edinburgh	18		61.7	71.4	79.6			✓
Eilean Siar	13		76.2	82.9	85.4		✓	
Falkirk	25	✗	63.0	67.2	71.0		✓	
Fife	26	✗	59.9	66.3	69.3			✓
Glasgow City	21		61.4	69.2	74.3			✓
Highland	15		71.5	79.3	82.9			✓
Inverclyde	10		96.4	90.7	91.3	✗		
Midlothian	22		53.2	60.0	74.2			✓
Moray	19		71.2	75.0	79.0		✓	
North Ayrshire	8	✓	80.8	90.6	92.7		✓	
North Lanarkshire	23		64.7	70.0	73.6		✓	
Orkney Islands	29	✗	44.2	63.0	63.6			✓
Perth & Kinross	4	✓	89.4	94.0	95.6	✓		
Renfrewshire	20		64.4	70.1	75.8			✓
Scottish Borders	7	✓	85.6	90.8	93.2	✓		
Shetland Islands	30	✗	32.3	47.1	54.5			✓
South Ayrshire	3	✓	92.8	95.4	96.8			
South Lanarkshire	11		80.0	76.4	88.8		✓	
Stirling	28	✗	65.4	66.9	63.9			
West Dunbartonshire	27	✗	43.0	62.5	65.1			✓
West Lothian	5	✓	91.1	94.0	95.2			
			Scotland					
			68.7	74.6	79.2			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	96.4	98.5	99.6
Upper quartile	82.5	89.3	92.5
Median	70.4	75.7	81.6
Lower quartile	61.0	67.1	71.9
Lowest ranked performance	32.3	46.1	46.5

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	5
10-14%	7
>15%	11
Decline	
5-9%	1
10-14%	-
>15%	1

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving personal care as a percentage of clients

The following councils were ranked 25th or below in 2005/06:

Angus
Argyll & Bute
Dundee City
Midlothian
Orkney Islands
Shetland Islands
West Dunbartonshire

The following councils did not make any material improvement in their performance by 2007/08:

Angus
Dundee City

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving home care services during the evening or overnight.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	29	✗	<u>10.4</u>	<u>11.0</u>	18.4			
Aberdeenshire	9		29.5	32.2	36.3			✓
Angus	32	✗	17.3	18.4	15.7	✗		
Argyll & Bute	10		27.5	33.1	34.9			✓
Clackmannanshire	7	✓	30.6	36.0	36.6			✓
Dumfries & Galloway	3	✓	<u>39.6</u>	23.6	48.1			
Dundee City	24		17.9	22.3	24.6			✓
East Ayrshire	5	✓	33.2	35.8	40.9			✓
East Dunbartonshire	14		25.3	33.5	32.1			✓
East Lothian	18		27.3	27.6	29.9	✓		
East Renfrewshire	13		25.1	28.2	33.0			✓
City of Edinburgh	28	✗	12.0	15.4	21.5			✓
Eilean Siar	31	✗	19.3	15.8	15.8			✗
Falkirk	21		25.6	28.6	26.6			
Fife	26	✗	20.4	23.1	23.4		✓	
Glasgow City	1	✓	50.3	54.1	56.6		✓	
Highland	27	✗	16.9	19.5	21.7			✓
Inverclyde	30	✗	17.0	16.9	17.3			
Midlothian	16		26.9	24.8	31.5			✓
Moray	15		33.3	35.8	31.8			
North Ayrshire	12		27.3	28.3	33.8			✓
North Lanarkshire	11		28.5	31.0	34.3			✓
Orkney Islands	6	✓	23.1	31.8	37.1			✓
Perth & Kinross	18		31.6	29.0	29.9	✗		
Renfrewshire	25	✗	18.2	22.0	23.5			✓
Scottish Borders	8	✓	29.4	32.6	36.5			✓
Shetland Islands	23		16.0	21.7	24.8			✓
South Ayrshire	20		31.0	31.4	29.5			
South Lanarkshire	2	✓	43.5	45.5	54.8			✓
Stirling	17		22.7	26.5	30.3			✓
West Dunbartonshire	22		19.0	22.8	26.0			✓
West Lothian	4	✓	40.2	40.5	42.5	✓		
			Scotland					
			28.1	30.7	33.5			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	50.3	54.1	56.6
Upper quartile	30.7	32.7	36.4
Median	26.3	28.3	30.9
Lower quartile	18.8	22.2	24.3
Lowest ranked performance	10.4	11.0	15.7

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	2
10-14%	2
>15%	19
Decline	
5-9%	2
10-14%	-
>15%	1

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving care in evenings/overnight as a percentage of clients

The following councils were ranked 25th or below in 2005/06:

Angus
Dundee City
City of Edinburgh
Highland
Inverclyde
Shetland Islands

The following councils did not make any material improvement in their performance by 2007/08:

Angus
Inverclyde

Adult social work

Home Care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

Home care is one of the most important services available to councils to support people with community care needs remain at home.

Increasing the flexibility of the service is a key policy objective for both central and local government. This indicator reflects service flexibility in terms of the proportion of older people (aged 65+) receiving home care services at the weekend.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area, which is influenced by the age structure of the elderly population, the levels of poverty and ill health and household composition
- the particular needs of service users
- the balance between home based and residential services in the council area.

Adult social work

Home care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	20		<u>42.2</u>	<u>48.2</u>	59.4			
Aberdeenshire	17		56.0	58.2	62.6		✓	
Angus	32	✗	33.6	33.5	35.8	✓		
Argyll & Bute	7	✓	53.0	57.2	71.8			✓
Clackmannanshire	15		62.6	66.3	64.4			
Dumfries & Galloway	1	✓	<u>79.6</u>	82.4	86.3			
Dundee City	31	✗	31.1	33.8	39.3			✓
East Ayrshire	3	✓	63.9	68.2	77.4			✓
East Dunbartonshire	21		47.6	55.1	58.9			✓
East Lothian	13		62.8	60.8	65.2			
East Renfrewshire	4	✓	60.0	71.4	74.4			✓
City of Edinburgh	27	✗	37.3	44.0	51.5			✓
Eilean Siar	8	✓	65.3	64.2	70.8	✓		
Falkirk	19		55.7	69.0	59.9	✓		
Fife	25	✗	47.5	53.0	53.7		✓	
Glasgow City	9		61.0	65.7	68.3		✓	
Highland	29	✗	40.1	53.9	49.5			✓
Inverclyde	16		58.8	59.4	64.1	✓		
Midlothian	22		39.5	45.1	58.2			✓
Moray	28	✗	40.6	46.3	51.1			✓
North Ayrshire	10		51.1	56.6	67.4			✓
North Lanarkshire	11		58.5	62.7	66.6		✓	
Orkney Islands	23		38.7	58.8	57.3			✓
Perth & Kinross	13		60.3	64.3	65.2	✓		
Renfrewshire	18		54.9	57.4	61.3		✓	
Scottish Borders	12		58.0	62.8	66.5		✓	
Shetland Islands	30	✗	32.6	36.6	44.0			✓
South Ayrshire	5	✓	77.2	73.0	72.8	✗		
South Lanarkshire	5	✓	66.0	70.6	72.8		✓	
Stirling	24		54.9	55.8	54.2			
West Dunbartonshire	26	✗	47.1	48.4	53.1		✓	
West Lothian	2	✓	75.8	77.5	80.2	✓		
			Scotland					
			52.9	58.7	61.9			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	79.6	82.4	86.3
Upper quartile	61.4	65.9	68.9
Median	55.3	58.5	63.4
Lower quartile	41.8	51.9	54.1
Lowest ranked performance	31.1	33.5	35.8

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	6
10-14%	8
>15%	12
Decline	
5-9%	1
10-14%	-
>15%	-

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Home care - number of home care clients aged 65+ receiving care at weekends as a percentage of clients

The following councils were ranked 25th or below in 2005/06:

Angus
Dundee City
City of Edinburgh
Midlothian
Orkney Islands
Shetland Islands

The following councils did not make any material improvement in their performance by 2007/08:

None

Adult social work

Respite Care – total overnight respite care nights provided for older people (age 65 +) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give overnight respite relating to older people (age 65+).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total overnight respite nights provided for older people aged 65+ per 1,000 population

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeenshire	10		435.0	385.3	423.7			
Angus	20		283.5	336.4	281.2			
Argyll & Bute	23		225.3	257.5	249.4		✓	
Clackmannanshire	7	✓	671.0	608.0	452.2			✗
Dumfries & Galloway	27	✗	<u>110.9</u>	167.5	185.9			
Dundee City	14		310.2	321.4	306.0			
East Ayrshire	15		405.4	325.5	303.8			✗
East Dunbartonshire	25	✗	224.7	217.6	221.6			
East Lothian	21		239.0	228.0	273.1		✓	
East Renfrewshire	4	✓	341.4	463.9	582.5			✓
City of Edinburgh	31	✗	140.2	171.1	156.3		✓	
Eilean Siar	2	✓	607.5	678.9	768.6			✓
Falkirk	13		394.5	332.9	307.2			✗
Fife	12		FTR	286.6	308.3			
Glasgow City	16		275.8	305.7	298.0	✓		
Highland	29	✗	448.9	295.4	167.7			✗
Inverclyde	26	✗	256.3	180.0	210.1			✗
Midlothian	19		388.8	327.1	281.8			✗
Moray	28	✗	238.7	235.9	185.2			✗
North Ayrshire	8	✓	397.4	417.6	445.6		✓	
North Lanarkshire	24		536.2	214.2	236.2			✗
Orkney Islands	3	✓	608.8	655.1	679.2		✓	
Perth & Kinross	5	✓	431.4	443.0	510.2			✓
Renfrewshire	18		381.7	330.8	295.9			✗
Scottish Borders	22		212.3	236.8	268.1			✓
Shetland Islands	1	✓	1967.6	1890.9	1955.9			
South Ayrshire	9		386.8	427.9	434.7		✓	
South Lanarkshire	11		351.0	389.3	360.3			
Stirling	6	✓	457.1	481.0	504.0		✓	
West Dunbartonshire	17		292.6	333.0	297.2			
West Lothian	30	✗	167.1	194.5	166.0			
			Scotland					
			341.6	310.1	308.5			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	1967.6	1890.9	1955.9
Upper quartile	434.1	422.8	440.2
Median	366.4	327.1	298.0
Lower quartile	243.3	236.4	242.8
Lowest ranked performance	110.9	167.5	156.3

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	1
10-14%	7
>15%	4
Decline	
5-9%	-
10-14%	-
>15%	9

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Aberdeen City	<u>364.2</u>	<u>341.9</u>	<u>328.2</u>

Reason for Unreliable Determination in 2007/2008

Aberdeen City - Unreliable data held within computer system

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite care - total overnight respite nights provided for older people aged 65+ per 1,000 population

The following councils were ranked 25th or below in 2005/06:

Argyll & Bute
East Dunbartonshire
City of Edinburgh
Scottish Borders
West Lothian

The following councils did not make any material improvement in their performance by 2007/08:

East Dunbartonshire
West Lothian

Respite Care – the percentage of overnight respite care nights provided for older people (age 65 +) not in a care home.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for overnight care may include:

- support at home enabling the carer to be absent
- accommodation in a care home
- other accommodation away from home
- care with another family of individual

This indicator shows the extent to which overnight care was provided other than in a care home.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of respite nights not in a care home aged 65+

Council	Rank in 07/08		PI measurement			Better ✓ or worse X since 05/06		
	1-32	✓1-8 X 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeenshire	9		7.8	4.5	4.2			X
Angus	21		0.0	0.0	0.0			
Argyll & Bute	18		8.2	0.3	0.5			X
Clackmannanshire	5	✓	0.0	0.8	10.9			✓
Dumfries & Galloway	7	✓	<u>0.0</u>	0.0	5.5			
Dundee City	21		0.0	0.0	0.0			
East Ayrshire	2	✓	20.5	25.4	27.8			✓
East Dunbartonshire	11		4.9	3.9	2.9			X
East Lothian	14		2.9	1.8	1.6			X
East Renfrewshire	1	✓	1.9	15.9	28.5			✓
City of Edinburgh	10		3.5	2.7	3.1		X	
Eilean Siar	21		0.0	0.0	0.0			
Falkirk	6	✓	12.3	5.6	5.8			X
Fife	15		FTR	2.2	1.3			
Glasgow City	12		0.3	0.9	2.6			✓
Highland	13		5.7	2.2	1.8			X
Inverclyde	3	✓	39.6	20.9	23.5			X
Midlothian	NS		NS	NS	NS			
Moray	4	✓	0.0	7.5	15.8			✓
North Ayrshire	21		0.0	0.0	0.0			
North Lanarkshire	20		0.0	0.0	0.1			✓
Orkney Islands	21		9.8	0.0	0.0			X
Perth & Kinross	19		6.1	3.9	0.3			X
Renfrewshire	21		0.0	0.0	0.0			
Scottish Borders	8	✓	2.2	3.0	5.3			✓
Shetland Islands	21		0.0	0.0	0.0			
South Ayrshire	16		0.9	1.0	1.0		✓	
South Lanarkshire	21		0.0	0.0	0.0			
Stirling	21		0.0	0.0	0.0			
West Dunbartonshire	17		0.5	12.3	0.6			✓
West Lothian	NS		0.0	0.0	NS			
			Scotland					
			3.6	3.0	3.7			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	39.6	25.4	28.5
Upper quartile	5.7	3.9	5.3
Median	0.5	1.0	1.3
Lower quartile	0.0	0.0	0.0
Lowest ranked performance	0.0	0.0	0.0

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	1	1	2

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	-
10-14%	1
>15%	8
Decline	
5-9%	-
10-14%	1
>15%	9

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Aberdeen City	<u>5.5</u>	<u>1.1</u>	<u>1.5</u>

Reason for Unreliable Determination in 2007/2008

Aberdeen City - Unreliable data held within computer system

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – total daytime respite care hours provided for older people (age 65 +) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give daytime respite relating to older people (age 65+).

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total daytime respite hours provided for older people aged 65+ per 1,000 population

Council	Rank in 07/08		PI measurement			Better ✓ or worse X since 05/06		
	1-32	✓1-8 X 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeenshire	21		1435.4	1418.3	1403.8			
Angus	22		578.5	848.9	1237.2			✓
Argyll & Bute	12		3102.2	3682.2	3602.3			✓
Clackmannanshire	3	✓	0.5	FTR	9827.3			✓
Dumfries & Galloway	28	X	<u>860.1</u>	510.9	418.1			
Dundee City	18		1259.2	1811.1	1997.4			✓
East Ayrshire	10		3360.3	3235.8	3925.6			✓
East Dunbartonshire	1	✓	14254.8	10613.6	12444.3		X	
East Lothian	29	X	284.9	288.4	234.3			X
East Renfrewshire	5	✓	9140.1	9722.7	8722.5			
City of Edinburgh	6	✓	3771.4	6534.6	5872.2			✓
Falkirk	19		47.9	1927.4	1838.3			✓
Fife	15		FTR	2656.1	2716.1			
Glasgow City	14		3036.1	3419.1	3104.9			
Highland	23		875.9	758.3	727.2			X
Inverclyde	2	✓	5143.0	6875.4	11168.5			✓
Midlothian	17		1539.6	2056.0	2072.9			✓
Moray	20		553.1	964.7	1515.8			✓
North Ayrshire	11		3604.9	3540.4	3684.6			
North Lanarkshire	8	✓	3757.6	3350.8	5177.0			✓
Orkney Islands	9		375.1	3534.9	4208.8			✓
Perth & Kinross	13		2504.8	3359.5	3353.4			✓
Renfrewshire	25	X	432.7	544.6	606.8			✓
Scottish Borders	30	X	57.8	108.3	51.9		X	
Shetland Islands	16		1346.6	1749.2	2119.1			✓
South Ayrshire	24		595.6	610.0	724.6			✓
South Lanarkshire	7	✓	3583.0	5421.9	5379.1			✓
Stirling	26	X	738.0	545.3	469.0			X
West Dunbartonshire	4	✓	5811.4	8558.9	9140.2			✓
West Lothian	27	X	436.1	320.4	439.0			
			Scotland					
			2708.4	3167.8	3400.2			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	14254.8	10613.6	12444.3
Upper quartile	3583.0	3540.4	4935.0
Median	1346.6	2056.0	2417.6
Lower quartile	553.1	758.3	854.7
Lowest ranked performance	0.5	108.3	51.9

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	-
10-14%	-
>15%	18
Decline	
5-9%	-
10-14%	2
>15%	3

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Aberdeen City	<u>1341.4</u>	<u>228.1</u>	<u>1321.9</u>
Eilean Siar	2247.8	3196.8	2161.0

Reason for Unreliable Determination in 2007/2008

Aberdeen City - Unreliable data held within computer system

Eilean Siar - Some of the daytime respite hours are provided by 3rd parties. The quality of information received from them was unreliable.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite care - total daytime respite hours provided for older people aged 65+ per 1,000 population

The following councils were ranked 25th or below in 2005/06:

Clackmannanshire
East Lothian
Falkirk
Orkney Islands
Scottish Borders

The following councils did not make any material improvement in their performance by 2007/08:

East Lothian
Scottish Borders

Respite Care – the percentage of daytime respite care hours provided for older people (age 65 +) not in a day care centre.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for daytime care may include:

- support at home
- accommodation in a day care centre
- day activities outside the home not based in a day care centre
- day care with another family or individual

This indicator shows the extent to which daytime care was provided other than in a day care centre.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of daytime respite not in a day centre aged 65+

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeenshire	10		99.1	98.7	99.6			
Angus	1	✓	100.0	100.0	100.0			
Argyll & Bute	21		20.1	23.4	15.8			✗
Clackmannanshire	24		100.0	FTR	6.6			✗
Dumfries & Galloway	1	✓	<u>0.0</u>	12.8	100.0			
Dundee City	17		49.2	45.2	43.2		✗	
East Ayrshire	20		10.2	22.5	16.6			✓
East Dunbartonshire	13		52.2	70.4	66.7			✓
East Lothian	1	✓	100.0	100.0	100.0			
East Renfrewshire	25	✗	9.3	5.3	6.5			✗
City of Edinburgh	16		69.5	43.8	43.9			✗
Falkirk	1	✓	100.0	100.0	100.0			
Fife	28	✗	FTR	5.0	5.6			
Glasgow City	26	✗	0.6	3.2	6.1			✓
Highland	19		19.2	18.6	18.8			
Inverclyde	15		23.3	80.8	53.3			✓
Midlothian	18		22.9	34.0	20.8	✗		
Moray	14		17.8	54.0	64.2			✓
North Ayrshire	29	✗	9.8	7.0	5.3			✗
North Lanarkshire	27	✗	9.3	11.2	6.0			✗
Orkney Islands	30	✗	NS	5.4	0.0			
Perth & Kinross	12		72.8	76.3	80.8		✓	
Renfrewshire	1	✓	100.0	100.0	100.0			
Scottish Borders	11		100.0	98.2	99.0			
Shetland Islands	1	✓	100.0	100.0	100.0			
South Ayrshire	1	✓	100.0	100.0	100.0			
South Lanarkshire	23		18.3	12.9	8.6			✗
Stirling	1	✓	100.0	100.0	100.0			
West Dunbartonshire	22		22.2	16.9	15.3			✗
West Lothian	1	✓	0.0	100.0	100.0			✓
			Scotland					
			33.0	33.1	31.3			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	100.0	100.0	100.0
Upper quartile	100.0	100.0	100.0
Median	36.3	45.2	48.6
Lower quartile	15.9	12.9	10.3
Lowest ranked performance	0.0	3.2	0.0

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	1	0	0

Count of councils showing significant change since 2005/06		
Improvement		
5-9%	-	
10-14%	1	
>15%	6	
Decline		
5-9%	1	
10-14%	1	
>15%	8	

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Aberdeen City	<u>12.8</u>	<u>98.8</u>	<u>15.5</u>
Eilean Siar	67.8	<u>45.1</u>	<u>59.3</u>

Reason for Unreliable Determination in 2007/2008

Aberdeen City - Unreliable data held within computer system

Eilean Siar - Some of the daytime respite hours are provided by 3rd parties. The quality of information received from them was unreliable.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite care - percentage of daytime respite not in a day centre aged 65+

The following councils were ranked 25th or below in 2005/06:

East Renfrewshire
Glasgow City
North Lanarkshire
West Lothian

The following councils did not make any material improvement in their performance by 2007/08:

East Renfrewshire
North Lanarkshire

Respite Care – total overnight respite care nights provided for other adults (age 18 – 64 years) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give overnight respite relating to other adults (age 18 – 64 years) including those with:

- learning difficulties
- physical disabilities
- mental health problems
- dementia
- HIV/AIDS
- drug/alcohol abuse problems.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total overnight respite nights provided for people aged 18-64 per 1,000 population

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeenshire	27	✗	72.4	47.6	27.6			✗
Angus	30	✗	29.0	22.5	24.6			✗
Argyll & Bute	23		24.5	13.2	34.1			✓
Clackmannanshire	7	✓	39.4	38.9	48.2			✓
Dumfries & Galloway	29	✗	<u>13.4</u>	10.8	24.8			
Dundee City	8	✓	51.2	47.5	47.3	✗		
East Ayrshire	2	✓	63.9	46.2	77.0			✓
East Dunbartonshire	20		27.1	32.2	36.1			✓
East Lothian	5	✓	38.2	52.6	56.4			✓
East Renfrewshire	19		43.0	64.9	38.7		✗	
City of Edinburgh	24		42.8	34.8	33.3			✗
Eilean Siar	14		41.8	33.5	42.7			
Falkirk	12		64.5	44.9	44.1			✗
Fife	11		FTR	39.0	44.8			
Glasgow City	22		36.2	35.0	35.1			
Highland	18		45.5	37.7	39.3		✗	
Inverclyde	17		56.0	39.2	41.3			✗
Midlothian	14		68.0	47.9	42.7			✗
Moray	6	✓	70.3	73.2	54.8			✗
North Ayrshire	9		47.0	47.9	47.2			
North Lanarkshire	13		50.1	41.2	42.8		✗	
Orkney Islands	3	✓	66.0	64.8	62.9			
Perth & Kinross	16		29.5	36.9	41.5			✓
Renfrewshire	4	✓	63.7	62.9	62.6			
Scottish Borders	25	✗	49.9	56.2	32.9			✗
Shetland Islands	1	✓	162.5	128.7	111.0			✗
South Ayrshire	28	✗	29.2	31.7	25.0		✗	
South Lanarkshire	21		25.8	31.8	36.0			✓
Stirling	31	✗	14.5	20.1	20.3			✓
West Dunbartonshire	10		35.5	39.2	45.7			✓
West Lothian	26	✗	32.0	31.4	31.3			
			Scotland					
			44.5	39.5	39.7			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	162.5	128.7	111.0
Upper quartile	61.8	47.9	47.3
Median	42.9	39.2	41.5
Lower quartile	30.1	32.9	33.7
Lowest ranked performance	13.4	10.8	20.3

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06		
Improvement		
5-9%	-	
10-14%	-	
>15%	9	
Decline		
5-9%	1	
10-14%	4	
>15%	9	

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Aberdeen City	<u>59.4</u>	<u>17.9</u>	<u>23.5</u>

Reason for Unreliable Determination in 2007/2008

Aberdeen City - Unreliable data held within computer system

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite care - total overnight respite nights provided for people aged 18-64 per 1,000 population

The following councils were ranked 25th or below in 2005/06:

Angus
Argyll & Bute
East Dunbartonshire
South Lanarkshire
Stirling

The following councils did not make any material improvement in their performance by 2007/08:

Angus

Respite Care – the percentage of overnight respite care nights provided for other adults (age 18 – 64 years) not in a care home.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for overnight care may include:

- support at home enabling the carer to be absent
- accommodation in a care home
- other accommodation away from home
- care with another family of individual

This indicator shows the extent to which overnight care was provided other than in a care home.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of respite nights not in a care home aged 18-64

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeenshire	4	✓	41.9	28.4	41.2			
Angus	24		0.2	0.4	0.0			✗
Argyll & Bute	6	✓	38.0	66.0	36.8			
Clackmannanshire	3	✓	41.0	45.1	76.3			✓
Dumfries & Galloway	9		<u>29.7</u>	18.0	12.2			
Dundee City	22		1.3	0.0	0.8			✗
East Ayrshire	24		15.4	0.0	0.0			✗
East Dunbartonshire	19		2.4	4.8	2.0			✗
East Lothian	8	✓	23.9	19.4	25.5	✓		
East Renfrewshire	10		8.7	2.6	11.4			✓
City of Edinburgh	13		9.3	6.1	6.8			✗
Eilean Siar	24		0.0	0.0	0.0			
Falkirk	5	✓	52.1	37.1	38.6			✗
Fife	12		FTR	2.1	10.1			
Glasgow City	21		0.1	0.9	1.0			✓
Highland	18		21.0	10.5	3.1			✗
Inverclyde	11		13.3	4.0	11.3			✗
Midlothian	NS		NS	NS	NS			
Moray	1	✓	90.4	91.8	95.9	✓		
North Ayrshire	17		2.8	3.2	3.4			✓
North Lanarkshire	20		1.7	0.6	1.2			✗
Orkney Islands	24		99.7	0.0	0.0			✗
Perth & Kinross	23		0.0	17.0	0.1			✓
Renfrewshire	24		0.0	0.0	0.0			
Scottish Borders	7	✓	45.5	38.5	34.6			✗
Shetland Islands	16		30.0	16.5	3.5			✗
South Ayrshire	2	✓	82.6	80.3	92.0		✓	
South Lanarkshire	14		7.4	7.5	6.2			✗
Stirling	24		0.0	0.0	0.0			
West Dunbartonshire	24		0.0	0.0	0.0			
West Lothian	15		0.0	3.3	5.1			✓
			Scotland					
			18.1	12.9	12.3			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	99.7	91.8	95.9
Upper quartile	38.0	19.1	22.2
Median	9.3	4.4	4.3
Lower quartile	0.2	0.5	0.3
Lowest ranked performance	0.0	0.0	0.0

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	1	1	1

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	2
10-14%	1
>15%	6
Decline	
5-9%	-
10-14%	-
>15%	13

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Aberdeen City	<u>7.6</u>	<u>41.7</u>	<u>17.4</u>

Reason for Unreliable Determination in 2007/2008

Aberdeen City - Unreliable data held within computer system

Notes

An underlined PI measurement indicates unreliable data.

Respite Care – total daytime respite care hours provided for other adults (age 18 – 64 years) per 1,000 population

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements. This indicator shows the overall level of respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council, in order to give daytime respite relating to other adults (age 18 – 64 years) including those with:

- learning difficulties
- physical disabilities
- mental health problems
- dementia
- HIV/AIDS
- drug/alcohol abuse problems.

Points to bear in mind

The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care

Adult social work

Respite care - total daytime respite hours provided for people aged 18-64 per 1,000 population

Council	Rank in 07/08		PI measurement			Better ✓ or worse X since 05/06		
	1-32	✓1-8 X 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeenshire	23		95.3	129.1	122.3			✓
Angus	21		123.1	119.7	141.4		✓	
Argyll & Bute	10		809.2	910.6	616.1			X
Clackmannanshire	4	✓	0.0	FTR	1690.8			✓
Dumfries & Galloway	27	X	<u>202.5</u>	143.1	46.5			
Dundee City	7	✓	34.6	959.5	1383.3			✓
East Ayrshire	14		195.9	301.6	399.2			✓
East Dunbartonshire	9		864.9	664.7	618.5			X
East Lothian	30	X	8.3	14.5	15.2			✓
East Renfrewshire	12		111.2	121.9	471.1			✓
City of Edinburgh	8	✓	1374.2	1068.0	1122.0			X
Falkirk	22		380.4	146.3	129.3			X
Fife	25	X	FTR	96.7	115.9			
Glasgow City	5	✓	1751.2	1738.2	1665.9			
Highland	16		140.6	181.4	248.8			✓
Inverclyde	1	✓	354.6	239.6	3103.7			✓
Midlothian	6	✓	698.0	962.5	1462.3			✓
Moray	13		215.6	622.9	436.7			✓
North Ayrshire	20		828.3	796.0	169.2			X
North Lanarkshire	11		971.3	860.5	503.3			X
Orkney Islands	3	✓	63.5	2374.1	2785.5			✓
Perth & Kinross	19		46.1	111.9	177.4			✓
Renfrewshire	15		380.1	344.5	380.8			
Scottish Borders	26	X	92.4	90.0	94.8			
Shetland Islands	24		209.4	188.6	119.5			X
South Ayrshire	18		275.4	273.8	244.7		X	
South Lanarkshire	17		170.6	209.8	245.3			✓
Stirling	28	X	48.0	21.7	31.1			X
West Dunbartonshire	2	✓	3145.3	3055.9	2861.6	X		
West Lothian	29	X	20.8	28.3	30.3			✓
			Scotland					
			692.3	645.6	682.7			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	3145.3	3055.9	3103.7
Upper quartile	698.0	860.5	996.1
Median	202.5	239.6	314.8
Lower quartile	92.4	121.9	124.1
Lowest ranked performance	0.0	14.5	15.2

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06		
Improvement		
5-9%	-	
10-14%	1	
>15%	14	
Decline		
5-9%	1	
10-14%	1	
>15%	8	

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Aberdeen City	<u>809.3</u>	<u>364.8</u>	<u>792.1</u>
Eilean Siar	50.2	<u>33.0</u>	<u>89.6</u>

Reason for Unreliable Determination in 2007/2008

Aberdeen City - Unreliable data held within computer system

Eilean Siar - Some of the daytime respite hours are provided by 3rd parties. The quality of information received from them was unreliable.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite care - total daytime respite hours provided for people aged 18-64 per 1,000 population

The following councils were ranked 25th or below in 2005/06:

Clackmannanshire
Dundee City
East Lothian
Perth & Kinross
West Lothian

The following councils did not make any material improvement in their performance by 2007/08:

None

Adult social work

Respite Care – the percentage of daytime respite care hours provided for other adults (age 18 – 64 years) not in a day care centre.

Respite care is a service intended to benefit a carer and the person he or she cares for by providing a short break from caring tasks. The break is made possible through alternative care arrangements which, for daytime care may include:

- support at home
- accommodation in a day care centre
- day activities outside the home not based in a day care centre
- day care with another family or individual

This indicator shows the extent to which daytime care was provided other than in a day care centre.

Points to bear in mind

The indicator shows only respite care provided or purchased by the Council, or by voluntary organisations funded for this purpose by the Council. The indicator will be affected by:

- the pattern of need and demand in the area
- the availability of respite care.

Adult social work

Respite care - percentage of daytime respite not in a day centre aged 18-64

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeenshire	1	✓	99.8	99.5	100.0			
Angus	1	✓	100.0	100.0	100.0			
Argyll & Bute	15		45.5	53.6	66.3			✓
Clackmannanshire	28	✗	0.0	FTR	9.2			✓
Dumfries & Galloway	11		<u>0.2</u>	7.8	98.9			
Dundee City	21		37.7	0.3	37.0			
East Ayrshire	13		100.0	85.8	92.9	✗		
East Dunbartonshire	14		66.0	88.8	92.2			✓
East Lothian	1	✓	100.0	100.0	100.0			
East Renfrewshire	1	✓	100.0	100.0	100.0			
City of Edinburgh	20		54.7	41.4	41.6			✗
Falkirk	1	✓	99.6	95.7	100.0			
Fife	16		FTR	71.2	61.4			
Glasgow City	29	✗	1.2	1.4	0.7			✗
Highland	27	✗	34.4	22.5	13.7			✗
Inverclyde	23		25.4	76.5	29.7			✓
Midlothian	26	✗	18.6	23.3	17.0	✗		
Moray	22		38.3	27.6	35.7	✗		
North Ayrshire	25	✗	8.5	5.6	17.9			✓
North Lanarkshire	24		13.0	19.3	23.0			✓
Orkney Islands	30	✗	0.0	0.0	0.0			
Perth & Kinross	17		31.5	41.2	56.4			✓
Renfrewshire	1	✓	100.0	100.0	100.0			
Scottish Borders	12		84.6	60.4	96.2		✓	
Shetland Islands	19		35.3	40.1	46.0			✓
South Ayrshire	1	✓	100.0	100.0	100.0			
South Lanarkshire	1	✓	100.0	100.0	100.0			
Stirling	1	✓	100.0	100.0	100.0			
West Dunbartonshire	18		44.2	45.1	50.4		✓	
West Lothian	1	✓	0.0	100.0	100.0			✓
			Scotland					
			32.0	28.3	32.3			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	100.0	100.0	100.0
Upper quartile	100.0	100.0	100.0
Median	44.2	60.4	63.9
Lower quartile	18.6	23.3	31.2
Lowest ranked performance	0.0	0.0	0.0

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	-
10-14%	2
>15%	9
Decline	
5-9%	3
10-14%	-
>15%	3

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Aberdeen City	<u>8.2</u>	<u>100.0</u>	<u>19.3</u>
Eilean Siar	65.1	<u>56.2</u>	<u>25.5</u>

Reason for Unreliable Determination in 2007/2008

Aberdeen City - Unreliable data held within computer system

Eilean Siar - Some of the daytime respite hours are provided by 3rd parties. The quality of information received from them was unreliable.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Respite care - percentage of daytime respite not in a day centre aged 18-64

The following councils were ranked 25th or below in 2005/06:

Clackmannanshire
Glasgow City
North Ayrshire
Orkney Islands
West Lothian

The following councils did not make any material improvement in their performance by 2007/08:

Glasgow City
Orkney Islands

Social enquiry reports – the proportion of reports submitted by the social work service to the courts by the due date

This indicator is defined in the '*National Objectives and Standards for Social Work in the Criminal Justice System*' - Standard 97.1.

The 'due date' means midday on the working day before the case is heard. The number of reports submitted includes all reports and those letters, notes and part-reports which have been submitted in lieu of a report, where a full report has not been submitted because an offender has not made themselves available for report preparation

Points to bear in mind

The indicator is a measure the efficiency of the service provided in terms of the proportion of cases which meet the timescales for key social work actions set out in the '*National Objectives and Standards for Social Work in the Criminal Justice System*'.

Adult social work

Social enquiry reports - the proportion of reports submitted by the social work department to the courts by the due date

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	7	✓	93.6	98.7	99.7	✓		
Aberdeenshire	10		99.4	99.1	99.2			
Angus	31	✗	86.4	90.9	87.9			
Argyll & Bute	18		98.9	90.2	98.4			
Clackmannanshire	28	✗	99.4	99.1	95.5			
Dumfries & Galloway	19		94.7	94.0	97.8			
Dundee City	11		98.7	97.9	99.0			
East Ayrshire	11		99.5	98.3	99.0			
East Dunbartonshire	9		99.8	98.3	99.3			
East Lothian	22		95.4	96.5	96.7			
East Renfrewshire	16		100.0	100.0	98.7			
City of Edinburgh	27	✗	96.4	93.6	95.6			
Eilean Siar	1	✓	100.0	100.0	100.0			
Falkirk	6	✓	99.7	99.9	99.9			
Fife	29	✗	87.8	84.2	93.9	✓		
Glasgow City	22		95.9	94.7	96.7			
Highland	30	✗	97.8	99.2	92.6	✗		
Inverclyde	8	✓	100.0	99.7	99.6			
Midlothian	1	✓	99.4	99.8	100.0			
North Ayrshire	1	✓	100.0	100.0	100.0			
North Lanarkshire	11		96.1	99.2	99.0			
Orkney Islands	1	✓	100.0	100.0	100.0			
Perth & Kinross	24		93.1	93.5	96.6			
Renfrewshire	21		96.0	97.3	96.8			
Scottish Borders	1	✓	100.0	100.0	100.0			
Shetland Islands	14		100.0	100.0	98.8			
South Ayrshire	26	✗	92.0	94.9	96.4			
South Lanarkshire	24		95.7	96.0	96.6			
Stirling	14		98.7	99.1	98.8			
West Dunbartonshire	20		85.9	96.8	97.1		✓	
West Lothian	17		99.4	99.5	98.5			
			Scotland					
			95.9	95.9	97.3			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	100.0	100.0	100.0
Upper quartile	99.8	99.8	99.5
Median	98.7	98.7	98.7
Lower quartile	95.6	95.5	96.7
Lowest ranked performance	85.9	84.2	87.9

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	2
10-14%	1
>15%	-
Decline	
5-9%	1
10-14%	-
>15%	-

Unreliable/Unreported Data in 2007/2008

Council	05/06	06/07	07/08
Moray	99.7	99.8	<u>92.0</u>

Reason for Unreliable Determination in 2007/2008

Moray - The Carefirst system reports that 52.36% of social work enquiry reports are submitted to the court by the due date. Officers advise that the Carefirst system is registering the outcome date and not the date the social enquiry report is submitted to the Court. Hence this figure was not reported as the SPI. Audit were unable to confirm the reported data and so classified the data as unreliable.

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Social enquiry reports - the proportion of reports submitted by the social work department to the courts by the due date

The following councils were ranked 25th or below in 2005/06:

Aberdeen City
Angus
Dumfries & Galloway
East Lothian
Fife
Perth & Kinross
South Ayrshire
West Dunbartonshire

The following councils did not make any material improvement in their performance by 2007/08:

Angus
Dumfries & Galloway
East Lothian
Perth & Kinross
South Ayrshire

Adult social work

Probation – the proportion of new probationers seen by a supervising officer within one week

This is based on Standard 62.1 of the '*National Objectives and Standards for Social Work in the Criminal Justice System*'.

'A new probationer' is defined as a person receiving a new order. If there is more than one order for the same person to run consecutively, then that person is counted for each order imposed; if the orders are to run concurrently then the person is counted only once. 'One week' is seven days.

Points to bear in mind

The indicator provides some measure of the efficiency of the service. However, the proportion of probationers seen within a week of the order being made will be adversely affected by:

- probationers not attending scheduled appointments
- late notification of orders by the Courts.

Adult social work

Probation - the proportion of new probationers seen by a supervising officer within one week

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	28	✗	47.2	53.8	56.4			✓
Aberdeenshire	25	✗	64.3	64.3	61.5			
Angus	15		90.3	81.6	81.5	✗		
Argyll & Bute	19		89.3	85.7	77.0		✗	
Clackmannanshire	26	✗	83.0	FTR	59.3			✗
Dumfries & Galloway	31	✗	48.9	50.0	44.1	✗		
Dundee City	24		62.5	62.7	62.3			
East Ayrshire	16		81.9	78.0	79.3			
East Dunbartonshire	5	✓	93.8	48.0	96.9			
East Lothian	17		75.0	73.3	79.1	✓		
East Renfrewshire	13		78.6	84.4	86.0	✓		
City of Edinburgh	27	✗	53.7	62.8	57.7	✓		
Eilean Siar	3	✓	95.2	94.7	97.3			
Falkirk	8	✓	87.3	87.5	93.2	✓		
Fife	22		53.9	56.1	70.1			✓
Glasgow City	29	✗	26.8	28.3	55.0			✓
Highland	23		57.0	81.1	62.9		✓	
Inverclyde	6	✓	96.3	87.7	94.9			
Midlothian	1	✓	98.3	98.9	100.0			
Moray	32	✗	9.3	71.4	15.2			✓
North Ayrshire	7	✓	71.5	96.4	93.3			✓
North Lanarkshire	11		37.1	55.4	89.4			✓
Orkney Islands	1	✓	96.2	100.0	100.0			
Perth & Kinross	21		67.8	59.0	71.7	✓		
Renfrewshire	10		75.2	78.1	90.2			✓
Scottish Borders	20		92.1	54.8	72.7			✗
Shetland Islands	4	✓	97.4	88.0	97.0			
South Ayrshire	9		86.1	87.5	90.4			
South Lanarkshire	30	✗	61.8	52.7	50.2			✗
Stirling	18		95.1	80.7	78.7			✗
West Dunbartonshire	14		79.0	63.3	83.4	✓		
West Lothian	12		96.4	93.0	87.4	✗		
			Scotland					
			58.3	60.4	69.3			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	98.3	100.0	100.0
Upper quartile	92.5	87.5	91.1
Median	78.8	78.0	79.2
Lower quartile	60.6	57.6	62.1
Lowest ranked performance	9.3	28.3	15.2

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	6
10-14%	1
>15%	7
Decline	
5-9%	3
10-14%	1
>15%	4

Notes

An underlined PI measurement indicates unreliable data.

Adult social work

Probation - the proportion of new probationers seen by a supervising officer within one week

The following councils were ranked 25th or below in 2005/06:

Aberdeen City
Dumfries & Galloway
City of Edinburgh
Fife
Glasgow City
Highland
Moray
North Lanarkshire

The following councils did not make any material improvement in their performance by 2007/08:

Dumfries & Galloway

Community service – the average hours per week taken to complete community service orders

'Orders completed during the year' are orders where the originally imposed hours have been successfully completed. The orders in question may have been imposed at any time, not just within the last year. It is the date of completion that qualifies them for inclusion in the indicator.

Points to bear in mind

Research has also shown that community service tends to be more effective the shorter the time required to complete the hours ordered by the court. However, it is also important that councils match the programme of community service to the needs and abilities of the client. Unless the service programme is of a suitable quality it is unlikely that the order will be successful in reducing re-offending. There will, therefore, be occasions when it is inappropriate to work through the order too quickly.

Adult social work

Community service - the average hours per week taken to complete community service orders

Council	Rank in 07/08		PI measurement			Better ✓ or worse ✗ since 05/06		
	1-32	✓1-8 ✗ 25-32	05/06	06/07	07/08	5-9%	10-14%	>15%
Aberdeen City	32	✗	2.2	2.0	2.1			
Aberdeenshire	30	✗	3.0	2.4	2.4			✗
Angus	17		3.1	3.2	3.4	✓		
Argyll & Bute	27	✗	3.5	3.5	2.7			✗
Clackmannanshire	4	✓	3.1	4.9	5.1			✓
Dumfries & Galloway	31	✗	2.3	2.7	2.3			
Dundee City	22		2.9	3.3	3.1	✓		
East Ayrshire	11		3.5	4.1	4.0		✓	
East Dunbartonshire	5	✓	4.2	4.6	4.7		✓	
East Lothian	3	✓	4.4	5.4	5.3			✓
East Renfrewshire	9		4.1	4.1	4.1			
City of Edinburgh	14		2.5	3.7	3.7			✓
Eilean Siar	1	✓	<u>6.0</u>	6.0	7.5			
Falkirk	20		3.4	3.3	3.2	✗		
Fife	29	✗	3.0	2.7	2.6		✗	
Glasgow City	13		4.5	4.3	3.8			✗
Highland	25	✗	2.7	3.1	2.9	✓		
Inverclyde	7	✓	3.2	3.5	4.3			✓
Midlothian	17		3.0	3.0	3.4		✓	
Moray	19		2.6	3.1	3.3			✓
North Ayrshire	15		3.8	5.1	3.6	✗		
North Lanarkshire	15		3.7	3.5	3.6			
Orkney Islands	5	✓	4.3	3.3	4.7	✓		
Perth & Kinross	24		3.0	3.1	3.0			
Renfrewshire	27	✗	3.8	3.5	2.7			✗
Scottish Borders	20		3.2	3.6	3.2			
Shetland Islands	7	✓	5.0	3.1	4.3		✗	
South Ayrshire	2	✓	5.2	6.1	5.6	✓		
South Lanarkshire	25	✗	2.8	2.6	2.9			
Stirling	9		<u>3.5</u>	3.7	4.1			
West Dunbartonshire	22		3.7	3.5	3.1			✗
West Lothian	11		3.9	3.6	4.0			
			Scotland					
			3.4	3.5	3.3			

Ranked performance	05/06	06/07	07/08
Highest ranked performance	6.0	6.1	7.5
Upper quartile	4.0	4.1	4.2
Median	3.5	3.5	3.5
Lower quartile	3.0	3.1	3.0
Lowest ranked performance	2.2	2.0	2.1

Data features	Symbol	05/06	06/07	07/08
PI not applicable	(-)	0	0	0
No service	(NS)	0	0	0

Count of councils showing significant change since 2005/06	
Improvement	
5-9%	5
10-14%	3
>15%	5
Decline	
5-9%	2
10-14%	2
>15%	5

Notes

An underlined PI measurement indicates unreliable data.

Community service - the average hours per week taken to complete community service orders

The following councils were ranked 25th or below in 2005/06:

Aberdeen City
Dumfries & Galloway
City of Edinburgh
Highland
Moray
South Lanarkshire

The following councils did not make any material improvement in their performance by 2007/08:

Aberdeen City
Dumfries & Galloway
South Lanarkshire